Veritas[™] Desktop and Laptop Option 9.3

Qualification Details with Cloud Service Providers (Microsoft Azure and Amazon Web Services) Veritas Desktop and Laptop Option: Qualification Details with Cloud Service Providers (Microsoft Azure and Amazon Web Services)

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Contents

Introduction	
Qualification Details for Microsoft Azure	5
All DLO Server Components deployed on Microsoft Azure	5
Qualification Details for Amazon Web Services (AWS)	6
All DLO Server Components deployed on AWS	6
DLO Storage Component on AWS	6
Details for deploying DLO Storage on Amazon S3	7
AWS Storage Gateway Deployment	
Introduction	
Requirements	8
Deployment Configurations	8
Deployment 1 - Architecture	8
Deployment 2 - Architecture	9
Recommended Deployment	9
Deployment 1: Deploying on-premises AWS Storage Gateway	10
Introduction	
Pre-requisites	
Deployment Steps	
Deployment 2: Deploying new gateway on the EC2 instance	11
Introduction	
Deployment Steps	
DLO Configuration	13
Creating DLO Storage Locations in the mounted volumes	
Pre-requisites	
Creating a Dedupe Storage Location	
Creating DLO Storage Location	
Testing the setup through Backup and Restore from DLO Agent	15
Pre-requisites	
Steps	15

Introduction

Veritas Desktop and Laptop Option has been qualified with all DLO Server components deployed on cloud, while the DLO Agents remain on premises in the corporate network.

The qualification has been done with the following Cloud Service Providers

- Microsoft Azure
- Amazon Web Services (AWS)

DLO Server components include the DLO Administration Server, DLO Dedupe Server, DLO Maintenance Server, DLO Database (DLO and Dedupe database), DLO IO Server, DLO Edge Server and DLO Storage (DLO and Dedupe storage).

Qualification Details for Microsoft Azure

Below are the qualification details for all DLO Server components deployed on Microsoft Azure.

All DLO Server Components deployed on Microsoft Azure

For this qualification all the DLO Server components have been deployed on virtual machines residing on the Microsoft Azure, with the DLO Storage configured on a Microsoft Azure virtual machine (File Server) as a SMB share (file share) and the DLO Agents deployed on premises in the local corporate network.

Organizations can leverage on how the DLO Agents can communicate to the DLO Server components residing on cloud based on the available network connectivity, either through a Virtual Private Network (in case of LAN connectivity) or through Backup Over Internet(BOI).

Note: DLO Storage configured using Azure File Storage Services has some limitations as it does not support Active Directory based authentication and Access Control List (ACL).Hence DLO Storage configured using Azure File Storage Services is not supported.

Qualification Details for Amazon Web Services (AWS)

Below are the qualification details for the DLO components on AWS

- All DLO Server components on AWS
- DLO Storage on AWS

All DLO Server Components deployed on AWS

For this qualification, all DLO Server components have been deployed on virtual machines in AWS EC2 instance, the Storage Gateway on premises, with the DLO Agents deployed on premises in the corporate local network and the DLO Storage configured on Amazon S3.

DLO Agents communicate to the DLO Storage through the Storage Gateway. Organizations where the Storage Gateway is deployed on premises, the communication occurs through AWS Storage Gateway where as if the Storage Gateway is deployed on cloud, the communication is through VPN (in case of LAN connectivity) or through BOI. DLO Agents communicate to the DLO Server components through VPN tunnel established between the LAN and the Virtual Private Cloud (VPC) network.

Note: DLO Storage can also be configured as a SMB share (File Share) on an AWS EC2 instance (File Server).

DLO Storage Component on AWS

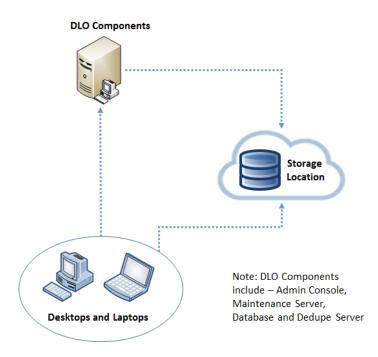
For this qualification, all DLO Server components and the DLO Agents are deployed on premises in the local corporate network, with the DLO Storage that includes the Dedupe Storage configured on AWS Amazon S3 storage.

