Veritas™ Resiliency Platform 1.2: Solutions for Virtual Business Services



Veritas Resiliency Platform: Solutions for Virtual Business Services

The software described in this book is furnished under a license agreement and may be used only in accordance with the terms of the agreement.

Product version: 1.2

Document version: 1.2 Rev 0

Legal Notice

Copyright © 2016 Veritas Technologies LLC. All rights reserved.

Veritas and the Veritas Logo are trademarks or registered trademarks of Veritas Technologies LLC or its affiliates in the U.S. and other countries. Other names may be trademarks of their respective owners.

This product may contain third party software for which Veritas is required to provide attribution to the third party ("Third Party Programs"). Some of the Third Party Programs are available under open source or free software licenses. The License Agreement accompanying the Software does not alter any rights or obligations you may have under those open source or free software licenses. Please see the Third Party Legal Notice Appendix to this Documentation or TPIP ReadMe File accompanying this product for more information on the Third Party Programs.

The product described in this document is distributed under licenses restricting its use, copying, distribution, and decompilation/reverse engineering. No part of this document may be reproduced in any form by any means without prior written authorization of Veritas Technologies LLC and its licensors, if any.

THE DOCUMENTATION IS PROVIDED "AS IS" AND ALL EXPRESS OR IMPLIED CONDITIONS, REPRESENTATIONS AND WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT, ARE DISCLAIMED, EXCEPT TO THE EXTENT THAT SUCH DISCLAIMERS ARE HELD TO BE LEGALLY INVALID. VERITAS TECHNOLOGIES LLC SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES IN CONNECTION WITH THE FURNISHING, PERFORMANCE, OR USE OF THIS DOCUMENTATION. THE INFORMATION CONTAINED IN THIS DOCUMENTATION IS SUBJECT TO CHANGE WITHOUT NOTICE.

The Licensed Software and Documentation are deemed to be commercial computer software as defined in FAR 12.212 and subject to restricted rights as defined in FAR Section 52.227-19 "Commercial Computer Software - Restricted Rights" and DFARS 227.7202, et seq. "Commercial Computer Software and Commercial Computer Software Documentation," as applicable, and any successor regulations, whether delivered by Veritas as on premises or hosted services. Any use, modification, reproduction release, performance, display or disclosure of the Licensed Software and Documentation by the U.S. Government shall be solely in accordance with the terms of this Agreement.

Veritas Technologies LLC 500 E Middlefield Road Mountain View, CA 94043

http://www.veritas.com

Technical Support

Technical Support maintains support centers globally. Technical Support's primary role is to respond to specific queries about product features and functionality. The Technical Support group also creates content for our online Knowledge Base. The Technical Support group works collaboratively with the other functional areas within the company to answer your questions in a timely fashion.

Our support offerings include the following:

- A range of support options that give you the flexibility to select the right amount of service for any size organization
- Telephone and/or Web-based support that provides rapid response and up-to-the-minute information
- Upgrade assurance that delivers software upgrades
- Global support purchased on a regional business hours or 24 hours a day, 7 days a week basis
- Premium service offerings that include Account Management Services

For information about our support offerings, you can visit our website at the following URL:

www.veritas.com/support

All support services will be delivered in accordance with your support agreement and the then-current enterprise technical support policy.

Contacting Technical Support

Customers with a current support agreement may access Technical Support information at the following URL:

www.veritas.com/support

Before contacting Technical Support, make sure you have satisfied the system requirements that are listed in your product documentation. Also, you should be at the computer on which the problem occurred, in case it is necessary to replicate the problem.

When you contact Technical Support, please have the following information available:

- Product release level
- Hardware information
- Available memory, disk space, and NIC information

- Operating system
- Version and patch level
- Network topology
- Router, gateway, and IP address information
- Problem description:
 - Error messages and log files
 - Troubleshooting that was performed before contacting Technical Support
 - Recent software configuration changes and network changes

Licensing and registration

If your product requires registration or a license key, access our technical support Web page at the following URL:

www.veritas.com/support

Customer service

Customer service information is available at the following URL:

www.veritas.com/support

Customer Service is available to assist with non-technical questions, such as the following types of issues:

- Questions regarding product licensing or serialization
- Product registration updates, such as address or name changes
- General product information (features, language availability, local dealers)
- Latest information about product updates and upgrades
- Information about upgrade assurance and support contracts
- Advice about technical support options
- Nontechnical presales questions
- Issues that are related to CD-ROMs, DVDs, or manuals

Support agreement resources

If you want to contact us regarding an existing support agreement, please contact the support agreement administration team for your region as follows:

Worldwide (except Japan) CustomerCare@veritas.com

Japan CustomerCare_Japan@veritas.com

Contents

Technical Su	ipport	4
Chapter 1	Overview of Resiliency Platform	9
	About Veritas Resiliency Platform	9
	About Resiliency Platform features and components	
	About permissions for operations in the console	11
Chapter 2	Using Resiliency Platform for disaster recovery	
·		12
	About disaster recovery using Resiliency Platform	12
	Understanding the role of resiliency groups in disaster recovery	
	operations	13
Chapter 3	About virtual business services	14
	About virtual business services	14
	Asymmetric virtual business services	15
	Understanding virtual business service tiers	15
	Customizing a virtual business service	
	Creating a virtual business service	
	Starting and stopping a virtual business service	
	Migrating a virtual business service	
	Taking over a virtual business service	
	Performing the resync operation	
	Displaying virtual business service details	
	Editing a virtual business service	
	Removing a virtual business service	23
Chapter 4	Monitoring risks	24
	About risk insight	24
	Setting up replication lag threshold	25
	Displaying risk information	
	Predefined risks in Resiliency Platform	26
	Viewing the current risk report	29
	Viewing the historical risk report	30

Chapter 5	Managing activities and resiliency plans		
	Managing activities	31	
	Viewing activities	31	
	Aborting a running activity	32	
	Managing resiliency plans	33	
	About resiliency plans	33	
	Creating a new resiliency plan template	34	
	Editing a resiliency plan template	37	
	Deleting a resiliency plan template	38	
	Viewing a resiliency plan template	38	
	Creating a new resiliency plan		
	Editing a resiliency plan	40	
	Deleting a resiliency plan		
	Executing a resiliency plan	41	
	Viewing a resiliency plan		
	Creating a schedule for a resiliency plan		
	Editing a schedule for a resiliency plan		
	Deleting a schedule for a resiliency plan		
	Viewing a schedule for a resiliency plan	43	
Appendix A	Troubleshooting	45	
	Viewing events and logs in the console	45	
Glossary		47	
Index		49	

Chapter

Overview of Resiliency Platform

This chapter includes the following topics:

- About Veritas Resiliency Platform
- About Resiliency Platform features and components
- About permissions for operations in the console

About Veritas Resiliency Platform

Veritas Resiliency Platform offers a unified approach for visibility and control of IT service continuity for applications, virtual machines, and complex, multi-tier business services across a global landscape.

