Veritas™ ACC Library Installation Guide

AIX, HP-UX, Linux, Solaris

5.2.2.0



Veritas ACC Library Installation Guide

The software described in this book is furnished under a license agreement and may be used only in accordance with the terms of the agreement.

ACC Library version: 5.2.2.0

Document version: 5.2.2.0.0

Legal Notice

Copyright © 2009 Symantec Corporation. All rights reserved.

Symantec, the Symantec Logo, Veritas and Veritas Storage Foundation are trademarks or registered trademarks of Symantec Corporation or its affiliates in the U.S. and other countries. Other names may be trademarks of their respective owners.

The product described in this document is distributed under licenses restricting its use, copying, distribution, and decompilation/reverse engineering. No part of this document may be reproduced in any form by any means without prior written authorization of Symantec Corporation and its licensors, if any.

THE DOCUMENTATION IS PROVIDED "AS IS" AND ALL EXPRESS OR IMPLIED CONDITIONS, REPRESENTATIONS AND WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT, ARE DISCLAIMED, EXCEPT TO THE EXTENT THAT SUCH DISCLAIMERS ARE HELD TO BE LEGALLY INVALID. SYMANTEC CORPORATION SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES IN CONNECTION WITH THE FURNISHING, PERFORMANCE, OR USE OF THIS DOCUMENTATION. THE INFORMATION CONTAINED IN THIS DOCUMENTATION IS SUBJECT TO CHANGE WITHOUT NOTICE.

The Licensed Software and Documentation are deemed to be commercial computer software as defined in FAR 12.212 and subject to restricted rights as defined in FAR Section 52.227-19 "Commercial Computer Software - Restricted Rights" and DFARS 227.7202, "Rights in Commercial Computer Software or Commercial Computer Software Documentation", as applicable, and any successor regulations. Any use, modification, reproduction release, performance, display or disclosure of the Licensed Software and Documentation by the U.S. Government shall be solely in accordance with the terms of this Agreement.

Symantec Corporation 350 Ellis Street Mountain View, CA 94043

http://www.symantec.com

Technical Support

Symantec Technical Support maintains support centers globally. Technical Support's primary role is to respond to specific queries about product features and functionality. The Technical Support group also creates content for our online Knowledge Base. The Technical Support group works collaboratively with the other functional areas within Symantec to answer your questions in a timely fashion. For example, the Technical Support group works with Product Engineering and Symantec Security Response to provide alerting services and virus definition updates.

Symantec's maintenance offerings include the following:

- A range of support options that give you the flexibility to select the right amount of service for any size organization
- Telephone and Web-based support that provides rapid response and up-to-the-minute information
- Upgrade assurance that delivers automatic software upgrade protection
- Global support that is available 24 hours a day, 7 days a week
- Advanced features, including Account Management Services

For information about Symantec's Maintenance Programs, you can visit our Web site at the following URL:

www.symantec.com//business/support/assistance_care.jsp

Contacting Technical Support

Customers with a current maintenance agreement may access Technical Support information at the following URL:

www.symantec.com/techsupp/

Before contacting Technical Support, make sure you have satisfied the system requirements that are listed in your product documentation. Also, you should be at the computer on which the problem occurred, in case it is necessary to replicate the problem.

When you contact Technical Support, please have the following information available:

- Product release level
- Hardware information
- Available memory, disk space, and NIC information
- Operating system

- Version and patch level
- Network topology
- Router, gateway, and IP address information
- Problem description:
 - Error messages and log files
 - Troubleshooting that was performed before contacting Symantec
 - Recent software configuration changes and network changes

Licensing and registration

If your Symantec product requires registration or a license key, access our technical support Web page at the following URL:

www.symantec.com/techsupp/

Customer service

Customer service information is available at the following URL:

www.symantec.com/techsupp/

Customer Service is available to assist with the following types of issues:

- Questions regarding product licensing or serialization
- Product registration updates, such as address or name changes
- General product information (features, language availability, local dealers)
- Latest information about product updates and upgrades
- Information about upgrade assurance and maintenance contracts
- Information about the Symantec Buying Programs
- Advice about Symantec's technical support options
- Nontechnical presales questions
- Issues that are related to CD-ROMs or manuals

Documentation feedback

Your feedback on product documentation is important to us. Send suggestions for improvements and reports on errors or omissions to clustering_docs@symantec.com. Include the title and document version (located on the second page), and chapter and section titles of the text on which you are reporting.

