Veritas™ Resiliency Platform 1.2: Solutions for Microsoft Hyper-V



Veritas Resiliency Platform: Solutions for Microsoft Hyper-V

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Contents

Technical Supp	oort	4
Chapter 1	Overview of Resiliency Platform	12
	About Veritas Resiliency Platform About Resiliency Platform features and components Resiliency Platform capabilities About permissions for operations in the console	13 14
Chapter 2	Managing Microsoft Hyper-V virtual machines using Resiliency Platform	16
	About managing Hyper-V virtual machines using Resiliency Platform	16
Chapter 3	Managing resiliency groups	18
	About resiliency groups Guidelines for creating resiliency groups Managing and monitoring virtual machines Protecting virtual machines Displaying resiliency group information and status Displaying resiliency group details Modifying a resiliency group Starting a resiliency group Stopping a resiliency group Deleting a resiliency group	19 21 24 26 27 28
Chapter 4	Monitoring and reporting on assets status	32
	About the Resiliency Platform Dashboard Understanding asset types Displaying an overview of your assets Viewing reports	34 34

Chapter 5	Using Resiliency Platform for disaster recovery	37
	About disaster recovery using Resiliency Platform Understanding the role of resiliency groups in disaster recovery operations	
Chapter 6	Microsoft Hyper-V virtual machines disaster recovery	
	Understanding virtual machine disaster recovery Limitations for virtual machine disaster recovery Hyper-V virtual machines disaster recovery - an overview of key	
	steps	40
Chapter 7	Preparing for disaster recovery operations	43
	Configuring network settings for data centers	43
	Configuring subnet information for a data center	
	Setting up subnet mapping between production and recovery data centers	11
	Setting up virtual switch mapping between production and recovery	44
	data centers	45
	Configuring disaster recovery for a resiliency group of virtual	40
	machines	
	Configuring disaster recovery - DR data center selection Configuring disaster recovery - Summary	
	Viewing the details of a disaster recovery-enabled resiliency	40
	group	49
Chapter 8		
Спарцего	Rehearsing DR operations to ensure DR readiness	50
	Ensuring the disaster recovery readiness of your Resiliency Platform assets using the rehearse operation	50
	Rehearse operations in Hyper-V virtual machines	
	Performing rehearsal cleanup	
Chapter 9	Monitoring risks	54
	About risk insight	54
	Setting up replication lag threshold	55
	Displaying risk information	
	Predefined risks in Resiliency Platform	56

	Viewing the current risk report	
Chapter 10	Performing disaster recovery operations	61
	Migrating a resiliency group of virtual machines	61
	Taking over a resiliency group of virtual machines	62
	Performing the resync operation	62
Chapter 11	Managing activities and resiliency plans	64
	Managing activities	64
	Viewing activities	64
	Aborting a running activity	65
	Managing resiliency plans	66
	About resiliency plans	66
	Creating a new resiliency plan template	67
	Editing a resiliency plan template	
	Deleting a resiliency plan template	71
	Viewing a resiliency plan template	
	Creating a new resiliency plan	
	Editing a resiliency plan	73
	Deleting a resiliency plan	
	Executing a resiliency plan	
	Viewing a resiliency plan	
	Creating a schedule for a resiliency plan	
	Editing a schedule for a resiliency plan	
	Deleting a schedule for a resiliency plan	
	Viewing a schedule for a resiliency plan	
Appendix A	Configuring Hyper-V environment for disaster recovery with Hyper-V Replica based replication	78
	Prerequisites for configuring Hyper-V Replica	78
	Replica with Microsoft Failover Clustering	79
	Configuring Hyper-V virtual machines disaster recovery using Hyper-V Replica without Microsoft Failover Clustering	81

Appendix B	Configuring Hyper-V environment for disaster recovery with EMC SRDF based replication	83
	Configuring Hyper-V virtual machines disaster recovery using EMC SRDF with Microsoft Failover Clustering	83
	SRDF without Microsoft Failover Clustering	86
Appendix C	Configuring Hyper-V environment for disaster recovery with EMC RecoverPoint based replication	89
	Configuring Hyper-V virtual machines disaster recovery using EMC	
	RecoverPoint with Microsoft Failover Clustering	89
	Configuring Hyper-V virtual machines disaster recovery using EMC RecoverPoint without Microsoft Failover Clustering	91
Appendix D	Configuring Hyper-V environment for disaster recovery with Hitachi TrueCopy/Universal	
	Replicator based replication	94
	Configuring Hyper-V virtual machines disaster recovery using Hitachi TrueCopy/Universal Replicator with Microsoft Failover Clustering	0.4
	Configuring Hyper-V virtual machines disaster recovery using Hitachi TrueCopy/Universal Replicator without Microsoft Failover Clustering	
	Glustering	91
Appendix E	Configuring Hyper-V environment for disaster recovery with HPE 3PAR Remote Copy based	
	replication	100
	Configuring Hyper-V virtual machines disaster recovery using HPE 3PAR Remote Copy with Microsoft Failover Clustering	100
	Configuring Hyper-V virtual machines disaster recovery using HPE 3PAR Remote Copy without Microsoft Failover Clustering	
Appendix F	Troubleshooting	106
	Viewing events and logs in the console	106
	Events in Hyper-V virtual machines disaster discovery	107
	Displaying risk information Configure DR operation fails with an integration services error	

Glossary	109
Index	111

Chapter

Overview of Resiliency Platform

This chapter includes the following topics:

- About Veritas Resiliency Platform
- About Resiliency Platform features and components
- Resiliency Platform capabilities
- About permissions for operations in the console

About Veritas Resiliency Platform

Veritas Resiliency Platform offers a unified approach for visibility and control of IT service continuity for applications, virtual machines, and complex, multi-tier business services across a global landscape.

Resiliency Platform has the following core capabilities:

Recovery Resiliency Platform provides a disaster recovery (DR) solution

using data centers on premises in different geographical locations. The management console simplifies recovery, with

single-click rehearsal and recovery operations.

Visibility The console Dashboard provides visibility into the health of

applications, virtual machines, and multi-tier business

services.

Orchestration Resiliency Platform can assist in data center day-to-day

workload automation activities. For instance, virtual machines or IT services can be started and stopped for maintenance.

About Resiliency Platform features and components

The following is a brief introduction to Veritas Resiliency Platform key components and features. Administrators responsible for deploying and configuring the product need to understand these in more detail.

resiliency domain The logical scope of a Resiliency Platform deployment.

It can extend across multiple data centers.

Resiliency Manager The component that provides resiliency capabilities within a

> resiliency domain. It is composed of loosely coupled services. a distributed data repository, and a management console. The Resiliency Manager is deployed as a virtual appliance.

Infrastructure Management Server (IMS)

The component that discovers, monitors, and manages the asset infrastructure within a data center. The IMS transmits information about the asset infrastructure to the Resiliency Manager. The IMS is deployed as a virtual appliance.

To achieve scale, multiple IMSs can be deployed in the same

data center.

Veritas InfoScale Operations Manager Management Server

The component that allows discovery of InfoScale applications that are already configured in Veritas InfoScale Operations Manager. Also referred to as Veritas InfoScale Operations

Manager server.

data center For a disaster recovery use case, the resiliency domain must

> contain at least two data centers in different locations, a production data center and recovery data center. Each data center has a Resiliency Manager and one or more IMSs.

asset infrastructure The data center assets that you add to the IMS for discovery

and monitoring.

The asset infrastructure can include hosts (Windows or Linux servers), virtualization servers for Hyper-V and VMware, and enclosures (storage arrays). Once the asset infrastructure is discovered by the IMS, the discovered virtual machines or applications are listed in the console as assets to manage

or protect.

The unit of management and control in Resiliency Platform. resiliency group

You organize related assets into a resiliency group and

manage and monitor them as a single entity.

Virtual Business Service (VBS)

A multi-tier business service where each VBS tier hosts one or more resiliency groups. A VBS lets you group multiple services as a single unit for visualization, automation, and controlled start and stop in the desired order. VBS uses the vertical grouping mechanism to group the multiple services. You can also migrate or takeover the entire VBS.

Resiliency Platform capabilities

Resiliency Platform helps you monitor and manage diaster recovery across multiple data centers. It provides the following capabilities.

Table 1-1 Resiliency Platform capabilities

Capability	More information
Protecting and managing virtual machines as a single entity.	See "Managing and monitoring virtual machines" on page 19.
Displaying an overview of your resiliency domain including the number and health of your resiliency groups.	See "About the Resiliency Platform Dashboard" on page 32. See "Displaying resiliency group information and status" on page 24.
Starting and stopping resiliency groups for maintenance.	See "Starting a resiliency group" on page 28. See "Stopping a resiliency group" on page 29.
Configuring disaster recovery for a resiliency group	See "Configuring disaster recovery for a resiliency group of virtual machines" on page 46.
Monitoring risks for protected assets	See "About risk insight" on page 54.
Rehearsing disaster recovery	See "Ensuring the disaster recovery readiness of your Resiliency Platform assets using the rehearse operation" on page 50.
Migrating a resiliency group	See "Migrating a resiliency group of virtual machines" on page 61.
Taking over resiliency groups	See "Taking over a resiliency group of virtual machines" on page 62.
Viewing reports	See "Viewing reports" on page 35.

Capability More information Managing activities and resiliency plans See "Managing activities" on page 64. See "Managing resiliency plans" on page 66.

Table 1-1 Resiliency Platform capabilities (continued)

About permissions for operations in the console

Users that are configured for Resiliency Platform have permission by default to view the web console but not to perform any operations. Permissions for operations must be assigned separately by a Resiliency Platform administrator, who assigns the appropriate personas to users or groups. A persona is a role with access to a set of operations. The administrator can further limit the scope of some operations by selecting the objects, such as resiliency groups, to which the user has access.

For example, an administrator can assign one user the permission to perform operations on resiliency group RG1 and assign another user the permission to perform operations on RG2. If more resiliency groups are added later, the administrator needs to update permissions to assign access to the new resiliency groups.

Some objects, such as resiliency plans or virtual business services, can include multiple resiliency groups. To perform an operation on such an object, a user must have access to all its resiliency groups. Otherwise, the operation fails.

For more information on setting up user access to operations, refer to the Deployment Guide.

Chapter 2

Managing Microsoft Hyper-V virtual machines using Resiliency Platform

This chapter includes the following topics:

About managing Hyper-V virtual machines using Resiliency Platform

About managing Hyper-V virtual machines using Resiliency Platform

You can use Veritas Resiliency Platform to manage and protect your Hyper-V virtual machines configured in the resiliency domain.

The unit of management and control in Veritas Resiliency Platform is the resiliency group. Related virtual machines are organized into a resiliency group and managed and protected as a single entity.

See "About resiliency groups" on page 18.

Note: Make sure you enable all integration services for Hyper-V virtual machines.

Using Resiliency Platform capabilities to perform virtual machines workload automation tasks

The Resiliency Platform capabilities let you perform the tasks required for routine maintenance activities. For example, stop a resiliency group that contains a set of related virtual machines, update the required software components, and then restart the resiliency group.

Using Resiliency Platform to protect your virtual machines

Resiliency Platform provides disaster recovery operations for virtual machines. For example, migrate your resiliency group to another data center or perform the rehearse (fire-drill) operation to ensure that your infrastructure is adequately prepared for protection if a disaster occurs. The replication required for these operations is provided by hypervisor (Hyper-V Replica) or storage array (for example, EMC Symmetrix).

The detailed information about resiliency group management, virtual machine disaster recovery operations, and Resiliency Platform supported replication technologies is provided in the subsequent chapters of this guide.

See "Hyper-V virtual machines disaster recovery - an overview of key steps" on page 40.

Chapter 3

Managing resiliency groups

This chapter includes the following topics:

- About resiliency groups
- Managing and monitoring virtual machines
- Protecting virtual machines
- Displaying resiliency group information and status
- Displaying resiliency group details
- Modifying a resiliency group
- Starting a resiliency group
- Stopping a resiliency group
- Deleting a resiliency group

About resiliency groups

In Veritas Resiliency Platform, you organize related assets into a resiliency group that you can protect and manage as a single entity. Before you create a resiliency group, you must add the assets to Resiliency Platform.

For example, you can organize several applications into a resiliency group and name it <code>SQL_Server_Group</code>. Then, when you perform an operation on <code>SQL_Server_Group</code> from the Resiliency Platform console, all the applications in the group are affected. For example, if you start <code>SQL_Server_Group</code>, all the applications

in the group start. Similarly, you can organize virtual machines into a resiliency group and perform operations that affect all the virtual machines in the group.

Note: A resiliency group must contain similar types of objects, either all applications or all virtual machines. It cannot contain a mix of the two.

You can create a resiliency group in the following ways:

- You can create a resiliency group without enabling disaster recovery for it. See "Managing and monitoring virtual machines" on page 19.
- You can create a resiliency group and enable disaster recovery for it. This is known as a protected resiliency group. See "Protecting virtual machines" on page 21.

Guidelines for creating resiliency groups

Resiliency groups are most useful when the assets in the group share common characteristics.

If you create a resiliency group of virtual machines, follow these guidelines for selecting virtual machines:

They all consume storage from the same replication consistency group (Symmetrix Remote Data Facility (SRDF) device group or NetApp volume).

Managing and monitoring virtual machines

A resiliency group lets you manage and monitor a group of assets as a single entity. For example, when you start a resiliency group, you start all the assets in the group.

You can create a resiliency group from virtual machines or applications, but not a mix of both.

You can organize any group of virtual machines into a resiliency group. However, the virtual machines often have a common characteristic. For example, they are all members of the same consistency group or they have the same virtualization server or hypervisor.

To create a resiliency group from virtual machines

Prerequisites

The asset infrastructure for the virtual machines must be added to the Infrastructure Management Server (IMS) and IMS discovery must be complete.

For more information on adding asset infrastructure, refer to the *Deployment* Guide.

2 Navigate



Assets > Resiliency Groups tab > Manage & Monitor Virtual Machines or **Applications**

Or

Assets > Unmanaged tab > Manage & Monitor Virtual Machines or **Applications**

3 Display a list of virtual machines

On the **Select Assets** screen, use one or more of the following drop-downs to filter your list of virtual machines:

Select Virtual Machine. Asset Type

Data Center The data center in which the virtual machine is located.

Virtualization The virtualization type.

Filter the list of virtual machines (optional)

Organize the virtual machines by virtualization server Group By

or replication consistency group.

Search If you have a long list of virtual machines, use the

Search field to filter the list.

show assets in resiliency

group

When you select this check box, the list of virtual machines is updated with a Resiliency Group column.

