# Cluster Server 7.0 Agent Developer's Guide - AIX, Linux, Solaris and Windows



# Cluster Server Agent Developer's Guide

The software described in this book is furnished under a license agreement and may be used only in accordance with the terms of the agreement.

Product version: VCS 7.0

Document version: 7.0 Rev 2

#### Legal Notice

Copyright © 2015 Symantec Corporation. All rights reserved.

Symantec, the Symantec Logo, the Checkmark Logo, Veritas, the Veritas Logo, CommandCentral, and NetBackup are trademarks or registered trademarks of Symantec Corporation or its affiliates in the U.S. and other countries. Other names may be trademarks of their respective owners.

The product described in this document is distributed under licenses restricting its use, copying, distribution, and decompilation/reverse engineering. No part of this document may be reproduced in any form by any means without prior written authorization of Symantec Corporation and its licensors, if any.

THE DOCUMENTATION IS PROVIDED "AS IS" AND ALL EXPRESS OR IMPLIED CONDITIONS, REPRESENTATIONS AND WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT, ARE DISCLAIMED, EXCEPT TO THE EXTENT THAT SUCH DISCLAIMERS ARE HELD TO BE LEGALLY INVALID. SYMANTEC CORPORATION SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES IN CONNECTION WITH THE FURNISHING, PERFORMANCE, OR USE OF THIS DOCUMENTATION. THE INFORMATION CONTAINED IN THIS DOCUMENTATION IS SUBJECT TO CHANGE WITHOUT NOTICE.

The Licensed Software and Documentation are deemed to be commercial computer software as defined in FAR 12.212 and subject to restricted rights as defined in FAR Section 52.227-19 "Commercial Computer Software - Restricted Rights" and DFARS 227.7202, "Rights in Commercial Computer Software or Commercial Computer Software Documentation", as applicable, and any successor regulations. Any use, modification, reproduction release, performance, display or disclosure of the Licensed Software and Documentation by the U.S. Government shall be solely in accordance with the terms of this Agreement.

Symantec Corporation 350 Ellis Street Mountain View, CA 94043

http://www.symantec.com

# Contents

Chapter 1	Introduction	12
	About VCS agents	12
	What's new in this release	13
	How agents work	14
	About the agent framework	14
	About intelligent monitoring framework (IMF)	15
	Resource type definitions	15
	About agent functions (entry points)	15
	About on-off, on-only, and persistent resources	16
	About attributes	16
	About intentional offline of applications	21
	About developing an agent	21
	Considerations for the application	21
	High-level overview of the agent development process	22
Chapter 2	Agent entry point overview	24
	About agent entry points	24
	Supported entry points	24
	How the agent framework interacts with entry points	25
	Agent entry points described	26
	About the open entry point	26
	About the monitor entry point	26
	About the online entry point	27
	About the offline entry point	27
	About the clean entry point	28
	About the action entry point	29
	About the info entry point	30
	About the attr_changed entry point	33
	About the close entry point	33
	About the shutdown entry point	34
	About the imf_init entry point	34
	About the imf_register entry point	34
	About the imf_getnotification entry point	35
	About the migrate entry point	35
	About the meter entry point	35

	Return values for entry points	35
	Considerations for using C++ or script entry points	
	About the VCSAgStartup routine	
	About the agent information file	39
	Example agent information file (UNIX)	
	Implementing the agent XML information file	
	About the ArgList and ArgListValues attributes	
	ArgListValues attribute for agents registered as V50 and	
	later	44
	Overview of the name-value tuple format	44
	ArgListValues attribute for different agents versions	45
	About the entry point timeouts	
Chapter 3	Creating entry points in C++	48
•	About creating entry points in C++	
	Entry point examples in this chapter	
	Data Structures	
	Syntax for C++ entry points	
	Syntax for C++ VCSAgStartup	
	Syntax for C++ vCSAgStartup	
	-	
	Syntax for C++ info Syntax for C++ online	
	Syntax for C++ offline	
	Syntax for C++ clean	
	-	
	Syntax for C++ action Syntax for C++ attr_changed	
	Syntax for C++ open	
	Syntax for C++ close	
	-	
	Syntax for C++ shutdown Syntax for C++ migrate	
	Syntax for C++ meter	
	Agent framework primitives	
	VCSAgGetMonitorLevel VCSAgGetFwVersion	
	VCSAgGetRegVersion	
	VCSAgRegisterEPStruct	
	VCSAgSetCookie2	
	VCSAgRegister	
	VCSAgUnregister	
	VCSAgGetCookie	
	VCSAgStrlcpy	
	VCSAgStrlcat	13