Resiliency Platform has the following core capabilities:

Recovery Resiliency Platform provides a disaster recovery (DR) solution

using data centers on premises in different geographical locations. The management console simplifies recovery, with

single-click rehearsal and recovery operations.

Visibility The console Dashboard provides visibility into the health of

applications, virtual machines, and multi-tier business

services.

Orchestration Resiliency Platform can assist in data center day-to-day

workload automation activities. For instance, virtual machines or IT services can be started and stopped for maintenance.

About Resiliency Platform features and components

The following is a brief introduction to Veritas Resiliency Platform key components and features. Administrators responsible for deploying and configuring the product need to understand these in more detail.

resiliency domain The logical scope of a Resiliency Platform deployment.

It can extend across multiple data centers.

Resiliency Manager The component that provides resiliency capabilities within a

> resiliency domain. It is composed of loosely coupled services. a distributed data repository, and a management console. The Resiliency Manager is deployed as a virtual appliance.

Infrastructure Management Server (IMS)

The component that discovers, monitors, and manages the asset infrastructure within a data center. The IMS transmits information about the asset infrastructure to the Resiliency Manager. The IMS is deployed as a virtual appliance.

To achieve scale, multiple IMSs can be deployed in the same

data center.

Veritas InfoScale Operations Manager Management Server

The component that allows discovery of InfoScale applications that are already configured in Veritas InfoScale Operations Manager. Also referred to as Veritas InfoScale Operations

Manager server.

data center For a disaster recovery use case, the resiliency domain must

> contain at least two data centers in different locations, a production data center and recovery data center. Each data center has a Resiliency Manager and one or more IMSs.

asset infrastructure The data center assets that you add to the IMS for discovery

and monitoring.

The asset infrastructure can include hosts (Windows or Linux servers), virtualization servers for Hyper-V and VMware, and enclosures (storage arrays). Once the asset infrastructure is discovered by the IMS, the discovered virtual machines or applications are listed in the console as assets to manage

or protect.

The unit of management and control in Resiliency Platform. resiliency group

You organize related assets into a resiliency group and

manage and monitor them as a single entity.

Virtual Business Service (VBS)

A multi-tier business service where each VBS tier hosts one or more resiliency groups. A VBS lets you group multiple services as a single unit for visualization, automation, and controlled start and stop in the desired order. VBS uses the vertical grouping mechanism to group the multiple services. You can also migrate or takeover the entire VBS.

About permissions for operations in the console

Users that are configured for Resiliency Platform have permission by default to view the web console but not to perform any operations. Permissions for operations must be assigned separately by a Resiliency Platform administrator, who assigns the appropriate personas to users or groups. A persona is a role with access to a set of operations. The administrator can further limit the scope of some operations by selecting the objects, such as resiliency groups, to which the user has access.

For example, an administrator can assign one user the permission to perform operations on resiliency group RG1 and assign another user the permission to perform operations on RG2. If more resiliency groups are added later, the administrator needs to update permissions to assign access to the new resiliency groups.

Some objects, such as resiliency plans or virtual business services, can include multiple resiliency groups. To perform an operation on such an object, a user must have access to all its resiliency groups. Otherwise, the operation fails.

For more information on setting up user access to operations, refer to the Deployment Guide.

Chapter 2

Using Resiliency Platform for disaster recovery

This chapter includes the following topics:

- About disaster recovery using Resiliency Platform
- Understanding the role of resiliency groups in disaster recovery operations

About disaster recovery using Resiliency Platform

A comprehensive disaster recovery strategy ensures that your mission-critical IT functions can continue during and after a disaster and any unforeseen risk can be mitigated to the extent possible.

Veritas Resiliency Platform lets you perform disaster recovery operations on your critical IT services. This section introduces you to the key features of Resiliency Platform:

- Monitoring of data center assets storage, virtual machines, and applications.
- Ability to group your virtual machines or applications in resiliency groups based on your production environment and business needs.
- Making business services more resilient by providing the ability to perform disaster recovery operations on virtual machines and applications. For example, migrate and takeover.
- Resiliency plan (a sequential execution of predefined steps) to automate site-level recovery operations on your IT infrastructure in an event of downtime.
- Auto-discovery and real-time tracking for recovery objectives.

- Ability to perform non-disruptive testing (rehearsal) on your virtual machines and applications to ensure that your infrastructure is adequately prepared for protection in an event of disaster.
- Reporting capabilities providing details about resiliency health of applications and virtual machines.

See "Understanding the role of resiliency groups in disaster recovery operations" on page 13.

Understanding the role of resiliency groups in disaster recovery operations

To perform disaster recovery (DR) operations on virtual machines or applications. first they must be placed in a resiliency group, which is the unit of failover in Veritas Resiliency Platform.

You can configure resiliency groups without enabling them for disaster recovery. You can perform the start or stop operations on resiliency groups that are not enabled for DR. However, you cannot perform DR operations on a resiliency group without first enabling the resiliency group for disaster recovery. You can enable disaster recovery when you create the resiliency group, or at a later point of time you can select the resiliency group and perform the **Configure DR** operation.

After you enable and configure disaster recovery on a resiliency group, you can proceed with DR-specific tasks on the resiliency group, such as migrate and takeover.

A Virtual Business Service (VBS) lets you further group these resiliency groups in a vertical grouping mechanism, and lets you perform controlled start, stop and recovery operations on these resiliency groups.

Chapter 3

About virtual business services

This chapter includes the following topics:

- About virtual business services
- Creating a virtual business service
- Starting and stopping a virtual business service
- Migrating a virtual business service
- Taking over a virtual business service
- Performing the resync operation
- Displaying virtual business service details
- Editing a virtual business service
- Removing a virtual business service

About virtual business services

For a business service to work properly, it is important that all of its tiers and components are up and working together. From a business continuity point of view, it is important to not just ensure that individual tiers are up and running but also the entire business service.

A virtual business service (VBS) is a logical collection of resiliency groups that function together to perform a particular business service. A VBS enables easy management of multi-tier business services. For example, you can group a web server resiliency group, a database resiliency group, and a payroll business logic

resiliency group into a VBS called payroll. You can start, stop, monitor, manage, or recover that VBS as a single entity.

Asymmetric virtual business services

Asymmetric virtual business services contains a mixture of resiliency groups in which some of the resiliency groups are not DR configured. When a user creates such a VBS, the Configure DR option is disabled. If the user still wants to create an asymmetric VBS with DR configured, the user needs to toggle the Configure DR option value to Yes.

Understanding virtual business service tiers

Within a VBS, resiliency groups are arranged in tiers. Tiers represent the logical dependencies between the resiliency groups and determine the relative order in which the resiliency groups start and stop. For example, the database resiliency group must start before the application server resiliency group and the web server resiliency group, so the database resiliency group must go in the lowest tier. The application server resiliency group must start after the database resiliency group, so it goes in the next tier. The web server resiliency group must start last, so it goes into the top tier. Later, if you add a resiliency group to the VBS, you can manage it as part of the IT service by placing it in the appropriate tier.