If a virtual machine is already a member of a resiliency group, this column displays the name of the group.

5 Select the virtual machines

To include a virtual machine in your new resiliency group, drag it from the list and drop in the Selected Instances area. To unselect a virtual machine from the **Selected Instances** area, you can drag it back to the list of virtual machines. When you select all the assets you need, click Next.

6 Create the resiliency group

Review the list of virtual machines that form your new resiliency group. If you need to make any changes, click Back to return to the Select Assets screen. When you are ready, name the resiliency group and click Submit.

7 Verify

On the confirmation screen, click **Done**.

A screen is displayed showing detailed information about the new resiliency group. It includes the following:

- The active data centers, replication type, and replication state.
- Controls to modify, delete, start, and stop the resiliency group.
- The disaster recovery readiness of the resiliency group. You can configure disaster recovery from this screen.
- A list of the virtual machines in the resiliency group.
- A list of risks (if any) to the resiliency group.

Click Recent Activities (bottom pane), and click Details to view the details of this task in a graphical representation.

More information is available on troubleshooting discovery of virtual machines.

Protecting virtual machines

Veritas Resiliency Platform lets you protect your virtual machines by creating a resiliency group and setting up disaster recovery for the group in a single set of steps.

Note: Even if you create a resiliency group without disaster recovery (using the Manage & Monitor Virtual Machines option), you can still configure disaster recovery later. On the Assets page, Resiliency Groups tab, right click the resiliency group and select Configure DR.

See "Configuring disaster recovery for a resiliency group of virtual machines" on page 46.

To protect virtual machines

Prerequisites

- The virtual machines you use to create the resiliency group must reside in two data centers: the production data center and the recovery data center. The asset infrastructure for the virtual machines must be added to the Infrastructure Management Server (IMS) at the appropriate data center and IMS discovery of the virtual machines must be complete. For more information on adding asset infrastructure, refer to the Deployment Guide.
- For a Hyper-V virtual machine, ensure that you have disabled the 'Quick removal' policy for disks in Windows Server 2008 R2 and disabled the 'write-cache' policy for disks in Windows Server 2012 R2.

2 Navigate



Assets > Resiliency Groups tab > Protect Virtual Machines

You can also access the Protect Virtual Machines wizard from the Quick Action menu.

Display a list of virtual machines

On the Select Assets screen, use one or more of the following drop-downs to filter your list of virtual machines:

Data Center The data center in which the virtual machine is located.

Virtualization The virtualization type.

4 Filter the list of virtual machines (optional)

Group By Organize the virtual machines by virtualization server

or replication consistency group.

Search If you have a long list of virtual machines, use the

Search field to filter the list.

show assets in resiliency

group

When you select this check box, the list of virtual machines is updated with a **Resiliency Group** column. If a virtual machine is already a member of a resiliency group, this column displays the name of the group.

5 Select the virtual machines

> To include a virtual machine in your new resiliency group, drag it from the list and drop in the **Selected Instances** area. If you change your mind, you can drag it back to the list of virtual machines. When you select all the assets you need, click Next.

6 Under Manage Assets screen, create the resiliency group.

Review the list of virtual machines that form your new resiliency group. If you need to make any changes, click Back return to the Select Assets screen. When you are ready, name the resiliency group and click **Next**.

- Under **Configure DR** screen, configure DR for the selected resiliency group. When you have configured DR for the resiliency group, click **Next**.
- 8 Select your disaster recovery data center

The **Select DR Datacenter** screen identifies your active data center, and lists the data centers you can select for disaster recovery. When you select a disaster recovery data center for your resiliency group, make sure that the data center has copies of the same virtual machines. Select the check box for the data center you want use and click Next.

Confirm that there are virtual machines at the recovery data center that match the virtual machines in your resiliency group.

In the **VM Selection** screen, verify the VM configurations for the production data center and recovery data center.

10 Complete the configuration

The **Summary** screen lists the following:

- The data center in which the resiliency group is located
- The recovery data center you specified
- The number of virtual machines in the recovery data center that you need to enable

Optionally, you can use the **Summary** screen to apply customized network settings, provided the subnets across the data centers are mapped.

If the configuration information is accurate and complete, click **Submit**.

11 Verify

On the confirmation screen, click **Done**.

The **Resiliency Group** tab is displayed, showing the new resiliency group.

You can use the Quick Actions drop-down list to perform other Veritas Resiliency Platform tasks.

Displaying resiliency group information and status

You can display resiliency group information and status in the following ways:

Displaying resiliency group information and status Table 3-1

Location	Level of detail	Useful for
Resiliency Platform Dashboard	Lowest. Displays the number of resiliency groups under Resiliency Platform control and the total number of groups in error, at risk, and healthy.	Getting a quick overview of the resiliency group population and health throughout Resiliency Platform.
		See "About the Resiliency Platform Dashboard" on page 32.
Assets > Resiliency Groups tab	Medium. Lists all your resiliency groups in one place.	Seeing what is in each of your data centers, the state of the groups, whether disaster recovery is configured, and so on.
Resiliency group-specific screen	Highest. Lists each asset in the resiliency group, their type, and state.	Getting detailed information on a resiliency group and its underlying assets. This screen can help you decide whether to start, stop, edit, or delete a group. See "Displaying resiliency group details" on page 26.

This section discusses the second method of displaying resiliency group information and status: using the Assets page. The Assets page gives you a quick overview of all your resiliency groups.

To display resiliency group information and status

Navigate



Assets > Resiliency Groups tab

2 Review information and status

 For a quick health check of your resiliency groups, review the colored boxes above the table. Click on a box to show only the resiliency groups in that category; for example, click the green square to display only the resiliency groups that are healthy.

Blue The total number of resiliency groups

Yellow The number of resiliency groups at risk

Green The number of resiliency groups that are healthy

By default, the table lists all resiliency groups. Use the drop-list and search field to filter your results, and click on a table heading to sort the groups. In the table, the key fields are **State**, **DR Status**, and **Replication Type**. Possible states are:

State Online - The assets within the resiliency group are running.

Partial - One or more of the assets in the resiliency group

are offline.

Offline - The assets in the resiliency group are powered off

or not running.

DR Status Configured - The resiliency group has been configured for

disaster recovery.

Not Configured - Disaster recovery is not configured for

the group. Configure it as soon as possible.

Replication Type Resiliency Platform supports several replication technologies.

If no replication type is shown, consider configuring

replication.

Type Application Group: The resiliency group comprises

applications.

Virtual Machine Group: The resiliency group comprises

virtual machines.

3 Display detailed information on a resiliency group (optional)

To display detailed information about a resiliency group, click its row in the table.

See "Displaying resiliency group details" on page 26.

Displaying resiliency group details

You can display detailed information on each of your resiliency groups. You can use a resiliency group-specific screen to answer questions as such the following:

- What is the overall health of the resiliency group?
- Is it configured for disaster recovery (DR)?
- What are its underlying assets and their current state?
- If DR is configured for the resiliency group, what is the replication lag time between sites?

To display details on a single resiliency group

1 Navigate



Assets > Resiliency Groups tab

2 Sort and select your resiliency group

> On the **Resiliency Groups** tab, use the drop-down list, **Search** field, and table headings to filter your list of resiliency groups.

3 Display the resiliency group-specific screen

Double-click the table row for the resiliency group you are interested in.

The screen is divided into the following areas:

This part of the screen	Displays
Тор	Resiliency group's health and status.
	It identifies the data centers at which the resiliency group is active, its replication state and type, and whether the resiliency group is configured for disaster recovery. This part of the screen displays the number of alerts that are associated with the resiliency group. And also verifies whether the resiliency group is part of any VBS or not.
Middle	A table with the assets that make up the resiliency group. You can use links above the table to sort the assets by data center, and you can use the table headings to sort the assets by Name , Type , or State .
Bottom	If the resiliency group is configured for disaster recovery, this portion of the screen displays the replication lag between the production data center and the recovery data center, and the recovery time. Note that the recovery time is available only after the rehearse operation is complete.

Table 3-2 Resiliency group details screen

You also can display information on your resiliency groups in the following ways:

■ For a high-level view of resiliency group health, use the Resiliency Platform Dashboard.

See "About the Resiliency Platform Dashboard" on page 32.

• For a list of your resiliency groups and a quick view of which ones are up, configured, and so on, use the **Assets** > **Resiliency Group** tab. See "Displaying resiliency group information and status" on page 24.

Modifying a resiliency group

You can modify resiliency group information including the group name as well as change the underlying assets on which the resiliency group is based.

Note: If you modify a resiliency group that has been configured for disaster recovery, you must reconfigure it.

To modify resiliency group information

Prerequisites

- After you configure a resiliency group for disaster recovery, you cannot edit the resiliency group. You must first unconfigure disaster recovery for the resiliency group, edit it, and then configure disaster recovery again.
- Determine the potential impact modifying the resiliency group may have on users. If necessary, notify users of the upcoming change.

2 Navigate



Assets > Resiliency Groups tab

3 Select

Use the on-screen filters, **Search** field, and table heading sort feature to locate your resiliency group.

4 Edit

Do one of the following:

- Right click on the resiliency group row and select **Modify**.
- On the right side of the resiliency group row, click on the vertical ellipsis and select Modify.

The steps for editing the resiliency group are the same as creating it.

When you edit a resiliency group made up of virtual machines, note the following:

- If the resiliency group is configured for disaster recovery, Resiliency Platform proceeds to the Protect VM wizard.
- When the number of virtual machines on the replicated volume changes, edit the resiliency group to add or remove the virtual machines.

Note: If you add or remove virtual machines from a resiliency group after you have configured DR for that particular resiliency group, the DR functionality may not work as expected. You need to reconfigure DR for the resiliency group with the current set of virtual machines.

See "Managing and monitoring virtual machines" on page 19.

Starting a resiliency group

When you start a resiliency group, you start all the underlying assets in it.

To start a resiliency group

Prerequisites

Create a resiliency group.

2 Navigate



Assets > Resiliency Groups tab

3 Select

> Use the on-screen filters, Search bar, and table heading sort feature to locate your resiliency group.

Start the resiliency group.

Do one of the following:

- Right click on the resiliency group row and select Start.
- On the right side of the resiliency group row, click on the vertical ellipsis and select Start.
- On the Start Resiliency Group screen, select the data center in which to start the group and click Submit.
- Confirm

Click Done.

Notify

If necessary, notify users after you start the resiliency group.

To display a record and a graphic representation of what you did, click the **Recent** Activities at the bottom of the page, find your task, and click Details.

Stopping a resiliency group

When you stop a resiliency group, you stop all the assets that make up the group.

A typical reason for stopping a resiliency group would be to update or perform maintenance in one of the underlying assets.

To stop a resiliency group

- 1 Prerequisites
 - Make sure that you are aware of all the assets in the resiliency group, and the potential affect on users if you shut them down.

- Choose a time for stopping the resiliency group that minimizes any disruption of service.
- If necessary, notify users before stop the resiliency group.

2 Navigate



Assets > Resiliency Groups tab

3 Select

Use the on-screen filters, Search field, and table heading sort feature to locate your resiliency group.

Stop the resiliency group.

Do one of the following:

- Right click on the resiliency group row and select Stop.
- On the right side of the resiliency group row, click on the vertical ellipsis and select Stop
- On the **Stop Resiliency Group** screen, select the data center in which to stop the resiliency group and click Submit.
- Confirm

Click Done.

To display a record and a graphic representation of what you did, click the **Recent** Activities at the bottom of the page, find your task, and click Details.

Deleting a resiliency group

When you delete a resiliency group from Resiliency Platform management, you can no longer monitor, manage, or protect it from the Resiliency Platform console. Deleting the resiliency group from Resiliency Platform has no affect on the underlying assets.

To delete a resiliency group

- Prerequisites
 - Determine the potential affect of deleting the resiliency group. What is the benefit (if any) to deleting it from Resiliency Platform management? Does this benefit outweigh the fact that the group can no longer be monitored, managed, or protected through Resiliency Platform?

- If the resiliency group is configured for disaster recovery, you cannot remove it. You must unconfigure disaster recovery before you can remove the group.
- If necessary, notify users of the upcoming change.

Navigate 2



Assets > Resiliency Groups tab

Select

Use the state drop-down list, Search field, and table heading sort feature to locate the resiliency group.

4 Remove

To remove the resiliency group, do one of the following:

- Right click on the resiliency group row and select **Delete**.
- On the right side of the resiliency group row, click on the vertical ellipsis and select Delete.

On the **Delete Resiliency Group** screen, click **Submit**. On the confirmation screen, click Done.

Chapter 4

Monitoring and reporting on assets status

This chapter includes the following topics:

- About the Resiliency Platform Dashboard
- Understanding asset types
- Displaying an overview of your assets
- Viewing reports

About the Resiliency Platform Dashboard

The Resiliency Platform Dashboard gives you an overview of your resiliency domain. Use the Dashboard to answer questions such as the following:

- Which of my data centers have Resiliency Platform managed assets?
- What is the mix of my assets by type and platform?
- Which assets are configured for disaster recovery?

The Dashboard has the following areas:

Global View

A world map that identifies the data centers that contain Resiliency Platform managed assets.

Lines between data centers indicate that replication takes place between the locations.

Mouse over an icon for basic Resiliency Platform platform configuration and asset configuration information for that data center. Click **More** for detailed information and recent activity.

Resiliency Groups and Virtual Business Services summaries

The upper right section of the dashboard displays total number of resiliency groups and virtual business services in the resiliency domain, as well as those at risk and normal.

Click a square in either the **Resiliency Groups or Virtual Business Services** summary to display a tab of detailed information.

Virtual Machines by Type and Platform

Displays a summary of virtual machines in all data centers or information on a single data center. Use the drop-down list to filter your results. The summary lists the virtual machine types by percentage and the platform types by number.

Application environment

Displays the number of applications and the application types. The chart shows the number of applications that are managed by InfoScale and those that are not managed by InfoScale.

Applications by Type

Displays a summary of application types in all data centers or in a single data center. Use the drop-down list to filter your results.

Top Resiliency Groups by Replication Lag Ranks the resiliency groups according to how long it takes the recovery data center to be in sync with the active data center.

Virtual Machines and Applications by **Recovery Readiness**

Displays the percentage of virtual machines and applications that are unprotected or unmanaged.

Use the drop-down list to filter your results.

See "Displaying resiliency group information and status" on page 24.

Understanding asset types

On the Resiliency Platform console Assets page, assets are classified as follows.