You can choose to run AWS Storage Gateway either on-premises, as a virtual machine (VM) appliance, or in AWS, as an Amazon Elastic Compute Cloud (EC2) instance. Organizations where the Storage Gateway is deployed on premises, the communication is through AWS Storage Gateway, where as if the Storage Gateway is deployed on cloud the communication is through VPN (in case of LAN connectivity) or through BOI. It is recommended to have AWS Storage Gateway deployed on premises to experience seamless data transfers compared to having it deployed in AWS to avoid perceived latency due to internet connectivity speeds.

Details for deploying DLO Storage on Amazon S3

The following sections provides the details of the qualification and steps for deploying the DLO storage components using AWS Storage Gateway.

Veritas Desktop and Laptop Option has been qualified to write data to the Amazon Storage Gateway, which is an AWS service that provides cloud based storage to an on premise software appliance.



AWS Storage Gateway Deployment

Introduction

The AWS Storage Gateway is a service connecting an on-premises software appliance with cloud-based storage to provide seamless and secure integration between an organization's on-premises IT environment and AWS's storage infrastructure. The service enables you to securely store data to the AWS cloud for scalable and cost-effective storage.

The Gateway-Cached Volume configuration supported by AWS Gateway has been considered and discussed in this document. In this configuration, the primary data is stored in Amazon Simple Storage Service (Amazon S3) while the frequently accessed data is retained locally on premise. This configuration provides low-latency access to your frequently accessed data, minimizes the need to scale your storage on-premises and provides substantial cost savings on primary storage.

Requirements

Refer the link <u>Requirements</u> for information on the Supported Hypervisors, Supported iSCSI Initiators, Hardware, Storage and Network before deploying AWS Storage Gateway.

Note: The above requirements are common for both the deployments.

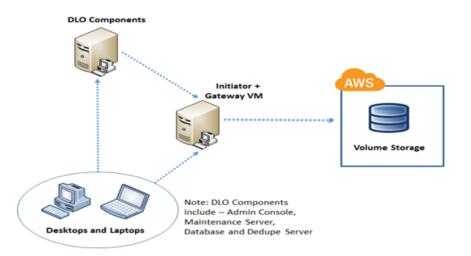
Deployment Configurations

You can choose to run AWS Storage Gateway either on-premises, as a virtual machine (VM) appliance, or in AWS, as an Amazon Elastic Compute Cloud (EC2) instance. Two possible deployments of AWS Storage Gateway have been discussed below.

Deployment 1 - Architecture

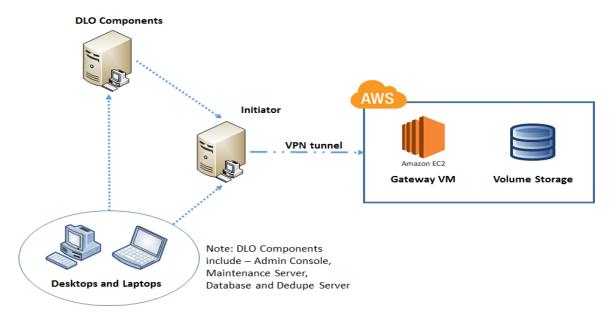
You can deploy your gateway on a host in your on-premises data center. The hypervisors that AWS Storage Gateway supports is mentioned in the <u>Requirements</u> link.

Note: The on premises deployment considered in this document is in VMware ESXi Hypervisor.



Deployment 2 - Architecture

You can deploy your gateway on an Amazon EC2 instance to provision iSCSI storage volumes on AWS. AWS Storage Gateway provides an Amazon Machine Image (AMI) that contains the gateway VM image.



Recommended Deployment

It is recommended to have AWS Storage Gateway deployed on premises (Deployment 1) to experience seamless data transfers compared to having it deployed in AWS (Deployment 2) to avoid perceived latency due to internet connectivity speeds.

Note: Deployment 2 requires establishment of VPN connection between iSCSI initiator and AWS VPC network.

For more information on the deployment of Gateway Cached Volume refer <u>Gateway-Cached Volume Architecture</u>, this will give a detailed explanation of the Gateway cached Volume architecture and the two different deployments in it.

Deployment 1: Deploying on-premises AWS Storage Gateway

Introduction

This section contains details about the deployment of an on-premises AWS gateway cached volume as a VM appliance in VMWare ESXi server.