Customizing a virtual business service

By default, each resiliency group in a VBS tier must start before the next tier is started. However, your VBS might not require that. For such a VBS, the following two advanced configuration options are available:

Optional

When a resiliency group has this setting, its state (whether online or offline) does not affect the overall state of the tier for start and stop operations. However the resiliency group state is taken into consideration before marking the VBS start or stop operation as completed.

For example, if you have a non-critical resiliency group within the tier and other resiliency groups in the next tier of the VBS do not depend on it for start or stop ordering, consider making it optional for the tier state. This potentially speeds up the VBS start or stop operation because other resiliency groups would start or stop without waiting for this resiliency group.

Starts after

By default, all the resiliency groups in a tier must start before any resiliency groups in the upper tier. Logically, however, a resiliency group may not require all the previous groups to start. For example, say tier 1 of a VBS contains two resiliency groups, RG1 and RG2. Tier 2 contains a resiliency group, database app, that requires RG1 to be running, but not RG2. You can select database app and specify that it can start any time after RG1. It does not have to wait for RG2.

You can access these option by clicking the vertical ellipsis on the right side of the resiliency group row.

See "Creating a virtual business service" on page 16.

Creating a virtual business service

Using the Veritas Resiliency Platform console, you can create a VBS.

To create a virtual business service

- Prerequisites
 - Determine the assets that constitute the IT Service. Ensure these assets. have been organized into the appropriate resiliency groups.
 - Make sure that you understand the tier model for creating VBSs and the dependencies between resiliency groups.
 - See "Understanding virtual business service tiers" on page 15.
- 2 Navigate



Assets > Virtual Business Services > Manage Multi-Tier Applications

Create and populate VBS tiers

On the Select Resiliency Groups page, use the Data Center drop-down to select a data center and display its resiliency groups. You can enter text in the Search field to narrow your list.

Select a resiliency group and drag it to the VBS creation area on the right side of the screen. This area represents the first VBS tier. When you start the VBS, this tier starts first.

Do the following to create and populate the VBS tiers:

- Click Add Tier to add a tier and the x icon to remove a tier.
- You can drag resiliency groups from one tier to another, but you cannot change the order of the tiers.
- To remove a resiliency group from a VBS, drag it back to the resiliency group selection area.
- Add resiliency groups to tiers until you are done.
- Do one of the following:
 - Optionally, fine-tune the VBS configuration. Continue with step 5.
 - If you have completed the VBS configuration, click Next.
- Fine-tune the VBS configuration (optional).

On the right side of the resiliency group, click on the vertical ellipsis, and select one or both of the following:

ptional	

When a resiliency group has this setting, its state (whether online or offline) does not affect the overall state of the tier.

For example, if you have a non-critical resiliency group within the tier and other resiliency groups in the VBS do not depend on it for start or stop ordering, consider making it optional for the tier state. This would potentially speed up the VBS start or stop operation because other resiliency groups would start or stop without waiting for this resiliency group.

Starts after

By default, all the resiliency groups in a tier must start before any resiliency groups in the next tier. Logically, however, a resiliency group may not require all the previous groups to start.

For example, say tier 1 of a VBS contains two resiliency groups, RG1 and RG2. Tier 2 contains a resiliency group, database_app, that requires RG1 to be running, but not RG2. You can select database app and specify that it can start any time after RG1. It does not have to wait for RG2.

When you complete this step, click **Next**.

Review the VBS configuration

On the **Plan View** page, review the following:

- Use the All link or data center links to display all the resiliency groups or a site-specific set of groups.
- Click Start Order or Stop Order to review the sequence in which tiers start and stop.
- Note whether disaster recovery (DR) has been configured for the resiliency groups. If a resiliency group is configured for DR, its icon includes a check mark.

Plan View is a read-only page. To make changes, click Back; otherwise, click Next.

Complete VBS creation.

On the **Summary** screen, do the following:

- Make sure that the resiliency groups are in the proper tiers.
- Specify the name and description for the VBS.
- Specify whether to enable DR operations for this VBS. To perform DR operations on a VBS, in addition to enabling DR operations, every resiliency group in the VBS must be configured for DR.

When you are done, click Submit.

On the confirmation page, click **Done**. 8

Starting and stopping a virtual business service

When you start or stop a virtual business service (VBS), the resiliency groups within it start or stop based on the following:

- The tier they are in
- Any fine-tuning you may have specified using the **Start after** option

See "About virtual business services" on page 14.

See "Creating a virtual business service" on page 16.

Note: A resiliency group can be in multiple VBSs. When you start or stop a VBS, it affects all the VBSs in which the resiliency group appears.

To start or stop a Virtual Business Service

Navigate



Assets > Virtual Business Services tab

2 Select

Use the on-screen filters, the **Search** field, and table heading sort feature to locate your VBS.

Start or stop the VBS. 3

Do one of the following:

- Right click on the VBS row and select **Start** or **Stop**.
- On the right side of the VBS row, click on the vertical ellipsis and select Start or Stop

Note: You need to provide the datacenter details on which the start or stop VBS operations are performed on.

Migrating a virtual business service

Migration refers to a planned activity involving graceful shutdown of the virtual business services at the production data center and starting them at the recovery data center.

To migrate a virtual business service

Navigate



Assets > Virtual Business Services tab

Select

Use the on-screen filters, the **Search** field, and table heading sort feature to locate your VBS.

3 Migrate the VBS.

Do one of the following:

Right click on the VBS row and select **Migrate**.

- On the right side of the VBS row, click on the vertical ellipsis and select Migrate.
- Double click the VBS row, under **DR Readiness** section, select **Migrate**.

On the confirmation screen, select the data center that you want to migrate, and click Migrate.

Taking over a virtual business service

Takeover is an activity initiated by a user when the production data center is down due to any disaster or natural calamities, and the virtual business services (VBSs) need to be restored at the recovery data center in order to provide business continuity. The takeover operation brings up the VBSs at the recovery data center.

To perform takeover operation on a virtual business service

Navigate



Assets > Virtual Business Services tab

Select

Use the on-screen filters, the **Search** field, and table heading sort feature to locate your VBS.

3 Take over the VBS.

Do one of the following:

- Right click on the VBS row and select Takeover.
- On the right side of the VBS row, click on the vertical ellipsis and select Takeover.
- Double click the VBS row, under DR Readiness section, select **Takeover**.

On the confirmation screen, select the data center that you want to take over, and click Takeover.

Performing the resync operation

When disaster strikes on a production data center, the Takeover operation is invoked to start the resiliency groups on the recovery data center.

Since the production data center is not working the data replication between the two sites does not happen. Later when the production site is up and running you need to prepare the site for next failover or migrate operation. This includes cleaning up any residue and resuming the replication from recovery to production site.

Use the Resync operation on the Resiliency Platform console to automate these steps for the required resiliency groups. This operation cleans up the residue which includes stopping applications and virtual machines, deregistering virtual machines, unmounting file systems, datastores, etc.

Resync operation can be performed only if the last Takeover operation was successfully completed.