	VCSAgSnprintf	73
	VCSAgCloseFile	
	VCSAgDelString	
	VCSAgExec	
	VCSAgExecWithTimeout	
	VCSAgGenSnmpTrap	
	VCSAgSendTrap	
	VCSAgLockFile	
	VCSAgInitEntryPointStruct	
	VCSAgSetStackSize	
	VCSAgUnlockFile	
	VCSAgValidateAndSetEntryPoint	79
	VCSAgSetLogCategory	79
	VCSAgGetProductName	79
	VCSAgMonitorReturn	80
	VCSAgSetResEPTimeout	80
	VCSAgDecryptKey	80
	VCSAgGetConfDir	81
	VCSAgGetHomeDir	81
	VCSAgGetLogDir	81
	VCSAgGetSystemName	81
	VCSAG_CONSOLE_LOG_MSG	81
	VCSAG LOG MSG	
	VCSAG LOGDBG MSG	82
	VCSAG_RES_LOG_MSG	
	Agent Framework primitives for container support	
	VCSAgIsContainerUp	
	VCSAgGetContainerTypeEnum	
	VCSAgExecInContainer2	
	VCSAgIsContainerCapable	
	VCSAgExecInContainerWithTimeout	
	VCSAgGetUID	
	VCSAgIsPidInContainer	
	VCSAgIsProcInContainer	
	VCSAgGetContainerID2	
	VCSAgGetContainerN22	
	VCSAgGetContainerBasePath	
	VCSAgGetContainerEnabled	88
Chapter 4	Creating entry points in scripts	89
	About creating entry points in scripts	89
	Rules for using script entry points	

Parameters and values for script entry points	90
ArgList attributes	
Examples	
Syntax for script entry points	
Syntax for the monitor script	
Syntax for the online script	
Syntax for the offline script	
Syntax for the clean script	
Syntax for the action script	
Syntax for the attr_changed script	
Syntax for the info script	
Syntax for the open script	
Syntax for the close script	
Syntax for the shutdown script	
Syntax for the imf_init script	
Syntax for the imf_register script	
Syntax for the imf_getnotification script	
Syntax for migrate script	
Syntax for meter script	
Agent framework primitives	
VCSAG_GET_MONITOR_LEVEL	
VCSAG_GET_AGFW_VERSION	
VCSAG_GET_REG_VERSION	
VCSAG_SET_RES_EP_TIMEOUT	. 97
VCSAG_GET_ATTR_VALUE	. 98
VCSAG_SET_RESINFO	100
VCSAG_MONITOR_EXIT	100
VCSAG_SYSTEM	102
VCSAG_SU	102
VCSAG_RETURN_IMF_RESID	103
VCSAG RETURN IMF EVENT	
VCSAG BLD PSCOMM	103
VCSAG PHANTOM STATE	103
VCSAG_SET_ENVS	
VCSAG LOG MSG	
VCSAG LOGDBG MSG	
VCSAG SQUEEZE SPACES	
Agent Framework primitives with container support	
VCSAG_GET_CONTAINER_BASE_PATH	
VCSAG_GET_CONTAINER_INFO	
VCSAG IS PROC IN CONTAINER	
VCSAG EXEC IN CONTAINER	
Example script entry points	

	Online entry point for FileOnOff	109
	Monitor entry point for FileOnOff	110
	Monitor entry point with intentional offline	111
	Offline entry point for FileOnOff	112
	Monitor entry point for agent having basic (level-1) and detailed	
	(level-2) monitoring	113
Chapter 5	Logging agent messages	115
onaptor o		
	About logging agent messages	
	Logging in C++ and script-based entry points	
	Agent messages: format	
	Log unification of VCS agent's entry points	
	C++ agent logging APIs	
	Agent application logging macros for C++ entry points	
	Agent debug logging macros for C++ entry points	
	Severity arguments for C++ macros	
	Initializing function_name using VCSAG_LOG_INIT	
	Log category	
	Examples of logging APIs used in a C++ agent	123
	Script entry point logging functions	126
	Using functions in scripts	127
	VCSAG_SET_ENVS	127
	VCSAG_LOG_MSG	129
	VCSAG_LOGDBG_MSG	131
	Example of logging functions used in a script agent	133
Chapter 6	Building a custom agent	134
	Files for use in agent development	134
	Script based agent binaries	
	C++ based agent binaries	
	Creating the type definition file for a custom agent	
	Naming convention for the type definition file	
	Example: FileOnOffTypes.cf	
	Example: Type definition for a custom agent that supports	150
	intentional offline	136
	Requirements for creating the agentTypes.cf file	
	Adding the custom type definition to the configuration	
	Building a custom agent on UNIX	
	Implementing entry points using scripts	
	Example: Using script entry points on UNIX	
	Example: Using VCSAgStartup() and script entry points on	150
		120
		159