Asset	Description
Resiliency Group	A group of applications or virtual machines under Resiliency Platform control. You can use Resiliency Platform to start and stop the resiliency group, as well as protect and manage it.
Virtual Business Service	A collection of resiliency groups logically grouped for a specific business purpose.
Unmanaged	An application or virtual machine that Resiliency Platform discovers in your environment, but that is not under Resiliency Platform management. You cannot use any Resiliency Platform features with these assets until they become a part of a resiliency group.

Displaying an overview of your assets

The **Assets** page gives you an overview of all your resiliency groups and virtual business services (VBSs). You can also click links on the page to create resiliency groups and VBSs.

To access the **Assets** page, go to the navigation pane on the left side of the screen, and click:



The **Assets** page is organized into the following categories:

Managed resiliency groups, which are groups under Resiliency Platform control, but that do not have disaster recovery configured. See "Managing and monitoring virtual machines" on page 19.

For managed and protected resiliency groups, the screen also displays the following:

- The number of resiliency groups that are based on virtual machines and the number that are based on applications
- The number of unmanaged virtual machines or applications; that is, the assets that Resiliency Platform is aware of but that are not managed or protected in resiliency groups.

For VBSs, the screen displays the following:

Resiliency Groups by Datacenter

Migrate and Takeover

Rehearse

- The number of VBSs that are created from virtual machines and the number that are created from physical assets.
- The number of resiliency groups within the VBSs that are protected and the number that are only managed (not protected).

Viewing reports

Veritas Resiliency Platform provides a console for viewing the following reports:

, ,	in the data centers across all sites.
VM Inventory	Provides the platform distribution and the OS distribution details of the virtual machines that are deployed in the data centers in the form of a pie chart.
Virtual Infrastructure Inventory	Provides information about the virtual infrastructure inventory across data centers. A pie charts show the platform and virtualization technology distribution of the virtual servers across all data centers.

takeover operations that were performed on the resiliency groups. A pie chart shows the percentage of successful and failed operations.

Provides a summary of the last migrate and

Provides details about the resiliency groups

Provides a summary of the latest rehearse operations that were performed on the resiliency groups. A pie chart shows the percentage of successful and failed

operations. A list of resiliency groups on which the rehearse operation had failed is shown. A table displays the details of the last performed rehearse operation on the

resiliency groups.

To view a report

Navigation

Click **Reports** (menu bar).

- **2** Do one of the following:
 - Click Run to receive the report on the specified email address in HTML or PDF format, or as a comma separated (.CSV) file. You can also view the saved report on the console.
 - Click **Schedule** to create a report generation schedule.

For more information on configuring email settings and scheduling reports, refer to the Deployment Guide.

Using Resiliency Platform for disaster recovery

This chapter includes the following topics:

- About disaster recovery using Resiliency Platform
- Understanding the role of resiliency groups in disaster recovery operations

About disaster recovery using Resiliency Platform

A comprehensive disaster recovery strategy ensures that your mission-critical IT functions can continue during and after a disaster and any unforeseen risk can be mitigated to the extent possible.

Veritas Resiliency Platform lets you perform disaster recovery operations on your critical IT services. This section introduces you to the key features of Resiliency Platform:

- Monitoring of data center assets storage, virtual machines, and applications.
- Ability to group your virtual machines or applications in resiliency groups based on your production environment and business needs.
- Making business services more resilient by providing the ability to perform disaster recovery operations on virtual machines and applications. For example, migrate and takeover.
- Resiliency plan (a sequential execution of predefined steps) to automate site-level recovery operations on your IT infrastructure in an event of downtime.
- Auto-discovery and real-time tracking for recovery objectives.

- Ability to perform non-disruptive testing (rehearsal) on your virtual machines and applications to ensure that your infrastructure is adequately prepared for protection in an event of disaster.
- Reporting capabilities providing details about resiliency health of applications and virtual machines.

See "Understanding the role of resiliency groups in disaster recovery operations" on page 38.

Understanding the role of resiliency groups in disaster recovery operations

To perform disaster recovery (DR) operations on virtual machines or applications. first they must be placed in a resiliency group, which is the unit of failover in Veritas Resiliency Platform.

You can configure resiliency groups without enabling them for disaster recovery. You can perform the start or stop operations on resiliency groups that are not enabled for DR. However, you cannot perform DR operations on a resiliency group without first enabling the resiliency group for disaster recovery. You can enable disaster recovery when you create the resiliency group, or at a later point of time you can select the resiliency group and perform the **Configure DR** operation.

After you enable and configure disaster recovery on a resiliency group, you can proceed with DR-specific tasks on the resiliency group, such as migrate and takeover.

A Virtual Business Service (VBS) lets you further group these resiliency groups in a vertical grouping mechanism, and lets you perform controlled start, stop and recovery operations on these resiliency groups.

See "About resiliency groups" on page 18.

Microsoft Hyper-V virtual machines disaster recovery

This chapter includes the following topics:

- Understanding virtual machine disaster recovery
- Limitations for virtual machine disaster recovery
- Hyper-V virtual machines disaster recovery an overview of key steps

Understanding virtual machine disaster recovery

A resiliency group represents a logical collection of virtual machines or applications representing a business service. Starting or stopping a resiliency group starts or stops the virtual machines or applications that are part of it. To perform disaster recovery (DR) operations, you must first enable disaster recovery for each resiliency group by performing the Configure DR operation. Once the Configure DR operation is successful, you can perform operations such as migrate, takeover, and rehearse.

See "Hyper-V virtual machines disaster recovery - an overview of key steps" on page 40.

Limitations for virtual machine disaster recovery

The following table lists the limitations of virtual machines disaster recovery using Resiliency Platform:

Table 6-1			
Limitations	Descriptions		
Replication limitations	The following are the replication-based limitations of virtual machines:		
	 Only synchronous and asynchronous mode of replications are supported in EMC SRDF. Only Consistency Group (SRDF device group) based replications are supported. Does not support composite group based replications and individual disk or device file based replication. Raw device mapping (RDM) mapped replicated LUNs are not supported. In case of Hitachi TrueCopy/Universal Replicator replication technology, the HORCM daemons must be configured and running at all times on some hosts in both the Data Centers. If Hitachi Shadow Image technology is used for taking snapshots of the replicated devices, the ShadowImage pairs must be created using the -m noread option. This disables read access to the snapshot devices and helps in importing the volumes on replicated devices on to the host. 		
The hypervisor should not be added as a host in certain environments	If the applications are installed inside virtual machines running on Microsoft Hyper V technology and the applications are having data that is replicated using EMC SRDF, and these applications are to be configured for DR, then you should not add the hypervisor itself as a host to the IMS.		

Hyper-V virtual machines disaster recovery - an overview of key steps

This section lists the steps required to configure disaster recovery of Hyper-V virtual machines using Resiliency Platform.

Table 6-2 Hyper-V virtual machines disaster recovery - an overview of key steps

sieps		
Action	Description	Refer to
Set up your		For Hyper-V Replica based replication:
replication environment	environment and storage arrays for replication.	See "Configuring Hyper-V virtual machines disaster recovery using Hyper-V Replica with Microsoft Failover Clustering" on page 79.
		See "Configuring Hyper-V virtual machines disaster recovery using Hyper-V Replica without Microsoft Failover Clustering" on page 81.
		For EMC SRDF-based replication:
		See "Configuring Hyper-V virtual machines disaster recovery using EMC SRDF with Microsoft Failover Clustering" on page 83.
		See "Configuring Hyper-V virtual machines disaster recovery using EMC SRDF without Microsoft Failover Clustering" on page 86.
		For EMC RecoverPoint-based replication:
		See "Configuring Hyper-V virtual machines disaster recovery using EMC RecoverPoint with Microsoft Failover Clustering" on page 89.
		See "Configuring Hyper-V virtual machines disaster recovery using EMC RecoverPoint without Microsoft Failover Clustering" on page 91.
		For Hitachi TrueCopy/Universal Replicator based replication:
		See "Configuring Hyper-V virtual machines disaster recovery using Hitachi TrueCopy/Universal Replicator with Microsoft Failover Clustering" on page 94.
		See "Configuring Hyper-V virtual machines disaster recovery using Hitachi TrueCopy/Universal Replicator without Microsoft Failover Clustering" on page 97.
		For HPE 3PAR Remote Copy based replication:
		See "Configuring Hyper-V virtual machines disaster recovery using HPE 3PAR Remote Copy with Microsoft Failover Clustering" on page 100.
		See "Configuring Hyper-V virtual machines disaster recovery using HPE 3PAR Remote Copy without Microsoft Failover Clustering" on page 103.

Hyper-V virtual machines disaster recovery - an overview of key Table 6-2 steps (continued)

Action	Description	Refer to
Add the asset infrastructure	Add the asset infrastructure to the Infrastructure Management Server (IMS).	Refer to the Veritas Resiliency Platform Deployment Guide.
Configure your assets for disaster recovery	Group the virtual machines in a resiliency group and enable disaster recovery for the resiliency group.	See "Protecting virtual machines" on page 21. See "Configuring disaster recovery for a resiliency group of virtual machines" on page 46. See "Configuring network settings for data centers" on page 43.
DR operations	Perform the required DR operations: Migrate, takeover, and rehearse	See "Ensuring the disaster recovery readiness of your Resiliency Platform assets using the rehearse operation" on page 50. See "Migrating a resiliency group of virtual machines" on page 61. See "Taking over a resiliency group of virtual machines" on page 62.
		See "Performing rehearsal cleanup" on page 52.

Preparing for disaster recovery operations

This chapter includes the following topics:

- Configuring network settings for data centers
- Setting up subnet mapping between production and recovery data centers
- Setting up virtual switch mapping between production and recovery data centers
- Configuring disaster recovery for a resiliency group of virtual machines
- Viewing the details of a disaster recovery-enabled resiliency group

Configuring network settings for data centers

In the web console, you can configure DNS and subnet settings for data centers. These settings are used for disaster recovery operations between data centers.

To configure network settings for data centers

1 Navigate



Settings (menu bar)

Under Infrastructure Settings, click Infrastructure

- Click the vertical ellipsis next to the data center name, then click **DNS & Network Settings**.
- 2 (For application disaster recovery only) On the DNS tab, add, modify, or remove information about the DNS server.

On the **Subnets** tab, add, modify, or remove information about subnets. See "Configuring subnet information for a data center" on page 44.

Configuring subnet information for a data center

To configure subnet information for a data center

Navigate



Settings (menu bar)

Under Infrastructure Settings, click Infrastructure

Click the vertical ellipsis next to the data center name, then click DNS & Network Settings > Subnets tab.

Any subnets already added for the data center are listed. You can modify or remove them, or add a new subnet.

You can optionally specify if a subnet should be used for the purpose of rehearsal or for production.

- To add a new subnet, click Add and specify the IP address for the subnet and gateway. Optionally, select the virtualization servers that are part of the subnet.
- Click **Add** at the bottom of the form.

Setting up subnet mapping between production and recovery data centers

The subnet mapping operation eliminates the need to manually apply an IP address for each virtual machine at the recovery (DR) data center. After you have configured subnet mapping successfully, the IP addresses are computed programmatically, and applied to the virtual machines.

Note: When you clone your virtual machines, ensure that you assign appropriate hostname and IP address to the cloned virtual machines.

Use the **Recovery Automation** option on the Resiliency Platform web console to map your production data center's subnet with the recovery (DR) data center's subnet. Note that the subnets will be discovered only when the virtual machines are running. If a virtual machine is down at the recovery data center, subnets will not be discovered.

To set up subnet mapping between production and recovery data centers

Navigate



Recovery Automation (navigation pane)

- Click Subnet in the Network Mapping page. 2
- Click Create Pair.
- In the Configure Subnet Mapping Select Subnet page, select the subnet that should be the part of your subnet pair. You can organize the subnet into Host or Datacenter group using the Group By drop-down menu. Click Next.
- In the Configure Subnet Mapping Pair Subnet, select the other member of 5 your subnet pair, and click **Submit**. The created subnet pair is listed in the Network Mapping page.

Setting up virtual switch mapping between production and recovery data centers

Using virtual switch mapping, you can map the virtual switch of a virtualization server at the production data center to the virtual switch of another virtualization server configured at the recovery data center.

To set up virtual switch mapping between production and recovery data centers

Navigate



Recovery Automation (navigation pane)

- Click Virtual Switch in the Network Mapping page.
- 3 Click Create Pair.
- In the Configure Virtual Switch Mapping Select Source Virtual Switch page, select the virtual switch that should be the part of your virtual switch pair. Click Next.

In the Configure Virtual Switch Mapping - Select destination Virtual Switch page, select the other member of your virtual switch pair, and then click **Next**. The created virtual switch pair is listed in the **Network Mapping** page.

Note: You need to map the virtual local area network (VLAN) IDs of the primary site with the VLAN IDs of the DR site. You need to manually enter the VLAN IDs of the DR site.

In the Configure Virtual Switch Mapping - Select VLAN pairs, you need to manually enter the virtual local area network (VLAN) IDs of the DR data center to map the VLAN IDs of the production data center with the DR data center, and then click Submit.

Configuring disaster recovery for a resiliency group of virtual machines

When configuring disaster recovery (DR), Veritas Resiliency Platform searches the complete storage stack from the virtual machines to the replicated volumes. It also detects the complete network settings of each member of the resiliency group and applies the Subnet, VSwitch, PortGroup mappings details to the current network settings that needs to be applied after Migration in the disaster recovery data center. The Resiliency Platform stores and uses this configuration at the time of disaster recovery operations, such as, Migrate, Takeover, or Rehearse.

Note: If there are any changes to the storage stack, or network settings in any of the resiliency group members, please make sure to re-run the DR Configuration wizards so that the latest storage and network configuration snapshot are recorded.

For Hyper-V virtual machines consider the following:

- After the configuration snapshot is recorded and stored, Veritas Resiliency Platform copies the virtual machine configurations into a folder (.vrp) on the replicated datastore. This folder hosts data center-specific copies of the virtual machines. This allows the user to have separate configurations across the two data centers for the same virtual machines.
- Ensure that you have disabled the 'Quick removal' policy for disks in Windows Server 2008 R2 and disabled the 'write-cache' policy for disks in Windows Server 2012 R2.

Use this procedure to configure disaster recovery (DR) for a selected resiliency group. A successful DR configuration enables takeover, migrate, and rehearse operations.