Note: Resync operation must be performed at an individual resiliency group level.

Performing the resync operation

Navigate



Assets (navigation pane)

Resiliency Groups

- Double click the resiliency group for which DR is already configured. That is, the DR Status column shows the status of the resiliency group as **Configured**.
- 3 On the resiliency group details page, click **Resync**.
- In the **Resync** panel, select the production data center name from the drop-down list, and click Submit.

Displaying virtual business service details

The details screen shows the virtual business services (VBS) configuration and state information of the VBS.

The top section lists the **Active Data Centers** and the VBS state.

In the lower section, the VBS configuration is displayed. This section has the following tabs:

List The **List** tab lists the resiliency groups that are part of the VBS. Each

> row shows information about the type, active data centers, and states for the resiliency group. Depending on where the resiliency groups are located, you can click the links above the table to display all the resiliency groups or only the resiliency groups in a particular data center.

> For a resiliency group with InfoScale application, you can additionally view the details about the InfoScale product used in the Availability

column.

Tier View The Tier View tab lets you visualize how the resiliency groups are

arranged into logical tiers.

Plan View The Plan View tab shows the relative start and stop ordering of the

resiliency groups within the VBS.

This screen is read only.

See "Editing a virtual business service" on page 22.

Editing a virtual business service

The steps for editing a virtual business service are nearly identical to the steps for creating one.

To edit a virtual business service

Navigate



Assets > Virtual Business Services tab

- Select
- Use the on-screen filters, the **Search** field, and table heading sort feature to locate your VBS.
- Do one of the following:
 - Right click on the VBS row and select Edit.
 - On the right side of the VBS row, click on the vertical ellipsis and select **Edit**. The steps for editing a VBS are identical to creating it. After you edit your VBS, you need to manually refresh the page to view the latest VBS plan view.

See "Creating a virtual business service" on page 16.

Removing a virtual business service

When you remove a virtual business service (VBS) from Resiliency Platform, the resiliency groups that make up the VBS are not affected. You can continue to manage and monitor them and organize them into other VBSs.

To remove a virtual business service

Prerequisites

Determine the potential impact of removing the VBS. Will removing this service inconvenience your users?

If necessary, notify users of the upcoming change.

2 Navigate



Assets > Virtual Business Services

3 Select

> Use the on-screen filters, Search field, and table heading sort feature to locate the VBS.

Remove

Do one of the following:

- Right click on the VBS row and select **Remove**.
- On the right side of the resiliency group row, click on the vertical ellipsis and select Remove.

On the confirmation screen, click Submit.

Chapter

Monitoring risks

This chapter includes the following topics:

- About risk insight
- Displaying risk information
- Predefined risks in Resiliency Platform
- Viewing the current risk report
- Viewing the historical risk report

About risk insight

The objective of the Risk Insight feature is to notify you about the vulnerabilities that might impact the recoverability or continuity of your protected assets.

Risk Insight detects the changes to the state and configuration of your protected assets. It identifies if there is a risk to the recoverability or continuity of your protected assets.

Veritas Resiliency Platform also enables you to set up the replication lag threshold or service level threshold. Risk insight alerts you when the replication lags beyond the threshold that you specified.

See "Setting up replication lag threshold" on page 25.

Risk insight generates two types of reports:

- Current risk reports: Provides the summary and detail information about all the current risks in your data center.
- **Historical risk reports**: Provides a summary and a detailed analysis of information about the risks in your environment during the specified period.

These reports help you take actions to prevent such risks. The historical risk data is purged after a period of two years.

The risks covered by risk insight can be classified into three main categories:

Table 4-1

Risk Type	Description
Recoverability	Risks that may impact the ability to recover and run the application on the recovery site.
Continuity	Risks that may impact the ability to run your applications without disruption either on your production site or on your recovery site.
SLA	Risks that may impact the ability to fulfill the service level agreements (SLA) for your applications.

On the basis of criticality, the risks can be classified into two types:

Table 4-2

Risk type	Description
Error	A risk that disrupts any stated goals of the product. An error must be fixed to make the product work as expected.
Warning	A risk that jeopardizes any stated goals of the product. A warning alerts you about a potential problem in your environment.

Setting up replication lag threshold

Veritas Resiliency Platform enables you to set up the replication lag or service level agreement (SLA) threshold.

To set up replication lag threshold

Navigate



Assets > Resiliency Groups tab

- 2 On the resiliency groups tab, double-click the resiliency group for which disaster recovery is already configured. The next page provides the details about the resiliency group.
- Under Replication, enter the value for Replication lag threshold. Select the unit of time, and click Save.

See "About risk insight" on page 24.

Displaying risk information

Resiliency Platform identifies and flags several risks that may occur during data center operations. Some of these risks are transient. They are temporary and resolve themselves without your intervention. Other risks require intervention and troubleshooting to resolve.

You can display risks in the following ways:

Table 4-3 Ways to display risks

To display	Do the following:
A complete list of risks across the resiliency domain	1 On the menu bar, select More Views > Risks
	2 On the Risk page, double-click a risk in the table to display detailed information.
Risks that are associated with a specific resiliency group or virtual business service	1 On the navigation pane, select
	(Assets) and the tab for either Resiliency Groups or Virtual Business Services.
	2 On the tab, double-click a resiliency group or virtual business service to display detailed information.
	3 On the details page, note any risks that are listed in the At Risk area, and double-click the risk for details.

In addition to the above mentioned views, the More views > Logs > All view and the More views > Logs > Notification view also includes the notification about the risks in your environment. You can double-click any row to view the detailed description of the error and suggested resolution for the error.

Predefined risks in Resiliency Platform

Table 4-4 lists the predefined risks available in Resiliency Platform. These risks are reflected in the current risk report and the historical risk report.

Table 4-4 Predefined risks

Risks	Description	Risk detection time	Risk type	Affected operation	Fix if violated
New VM added to replication storage	Checks if a virtual machine that is added to a consistency group on a primary site, is not a part of the resiliency group.	5 minutes	Error	MigrateTakeoverRehearse	Add the virtual machine to the resiliency group.
Replication lag exceeding threshold	Checks if the replication lag exceeds the thresholds that are defined by the user for each resiliency group.	5 minutes	Warning	■ Migrate ■ Takeover	Contact the appropriate administrator
Replication state broken/critical	Checks if the replication is not working or is in a critical condition for each resiliency group.	5 minutes	Error	■ Migrate ■ Takeover	Contact the enclosure vendor.
Remote mount point already mounted	Checks if the mount point is not available for mounting on target site for any of the following reasons: Mount point is already mounted. Mount point is being used by other assets.	 Native (ext3, ext4,NTFS): 30 minutes Virtualization (VMFS, NFS): 6 hours 	Warning	MigrateTakeover	Unmount the mount point that is already mounted or is being used by other assets.
Disk utilization critical	Checks if at least 80% of the disk capacity is being utilized. The risk is generated for all the resiliency groups associated with that particular file system.	 Native (ext3, ext4,NTFS): 30 minutes Virtualization (VMFS, NFS): 6 hours 	Warning	MigrateTakeoverRehearse	Delete or move some files or uninstall some non-critical applications to free up some disk space.
Control host not reachable	Checks if the discovery daemon is down on the Control Host.	15 minutes	Error	■ Migrate	Resolve the discovery daemon issue.