	Implementing entry points using C++	141
	Example: Using C++ entry points on UNIX	141
	Example: Using C++ and script entry points on UNIX	
	Installing the custom agent	
	Defining resources for the custom resource type	149
	Sample resource definition	149
	Agent framework versions details	150
Chapter 7	Building a script based IMF-aware custom agent	150
	agent	152
	About building a script based IMF-aware custom agent	152
	Linking AMF plugins with script agent Creating XML file required for AMF plugins to do resource registration	
	for online and offline state monitoring	153
	Example of amfregister.xml for registration of process-based	
	resource with AMF for online monitoring	156
	Example of amfregister.xml for registration of process-based	
	resource with AMF for offline monitoring	158
	Example of amfregister.xml for online and offline IMF monitoring	
	for a given process	
	Examples for adding RepearName tag in amfregister.xml	
	Adding IMF and IMFRegList attributes in configuration	
	Monitor without IMF integration	
	Monitor without IMF but with LevelTwo monitor frequency	
	Monitor with IMF integration	
	Monitor with IMF but with LevelTwo monitor frequency	
	Installing the IMF-aware script-based custom agent	166
Chapter 8	Testing agents	167
	About testing agents	167
	Using debug messages	167
	Debugging agent functions (entry points).	167
	Debugging the agent framework	168
	Debugging using AdvDbg attribute	169
	Working of AdvDbg attribute	169
	Impact of AdvDbg attribute on existing functionality of the entry	
	point	170
	Using the engine process to test agents	
	Test commands	171

Chapter 9	Static type attributes 173
	About static attributes
	Overriding static type attributes
	Static type attribute definitions
	ActionTimeout
	AdvDbg
	AEPTimeout
	AgentClass
	AgentDirectory
	AgentFailedOn 177
	AgentFile 177
	AgentPriority
	AgentReplyTimeout 177
	AgentStartTimeout
	AlertOnMonitorTimeouts
	ArgList 178
	AttrChangedTimeout 179
	AvailableMeters
	CleanRetryLimit 179
	CleanTimeout 180
	CloseTimeout 180
	ContainerOpts 180
	Confinterval 181
	EPClass
	EPPriority
	ExternalStateChange 182
	FaultOnMonitorTimeouts 182
	FaultPropagation 182
	FireDrill
	IMF 183
	IMFRegList
	InfoInterval 184
	InfoTimeout 184
	IntentionalOffline 185
	LevelTwoMonitorFreq 185
	LogDbg 186
	LogFileSize 186
	LogViaHalog 187
	ManageFaults 187
	Meters 188
	MeterControl 188
	MeterRegList

	MeterRetryLimit	189
	MeterTimeout	190
	MonitorInterval	190
	MonitorStatsParam	190
	MonitorTimeout	191
	MigrateTimeout	191
	MigrateWaitLimit	191
	NumThreads	191
	OfflineMonitorInterval	192
	OfflineTimeout	192
	OfflineWaitLimit	192
	OnlineClass	193
	OnlinePriority	193
	OnlineRetryLimit	193
	OnlineTimeout	193
	OnlineWaitLimit	193
	OpenTimeout	194
	Operations	194
	RegList	194
	RestartLimit	196
	ScriptClass	196
	ScriptPriority	196
	SourceFile	196
	SupportedActions	196
	SupportedOperations	197
	ToleranceLimit	197
Chapter 10	State transition diagram	199
	State transitions	
	State transitions with respect to ManageFaults attribute	
		215
Chapter 11	Internationalized messages	218
	About internationalized messages	218
	Creating SMC files	
	SMC format	219
	Example SMC file	219
	Formatting SMC files	220
	Naming SMC files, BMC files	
	Message examples	221
	Using format specifiers	221
	Converting SMC files to BMC files	
	Storing BMC files	222