To configure disaster recovery for a resiliency group

- 1 Navigate
 - Ш **Assets** (navigation pane)

Resiliency Groups

- 2 Double-click the desired resiliency group.
- 3 In the resiliency group details page, click Configure DR.
- In the Select DR Data center page, select the target data center, and click Next.
 - See "Configuring disaster recovery DR data center selection" on page 47.
- The VM Selection page displays the matching virtual machines available at the DR data center. Click Next.
- 6 In the **Summary** page, review the information on virtual machine pairing and network customization.
 - See "Configuring disaster recovery Summary" on page 48.
- 7 Click **Submit** to complete the disaster recovery operation for the resiliency group.
- Post configuration, verify whether the **DR Status** column on the resiliency group details page displays the status of the resiliency group as **CONFIGURED**.
- After you have successfully configured the resiliency group for DR operations, Resiliency Platform invokes a workflow which initializes the virtual machines for DR operations.
 - Ensure that this operation is successfully completed by checking in **Current** or Completed activities page. The operation will be listed as " Process for initializing resiliency group for DR operations."

See "Viewing activities" on page 64.

Configuring disaster recovery - DR data center selection

This page lists all data centers that are currently configured in your environment. Select the appropriate data center for the disaster recovery of the resiliency group.

Table 7-1 DR data center selection panel options

Field	Description
Name	Displays the name of the disaster recovery data center.
Location	Displays the geographical location of the disaster recovery data center.

See "Configuring disaster recovery for a resiliency group of virtual machines" on page 46.

Configuring disaster recovery - Summary

This page displays the information on virtual machines pairing and the network customization for the virtual machines.

Table 7-2 Configuring disaster recovery - Summary

Field	Description
Matching Virtual Machines found in the Recovery Site	Displays the number of virtual machines at the recovery data center that match with the production data center's virtual machines. This pairing is based on virtual machine IDs.
Virtual Machines to be enabled in the Recovery Site	Displays the number of virtual machines that you need to create or register at the DR data center.
Network Customization	Select this check box to apply preconfigured network settings for the virtual machines. The network customization includes the subnet and vSwitch pairing from production to recovery data center. The IP addresses for the virtual machines at the recovery data center will be applied based on the subnet mappings.
	Note: The customization is applicable only if DHCP is not configured for the data center.

See "Configuring disaster recovery for a resiliency group of virtual machines" on page 46.

Viewing the details of a disaster recovery-enabled resiliency group

The Veritas Resiliency Platform console provides information about a resiliency group for which disaster recovery (DR) operation is configured successfully. The information includes the state of the replication for the resiliency group (for example, synchronized), used replication technology (for example, EMC SRDF), associated alerts, the details about the applications or the virtual machines in the resiliency group, replication lag, recovery time, and so on.

From this view, you can also set the replication lag threshold. For more information on setting the threshold, see:

See "Setting up replication lag threshold" on page 55.

Note that for virtual machines, the recovery time is available only after the rehearse operation is complete.

To view the details of a disaster recovery-enabled resiliency group

Navigate



Assets (navigation pane)

Resiliency Groups

On the resiliency groups tab, double-click the resiliency group for which disaster recovery is already configured. That is, the DR Status column shows the status of the resiliency group as Configured.

See "Displaying resiliency group details" on page 26.

Rehearsing DR operations to ensure DR readiness

This chapter includes the following topics:

- Ensuring the disaster recovery readiness of your Resiliency Platform assets using the rehearse operation
- Rehearse operations in Hyper-V virtual machines
- Performing rehearsal cleanup

Ensuring the disaster recovery readiness of your Resiliency Platform assets using the rehearse operation

Use the **Rehearse** option on the Resiliency Platform console to perform the disaster recovery rehearsal, which verifies the ability of your configured resiliency group to fail over to the disaster recovery (DR) data center during disaster. A rehearsal is a zero-downtime test that mimics the configuration, application data, storage, replication, and the fail over behavior of your resiliency group.

Note: You can perform the Rehearsal operation only on the recovery data center.

To perform the rehearse operation

Navigate



Assets (navigation pane)

Resiliency Groups

- 2 Do one of the following on the resiliency group for which DR is already configured. That is, the **DR Status** column shows the status of the resiliency group as Configured.
 - Double-click the resiliency group and select Rehearse.
 - Click on the vertical ellipsis and select Rehearse.
- 3 Select the recovery data center and then click Submit.

Before you perform the rehearse operation again, you need to ensure that the previous rehearsal is cleaned up by running the Rehearse Cleanup operation.

See "Performing rehearsal cleanup" on page 52.

Rehearse operations in Hyper-V virtual machines

This section describes the key pre-requisites for Rehearse operations in Hyper-V virtual machines.

Rehearse operations with EMC SRDF based replication:

- Device group should be associated with the snapshot LUNs. Veritas Resiliency Platform, supports Timefinder Snap and Timefinder Mirror (BCV).
- Rehearsal operations for resiliency groups that are replicated using EMC SRDF technology in Asynchronous mode cannot be performed using TimeFinder Snap technology (VDEV devices). You need to configure Timefinder Mirrors (BCV devices) to perform the rehearsal operations on such resiliency groups.
- Veritas Resiliency Platform creates a point in time snapshots as part of the rehearsal operations. Since it cannot work with existing snapshots. The volumes present on snapshot device are mounted on the DR host.
- When the rehearse operations is initiated, the DR virtual machines are cloned and disconnected from the network and the Veritas Resiliency Platform starts the virtual machines.

Rehearse operations with HyperV replica:

 When the rehearse operations is initiated, the DR virtual machines are cloned and the Veritas Resiliency Platform starts the virtual machines.

Rehearse operations with Hitachi TrueCopy/Universal Replicator based replication:

- VRP supports Hitachi Shadowlmage technology for taking snapshots of devices replicated using Shadowlmage instances must be configured on the same host as the TrueCopy/HUR instances.
- Two Shadowlmage (SI) instances must be configured, one managing the SI source devices which are the same as the TC devices in that site. Other SI instance for managing the SI target devices.
- SI pairs must be created with -m noread option.

See "Ensuring the disaster recovery readiness of your Resiliency Platform assets using the rehearse operation" on page 50.

Performing rehearsal cleanup

After you have performed the rehearse operation successfully to verify the ability of your configured resiliency group to fail over on to the disaster recovery data center, you can use the rehearsal cleanup operation to clean up the rehearsal virtual machines or applications in the resiliency group. All temporary objects created during the rehearsal operation are now deleted.

A few examples of these temporary objects on Hyper-V servers are:

- A separate copy of virtual machine when you use Hyper-V Replica for data replication.
- A new registered virtual machine that has its virtual machine data files (VHDX) residing on snapshot LUNs when array-based replication (for example, EMC SRDF) is used for data replication.

To perform rehearsal cleanup

Navigate

Ш



Assets (navigation pane)

Resiliency Groups

Do one of the following on the resiliency group for which DR is already configured. That is, the **DR Status** column shows the status of the resiliency group as Configured.

- Double-click the resiliency group and select **Rehearse Cleanup**.
- Click on the vertical ellipsis and select Rehearse Cleanup.
- 3 Select the data center, and then click **Submit**.

See "Ensuring the disaster recovery readiness of your Resiliency Platform assets using the rehearse operation" on page 50.

Monitoring risks

This chapter includes the following topics:

- About risk insight
- Displaying risk information
- Predefined risks in Resiliency Platform
- Viewing the current risk report
- Viewing the historical risk report

About risk insight

The objective of the Risk Insight feature is to notify you about the vulnerabilities that might impact the recoverability or continuity of your protected assets.

Risk Insight detects the changes to the state and configuration of your protected assets. It identifies if there is a risk to the recoverability or continuity of your protected assets.

Veritas Resiliency Platform also enables you to set up the replication lag threshold or service level threshold. Risk insight alerts you when the replication lags beyond the threshold that you specified.

See "Setting up replication lag threshold" on page 55.

Risk insight generates two types of reports:

- Current risk reports: Provides the summary and detail information about all the current risks in your data center.
- **Historical risk reports**: Provides a summary and a detailed analysis of information about the risks in your environment during the specified period.

These reports help you take actions to prevent such risks. The historical risk data is purged after a period of two years.

The risks covered by risk insight can be classified into three main categories:

Table 9-1

Risk Type	Description
Recoverability	Risks that may impact the ability to recover and run the application on the recovery site.
Continuity	Risks that may impact the ability to run your applications without disruption either on your production site or on your recovery site.
SLA	Risks that may impact the ability to fulfill the service level agreements (SLA) for your applications.

On the basis of criticality, the risks can be classified into two types:

Table 9-2

Risk type	Description
Error	A risk that disrupts any stated goals of the product. An error must be fixed to make the product work as expected.
Warning	A risk that jeopardizes any stated goals of the product. A warning alerts you about a potential problem in your environment.

Setting up replication lag threshold

Veritas Resiliency Platform enables you to set up the replication lag or service level agreement (SLA) threshold.

To set up replication lag threshold

Navigate



Assets > Resiliency Groups tab

- 2 On the resiliency groups tab, double-click the resiliency group for which disaster recovery is already configured. The next page provides the details about the resiliency group.
- Under Replication, enter the value for Replication lag threshold. Select the unit of time, and click Save.

See "About risk insight" on page 54.

Displaying risk information

Resiliency Platform identifies and flags several risks that may occur during data center operations. Some of these risks are transient. They are temporary and resolve themselves without your intervention. Other risks require intervention and troubleshooting to resolve.

You can display risks in the following ways:

Table 9-3 Ways to display risks

To display	Do the following:
A complete list of risks across the resiliency domain	1 On the menu bar, select More Views > Risks
	2 On the Risk page, double-click a risk in the table to display detailed information.
Risks that are associated with a specific resiliency group or virtual business service	1 On the navigation pane, select
	(Assets) and the tab for either Resiliency Groups or Virtual Business Services.
	2 On the tab, double-click a resiliency group or virtual business service to display detailed information.
	3 On the details page, note any risks that are listed in the At Risk area, and double-click the risk for details.

In addition to the above mentioned views, the More views > Logs > All view and the More views > Logs > Notification view also includes the notification about the risks in your environment. You can double-click any row to view the detailed description of the error and suggested resolution for the error.

Predefined risks in Resiliency Platform

Table 9-4 lists the predefined risks available in Resiliency Platform. These risks are reflected in the current risk report and the historical risk report.

Table 9-4 Predefined risks

Risks	Description	Risk detection time	Risk type	Affected operation	Fix if violated
New VM added to replication storage	Checks if a virtual machine that is added to a consistency group on a primary site, is not a part of the resiliency group.	5 minutes	Error	MigrateTakeoverRehearse	Add the virtual machine to the resiliency group.
Replication lag exceeding threshold	Checks if the replication lag exceeds the thresholds that are defined by the user for each resiliency group.	5 minutes	Warning	■ Migrate ■ Takeover	Contact the appropriate administrator
Replication state broken/critical	Checks if the replication is not working or is in a critical condition for each resiliency group.	5 minutes	Error	MigrateTakeover	Contact the enclosure vendor.
Remote mount point already mounted	Checks if the mount point is not available for mounting on target site for any of the following reasons: Mount point is already mounted. Mount point is being used by other assets.	 Native (ext3, ext4,NTFS): 30 minutes Virtualization (VMFS, NFS): 6 hours 	Warning	■ Migrate ■ Takeover	Unmount the mount point that is already mounted or is being used by other assets.
Disk utilization critical	Checks if at least 80% of the disk capacity is being utilized. The risk is generated for all the resiliency groups associated with that particular file system.	 Native (ext3, ext4,NTFS): 30 minutes Virtualization (VMFS, NFS): 6 hours 	Warning	MigrateTakeoverRehearse	Delete or move some files or uninstall some non-critical applications to free up some disk space.
Control host not reachable	Checks if the discovery daemon is down on the Control Host.	15 minutes	Error	■ Migrate	Resolve the discovery daemon issue.

Predefined risks (continued) Table 9-4

Risks	Description	Risk detection time	Risk type	Affected operation	Fix if violated
ESX not reachable	Checks if the ESX server is in a disconnected state.	5 minutes	Error	 On primary site: start or stop operations On secondary site: migrate or takeover operations 	Resolve the ESX server connection issue.
vCenter Server not reachable	Checks if the virtualization server is unreachable or if the password for the virtualization server has changed.	5 minutes	Error	 On primary site: start or stop operations On secondary site: migrate or takeover operations 	Resolve the virtualization server connection issue. In case of a password change, resolve the password issue.
Insufficient compute resources on failover target	Checks if there are insufficient CPU resources on failover target in a virtual environment.	6 hours	Warning	■ Migrate ■ Takeover	Reduce the number of CPUs assigned to the virtual machines on the primary site to match the available CPU resources on failover target.

Table 9-5 describes some risks that are displayed in Resiliency Platform console, but these risks are not reflected in the risk reports.

Risk	Description
HOST_SFMH_REINSTALLED	The host is disconnected. The probable cause is that the host has been reinstalled. Changes you make after this condition are not reflected on the Resiliency Manager. To correct this issue, remove and re-add this host to the Infrastructure Management Server (IMS).
HOST_DISCONNECTED_MAC_CHANGED	The host is disconnected. The probable cause is that the media access code (MAC) address of host has changed. Changes you make after this condition are not reflected on the Resiliency Manager. To correct this issue, remove and re-add this host to the Infrastructure Management Server (IMS).
VMWARE_DISCOVERY_FAILED	VMware discovery failed.
FS_FILESYSTEM_FULL	The file system is at 100% usage.

Table 9-5 Other risks

Viewing the current risk report

This report provides the summary and detail information about all the current risks in your data center. The high-level summary shows the total number of risks and its distribution by severity.

The **Distribution by type** chart displays the severity-wise distribution for recoverability, continuity, and service level agreement (SLA).

The **Unresolved risks** chart shows the risks that are unresolved for more than one month, for last one month, and for last one week. The Recent Risks chart shows the recent risks that are generated in the last 24 hours.

The Current risks details by type table provides detailed information such as the name of the resiliency group which is at risk, the name of the risk, its description, object at which the risk is generated, severity, and date and time on which the risk was generated.

To view the current risk report

- 1 Navigation:
 - Click Reports(menu bar).
- 2 In the Risk > Current Risk Report section, click Run or Schedule to receive the report on the specified email address.

Viewing the historical risk report

This report provides a summary and a detailed analysis of information about the risks in your environment during the specified period.

The high-level summary shows the total number of risks and its distribution by the time the risks have been open. The information is categorized under various headings such as Carried forward, New, Closed, and Still open.

Within these categories, you can see severity wise distribution (high or low) and category wise distribution (recoverability, continuity, and service level agreement) of the risks.

The detailed analysis is displayed in the form of various charts:

- The various charts under **Risk by Category** display the open risks and new risks in the recoverability, continuity, and SLA categories at specific points of time within the duration specified by you.
- The Resolving time chart shows the average time to resolve the risk within the recoverability, continuity, and SLA categories.
- The 5 risks that took the longest time to resolve chart shows the top 5 risks that took the longest time to be resolved, within the recoverability, continuity, and SLA categories. This information is displayed per resiliency group or per Virtual Business Service (VBS).