Predefined risks (continued) Table 4-4

Risks	Description	Risk detection time	Risk type	Affected operation	Fix if violated
ESX not reachable	Checks if the ESX server is in a disconnected state.	5 minutes	Error	 On primary site: start or stop operations On secondary site: migrate or takeover operations 	Resolve the ESX server connection issue.
vCenter Server not reachable	Checks if the virtualization server is unreachable or if the password for the virtualization server has changed.	5 minutes	Error	 On primary site: start or stop operations On secondary site: migrate or takeover operations 	Resolve the virtualization server connection issue. In case of a password change, resolve the password issue.
Insufficient compute resources on failover target	Checks if there are insufficient CPU resources on failover target in a virtual environment.	6 hours	Warning	■ Migrate ■ Takeover	Reduce the number of CPUs assigned to the virtual machines on the primary site to match the available CPU resources on failover target.

Table 4-5 describes some risks that are displayed in Resiliency Platform console, but these risks are not reflected in the risk reports.

Risk	Description
HOST_SFMH_REINSTALLED	The host is disconnected. The probable cause is that the host has been reinstalled. Changes you make after this condition are not reflected on the Resiliency Manager. To correct this issue, remove and re-add this host to the Infrastructure Management Server (IMS).
HOST_DISCONNECTED_MAC_CHANGED	The host is disconnected. The probable cause is that the media access code (MAC) address of host has changed. Changes you make after this condition are not reflected on the Resiliency Manager. To correct this issue, remove and re-add this host to the Infrastructure Management Server (IMS).
VMWARE_DISCOVERY_FAILED	VMware discovery failed.
FS_FILESYSTEM_FULL	The file system is at 100% usage.

Table 4-5 Other risks

Viewing the current risk report

This report provides the summary and detail information about all the current risks in your data center. The high-level summary shows the total number of risks and its distribution by severity.

The **Distribution by type** chart displays the severity-wise distribution for recoverability, continuity, and service level agreement (SLA).

The **Unresolved risks** chart shows the risks that are unresolved for more than one month, for last one month, and for last one week. The Recent Risks chart shows the recent risks that are generated in the last 24 hours.

The Current risks details by type table provides detailed information such as the name of the resiliency group which is at risk, the name of the risk, its description, object at which the risk is generated, severity, and date and time on which the risk was generated.

To view the current risk report

- 1 Navigation:
 - Click Reports(menu bar).
- 2 In the Risk > Current Risk Report section, click Run or Schedule to receive the report on the specified email address.

Viewing the historical risk report

This report provides a summary and a detailed analysis of information about the risks in your environment during the specified period.

The high-level summary shows the total number of risks and its distribution by the time the risks have been open. The information is categorized under various headings such as Carried forward, New, Closed, and Still open.

Within these categories, you can see severity wise distribution (high or low) and category wise distribution (recoverability, continuity, and service level agreement) of the risks.

The detailed analysis is displayed in the form of various charts:

- The various charts under **Risk by Category** display the open risks and new risks in the recoverability, continuity, and SLA categories at specific points of time within the duration specified by you.
- The Resolving time chart shows the average time to resolve the risk within the recoverability, continuity, and SLA categories.
- The 5 risks that took the longest time to resolve chart shows the top 5 risks that took the longest time to be resolved, within the recoverability, continuity, and SLA categories. This information is displayed per resiliency group or per Virtual Business Service (VBS).

To view the historical risk report

1 Navigation:

Click **Reports**(menu bar).

2 In the Risk > Risk History Report section, click Run or Schedule to receive the report on the specified email address.

Chapter 5

Managing activities and resiliency plans

This chapter includes the following topics:

- Managing activities
- Managing resiliency plans

Managing activities

Using the Veritas Resiliency Platform console, you can view the sub task information for a task or an operation that is performed on the console.

See "Viewing activities" on page 31.

See "Aborting a running activity" on page 32.

Viewing activities

Using the Veritas Resiliency Platform console, you can view the sub task information for a task or an operation that is performed on the console. You can view the details on the **Activities** page. Details such as the status of the operation (in-progress, finished, or failed), start and end time, and the objects on which the operation was performed are displayed. You can view these details for a currently running task and for the completed tasks. On the **Current** page you can abort a running task.

Click on a currently running task, to view the details in a graphical representation. The steps that are completed are shown in green color along with the success icon. The ongoing steps are in blue color with the loader image, and the future steps are in gray. Expand **Execution Details** to view all the sub-tasks that comprise the task.

To view activities

Navigate

Do one of the following:

Activities (menu bar). H

- Choose either of the following:
 - Select **Current** to view the currently running tasks.
 - Select **Completed** to view the historical tasks.

To view recent activities, click **Recent Activities** on the bottom pane.

See "Aborting a running activity" on page 32.

Aborting a running activity

Using the Veritas Resiliency Platform console, you can abort a task or an operation which is currently running. You can abort an operation that is executed using a resiliency plan or from the console. When you abort an operation, the sub task which is in progress is completed and then the process is aborted. The status of the sub tasks which were already completed does not change.

For example, the migrate resiliency group operation has six sub tasks. If you abort the operation while the first sub task, Stop Virtual Machine, is in progress, then the Stop Virtual Machine sub task is completed and the remaining sub tasks are skipped. If you restart the migrate operation, it starts from the beginning.

To abort an activity

1 Navigate

Do one of the following:

Activities. Skip to Step 2 田

Recent Activities (bottom pane). Click Abort on the required activity.

- 2 In the Current activities page, place your cursor on the activity that you want to abort. Do one of the following:
 - Right click your mouse and click **Abort**.
 - Click on the vertical ellipsis and select **Abort**

See "Viewing activities" on page 31.

Managing resiliency plans

Veritas Resiliency Platform provides a console for creating and customizing resiliency plans. The following topics cover how to create, edit, delete resiliency plan templates and resiliency plans and how to execute resiliency plans.

See "About resiliency plans" on page 33.

See "Creating a new resiliency plan template" on page 34.

See "Editing a resiliency plan template" on page 37.

See "Deleting a resiliency plan template" on page 38.

See "Viewing a resiliency plan template" on page 38.

See "Creating a new resiliency plan" on page 39.

See "Editing a resiliency plan" on page 40.

See "Deleting a resiliency plan" on page 41.

See "Executing a resiliency plan" on page 41.

See "Viewing a resiliency plan" on page 41.

See "Creating a schedule for a resiliency plan" on page 42.

See "Editing a schedule for a resiliency plan" on page 42.

See "Deleting a schedule for a resiliency plan" on page 43.

See "Viewing a schedule for a resiliency plan" on page 43.