	Displaying the contents of BMC files Using BMC Map Files Location of BMC Map Files Creating BMC Map Files Example BMC Map File	222 223 223
	Updating BMC Files	
Chapter 12	Troubleshooting VCS resource's unexpected behavior using First Failure Data Capture (FFDC)	225
	Enhancing First Failure Data Capture (FFDC) to troubleshoot VCS resource's unexpected behavior	225
Appendix A	Using pre-5.0 VCS agents	227
	Using pre-5.0 VCS agents and registering them with V50 or later Outline of steps to change V40 agents to V50 or later Example script in V40 and V50 or later Sourcing ag_i18n_inc modules in script entry points Guidelines for using pre-VCS 4.0 Agents Log messages in pre-VCS 4.0 agents Mapping of log tags (pre-VCS 4.0) to log severities (VCS	227 228 228 229
	4.0) How Pre-VCS 4.0 Messages are Displayed by VCS 4.0 and	
	Later	
	Comparing Pre-VCS 4.0 APIs and VCS 4.0 Logging Macros Pre-VCS 4.0 Message APIs	
	VCSAgLogConsoleMsg	
	VCSAgLogI18NMsg	
	VCSAgLogI18NMsgEx	233
	VCSAgLogI18NConsoleMsg	233
	VCSAgLogI18NConsoleMsgEx	234
Index		236

# Chapter

# Introduction

This chapter includes the following topics:

- About VCS agents
- What's new in this release
- How agents work
- About developing an agent

# About VCS agents

Agents are programs that manage resources, such as a disk group or a mount point, within a cluster environment. Each type of resource requires an agent. The agent acts as an intermediary between VCS and the resources it manages, typically by bringing them online, monitoring their state, or taking them offline.

VCS agents are classified as follows:

Bundled agents

These agents are part of the VCS infrastructure and are packaged along with VCS. Examples of bundled agents include the IP (Internet Protocol) and NIC (network interface card) agents. For more information on VCS bundled agents, including their attributes and modes of operation, see the *Cluster Server Bundled Agents Reference Guide*.

Enterprise agents

These agents manage enterprise databases including Oracle, Sybase, and DB2, and are packaged along with VCS.

 High availability agents
 High availability agents manage various applications and are available through a release vehicle called Agent Pack. The Agent Pack is released every guarter independent of the VCS release. The agents are classified based on the application type as follows:

- Application agents
   These agents manage enterprise applications, such as WebLogic,
   WebSphere, and SAP.
- Database agents These agents manage database applications, such as MySQL, SAP MaxDB, and Informix.
- Replication agents These agents manage hardware and software replication technologies, such as SRDF and HP EVACA.

The Agent Pack is available as a free download from the following locations:

- Symantec Operations Readiness Tool (SORT) The agents are available as individual tarballs from: https://sort.symantec.com/agents
- Custom agents: These are agents that are developed outside of Symantec and are not supported by Symantec Technical Support.

# What's new in this release

The following features/updates are introduced in VCS 7.0:

 Support for metering is added in Script60Agent with the help of new entry point meter.

See "About the meter entry point" on page 35.

- New attributes:
  - AvailableMeters Lists the meters that are supported by agent. See "AvailableMeters" on page 179.
  - LogViaHALog Enables the agent's entry points logs to be logged in respective agent log file or engine log files based on the values configured. See "LogViaHalog" on page 187.
  - Meters Defines the meters based on which fail-over decision will be taken.
     See "Meters" on page 188.
  - MeterControl Indicates the intervals at which metering is done. See "MeterControl" on page 188.
  - MeterTimeout Maximum time in seconds for the meter entry point to complete.

See "MeterTimeout" on page 190.

- MeterRetryLimit Defines the number of times the meter operation can be retried before it succeeds.
   See "MeterRetryLimit" on page 189.
- MeterRegList If MeterRegList is modified or if any attribute present in the MeterRegList is modified, the meter entry point gets scheduled immediately. See "MeterRegList" on page 189.
- Modified attributes: LogDbg and FireDrill attributes can be overridden at a resource level.
- Enhanced First Failure Data Capture (FFDC) to log detailed debug logging during unexpected events.
   See "Enhancing First Failure Data Capture (FFDC) to troubleshoot VCS resource's unexpected behavior" on page 225.

## How agents work

A single agent manages multiple resources of the same type on one system. For example, the NIC agent manages all NIC resources. The resources to be managed are those defined within the VCS configuration.

As part of the VCS processes, a high availability daemon (HAD) is responsible for making applications highly available on a system.