Pre-requisites

Refer <u>Configuring a VMware ESXi Host for AWS Storage Gateway</u> for basic information on setting up the virtualization host before deploying the gateway.

Deployment Steps

Refer <u>Deploy a VM and Activate the Gateway</u> for deploying on-premises Gateway Cached Volume. This covers activation of the hosted VM image, further configuration with respect to adding local disks (cache and buffer), storage volumes in AWS and finally connecting to these volumes from an iSCSI Initiator.

Note: You can connect to AWS storage volumes that is, iSCSI targets, directly by providing the IP address of the Storage gateway while connecting from iSCSI initiators. AWS storage gateway securely transfers the data to AWS over SSL and securely stores the data in Amazon S3. You can also establish VPN tunnel between iSCSI initiator and AWS VPC network and connect to these iSCSI targets. VPN connectivity for deployment1 is not mandatory.

Refer to the link <u>Troubleshooting On-Premises Gateway Issues</u> for issues that you might encounter while working onpremises gateways.

Having deployed the AWS storage gateway, refer to the section on <u>DLO Configuration</u> for creating DLO storage locations and testing the setup.

Note: The DLO Configuration steps are the same for both the deployments.

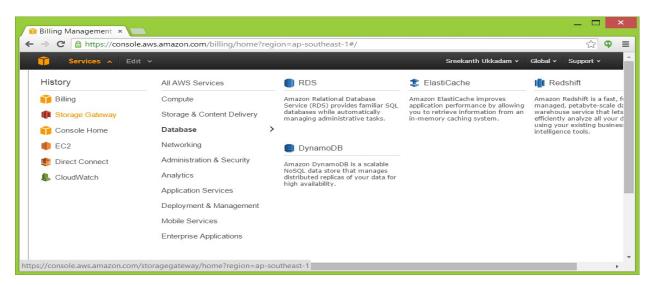
Deployment 2: Deploying new gateway on the EC2 instance

Introduction

This section contains details about deploying Gateway Cached Volume as an EC2 instance. AWS Storage Gateway provides an Amazon Machine Image (AMI) that contains the gateway VM image.

Deployment Steps

1. Open the AWS management Console, click on the Services and select Storage Gateway option.



2. Select the second option deploy a new Gateway on the Amazon EC2.

📦 AWS Storage Gatew: × 🔽						×
← → C 🔒 https://console.aws.amazon.co	m/storagegateway/home?region=ap-southeast-1			\$	Φ	Ξ
🎁 Services 🕶 Edit 🗸	Sreeka	anth Ukkadam 👻	Singapore 🗸	Support 🗸		
Navigation Deploy a new Gateway on Amazon EC2 Volume Gateways AWSGateway2 AWSStorage AWS_Storage_Gatewaay Snapshots						

- 3. Refer <u>Amazon EC2 Gateway</u> for activation of gateway and further deployment steps.
- Once the deployment is done, a confirmation message of successful creation of Gateway Cached Volume will be displayed as below.

Volumes Gate	Confirmation	Close	
Create New Volum	 Your Gateway-Cached volume has been successfully created. You can now configure your client applications to connect to your Gateway-Cached volume using either Microsoft Windows or Red Hat iSCSI initiators. When formatting your volume from your Windows or Linux client, make sure you select the quick format option, unless the volume has been created from a snapshot. 		Sta
items selected	Step-by-Step Instructions	ose	

- 5. After the creation of storage gateway, next we mount the storage volumes created in AWS from an on-premises machine configured as iSCSI Initiator.
- 6. Refer to the below pre-requisites before configuring an iSCSI Initiator.
 - Have a VPN client installed in the initiator to connect to a VPN server installed in VPC network.
 - Ensure that VPN connectivity is established between on-premises iSCSI Initiator and VPC network.
- Refer <u>Connect Your Volumes to Your Windows Client</u> to configure and mount the required storage volumes via the iSCSI Initiator.

Refer to the link <u>Troubleshooting Amazon EC2 Gateway Issues</u> for issues that you might encounter working with your gateway deployed on Amazon EC2.

Having deployed the AWS storage gateway, refer to the section on <u>DLO Configuration</u> for creating DLO storage locations and testing the setup.

Note: The DLO Configuration steps are the same for both the deployments.

DLO Configuration

There are two parts to be considered in the DLO configuration as mentioned below.