About resiliency plans

Using the Veritas Resiliency Platform console you can create customized resiliency plans. A resiliency plan is a customized set of tasks that you can run as a single operation. You add each task and the particular assets on which to run the task. If you intend to use the same sequence of tasks on different assets, you can create a resiliency template. You can save the template and use it to create multiple resiliency plans.

For example, you can create a resiliency plan template to migrate a resiliency group or virtual business service (VBS). Then you can add a resiliency group or VBS to the template to create a plan. You can create multiple plans using the same template.

You can create customized resiliency plans for the following tasks:

Start a virtual business service (VBS).

- Stop a VBS.
- Migrate a VBS.
- Takeover a VBS.
- Manual task
- Run a custom script

You do not have to create a template in order to create a resiliency plan. Resiliency plans can be created using blank templates.

Note: To create a plan for migrate, takeover, rehearse, or cleanup operation, configure disaster recovery task must be successful on the selected resiliency group or VBS.

See "Creating a new resiliency plan template" on page 34.

See "Creating a new resiliency plan" on page 39.

Creating a new resiliency plan template

Using the Veritas Resiliency Platform console, you can create a customized resiliency plan template for the following operations:

- Start and stop a virtual business service (VBS).
- Migrate and takeover a VBS.
- Manual task See "About manual task" on page 35.
- Run a custom script See "About custom script" on page 36.

To create a template, you need to drag and drop the required operation from the stencil into the canvas below. The arrow lets you connect various operations in the canvas.

For example, if you want to create a template to perform the Start Resiliency Group task, drag the operation from the top bar into the canvas. Now click on the arrow on the Start action box and drag the mouse to the Start Resiliency In addition to the above listed tasks, you can also add a custom script Manual task in the resiliency plan. This task temporarily pauses the operation letting you perform a task before proceeding further.

Group action box. Similarly you can drag the arrow from the Start Resiliency Group action box to the End action.

To create a new resiliency plan template

Navigate

Resiliency Plans (menu bar) or Quick Actions > Resiliency Plans

- 2 In the Templates section, click New.
- 3 In the Create New Template wizard panel, enter a name and a description for the template.
- Drag and drop the required operation into the canvas. Connect the **Start** and **Stop** actions to the operation.
- 5 Click Create.

See "About resiliency plans" on page 33.

About manual task

Using the Resiliency Platform console, you can add a manual task in the resiliency plan. The purpose of including this task in resiliency plan is to temporarily pause the operation of the resiliency plan to perform a task or validate a step before you proceed further.

You can specify a timeout for the manual task. After the specified timeout expires, the manual task in the resiliency plan is marked as complete and the resiliency plan proceeds further.

Alternatively, you can opt for manually resuming the process. In this case, the resiliency plan enters into a pause state. You need to go to the **Inbox** in Resiliency Platform console and click **Resume** on the corresponding entry in the **Inbox**. You can also resume the resiliency plan by right-clicking the corresponding entry in Activities > Current Activities and selecting Resume.

Using manual tasks in resiliency plans

Using the Resiliency Platform console, you can add a manual task in the resiliency plan.

To use a manual task in a resiliency plan

- You can add a manual task to a resiliency plan template or to a resiliency plan. See "Creating a new resiliency plan template" on page 34. See "Creating a new resiliency plan" on page 39.
- 2 Drag and drop Manual Task into the canvas. Click the pencil icon in the action box to add the task details.
- Provide a name for the manual task. 3

- 4 Describe the reason why you want to add this manual task to the resilient plan.
- 5 Select your choice for resuming the process manually or automatically. If you select the option for automatically resuming the process after a timeout, enter the duration of timeout in minutes. Click Save.

About custom script

Using the Resiliency Platform console, you can add a custom script execution task in the resiliency plan. You can use the custom script execution task to perform customized operations before executing the next step of the resiliency plan such as repurposing capacity on the recovery site, orchestrate network changes, or any kind of post-processing.

Custom Script execution requires Resiliency Platform 1.1 or later on the Resiliency Manager, Infrastructure Management Server (IMS) and the hosts executing custom scripts. In addition, if you are using VRP together with Veritas InfoScale, the Resiliency Platform Enablement Add-on have to be manually installed on applicable hosts.

The custom script can be in any format that can be directly executed on a shell on the target host. For the Linux hosts, it may be an executable or a script that specifies the interpreter on the shebang line such as a shell or a Perl script. For Windows hosts, it may be an executable or a script with known extension such as a bat file or a PowerShell script. The Script is executed as root user on a UNIX host or as Local System on a Windows host. You may use sudo or RunAs commands to execute some other scripts from these custom scripts.

Before you can execute the script as part of the resiliency plan, you need to manually copy the script to the VRTSsfmh InstallDir/vrp/scripts directory on the host.

Where, VRTSsfmh InstallDir is /opt/VRTSsfmh on the Unix/Linux hosts and SystemDrive/Program Files/VERITAS/VRTSsfmh on the Windows hosts. Copying the script to these specific folders enforces the security policy for running a custom script since these folders can be accessed only by a root user or a Local System.

Exit code from script execution determines the success or failure of the task in the resiliency plan workflow. An exit code of zero means the script execution was successful while a non-zero exit code means the script execution failed. If you select the option to ignore the exit code, the script task is always marked as successful after completion of the script. You can select this option, if your script does not return any exit code. You can view the output of the script in activity details for the resiliency plan in Resiliency Platform console.

If you uninstall the host package from the host where you have copied your custom script, the custom script is removed from the host as part of the uninstallation process.

Using custom scripts in resiliency plans

Using the Resiliency Platform console, you can add a custom script execution task in the resiliency plan.

To use a custom script execution task in a resiliency plan

You can add a custom script execution task to a resiliency plan template or to a resiliency plan.

See "Creating a new resiliency plan template" on page 34.

See "Creating a new resiliency plan" on page 39.

- Drag and drop Custom Script into the canvas. Click the pencil icon in the action box to add the task details.
- 3 Enter a name for the custom script.
- Select the data center and the host where you want to execute the script. Click Next.
- Enter the following details:
 - The relative path of the script on the specified host. The script path that you enter is taken as relative to the VRTSsfmh InstallDir/vrp/scripts/ directory path.

For example, if you enter the path of the script as myscripts/backup scripts/script name, then the complete path considered by the system will be VRTSsfmh

InstallDir/vrp/scripts/myscripts/backup scripts/script name.

- Command-line arguments to the script. This is an optional input field.
- Timeout for the script. By default, there is no timeout for the script execution. You can specify a timeout for the script execution. After the specified timeout expires, the script execution task in the resiliency plan is marked as failure but the script execution task is not stopped. The script execution may continue in the background. If you do not specify any timeout, the task will wait till the script is not completed.
- Click Save.

Editing a resiliency plan template

Using the Veritas Resiliency Platform console, you can edit an existing resiliency plan template.

You can add assets to these templates and create a customized resiliency plan. Any changes to the template do not affect the existing resiliency plans that you created from the template.