When the VCS process HAD comes up on a system, it automatically starts the agents required for the types of resources that are to be managed on the system.

The VCS HAD process provides the agents with the specific configuration information for the resources that are configured under VCS.

An agent carries out the commands received from HAD to bring resources online, offline, migrate, and monitor their status, as needed. When an agent crashes or hangs, VCS detects the fault and restarts the agent.

### About the agent framework

The agent framework is a set of predefined functions compiled into the agent for each resource type. These functions include the ability to connect to the VCS engine and to understand the common configuration attributes, such as RestartLimit and MonitorInterval. When an agent is built using C++, the agent framework is compiled in the agent with an include statement. When an agent is built using script languages, such as shell or Perl, the user can use the different agent binaries on UNIX shipped with VCS that provides framework functions. The agent framework handles much of the complexity that need not concern the agent developer.

See "Script based agent binaries" on page 134.

### About intelligent monitoring framework (IMF)

With the IMF, VCS supports intelligent resource monitoring in addition to the poll-based monitoring. IMF is an extension to the VCS agent framework. Many VCS agents use IMF for monitoring resources. You can enable and disable the IMF functionality of the VCS agents as needed. However, IMF is enabled by default for all agents that support IMF.

The benefits of intelligent monitoring over poll-based monitoring are as follows:

- Provides faster notification of resource state changes.
- Reduces VCS system utilization due to reduced monitor function footprint, which enables VCS to effectively monitor a large number of resources.

For information on agents that support IMF in VCS, refer http://www.symantec.com/docs/TECH223407

### Resource type definitions

The agent for each type of resource requires a resource type definition that describes the information an agent needs to control resources of that type. The type definition file can be considered similar to a header file in a C program. The type definition defines the attributes and their data types, and provides default values for certain attributes that affect all resources of that resource type.

For example, one of the attributes that is defined for the IP resource type is the Address attribute, which stores the IP address of a specific IP resource. This attribute is defined as a 'string-scalar'.

### About agent functions (entry points)

An entry point is either a C++ function or a script (shell or Perl, for example) used by the agent to carry out a specific task on a resource. The agent framework supports a specific set of entry points, each of which is expected to do a different task and return. For example, the online entry point brings a resource online.

See "Supported entry points " on page 24.

An agent developer should implement the entry points for a resource type that the agent uses to carry out the required tasks on the resources of that type. For example, in the online entry point for the Mount resource type, the agent developer includes the logic to mount a file system based on the parameters provided to the entry point. These parameters are attributes for a particular resource, for example, mount point, device name, and mount options. In the monitor entry point, the agent developer

checks the state of the mount resource and returns a code to indicate whether the mount resource is online or offline.

See "About agent entry points" on page 24.

### About on-off, on-only, and persistent resources

Different types of resources require different types of control. Resources can be classified as on-off, on-only, or persistent.

On-off resources

Most resources are on-off, meaning agents start and stop them as required. For example, VCS assigns an IP address to a specified NIC when bringing a resource online and removes the assigned IP address when taking the resource offline. Another example is the DiskGroup resource. VCS imports a disk group when needed and deports it when it is no longer needed. For agents of on-off resources, all entry points can be implemented.

On-only resources

An on-only resource is brought online, but it is not taken offline when the associated service group is taken offline. For example, in the case of the FileOnOnly resource, the engine creates the specified file when required, but does not delete the file if the associated service group is taken offline. For agents of on-only resources, the offline entry point is not needed or invoked.

Persistent resources

Persistent resource has an operation value of None. It cannot be brought online or taken offline, yet the resource must be present in the configuration to allow the resource to be monitored. For example, a NIC resource cannot be started or stopped, but it is required to be operational in order for the associated IP address to function properly. The agent monitors persistent resources to ensure their status and operation. An agent for a persistent resource does not require or invoke the online or offline entry points. It uses only the monitor entry points.

### About attributes

VCS has the following types of attributes, depending on the object the attribute applies to.