To view the historical risk report

1 Navigation:

Click **Reports**(menu bar).

2 In the Risk > Risk History Report section, click Run or Schedule to receive the report on the specified email address.

Performing disaster recovery operations

This chapter includes the following topics:

- Migrating a resiliency group of virtual machines
- Taking over a resiliency group of virtual machines
- Performing the resync operation

Migrating a resiliency group of virtual machines

Migration refers to a planned activity involving graceful shutdown of virtual machines at the production data center and starting them at the recovery data center. In this process, replication ensures that consistent virtual machine data is made available at the recovery data center. In Veritas Resiliency Platform, the migration of virtual machines is achieved by grouping them in a resiliency group, configuring disaster recovery for the resiliency group, and thereafter performing the migrate operation on this resiliency group.

To migrate virtual machines

1 Navigate



Assets (navigation pane)

Resiliency Groups

2 Double-click the resiliency group for which DR is already configured. That is, the DR Status column shows the status of the resiliency group as CONFIGURED.

- 3 On the resiliency group details page, click **Migrate**.
- Select the target data center and then click **Submit**.

Taking over a resiliency group of virtual machines

Takeover is an activity initiated by a user when the production data center is down due to any disaster or natural calamities, and the virtual machines need to be restored at the recovery data center to provide business continuity. The user starts the virtual machines at the recovery data center with the available data. Since it is an unplanned event, the data available at the recovery data center may not be updated. You need to evaluate the tolerable limit of data loss, and accordingly take the necessary action - start the virtual machines with the available data, or first use any other available data backup mechanism to get the latest copy of data, and thereafter start the virtual machines. The takeover operation brings up the virtual machines at the recovery data center using the last recovered checkpoint.

To perform takeover operation on virtual machines

- Navigate
 - Ш **Assets** (navigation pane)

Resiliency Groups

- Double-click the resiliency group for which DR is already configured. That is, the DR Status column shows the status of the resiliency group as CONFIGURED.
- **3** On the resiliency group details page, click **Takeover**.
- Select the target data center, and then click **Submit**.

Performing the resync operation

When disaster strikes on a production data center, the Takeover operation is invoked to start the resiliency groups on the recovery data center.

Since the production data center is not working the data replication between the two sites does not happen. Later when the production site is up and running you need to prepare the site for next failover or migrate operation. This includes cleaning up any residue and resuming the replication from recovery to production site.

Use the Resync operation on the Resiliency Platform console to automate these steps for the required resiliency groups. This operation cleans up the residue which includes stopping applications and virtual machines, deregistering virtual machines, unmounting file systems, datastores, etc.

Resync operation can be performed only if the last Takeover operation was successfully completed.

Note: Resync operation must be performed at an individual resiliency group level.

Performing the resync operation

Navigate



Assets (navigation pane)

Resiliency Groups

- 2 Double click the resiliency group for which DR is already configured. That is, the DR Status column shows the status of the resiliency group as **Configured**.
- 3 On the resiliency group details page, click **Resync**.
- 4 In the **Resync** panel, select the production data center name from the drop-down list, and click **Submit**.

Managing activities and resiliency plans

This chapter includes the following topics:

- Managing activities
- Managing resiliency plans

Managing activities

Using the Veritas Resiliency Platform console, you can view the sub task information for a task or an operation that is performed on the console.

See "Viewing activities" on page 64.

See "Aborting a running activity" on page 65.

Viewing activities

Using the Veritas Resiliency Platform console, you can view the sub task information for a task or an operation that is performed on the console. You can view the details on the **Activities** page. Details such as the status of the operation (in-progress, finished, or failed), start and end time, and the objects on which the operation was performed are displayed. You can view these details for a currently running task and for the completed tasks. On the **Current** page you can abort a running task.

Click on a currently running task, to view the details in a graphical representation. The steps that are completed are shown in green color along with the success icon. The ongoing steps are in blue color with the loader image, and the future steps are in gray. Expand **Execution Details** to view all the sub-tasks that comprise the task.

To view activities

Navigate

Do one of the following:

Activities (menu bar). H

- Choose either of the following:
 - Select **Current** to view the currently running tasks.
 - Select **Completed** to view the historical tasks.

To view recent activities, click **Recent Activities** on the bottom pane.

See "Aborting a running activity" on page 65.

Aborting a running activity

Using the Veritas Resiliency Platform console, you can abort a task or an operation which is currently running. You can abort an operation that is executed using a resiliency plan or from the console. When you abort an operation, the sub task which is in progress is completed and then the process is aborted. The status of the sub tasks which were already completed does not change.

For example, the migrate resiliency group operation has six sub tasks. If you abort the operation while the first sub task, Stop Virtual Machine, is in progress, then the Stop Virtual Machine sub task is completed and the remaining sub tasks are skipped. If you restart the migrate operation, it starts from the beginning.

To abort an activity

1 Navigate

Do one of the following:

Activities. Skip to Step 2 田

Recent Activities (bottom pane). Click Abort on the required activity.

- 2 In the **Current** activities page, place your cursor on the activity that you want to abort. Do one of the following:
 - Right click your mouse and click **Abort**.
 - Click on the vertical ellipsis and select **Abort**

See "Viewing activities" on page 64.

Managing resiliency plans

Veritas Resiliency Platform provides a console for creating and customizing resiliency plans. The following topics cover how to create, edit, delete resiliency plan templates and resiliency plans and how to execute resiliency plans.

See "About resiliency plans" on page 66.

See "Creating a new resiliency plan template" on page 67.

See "Editing a resiliency plan template" on page 71.

See "Deleting a resiliency plan template" on page 71.

See "Viewing a resiliency plan template" on page 72.

See "Creating a new resiliency plan" on page 72.

See "Editing a resiliency plan" on page 73.

See "Deleting a resiliency plan" on page 74.

See "Executing a resiliency plan" on page 74.

See "Viewing a resiliency plan" on page 75.

See "Creating a schedule for a resiliency plan" on page 75.

See "Editing a schedule for a resiliency plan" on page 76.

See "Deleting a schedule for a resiliency plan" on page 76.

See "Viewing a schedule for a resiliency plan" on page 77.

About resiliency plans

Using the Veritas Resiliency Platform console you can create customized resiliency plans. A resiliency plan is a customized set of tasks that you can run as a single operation. You add each task and the particular assets on which to run the task. If you intend to use the same sequence of tasks on different assets, you can create a resiliency template. You can save the template and use it to create multiple resiliency plans.

For example, you can create a resiliency plan template to migrate a resiliency group or virtual business service (VBS). Then you can add a resiliency group or VBS to the template to create a plan. You can create multiple plans using the same template.

You can create customized resiliency plans for the following tasks:

Start a resiliency group.

- Stop a resiliency group.
- Migrate a resiliency group.
- Takeover a resiliency group.
- Rehearse a resiliency group.
- Clean rehearsal for a resiliency group.
- Manual task
- Run a custom script

You do not have to create a template in order to create a resiliency plan. Resiliency plans can be created using blank templates.

Note: To create a plan for migrate, takeover, rehearse, or cleanup operation, configure disaster recovery task must be successful on the selected resiliency group or VBS.

See "Creating a new resiliency plan template" on page 67.

See "Creating a new resiliency plan" on page 72.

Creating a new resiliency plan template

Using the Veritas Resiliency Platform console, you can create a customized resiliency plan template for the following operations:

- Start and stop a resiliency group.
- Rehearse and rehearse cleanup of a resiliency group.
- Migrate and takeover a resiliency group.
- Manual task See "About manual task" on page 68.
- Run a custom script See "About custom script" on page 69.

To create a template, you need to drag and drop the required operation from the stencil into the canvas below. The arrow lets you connect various operations in the canvas.

For example, if you want to create a template to perform the Start Resiliency Group task, drag the operation from the top bar into the canvas. Now click on the arrow on the Start action box and drag the mouse to the Start Resiliency In addition to the above listed tasks, you can also add a custom script Manual task in the resiliency

plan. This task temporarily pauses the operation letting you perform a task before proceeding further.

Group action box. Similarly you can drag the arrow from the Start Resiliency **Group** action box to the **End** action.

To create a new resiliency plan template

1 Navigate

Resiliency Plans (menu bar) or Quick Actions > Resiliency Plans

- 2 In the **Templates** section, click **New**.
- In the Create New Template wizard panel, enter a name and a description for the template.
- Drag and drop the required operation into the canvas. Connect the **Start** and **Stop** actions to the operation.
- Click Create.

See "About resiliency plans" on page 66.

About manual task

Using the Resiliency Platform console, you can add a manual task in the resiliency plan. The purpose of including this task in resiliency plan is to temporarily pause the operation of the resiliency plan to perform a task or validate a step before you proceed further.

You can specify a timeout for the manual task. After the specified timeout expires, the manual task in the resiliency plan is marked as complete and the resiliency plan proceeds further.

Alternatively, you can opt for manually resuming the process. In this case, the resiliency plan enters into a pause state. You need to go to the Inbox in Resiliency Platform console and click **Resume** on the corresponding entry in the **Inbox**. You can also resume the resiliency plan by right-clicking the corresponding entry in Activities > Current Activities and selecting Resume.

Using manual tasks in resiliency plans

Using the Resiliency Platform console, you can add a manual task in the resiliency plan.

To use a manual task in a resiliency plan

- You can add a manual task to a resiliency plan template or to a resiliency plan.
 - See "Creating a new resiliency plan template" on page 67.
 - See "Creating a new resiliency plan" on page 72.
- 2 Drag and drop Manual Task into the canvas. Click the pencil icon in the action box to add the task details.
- 3 Provide a name for the manual task.
- 4 Describe the reason why you want to add this manual task to the resilient plan.
- 5 Select your choice for resuming the process manually or automatically. If you select the option for automatically resuming the process after a timeout, enter the duration of timeout in minutes. Click Save.

About custom script

Using the Resiliency Platform console, you can add a custom script execution task in the resiliency plan. You can use the custom script execution task to perform customized operations before executing the next step of the resiliency plan such as repurposing capacity on the recovery site, orchestrate network changes, or any kind of post-processing.

Custom Script execution requires Resiliency Platform 1.1 or later on the Resiliency Manager, Infrastructure Management Server (IMS) and the hosts executing custom scripts. In addition, if you are using VRP together with Veritas InfoScale, the Resiliency Platform Enablement Add-on have to be manually installed on applicable hosts.

The custom script can be in any format that can be directly executed on a shell on the target host. For the Linux hosts, it may be an executable or a script that specifies the interpreter on the shebang line such as a shell or a Perl script. For Windows hosts, it may be an executable or a script with known extension such as a bat file or a PowerShell script. The Script is executed as root user on a UNIX host or as Local System on a Windows host. You may use sudo or RunAs commands to execute some other scripts from these custom scripts.

Before you can execute the script as part of the resiliency plan, you need to manually copy the script to the <code>VRTSsfmh InstallDir/vrp/scripts</code> directory on the host.

Where, VRTSsfmh InstallDir is /opt/VRTSsfmh on the Unix/Linux hosts and SystemDrive/Program Files/VERITAS/VRTSsfmh on the Windows hosts. Copying the script to these specific folders enforces the security policy for running a custom script since these folders can be accessed only by a root user or a Local System.

Exit code from script execution determines the success or failure of the task in the resiliency plan workflow. An exit code of zero means the script execution was successful while a non-zero exit code means the script execution failed. If you select the option to ignore the exit code, the script task is always marked as successful after completion of the script. You can select this option, if your script does not return any exit code. You can view the output of the script in activity details for the resiliency plan in Resiliency Platform console.

If you uninstall the host package from the host where you have copied your custom script, the custom script is removed from the host as part of the uninstallation process.

Using custom scripts in resiliency plans

Using the Resiliency Platform console, you can add a custom script execution task in the resiliency plan.

To use a custom script execution task in a resiliency plan

- You can add a custom script execution task to a resiliency plan template or to a resiliency plan.
 - See "Creating a new resiliency plan template" on page 67.
 - See "Creating a new resiliency plan" on page 72.
- 2 Drag and drop Custom Script into the canvas. Click the pencil icon in the action box to add the task details.
- 3 Enter a name for the custom script.
- 4 Select the data center and the host where you want to execute the script. Click Next.
- 5 Enter the following details:
 - The relative path of the script on the specified host. The script path that you enter is taken as relative to the VRTSsfmh InstallDir/vrp/scripts/ directory path.
 - For example, if you enter the path of the script as myscripts/backup scripts/script name, then the complete path considered by the system will be VRTSsfmh
 - InstallDir/vrp/scripts/myscripts/backup scripts/script name.
 - Command-line arguments to the script. This is an optional input field.
 - Timeout for the script. By default, there is no timeout for the script execution. You can specify a timeout for the script execution. After the specified timeout expires, the script execution task in the resiliency plan is marked as failure but the script execution task is not stopped. The script execution may

continue in the background. If you do not specify any timeout, the task will wait till the script is not completed.

Click Save. 6

Editing a resiliency plan template

Using the Veritas Resiliency Platform console, you can edit an existing resiliency plan template.

You can add assets to these templates and create a customized resiliency plan. Any changes to the template do not affect the existing resiliency plans that you created from the template.

To edit a resiliency plan template

Navigate

Resiliency Plans (menu bar) or Quick Actions > Resiliency Plans

- In the **Templates** list, place your cursor on the row which you want to edit. Do one of the following:
 - Right click your mouse and click **Edit**.
 - Click on the vertical ellipsis and select Edit.
- 3 In the **Edit Template** wizard panel, edit the required actions and click **Save**. The steps for editing the plan are the same as creating it.

See "Creating a new resiliency plan template" on page 67.

Deleting a resiliency plan template

Using the Veritas Resiliency Platform console you can delete an existing resiliency plan template.

Deleting the template does not affect the existing resiliency plans that you created from the template.

To delete a resiliency plan template

Navigate

Resiliency Plans (menu bar) or Quick Actions > Resiliency Plans

- 2 In the **Templates** list, place your cursor on the row which you want to delete. Do one of the following:
 - Right click your mouse and click Delete.

- Click on the vertical ellipsis and select **Delete**.
- 3 In the **Delete Template** panel click **Delete**.

See "Creating a new resiliency plan template" on page 67.

Viewing a resiliency plan template

Using the Veritas Resiliency Platform console, you can view the details of a resiliency plan template. To view the details of the resiliency plan templates, you need to have at least guest persona assigned to you.