- 1. Create the required DLO storage locations by providing the path of locally mounted storage volumes (iSCSI Initiator)
- Write/Read data to and from these volumes by backing up and restoring the data from DLO Agent. Both of the parts have been discussed in detail below.

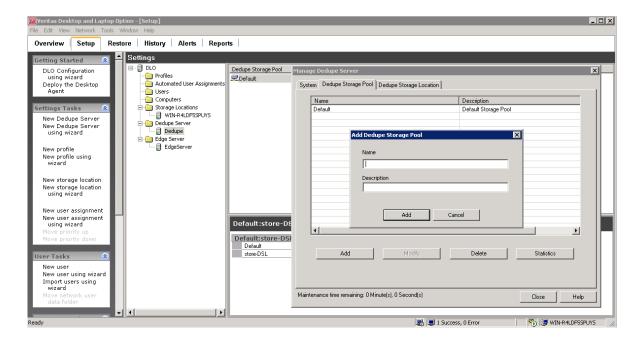
Creating DLO Storage Locations in the mounted volumes

Pre-requisites

- Test the Gateway Cached Volume setup. Refer <u>Test the Setup for a Gateway-Cached Volume</u> to confirm whether the created Gateway Cached Volume setup is proper.
- Make sure all the DLO components are installed prior to creating these storage locations.

Creating a Dedupe Storage Location

- 1. On the **DLO Administration Console**, right-click the Dedupe Server name and select **Manage**.
- In the Manage Dedupe Server wizard, click the Dedupe Storage Pool tab and click Add as shown in the figure below.



- Now, click Dedupe Storage Location tab and select the created Dedupe Storage Pool from the list and click Add to add a Dedupe Storage Location to the pool.
- 4. In the **Dedupe Storage Location wizard,** create a new share by clicking **'+' button** next to the path field.
- In the Create New Share wizard, either browse and select the machine name or manually enter the hostname/IP of the iSCSI Initiator Client machine. In the path field enter a DSL path to be created and click Create.
- 6. Provide a relevant domain user name and password and click **OK** to create a **DSL**.

1anage Dedupe Server			
System Dedupe Storage Po	ol Dedupe Storage Location		
Dedupe Storage Location	x	-	
Name			
dsl1			
Description		Capacity	Free Space
	Create New Share	×	Not Available
Encryption Type	Machine Name		
AE5_256	172.28.X.X	Browse	
Enable Compression	Path		
Path	F:\DSL1	Browse	
	-		•
Ex: \\ServerName\Share	Create	Cancel	
Jser Name		te i unant	e Credential
narmada\user1	Browse		To restant stress
x: DomainName\UserName			
Password		Clos	se Help

Creating DLO Storage Location

- On the DLO Administration Console, in the Settings pane, right-click Storage locations and select New Storage Location.
- 2. In the **New Storage Location** wizard, browse and select the Computer (**iSCSI Initiator**), provide the path of the storage location (you can provide a new path or any existing shared path in the iSCSI local volume), **storage location name**, check the **Assign Dedupe Storage Location** option.

- Here Dedupe Storage Location can be assigned either automatically or manually. Selecting Automatic Mode will create a SL in the same share as the DSL. Selecting Manual Mode will allow one to associate a required DSL from the drop down to this SL.
- 4. Click **OK** to create a Storage Location.

ew Storage Location	×			
C Storage Location				
Computer name:				
172.28XX	<u>B</u> rowse			
Path:				
F:\SL1	Bro <u>w</u> se			
Storage location <u>n</u> ame:				
SL1				
Assign Dedupe Storage Location <u>D</u> edupe Storage Location				
Default:dsl1	•			
C Automatic Mode 💿 Manual Mode	Create			
Summary				
Users assigned to this storage location will back up desktop data to user data folders created in the following location and format:				
\\172.28.X.X\SL1\%USERDOMAIN%-%USERNAME%				
OK Cancel	Help			

Testing the setup through Backup and Restore from DLO Agent

Pre-requisites

- Configure DSL, SL, Profile, AUA settings in the DLO Administration Console.
- Install the DLO Agent prior to performing read/write tasks to the designated DLO Storage Locations.

Steps

- 1. Launch the DLO Agent and verify the backup of few files (as present in Backup Selection).
- 2. Restore them from DLO Agent and verify if all the backed up files have been successfully restored.