To edit a resiliency plan template

Navigate

Resiliency Plans (menu bar) or Quick Actions > Resiliency Plans

- 2 In the **Templates** list, place your cursor on the row which you want to edit. Do one of the following:
 - Right click your mouse and click **Edit**.
 - Click on the vertical ellipsis and select **Edit**.
- 3 In the **Edit Template** wizard panel, edit the required actions and click **Save**.

The steps for editing the plan are the same as creating it.

See "Creating a new resiliency plan template" on page 34.

Deleting a resiliency plan template

Using the Veritas Resiliency Platform console you can delete an existing resiliency plan template.

Deleting the template does not affect the existing resiliency plans that you created from the template.

To delete a resiliency plan template

Navigate

Resiliency Plans (menu bar) or Quick Actions > Resiliency Plans

- In the **Templates** list, place your cursor on the row which you want to delete. Do one of the following:
 - Right click your mouse and click **Delete**.
 - Click on the vertical ellipsis and select **Delete**.
- In the **Delete Template** panel click **Delete**.

See "Creating a new resiliency plan template" on page 34.

Viewing a resiliency plan template

Using the Veritas Resiliency Platform console, you can view the details of a resiliency plan template. To view the details of the resiliency plan templates, you need to have at least guest persona assigned to you.

To view a resiliency plan template

Navigate

Resiliency Plans (menu bar) or Quick Actions > Resiliency Plans

- 2 In the **Templates** list, do one of the following:
 - Double click the row that you want to view.
 - Select the row that you want to view, right click and select Details.
 - Select the row that you want to view, click on the vertical ellipsis and select Details.
- 3 You can now view the details of the resiliency plan template.

Creating a new resiliency plan

Using the Veritas Resiliency Platform console, you can create a new resiliency plan for the following operations. Resiliency plans can be created using an existing template or with a blank template. When you create a plan using a blank template, you need to create the plan and add the assets at the same time.

- Start and stop a virtual business service (VBS).
- Migrate and takeover a VBS.
- Manual task See "About manual task" on page 35.
- Run a custom script See "About custom script" on page 36.

Note: To create a plan for migrate, takeover, rehearse, or cleanup operation, disaster recovery must be configured successfully on the selected resiliency group or the VBS.

To create a new resiliency plan using blank template

Navigate

Resiliency Plans (menu bar) or Quick Actions > Resiliency Plans

- In the Saved Plans section, click New. 2
- In the Create Saved Plan Select Template wizard panel, select Blank Template, and click Next.
- 4 In the **Add Assets** panel, enter name and description.

- 5 Drag and drop the required operation into the canvas. Connect the **Start** and Stop actions to the operation.
- Click the pencil icon in the action box to add relevant assets. Select the data center whose assets you want to add to the template. Click Add.
- 7 Click Submit.

To create a new resiliency plan using predefined template

1 Navigate

Resiliency Plans (menu bar) or Quick Actions > Resiliency Plans

- 2 In the Saved Plans section, click New.
- In the Create Saved Plan "Select Template" wizard panel, select Pre-defined Template.
- 4 Select a template from the list and click **Next**.
- 5 In the **Add Assets** panel, name and description are pre-populated.
- Click the pencil icon in the action box to add relevant assets. Select the data center whose assets you want to add to the template. Click Add.
- Click Submit.

See "About resiliency plans" on page 33.

See "Deleting a resiliency plan" on page 41.

See "Executing a resiliency plan" on page 41.

Editing a resiliency plan

Using the Veritas Resiliency Platform console, you can edit a resiliency plan.

To edit a resiliency plan

1 Navigate

Resiliency Plans (menu bar) or Quick Actions > Resiliency Plans

- In the **Saved Plans** list, place your cursor on the row which you want to edit. Do one of the following:
 - Right click your mouse and click Edit.
 - Click on the vertical ellipsis and select Edit.
- In the **Edit Saved Plan** wizard panel, edit the required actions and click **Submit**.

The steps for editing the plan are the same as creating it.

See "Creating a new resiliency plan" on page 39.

Deleting a resiliency plan

Using the Veritas Resiliency Platform console, you can delete a resiliency plan.

To delete a resiliency plan

Navigate

Resiliency Plans (menu bar) or Quick Actions > Resiliency Plans

- 2 In the **Saved Plans** list, place your cursor on the row which you want to delete. Do one of the following:
 - Right click your mouse and click **Delete**.
 - Click on the vertical ellipsis and select **Delete**.
- 3 In the Delete Saved Plan panel click Delete.

See "Creating a new resiliency plan" on page 39.

Executing a resiliency plan

Using the Veritas Resiliency Platform console, you can execute a resiliency plan. After executing the resiliency plan, you can navigate to the Activities page to view the progress of the plan.

To execute a resiliency plan

Navigate

Resiliency Plans (menu bar) or Quick Actions > Resiliency Plans

- 2 In the **Saved Plans** list, place your cursor on the row which you want to execute. Do one of the following:
 - Right click your mouse and click **Execute**.
 - Click on the vertical ellipsis and select **Execute**.
- In the Execute Saved Plan panel click Execute.

See "Creating a new resiliency plan" on page 39.

Viewing a resiliency plan

Using the Veritas Resiliency Platform console, you can view the details of a resiliency plan. To view the details of the resiliency plans, you need to have at least guest persona assigned to you.

You can also launch operations such as edit a resiliency plan or delete a resiliency plan from this view.

See "Editing a resiliency plan" on page 40.

See "Deleting a resiliency plan" on page 41.

To view a resiliency plan

Navigate

Resiliency Plans (menu bar) or Quick Actions > Resiliency Plans

- 2 In the **Saved Plans** list, do one of the following:
 - Double click the row that you want to view.
 - Select the row that you want to view, right click and select **Details**.
 - Select the row that you want to view, click on the vertical ellipsis and select Details.
- You can now view the details of the resiliency plan. Click the watch icon to see the details of the components of a resiliency plan such as a custom script or a manual task.

Creating a schedule for a resiliency plan

Using the Veritas Resiliency Platform console, you can create a schedule for a resiliency plan.

To create a schedule for a resiliency plan

Navigate

Resiliency Plans (menu bar) or Quick Actions > Resiliency Plans

- 2 In the **Saved Plans** list, do one of the following:
 - Double click the row for which you want to create a schedule. In the Schedule section of details page, click New.
 - Select the row for which you want to create a schedule, right click and select Create Schedule.
 - Select the row for which you want to create a schedule, click on the vertical ellipsis and select Create Schedule.

Editing a schedule for a resiliency plan

Using the Veritas Resiliency Platform console, you can edit a schedule for a resiliency plan.

To edit a schedule for a resiliency plan

Navigate

Resiliency Plans (menu bar) or Quick Actions > Resiliency Plans

- 2 In the **Saved Plans** list, do one of the following:
 - Double click the row for which you want to edit a schedule. In the **Schedule** section of details page, click Edit.
 - Select the row for which you want to create a schedule, right click and select Edit Schedule.
 - Select the row for which you want to create a schedule, click on the vertical ellipsis and select Edit Schedule.