To view a resiliency plan template

1 Navigate

Resiliency Plans (menu bar) or Quick Actions > Resiliency Plans

- In the **Templates** list, do one of the following:
 - Double click the row that you want to view.
 - Select the row that you want to view, right click and select Details.
 - Select the row that you want to view, click on the vertical ellipsis and select Details.
- 3 You can now view the details of the resiliency plan template.

Creating a new resiliency plan

Using the Veritas Resiliency Platform console, you can create a new resiliency plan for the following operations. Resiliency plans can be created using an existing template or with a blank template. When you create a plan using a blank template, you need to create the plan and add the assets at the same time.

- Start and stop a resiliency group.
- Rehearse and rehearse cleanup of a resiliency group.
- Migrate and takeover a resiliency group.
- Manual task See "About manual task" on page 68.
- Run a custom script See "About custom script" on page 69.

Note: To create a plan for migrate, takeover, rehearse, or cleanup operation, disaster recovery must be configured successfully on the selected resiliency group or the VBS.

To create a new resiliency plan using blank template

Navigate

Resiliency Plans (menu bar) or Quick Actions > Resiliency Plans

- 2 In the Saved Plans section, click New.
- In the Create Saved Plan Select Template wizard panel, select Blank Template, and click Next.
- 4 In the **Add Assets** panel, enter name and description.
- Drag and drop the required operation into the canvas. Connect the Start and **Stop** actions to the operation.
- Click the pencil icon in the action box to add relevant assets. Select the data center whose assets you want to add to the template. Click Add.
- Click Submit.

To create a new resiliency plan using predefined template

Navigate

Resiliency Plans (menu bar) or Quick Actions > Resiliency Plans

- 2 In the Saved Plans section, click New.
- In the Create Saved Plan "Select Template" wizard panel, select Pre-defined Template.
- Select a template from the list and click **Next**.
- In the **Add Assets** panel, name and description are pre-populated.
- Click the pencil icon in the action box to add relevant assets. Select the data center whose assets you want to add to the template. Click Add.
- Click Submit.

See "About resiliency plans" on page 66.

See "Deleting a resiliency plan" on page 74.

See "Executing a resiliency plan" on page 74.

Editing a resiliency plan

Using the Veritas Resiliency Platform console, you can edit a resiliency plan.

To edit a resiliency plan

Navigate

Resiliency Plans (menu bar) or Quick Actions > Resiliency Plans

- 2 In the Saved Plans list, place your cursor on the row which you want to edit. Do one of the following:
 - Right click your mouse and click Edit.
 - Click on the vertical ellipsis and select **Edit**.
- 3 In the **Edit Saved Plan** wizard panel, edit the required actions and click **Submit**.

The steps for editing the plan are the same as creating it.

See "Creating a new resiliency plan" on page 72.

Deleting a resiliency plan

Using the Veritas Resiliency Platform console, you can delete a resiliency plan.

To delete a resiliency plan

Navigate

Resiliency Plans (menu bar) or Quick Actions > Resiliency Plans

- 2 In the **Saved Plans** list, place your cursor on the row which you want to delete. Do one of the following:
 - Right click your mouse and click Delete.
 - Click on the vertical ellipsis and select **Delete**.
- In the **Delete Saved Plan** panel click **Delete**.

See "Creating a new resiliency plan" on page 72.

Executing a resiliency plan

Using the Veritas Resiliency Platform console, you can execute a resiliency plan. After executing the resiliency plan, you can navigate to the Activities page to view the progress of the plan.

To execute a resiliency plan

Navigate

Resiliency Plans (menu bar) or Quick Actions > Resiliency Plans

2 In the **Saved Plans** list, place your cursor on the row which you want to execute. Do one of the following:

- Right click your mouse and click Execute.
- Click on the vertical ellipsis and select Execute.
- In the Execute Saved Plan panel click Execute. 3

See "Creating a new resiliency plan" on page 72.

Viewing a resiliency plan

Using the Veritas Resiliency Platform console, you can view the details of a resiliency plan. To view the details of the resiliency plans, you need to have at least guest persona assigned to you.

You can also launch operations such as edit a resiliency plan or delete a resiliency plan from this view.

See "Editing a resiliency plan" on page 73.

See "Deleting a resiliency plan" on page 74.

To view a resiliency plan

Navigate

Resiliency Plans (menu bar) or Quick Actions > Resiliency Plans

- 2 In the **Saved Plans** list, do one of the following:
 - Double click the row that you want to view.
 - Select the row that you want to view, right click and select **Details**.
 - Select the row that you want to view, click on the vertical ellipsis and select Details.
- You can now view the details of the resiliency plan. Click the watch icon to see the details of the components of a resiliency plan such as a custom script or a manual task.

Creating a schedule for a resiliency plan

Using the Veritas Resiliency Platform console, you can create a schedule for a resiliency plan.

To create a schedule for a resiliency plan

Navigate

Resiliency Plans (menu bar) or Quick Actions > Resiliency Plans

2 In the **Saved Plans** list, do one of the following:

- Double click the row for which you want to create a schedule. In the **Schedule** section of details page, click **New**.
- Select the row for which you want to create a schedule, right click and select Create Schedule.
- Select the row for which you want to create a schedule, click on the vertical ellipsis and select Create Schedule.

Editing a schedule for a resiliency plan

Using the Veritas Resiliency Platform console, you can edit a schedule for a resiliency plan.

To edit a schedule for a resiliency plan

Navigate

Resiliency Plans (menu bar) or Quick Actions > Resiliency Plans

- In the **Saved Plans** list, do one of the following:
 - Double click the row for which you want to edit a schedule. In the **Schedule** section of details page, click Edit.
 - Select the row for which you want to create a schedule, right click and select Edit Schedule.
 - Select the row for which you want to create a schedule, click on the vertical ellipsis and select Edit Schedule.

Deleting a schedule for a resiliency plan

Using the Veritas Resiliency Platform console, you can delete a schedule for a resiliency plan.

To delete a schedule for a resiliency plan

Navigate

Resiliency Plans (menu bar) or Quick Actions > Resiliency Plans

- In the **Saved Plans** list, do one of the following:
 - Double click the row for which you want to delete a schedule. In the Schedule section of details page, click Delete.
 - Select the row for which you want to edit a schedule, right click and select Delete Schedule.
 - Select the row for which you want to edit a schedule, click on the vertical ellipsis and select Delete Schedule.

Viewing a schedule for a resiliency plan

Using the Veritas Resiliency Platform console, you can view a schedule for a resiliency plan. To view the details of the resiliency plans, you need to have at least guest persona assigned to you.

You can also launch operations such as edit a schedule or delete a schedule from this view.

See "Editing a schedule for a resiliency plan" on page 76.

See "Deleting a schedule for a resiliency plan" on page 76.

To view a schedule for a resiliency plan

Navigate

Resiliency Plans (menu bar) or Quick Actions > Resiliency Plans

- 2 In the **Saved Plans** list, do one of the following:
 - Double click the row for which you want to view a schedule.
 - Select the row for which you want to view a schedule, right click and select Details.
 - Select the row for which you want to view a schedule, click on the vertical ellipsis and select **Details**.
- 3 In the **Schedule** section of details page, view the details of the schedule.

Appendix A

Configuring Hyper-V environment for disaster recovery with Hyper-V Replica based replication

This appendix includes the following topics:

- Prerequisites for configuring Hyper-V Replica
- Configuring Hyper-V virtual machines disaster recovery using Hyper-V Replica with Microsoft Failover Clustering
- Configuring Hyper-V virtual machines disaster recovery using Hyper-V Replica without Microsoft Failover Clustering

Prerequisites for configuring Hyper-V Replica

To replicate data using Hyper-V Replica, you need to first configure Hyper-V Replica in your environment.

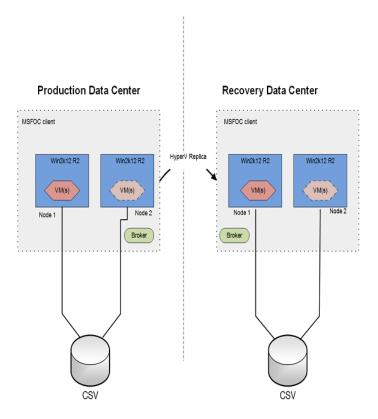
Refer to Microsoft documentation for configuring Hyper-V replica with and without Microsoft Failover clustering.

Configuring Hyper-V virtual machines disaster recovery using Hyper-V Replica with Microsoft **Failover Clustering**

This section lists the pre-requisites to enable data replication using Hyper-V Replica when the hosts are part of a Microsoft failover cluster.

- Enable the Hyper-V and Failover Cluster roles on the Windows Server 2012 R2 hosts at the production and recovery (DR) data centers.
- Ensure that the Microsoft failover cluster is already created using the required nodes at the production and recovery data centers.
- In case of certificate-based authentication, ensure that you have specified broker-level certificate in the Hyper-V Replica broker replication settings.
- Ensure that the cluster shared volumes (CSVs) are present at the production and recovery data centers' Microsoft failover clusters.
- Ensure that all virtual machines are part of the Microsoft failover cluster. The data and configuration of the virtual machines will be stored on the cluster shared volume.
- Ensure that Hyper-V Replica Broker is configured on a node of the Microsoft failover clusters at the production and recovery data centers.
- On the Replica broker replication settings page, ensure to add the remote site broker details.
- Ensure that replication is already enabled for the virtual machines at the primary
- On Hyper-V host, verify whether the replication state for a given virtual machine is Replicating.

Note: Disaster recovery for cloned virtual machines in Hyper-V replica is currently not supported..



Once you have performed the necessary configurations, proceed with Resiliency Platform specific tasks.

Resiliency Platform configurations:

 Add Hyper-V hosts under respective data center Infrastructure Management Server (IMS) using Add Hosts option. Provide domain user's credentials if Hyper-V Replica is managed by a domain user. Note that the primary and remote hosts must not be the part of the same data center.

See "Hyper-V virtual machines disaster recovery - an overview of key steps" on page 40.

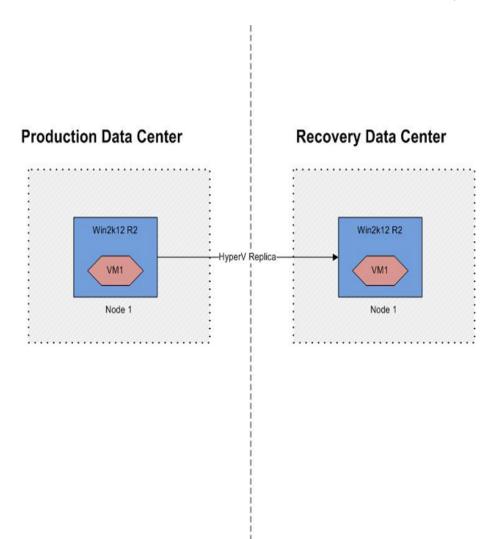
Clustering

Configuring Hyper-V virtual machines disaster recovery using Hyper-V Replica without Microsoft **Failover Clustering**

This section lists the pre-requisites to enable data replication using Hyper-V Replica when Microsoft Failover Clustering is not used.

- Enable the Hyper-V role on the Windows Server 2012 R2 hosts at the production and recovery (DR) data centers.
- Ensure to create and configure the required virtual machines on the host at the production data center.
- Ensure to enable the replication for the required virtual machine using the Hyper-V Manager at the production data center. It replicates the virtual machine boot disk (.VHDX) to the recovery data center.

Clustering



Once you have performed the necessary configurations, proceed with Resiliency Platform specific tasks.

Resiliency Platform configurations:

 Add Hyper-V hosts under respective data center Infrastructure Management Server (IMS) using Add Hosts option. Provide domain user's credential if Hyper-V Replica is managed by a domain user.

See "Hyper-V virtual machines disaster recovery - an overview of key steps" on page 40.

Appendix B

Configuring Hyper-V environment for disaster recovery with EMC SRDF based replication

This appendix includes the following topics:

- Configuring Hyper-V virtual machines disaster recovery using EMC SRDF with Microsoft Failover Clustering
- Configuring Hyper-V virtual machines disaster recovery using EMC SRDF without Microsoft Failover Clustering

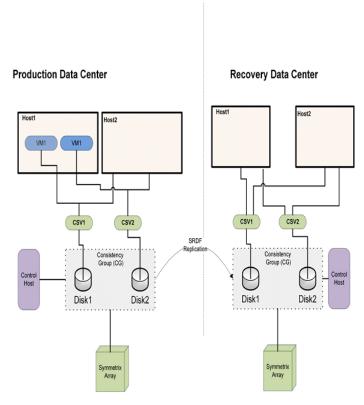
Configuring Hyper-V virtual machines disaster recovery using EMC SRDF with Microsoft Failover Clustering

This section lists the pre-requisites to enable data replication using EMC SRDF when the hosts are part of a Microsoft failover cluster. For EMC SRDF-based replication, all virtual machines consuming storage from a consistency group must belong to the same resiliency group.

- Ensure that EMC Solutions Enabler is installed on a host and the SRDF device groups are already set up for replication between the primary and remote arrays.
- Ensure that EMC Symmetrix Gatekeeper device is presented to the array control host. You can designate any host, including the Hyper-V Server, as the array control host.

Note: The SRDF R1 and R2 LUNs must be on different hosts from different data centers.

- Ensure to enable the Hyper-V and Failover Cluster roles on the Windows Server 2012 R2 hosts at the production and recovery (DR) data centers.
- Ensure that you have created Microsoft failover cluster using the required nodes at the production and recovery data centers.
- Ensure that you have created the cluster shared volume (CSV) on the replicated shared disk (R1) at the primary data center's Hyper-V Server. On the Hyper-V hosts configured at the DR data center, re-scan the storage on all the Microsoft failover cluster nodes. Once the replicated volumes are visible on R2 disks, add them as CSV using the Failover Cluster Manager. Also, make sure to always keep the CSV volumes in the online state on both the data centers.
- Create virtual machines on the primary data center's Microsoft failover cluster with their data disks (.vhdx) on the replicated CSVs. In order to share the virtual machine configurations between cluster nodes, make sure to have another CSV (non-replicated). The user must set default virtual machine location to point to the non replicated CSV.
 - Ensure that you have all the integration services enabled for these virtual machines.
- Ensure to create virtual machines in the Microsoft failover cluster at the production data center.
- Ensure that the Hyper-V virtual network switch name that is used by the replicated virtual machines, is same across all the Hyper-V hosts.



Once you have performed the necessary configurations, proceed with Resiliency Platform specific tasks.