Maintenance agreement resources

If you want to contact Symantec regarding an existing maintenance agreement, please contact the maintenance agreement administration team for your region as follows:

Asia-Pacific and Japan contractsadmin@symantec.com

Europe, Middle-East, and Africa semea@symantec.com

North America and Latin America supportsolutions@symantec.com

Additional enterprise services

Symantec offers a comprehensive set of services that allow you to maximize your investment in Symantec products and to develop your knowledge, expertise, and global insight, which enable you to manage your business risks proactively.

Enterprise services that are available include the following:

Symantec Early Warning Solutions
These solutions provide early warning of cyber attacks, comprehensive threat

analysis, and countermeasures to prevent attacks before they occur.

Managed Security Services These services remove the burden of managing and monitoring security devices

and events, ensuring rapid response to real threats.

Consulting Services Symantec Consulting Services provide on-site technical expertise from

Symantec and its trusted partners. Symantec Consulting Services offer a variety of prepackaged and customizable options that include assessment, design, implementation, monitoring, and management capabilities. Each is focused on establishing and maintaining the integrity and availability of your IT resources.

Educational Services Educational Services provide a full array of technical training, security

education, security certification, and awareness communication programs.

To access more information about Enterprise services, please visit our Web site at the following URL:

www.symantec.com

Select your country or language from the site index.

Installing and removing the ACC library

This document includes the following topics:

- About the ACC library
- What's new in this release
- Supported software
- Installing the ACC library
- Removing the ACC library

About the ACC library

The operations of a VCS agent depend on a set of Perl modules known as the ACC library. The library must be installed on each system in the cluster that runs the agent. The ACC library contains common, reusable functions that perform tasks, such as process identification, logging, and system calls.

The ACC library installation package is included within each agent's software distribution media (tar file or CD). Instructions to install or remove the ACC library on a single system in the cluster are given in the following sections. The instructions assume that the agent's tar file has already been extracted or that you are working from the agent's installation CD.

What's new in this release

The enhancements in this release are as follows:

- Fixed the problem with sub-routine Sys::RunWithEnvCmdWithOutputWithTimeOut to execute a process in background.
- VCSagentFW.pm now exports haxxx commands. Ensures identical code base for agents needing haxxx commands for VCS 4.0 and later.
- Improved functionality and performance of the library.

Supported software

The Veritas ACC library supports the following software:

- AIX 5.1, 5.2, 5.3 and 6.1 on pSeries
- HP-UX 11i v1, 11i v2, 11i v3 on PI (32-bit and 64-bit)
- Red Hat Enterprise Linux 3.0, 4.0 and 5.0
- SUSE Enterprise Linux 9, 10
- Solaris 8, 9, 10 on SPARC
- Solaris 10 on x64

Installing the ACC library

Install the ACC library on each system in the cluster that runs an agent that depends on the ACC library.

To install the ACC library

Log in as superuser.

Navigate to the directory containing the package for the platform running in your environment.

AIX cd1/aix/vcs/application/acc library/version library/pkgs HP-UX cd1/hpux/generic/vcs/application/acc_library/version_library/pkgs Linux cd1/linux/generic/vcs/application/acc_library/version_library/rpms Solaris cd1/solaris/dist arch/vcs/application/acc library/version library/pkgs where *dist_arch* is sol_sparc or sol_x64.

Install the package. Enter **Yes** if asked to confirm overwriting of files in the existing package.

```
AIX
          # installp -ac -d VRTSacclib.bff VRTSacclib
          # swinstall -s 'pwd' VRTSacclib
HP-UX
          # rpm -i \
Linux
          VRTSacclib-VersionNumber-GA GENERIC.noarch.rpm
Solaris
          # pkgadd -d VRTSacclib.pkg
```

Removing the ACC library

Perform the following steps to remove the ACC library.

To remove the ACC library

- 1 Ensure that all agents that use ACC library are removed.
- 2 Run the following command to remove the ACC library package.

```
AIX
               # installp -u VRTSacclib
HP-UX
               # swremove VRTSacclib
Linux
               # rpm -e VRTSacclib
Solaris
               # pkgrm VRTSacclib
```