Deleting a schedule for a resiliency plan

Using the Veritas Resiliency Platform console, you can delete a schedule for a resiliency plan.

To delete a schedule for a resiliency plan

Navigate

Resiliency Plans (menu bar) or Quick Actions > Resiliency Plans

- 2 In the **Saved Plans** list, do one of the following:
 - Double click the row for which you want to delete a schedule. In the Schedule section of details page, click Delete.
 - Select the row for which you want to edit a schedule, right click and select Delete Schedule.
 - Select the row for which you want to edit a schedule, click on the vertical ellipsis and select Delete Schedule.

Viewing a schedule for a resiliency plan

Using the Veritas Resiliency Platform console, you can view a schedule for a resiliency plan. To view the details of the resiliency plans, you need to have at least guest persona assigned to you.

You can also launch operations such as edit a schedule or delete a schedule from this view.

See "Editing a schedule for a resiliency plan" on page 42.

See "Deleting a schedule for a resiliency plan" on page 43.

To view a schedule for a resiliency plan

1 Navigate

Resiliency Plans (menu bar) or Quick Actions > Resiliency Plans

- 2 In the **Saved Plans** list, do one of the following:
 - Double click the row for which you want to view a schedule.
 - Select the row for which you want to view a schedule, right click and select Details.
 - Select the row for which you want to view a schedule, click on the vertical ellipsis and select **Details**.
- In the **Schedule** section of details page, view the details of the schedule. 3

Appendix A

Troubleshooting

This appendix includes the following topics:

Viewing events and logs in the console

Viewing events and logs in the console

Veritas Resiliency Platform maintains the following types of logs that can be viewed in the web console:

System logs: System logs are typically the result of a user performing an operation in the console.

Audit logs: Audit logs are primarily used for security audits. They leave a chronological trail of activities performed on the system. They identify user, activity, affected objects, etc. They help track the individuals responsible for activities and detect security violations.

Event and notification logs: Event and notification logs are not necessarily related to user activity; they can include information such as a server going down. Events can be public or private. Rules can be configured to notify users by email of selected public events. Private events are typically unrelated to user-initiated operations. Private events are displayed in the console for troubleshooting but are not available to include in rules for notification.

By default, logs and SNMP traps are retained for 2 years. This retention period can be modified in the product settings in the console.

To view events and logs

1 Navigate

\blacksquare	More Views (menu bar) > Logs
Ţ	You can also view new notifications from the Notifications icon.

2 To view logs by type (System, Audit, or Notification) select the appropriate tab. You can filter by the product service and by severity (information, warning, or errors) or type (public, private), depending on the tab.

Glossary

activity A task or an operation performed on a resiliency group.

add-on An additional software package that can be installed on hosts by the Infrastructure

Management Server (IMS) for specialized uses.

asset infrastructure The data center assets that can be added to the Infrastructure Management Server

(IMS) for IMS discovery and monitoring. For example, virtual machines or

virtualization servers.

assets In Veritas Resiliency Platform, the virtual machines or applications that have been

discovered by the Infrastructure Management Server (IMS) and that can be grouped

into resiliency groups.

CLISH Command Line Interface SHell. Provides the command line menu on the virtual

appliance for use after the initial bootstrap configuration.

data center A location that contains asset infrastructure to be managed by Veritas Resiliency

Platform.

For the disaster recovery use case, the resiliency domain must contain at least two data centers in different locations, a production data center and recovery data center. Each data center has a Resiliency Manager and one or more IMSs.

host Physical servers, virtual machines, or Hyper-V servers that are added to the

Infrastructure Management Server (IMS) as hosts.

Adding the assets as hosts installs the host package that is used by the IMS for

discovery and monitoring.

Infrastructure
Management Server

(IMS)

The Veritas Resiliency Platform component that discovers, monitors, and manages the asset infrastructure within a data center. The IMS transmits information about

the asset infrastructure to the Resiliency Manager.

migrate A planned activity involving graceful shutdown of virtual machines at the production

data center and starting them at the recovery data center. In this process, replication ensures that consistent virtual machine data is made available at the recovery data

center.

persona A user role that has access to a predefined set of jobs (operations). Used to assign

permissions to users and groups for Veritas Resiliency Platform web console

operations.

product role The function configured for a Veritas Resiliency Platform virtual appliance.

	For example, a virtual appliance can be configured as a Resiliency Manager, Infrastructure Management Server (IMS) or both.
production data center	The data center that is normally used for business. See also recovery data center.
recovery data center	The data center that is used if a disaster scenario occurs. See also production data center.
rehearsal	A zero-downtime test that mimics the configuration, application data, storage, and the failover behavior of the resiliency group.
	Rehearsal verifies the ability of the resiliency group to fail over to the recovery data center during a disaster.
resiliency domain	The logical scope of a Resiliency Platform deployment. It can extend across multiple data centers.
resiliency group	The unit of management and control in Veritas Resiliency Platform. Related assets are organized into a resiliency group and managed and monitored as a single entity.
Resiliency Manager	The Veritas Resiliency Platform component that provides resiliency capabilities within a resiliency domain. It is composed of loosely coupled services, a distributed data repository, and a management console.
resiliency plan	A collection of tasks or operations, along with the relevant assets, which are performed in a predefined sequence.
resiliency plan template	A template defining the execution sequence of a collection of tasks or operations.
takeover	An activity initiated by a user when the production data center is down due to a disaster and the virtual machines need to be restored at the recovery data center to provide business continuity.
tier	Within a virtual business service (VBS), resiliency groups are arranged as tiers. Tiers represent the logical dependencies between the resiliency groups and determine the relative order in which the resiliency groups start and stop.
virtual appliance	An appliance that includes the operating system environment and the software application which are deployed together as a virtual machine.
	The Veritas Resiliency Platform virtual appliance is deployed as a virtual machine and then configured with basic settings and a role (for example, Resiliency Manager).
virtual business service (VBS)	A multi-tier IT service where each VBS tier hosts one or more resiliency groups. A VBS groups multiple services as a single unit for visualization, automation, and controlled start and stop in the desired order. You can also migrate/takeover the

The web-based management console on the Resiliency Manager that is used to

configure the settings for the resiliency domain and perform operations.

entire VBS.

web console

Index

A activities abort 32 view 31 Asymmetric virtual business services about 15	resiliency plans (continued) delete schedule 43 deleting 41 edit schedule 42 editing 40 executing 41 manual task 35 view schedule 43
disaster recovery operations about 12 migrating 19 takeover 20	view scriedule 43 viewing 41 Resiliency Platform features and components 10 resync performing 20 risk information
E events 45 L logs	risk information view 26 risk insight about 24 risks description 26
viewing in console 45	S SIA throughold 05
P permissions about 11 R Replication lag threshold 25	V virtual business services about 14 creating 16
resiliency groups roles 13 resiliency plan template viewing 38 resiliency plan templates create 34 deleting 38 editing 37	customizing 15 displaying details 21 editing 22 migrating 19 remove 23 starting and stopping 18
resiliency plans about 33 create schedule 42 creating 39 custom script 36	