Resiliency Platform configurations:

- Add Microsoft Windows 2012 R2 host using Add Hosts option under Infrastructure Management Server (IMS).
- Add the array control host where the SRDF device groups are configured, to the each IMS using the **Add Hosts** operation.
- Add EMC Symmetrix enclosure using the **Add Enclosure** option. Provide the discovery host name and the SYMCLI location on the discovery host. This operation returns the list of all Symmetrix arrays (local and remote) that are accessible to the host. To configure disaster recovery for the virtual machines, select only local arrays.

Default SymCLI location on Linux host /opt/emc/SYMCLI/bin/

Default SymCLI location on Windows host C:\Program Files\EMC\SYMCLI\bin

 Perform add host and add enclosure operations for the IMS at the disaster recovery data center as well.

Limitations:

- EMC SRDF LUN-based replication (without device group) and replication in the adaptive copy mode are not supported.
- Raw Device Mapping (RDM) on replicated disks to virtual machine is not supported.

Configuring Hyper-V virtual machines disaster recovery using EMC SRDF without Microsoft **Failover Clustering**

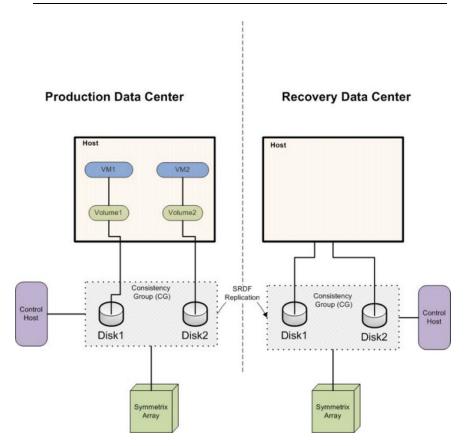
This section lists the pre-requisites to enable data replication using EMC SRDF when the hosts are not part of a Microsoft failover cluster.

- Ensure that EMC Symmetrix Solutions Enabler (version v7.4, or later) is installed on the hosts and SRDF device groups are already set up for the replication between the primary and remote arrays.
- Ensure that EMC Symmetrix Gatekeeper device is present on the array control host. You can designate any host, including the Hyper-V Server, as the array control host.

Note: The replicated and primary LUNs must be on different hosts from different data centers.

- Ensure that you have created the volumes on the primary Hyper-V host where the LUNs are read/write enabled.
 - Veritas Resiliency Platform supports only one volume per replicated disk. It does not support Windows Storage Space Storage Pool.
- Ensure that you have created virtual machines at the primary data center under the Hyper-V Manager and kept their data files (.vhdx) on the replicated volumes. Do not keep their configuration files (.xml) on any replicated drive. Also, make sure that the default virtual machine configuration location under Hyper-V Manager Settings is not on a replicated drive.
- Ensure the respective remote disks (Read only R2 remote disk and snapshot) are in the offline state on the Hyper-V server at the DR data center. And also verify that no drive letter is assigned to the volumes present on these offline disks.

Note: For the support of rehearse operation, you must add the snapshot devices to the DR data center's SRDF device group, and thereafter map them to the DR data center's Hyper-V hosts.



Once you have performed the necessary configurations, proceed with Resiliency Platform specific tasks.

Veritas Resiliency Platform configurations:

- Add the host where the SRDF device groups are configured, to the Infrastructure Management Server (IMS) using the Add Hosts operation.
- Add Symmetrix enclosure using the **Add Enclosure** option. Provide the discovery host name and the SYMCLI location on the discovery host. This operation returns the list of all Symmetrix arrays (local and remote) that are accessible to the host. To configure disaster recovery for the virtual machines, select one or more local arrays.

Default SymCLI location on Linux host

Default SymCLI location on Windows host C:\Program Files\EMC\SYMCLI\bin

 Perform add host and add enclosure operations for IMS at the disaster recovery data center as well.

/opt/emc/SYMCLI/bin/

Limitations:

- Logical grouping of disks (Windows Server Storage space storage pool) is not supported.
- Raw Device Mapping (RDM) on replicated disks to virtual machines is not supported.

Appendix C

Configuring Hyper-V environment for disaster recovery with EMC RecoverPoint based replication

This appendix includes the following topics:

- Configuring Hyper-V virtual machines disaster recovery using EMC RecoverPoint with Microsoft Failover Clustering
- Configuring Hyper-V virtual machines disaster recovery using EMC RecoverPoint without Microsoft Failover Clustering

Configuring Hyper-V virtual machines disaster recovery using EMC RecoverPoint with Microsoft Failover Clustering

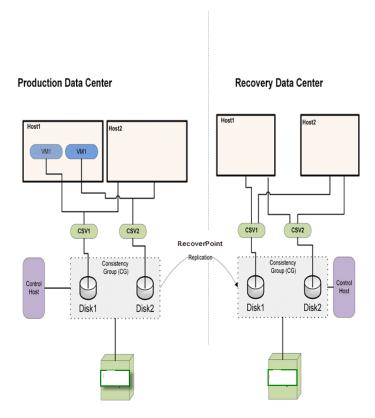
This section lists the pre-requisites to enable data replication using EMC RecoverPoint when the hosts are part of a Microsoft failover cluster. For EMC RecoverPoint-based replication, all virtual machines consuming storage from a consistency group must belong to the same resiliency group.

Prerequisites:

Configuring Hyper-V virtual machines disaster recovery using EMC RecoverPoint with Microsoft Failover Clustering

- Ensure that the discovery host is able to communicate with EMC RecoverPoint appliance using SSH.
- Confirm that RecoverPoint user has all the necessary permissions to perform EMC RecoverPoint operations.
- EMC RecoverPoint groups are set up for CRR replication between the primary and remote RecoverPoint Apliance.

Figure C-1 Configuring Hyper-V virtual machines disaster recovery using EMC RecoverPoint with Microsoft Failover Clustering



Once you have performed the necessary configurations, proceed with Resiliency Platform specific tasks.

Resiliency Platform configurations:

 Add Microsoft Windows 2012 R2 host using Add Hosts option under Infrastructure Management Server (IMS).

Configuring Hyper-V virtual machines disaster recovery using EMC RecoverPoint without Microsoft Failover

- Add the array control host where the RecoverPoint device groups are configured, to the each IMS using the Add Hosts operation.
- Add EMC Symmetrix enclosure using the Add Enclosure option. Provide the discovery host name and the SYMCLI location on the discovery host. This operation returns the list of all Symmetrix arrays (local and remote) that are accessible to the host. To configure disaster recovery for the virtual machines, select only local arrays.

Default SymCLI location on Linux host /opt/emc/SYMCLI/bin/

Default SymCLI location on Windows host C:\Program Files\EMC\SYMCLI\bin

 Perform add host and add enclosure operations for the IMS at the disaster recovery data center as well.

Limitations:

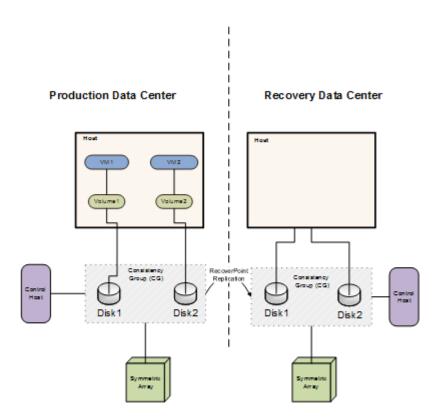
- Continuous data protection (CDP) and concurrent local and remote (CLR) data protection are not supported.
- Consistency group configured for more than 2 copies is not supported.

Configuring Hyper-V virtual machines disaster recovery using EMC RecoverPoint without Microsoft Failover Clustering

This section lists the pre-requisites to enable data replication using EMC RecoverPoint when the hosts are not part of a Microsoft failover cluster.

Prerequisites:

- Ensure that the discovery host is able to communicate with EMC RecoverPoint appliance using SSH.
- Confirm that RecoverPoint user has all the necessary permissions to perform EMC RecoverPoint operations.
- EMC RecoverPoint groups are set up for CRR replication between the primary and remote RecoverPoint Apliance.



Once you have performed the necessary configurations, proceed with Resiliency Platform specific tasks.

Veritas Resiliency Platform configurations:

- Add the host where the RecoverPoint device groups are configured, to the Infrastructure Management Server (IMS) using the Add Hosts operation.
- Add Symmetrix enclosure using the Add Enclosure option. Provide the discovery host name and the SYMCLI location on the discovery host. This operation returns the list of all Symmetrix arrays (local and remote) that are accessible to the host. To configure disaster recovery for the virtual machines, select one or more local arrays.

Configuring Hyper-V virtual machines disaster recovery using EMC RecoverPoint without Microsoft Failover Clustering

Default SymCLI location on Linux host /opt/emc/SYMCLI/bin/ Default SymCLI location on Windows host C:\Program Files\EMC\SYMCLI\bin

 Perform add host and add enclosure operations for IMS at the disaster recovery data center as well.

Limitations:

- Continuous data protection (CDP) and concurrent local and remote (CLR) data protection are not supported.
- Consistency group configured for more than 2 copies is not supported.

Appendix______

Configuring Hyper-V environment for disaster recovery with Hitachi TrueCopy/Universal Replicator based replication

This appendix includes the following topics:

- Configuring Hyper-V virtual machines disaster recovery using Hitachi TrueCopy/Universal Replicator with Microsoft Failover Clustering
- Configuring Hyper-V virtual machines disaster recovery using Hitachi TrueCopy/Universal Replicator without Microsoft Failover Clustering

Configuring Hyper-V virtual machines disaster recovery using Hitachi TrueCopy/Universal Replicator with Microsoft Failover Clustering

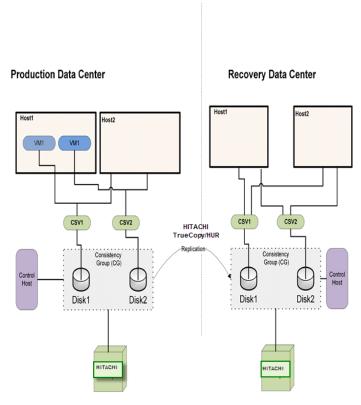
This section lists the pre-requisites to enable data replication using Hitachi TrueCopy/Universal Replicator when the hosts are part of a Microsoft failover cluster. For Hitachi TrueCopy/Universal Replicator based replication, all virtual machines consuming storage from a device group must belong to the same resiliency group.

Prerequisites:

- Ensure that HORCM is installed on a host and the Hitachi TrueCopy/Universal Replicator device groups are already set up for replication between the primary and remote arrays.
- Ensure that Hitachi Command Device is presented to the array control host. You can designate any host, including the Hyper-V Server, as the array control host.

Note: The TrueCopy/HUR PVOLs & SVOLs must mapped to different hosts from different data centers.

- Ensure to enable the Hyper-V and Failover Cluster roles on the Windows Server 2012 R2 hosts at the production and recovery (DR) data centers.
- Ensure that you have created Microsoft failover cluster using the required nodes at the production and recovery data centers.
- Ensure that you have created the cluster shared volume (CSV) on the replicated shared disk (R1) at the primary data center's Hyper-V Server.
- Create virtual machines on the primary data center's Microsoft failover cluster with their data disks (.vhdx) on the replicated CSVs. In order to share the virtual machine configurations between cluster nodes, make sure to have another CSV (non-replicated). The user must set default virtual machine location to point to the non replicated CSV.
- Ensure that you have all the integration services enabled for these virtual machines.
- Ensure to create virtual machines in the Microsoft failover cluster at the production data center.
- Ensure that the Hyper-V virtual network switch name that is used by the replicated virtual machines, is same across all the Hyper-V hosts.



Once you have performed the necessary configurations, proceed with Resiliency Platform specific tasks.

Veritas Resiliency Platform configurations:

- Add Microsoft Windows 2012 R2 host using Add Hosts option under Infrastructure Management Server (IMS).
- Add the array control host where the TrueCopy/HUR device groups are configured, to the each IMS using the Add Hosts operation.
- Add HiCommand Device Manager using the Add Enclosure option. Provide the discovery host name.
- Perform add host and add enclosure operations for the IMS at the disaster recovery data center as well.

Limitations:

Raw Device Mapping (RDM) on replicated disks to virtual machine is not supported.

Configuring Hyper-V virtual machines disaster recovery using Hitachi TrueCopy/Universal Replicator without Microsoft Failover Clustering

This section lists the pre-requisites to enable data replication using Hitachi TrueCopy/Universal Replicator when the hosts are not part of a Microsoft failover cluster.

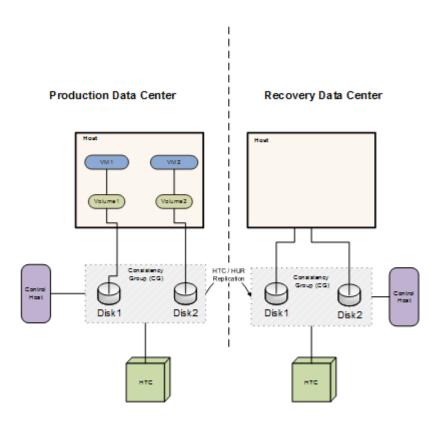
Prerequisites:

Ensure that Hitachi Command Device is presented to the array control host. You can designate any host, including the Hyper-V Server, as the array control host.

Note: The replicated and primary LUNs must be mapped to different hosts from different data centers.

- Ensure that you have created the volumes on the primary Hyper-V host where the LUNs are read/write enabled. Veritas Resiliency Platform supports only one volume per replicated disk. Veritas Resiliency Platform does not support Windows Storage Space Storage Pool.
- Ensure that you have created virtual machines at the primary data centre under the Hyper-V Manager and kept their data files (.vhdx) on the replicated volumes. Do not keep their configuration files (.xml) on any replicated drive. Also, make sure that the default virtual machine configuration location under Hyper-V Manager Settings is not on a replicated drive.
- Ensure the respective remote disks (TC SVOL disk and Shadowlmage SVOL) are in the offline state on the Hyper-V server at the DR data center. And also verify that no drive letter is assigned to the volumes present on these offline disks.

Note: For the support of rehearse operation, you must add the snapshot devices to the DR data center's SRDF device group, and thereafter map them to the DR data center's Hyper-V hosts.



Once you have performed the necessary configurations, proceed with Resiliency Platform specific tasks.

Veritas Resiliency Platform configurations:

- Add the host where the HTC/HUR device groups are configured, to the Infrastructure Management Server (IMS) using the Add Hosts operation.
- Add HiCommand Device Manager using the Add Enclosure option. Provide the discovery host name.
- Perform add host and add enclosure operations for IMS at the disaster recovery data center as well.

Limitations:

- Logical grouping of disks (Windows Server Storage space storage pool) is not supported.
- Raw Device Mapping (RDM) on replicated disks to virtual machine is not supported.

Appendix

Configuring Hyper-V environment for disaster recovery with HPE 3PAR Remote Copy based replication

This appendix includes the following topics:

- Configuring Hyper-V virtual machines disaster recovery using HPE 3PAR Remote Copy with Microsoft Failover Clustering
- Configuring Hyper-V virtual machines disaster recovery using HPE 3PAR Remote Copy without Microsoft Failover Clustering

Configuring Hyper-V virtual machines disaster recovery using HPE 3PAR Remote Copy with Microsoft Failover Clustering

This section lists the pre-requisites to enable data replication using HPE 3PAR Remote Copy when the hosts are part of a Microsoft failover cluster. For HPE 3PAR Remote Copy based replication, all virtual machines consuming storage from a HPE 3PAR Remote Copy group must belong to the same resiliency group.

Prerequisites:

Configuring Hyper-V virtual machines disaster recovery using HPE 3PAR Remote Copy with Microsoft Failover Clustering

- Ensure that the discovery host is able to communicate with HPE 3PAR array using SSH.
- Confirm that HPE 3PAR array user has all the necessary permissions to perform HPE 3PAR RemoteCopy operations.
- HPE Remote Copy groups are set up for replication between the primary and remote arrays.
- Ensure to enable the Hyper-V and Failover Cluster roles on the Windows Server 2012 R2 hosts at the production and recovery (DR) data centers.
- Ensure that you have created Microsoft failover cluster using the required nodes at the production and recovery data centers.
- Ensure that you have created the cluster shared volume (CSV) on the replicated shared disk at the primary data center's Hyper-V Server.
- Create virtual machines on the primary data center's Microsoft failover cluster with their data disks (.vhdx) on the replicated CSVs.
- Ensure that you have all the integration services enabled for these virtual machines.
- Ensure to create virtual machines in the Microsoft failover cluster at the production data center.
- Ensure that the Hyper-V virtual network switch name that is used by the replicated virtual machines, is same across all the Hyper-V hosts.

Clustering

Once you have performed the necessary configurations, proceed with Resiliency Platform specific tasks.

Veritas Resiliency Platform configurations:

Add the 3PAR enclosure to the IMS using the Add enclosure operation.

Note: Any managed host can be designated as the array discovery host. This operation returns the list of 3PAR arrays (local and remote) accessible to the discovery host. To configure disaster recovery for the virtual machines, select one or more local arrays only. Ensure that the enclosure discovery is complete before proceeding with adding the FOC cluster hosts.

- Add Microsoft Windows 2012 R2 host using Add Hosts option under Infrastructure Management Server (IMS).
- Perform add host and add enclosure operations for the IMS at the disaster recovery data center as well.

Limitations:

- Raw Device Mapping (RDM) on replicated disks to virtual machine is not supported.
- HPE 3PAR Remote Copy synchronous replication is not supported.
- 3PAR storage connectivity via iSCSI is not supported.

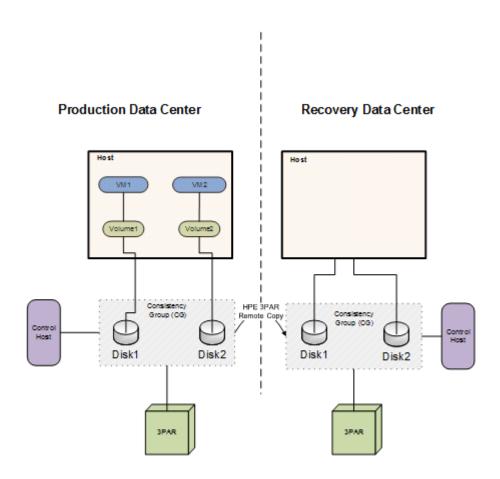
Configuring Hyper-V virtual machines disaster recovery using HPE 3PAR Remote Copy without **Microsoft Failover Clustering**

This section lists the pre-requisites to enable data replication using HPE 3PAR Remote Copy when the hosts are not part of a Microsoft failover cluster.

Prerequisites:

- Ensure that the discovery host is able to communicate with HPE 3PAR array using SSH.
- Confirm that HPE 3PAR array user has all the necessary permissions to perform HPE 3PAR RemoteCopy operations.
- HPE Remote Copy groups are set up for replication between the primary and remote arrays.
- Ensure that you have created the volumes on the primary Hyper-V host where the LUNs are read/write enabled. Veritas Resiliency Platform supports only one volume per replicated disk. Veritas Resiliency Platform does not support Windows Storage Space Storage Pool.
- Ensure that you have created virtual machines at the primary data centre under the Hyper-V Manager and kept their data files (.vhdx) on the replicated volumes.

 Ensure the respective remote disks are in the offline state on the Hyper-V server at the DR data center. And also verify that no drive letter is assigned to the volumes present on these offline disks.



Once you have performed the necessary configurations, proceed with Resiliency Platform specific tasks.

Veritas Resiliency Platform configurations:

Add the 3PAR enclosure to the IMS using the Add enclosure operation.

before proceeding with adding the Hyper-V hosts.

Failover Clustering

Note: Any managed host can be designated as the array discovery host. This operation returns the list of 3PAR arrays (local and remote) accessible to the discovery host. To configure disaster recovery for the virtual machines, select

one or more local arrays only. Ensure that the enclosure discovery is complete

 Perform add host and add enclosure operations for IMS at the disaster recovery data center as well.

Limitations:

- Logical grouping of disks (Windows Server Storage space storage pool) is not supported.
- Raw Device Mapping (RDM) on replicated disks to virtual machine is not supported.
- HPE 3PAR Remote Copy synchronous replication is not supported.
- 3PAR storage connectivity via iSCSI is not supported.

Appendix

Troubleshooting

This appendix includes the following topics:

- Viewing events and logs in the console
- Events in Hyper-V virtual machines disaster discovery
- Displaying risk information
- Configure DR operation fails with an integration services error

Viewing events and logs in the console

Veritas Resiliency Platform maintains the following types of logs that can be viewed in the web console:

System logs: System logs are typically the result of a user performing an operation in the console.

Audit logs: Audit logs are primarily used for security audits. They leave a chronological trail of activities performed on the system. They identify user, activity, affected objects, etc. They help track the individuals responsible for activities and detect security violations.

Event and notification logs: Event and notification logs are not necessarily related to user activity; they can include information such as a server going down. Events can be public or private. Rules can be configured to notify users by email of selected public events. Private events are typically unrelated to user-initiated operations. Private events are displayed in the console for troubleshooting but are not available to include in rules for notification.

By default, logs and SNMP traps are retained for 2 years. This retention period can be modified in the product settings in the console.

To view events and logs

Navigate

\blacksquare	More Views (menu bar) > Logs
†	You can also view new notifications from the Notifications icon

To view logs by type (System, Audit, or Notification) select the appropriate tab. You can filter by the product service and by severity (information, warning, or errors) or type (public, private), depending on the tab.

Events in Hyper-V virtual machines disaster discovery

Different events (information, warning, errors) and logs (service logs, audit logs, event logs) are generated and maintained in Resiliency Platform to track system or user-initiated changes. The solution monitors Replication State to check the current state of your data replication.

For Hyper-V Replica, the Replication State attribute comes from the Replication End-Point object. For EMC SRDF, the Replication State attribute comes from EMC Symmetrix consistency group. The replication state of a consistency group is monitored to detect any replication failure, and notify user.

Note: For EMC SRDF, the replication is supported at the consistency group-level, and all the virtual machines residing in a resiliency group must consume storage from the same consistency group.

The state of the replication is monitored and a corresponding event is generated when the replication fails. The event notification can be seen on the Resiliency Platform web console. In addition, the notification is sent by email to the recipients who are configured for SMTP. An SNMP trap is also generated, which can be used by the listener, for example, any application using the generated SNMP trap.

Displaying risk information

Resiliency Platform identifies and flags several risks that may occur during data center operations. Some of these risks are transient. They are temporary and resolve themselves without your intervention. Other risks require intervention and troubleshooting to resolve.

You can display risks in the following ways:

Ways to display risks Table F-1

To display	Do the following:
A complete list of risks across the resiliency domain	1 On the menu bar, select More Views > Risks
	2 On the Risk page, double-click a risk in the table to display detailed information.
Risks that are associated with a specific resiliency group or virtual business service	1 On the navigation pane, select
	(Assets) and the tab for either Resiliency Groups or Virtual Business Services.
	2 On the tab, double-click a resiliency group or virtual business service to display detailed information.
	3 On the details page, note any risks that are listed in the At Risk area, and double-click the risk for details.

In addition to the above mentioned views, the More views > Logs > All view and the More views > Logs > Notification view also includes the notification about the risks in your environment. You can double-click any row to view the detailed description of the error and suggested resolution for the error.

Configure DR operation fails with an integration services error

When the Configure DR operation fails with an error "Hyper-V integration services either not installed, or not running on one or more virtual machines".

Resolution: Please check if the appropriate Microsoft Integration services (MIS) are installed and running. If MIS is already installed and running, and the Virtual machine has been restarted recently, please refresh the appropriate HyperV host from the IMS to detect the latest state of the MIS inside the guest and restart the Configure DR wizard.

Glossary

activity A task or an operation performed on a resiliency group.

add-on An additional software package that can be installed on hosts by the Infrastructure

Management Server (IMS) for specialized uses.

asset infrastructure The data center assets that can be added to the Infrastructure Management Server

(IMS) for IMS discovery and monitoring. For example, virtual machines or

virtualization servers.

assets In Veritas Resiliency Platform, the virtual machines or applications that have been

discovered by the Infrastructure Management Server (IMS) and that can be grouped

into resiliency groups.

CLISH Command Line Interface SHell. Provides the command line menu on the virtual

appliance for use after the initial bootstrap configuration.

data center A location that contains asset infrastructure to be managed by Veritas Resiliency

Platform.

For the disaster recovery use case, the resiliency domain must contain at least two data centers in different locations, a production data center and recovery data center. Each data center has a Resiliency Manager and one or more IMSs.

host Physical servers, virtual machines, or Hyper-V servers that are added to the

Infrastructure Management Server (IMS) as hosts.

Adding the assets as hosts installs the host package that is used by the IMS for

discovery and monitoring.

Infrastructure
Management Server

(IMS)

The Veritas Resiliency Platform component that discovers, monitors, and manages the asset infrastructure within a data center. The IMS transmits information about

the asset infrastructure to the Resiliency Manager.

migrate A planned activity involving graceful shutdown of virtual machines at the production

data center and starting them at the recovery data center. In this process, replication ensures that consistent virtual machine data is made available at the recovery data

center.

persona A user role that has access to a predefined set of jobs (operations). Used to assign

permissions to users and groups for Veritas Resiliency Platform web console

operations.

product role The function configured for a Veritas Resiliency Platform virtual appliance.

	For example, a virtual appliance can be configured as a Resiliency Manager, Infrastructure Management Server (IMS) or both.
production data center	The data center that is normally used for business. See also recovery data center.
recovery data center	The data center that is used if a disaster scenario occurs. See also production data center.
rehearsal	A zero-downtime test that mimics the configuration, application data, storage, and the failover behavior of the resiliency group.
	Rehearsal verifies the ability of the resiliency group to fail over to the recovery data center during a disaster.
resiliency domain	The logical scope of a Resiliency Platform deployment. It can extend across multiple data centers.
resiliency group	The unit of management and control in Veritas Resiliency Platform. Related assets are organized into a resiliency group and managed and monitored as a single entity.
Resiliency Manager	The Veritas Resiliency Platform component that provides resiliency capabilities within a resiliency domain. It is composed of loosely coupled services, a distributed data repository, and a management console.
resiliency plan	A collection of tasks or operations, along with the relevant assets, which are performed in a predefined sequence.
resiliency plan template	A template defining the execution sequence of a collection of tasks or operations.
takeover	An activity initiated by a user when the production data center is down due to a disaster and the virtual machines need to be restored at the recovery data center to provide business continuity.
tier	Within a virtual business service (VBS), resiliency groups are arranged as tiers. Tiers represent the logical dependencies between the resiliency groups and determine the relative order in which the resiliency groups start and stop.
virtual appliance	An appliance that includes the operating system environment and the software application which are deployed together as a virtual machine.
	The Veritas Resiliency Platform virtual appliance is deployed as a virtual machine and then configured with basic settings and a role (for example, Resiliency Manager).
virtual business service (VBS)	A multi-tier IT service where each VBS tier hosts one or more resiliency groups. A VBS groups multiple services as a single unit for visualization, automation, and controlled start and stop in the desired order. You can also migrate/takeover the entire VBS.

The web-based management console on the Resiliency Manager that is used to

configure the settings for the resiliency domain and perform operations.

web console

Index

A	N
activities	network customization 48
abort 65	network settings
view 64	configuring for data centers 43
D	Р
dashboard 32	permissions
disaster recovery	about 15
applications 39	
configure 46	R
limitations 39	- -
resiliency group 39	Recovery Automation subnet mapping 44
virtual machines 39	virtual switch mapping 45
disaster recovery operations	replication
about 37	monitoring events 107
migrate 61	replication lag 26
rehearsal cleanup 52	Replication lag threshold 55
rehearse 50	reports
rehearse operations 51	viewing 35
takeover 62	resiliency groups
	about 18
E	configure disaster recovery 46
events 106-107	creating from virtual machines 19, 21
	deleting 30
Н	displaying detailed information 26
Hyper-V Replica 40	displaying information and status 24
Hyper-V Replica Broker 79	guidelines for creating 19
Hyper-V virtual machines disaster recovery	modifying 27
using Hyper-V Replica	roles 38
with Microsoft Clustering 79	starting 28
without Microsoft Clustering 81	stopping 29
Without Microsoft Cludtering C1	viewing details 49
L	resiliency plan template
-	viewing 72
logs	resiliency plan templates
viewing in console 106	create 67
	deleting 71
M	editing 71
monitoring	resiliency plans
events 107	about 66

```
resiliency plans (continued)
    create schedule 75
    creating 72
    custom script 69
    delete schedule 76
    deleting 74
    edit schedule 76
    editing 73
    executing 74
    manual task 68
    view schedule 77
    viewing 75
Resiliency Platform
    capabilities 14
    features and components 13
resync
    performing 62
risk information
    view 56, 107
risk insight
    about 54
risks
    description 56
S
SLA threshold 55
subnet information for data center 44
V
virtual machines
    managing and monitoring using resiliency
       groups 19
    protecting with resiliency groups 21
```