Resource type attributes	Attributes associated with resource types in VCS. These can be further classified as:
	<ul> <li>Type-independent—Attributes that all agents (or resource types) understand.</li> </ul>
	Examples: RestartLimit, MonitorInterval, Enabled, and Probed; these can be set for any resource type.
	Typically, these attributes are set for all resources of a specific type. For example, if you set the MonitorInterval for the IP resource type, the same value applies to all resources of type IP. You can also override the values of these attributes, that is, you can configure a different attribute value for each resource of this type.
	<ul> <li>Type-dependent—Attributes that apply to a particular resource type.</li> </ul>
	Examples: The MountPoint attribute applies only to the Mount
	resource type. The Address attribute applies only to the IP resource
	type.
	Attributes defined in the types file (types.cf) apply to all resources of the resource type. When you configure resources, you can assign resource-specific values to these attributes, which appear in the main.cf file.
	For example, the PathName attribute for the FileOnOff resource type is type-dependent, and can take a resource-specific value when configured.
	<ul> <li>Static—These attributes apply to all resource types and can have</li> </ul>
	a different value per resource type. You can override some static attributes and assign them resource-specific values. These attributes are prefixed with the term static and are not included in the resource's argument list.
	Examples: MonitorInterval and ToleranceLimit.
Attribute da	ta types

VCS supports the following data types for attributes.

String	A string is a sequence of characters. If the string contains double quotes, the quotes must be immediately preceded by a backslash. A backslash is represented in a string as \\. Quotes are not required if a string begins with a letter, and contains only letters, numbers, dashes (-), and underscores (_). For example, a string defining a network interface such as hme0 or eth0 does not require quotes as it contains only letters and numbers. However a string defining an IP address contains periods and requires quotes, such as: "192.168.100.1"
Integer	Signed integer constants are a sequence of digits from 0 to 9. They may be preceded by a dash, and are interpreted in base 10. Integers cannot exceed the value of a 32-bit signed integer: 2147483647.

Boolean A Boolean is an integer, the possible values of which are 0 (false) and 1 (true).

#### **Attribute dimensions**

VCS attributes have the following dimensions.

Scalar A scalar has only one value. For example: MountPoint = "/Backup" Vector A vector is an ordered list of values. Each value is indexed using a positive integer beginning with zero. Use a comma (,) or a semi-colon (;) to separate values. A set of brackets ([]) after the attribute name denotes that the dimension is a vector. Example snippet from the type definition file for an agent: str BackupSys[] When values are assigned to a vector attribute in the main.cf configuration file, the attribute definition might resemble: BackupSys[] = { sysA, sysB, sysC } For example, an agent's ArgList is defined as: static str ArgList[] = {RVG, DiskGroup, Primary, SRL, Links}

```
Keylist
                   A Keylist is an unordered list of strings, and each string is unique within
                   the list.
                   Use a comma (,) or a semi-colon (;) to separate values.
                   For example, to designate the list of systems on which a service group
                   will be started with VCS (usually at system boot):
                   AutoStartList = {SystemA; SystemB; SystemC}
                   For example:
                   keylist BackupVols = {}
                   When values are assigned to a keylist attribute in the main.cf file, it
                   might resemble:
                   BackupVols = { vol1, vol2 }
Association
                   An association is an unordered list of name-value pairs.
                   Use a comma (,) or a semi-colon (;) to separate values.
                   A set of braces ({}) after the attribute name denotes that an attribute is
                   an association.
                   For example, to designate the list of systems on which the service group
                   is configured to run and the system's priorities:
                   SystemList = {SystemA=1, SystemB=2, SystemC=3}
                   For example:
                   int BackupSysList {}
                   When values are assigned to an association attribute in the main.cf file,
                   it might resemble:
```

```
BackupSysList{} = { sysa=1, sysb=2, sysc=3 }
```

#### Attribute scope across systems: global and local attributes

An attribute whose value is the same across all systems on which the service group is configured global in scope. An attribute whose value applies on a per-system basis is local in scope.

The at operator (@) indicates the system to which a local value applies.

In the following example of the MultiNICA resource type, attributes applying locally are indicated by "@system" following the attribute name:

```
MultiNICA mnic (
Device@sysa = { le0 = "166.98.16.103", qfe3 =
    "166.98.16.105" }
Device@sysb = { le0 = "166.98.16.104", qfe3 =
    "166.98.16.106" }
NetMask = "255.255.255.0"
ArpDelay = 5
RouteOptions@sysa = "default 166.98.16.103 0"
RouteOptions@sysb = "default 166.98.16.104 0"
)
```

In the preceding example, the value of the NetMask attribute is "255.255.255.0" on all systems, whereas the values of the Device attribute and the RouteOptions attribute are different on sysa and sysb.

#### Attribute life: temporary attributes

You can define temporary attributes in the types file. The values of temporary attributes remain in memory as long as the VCS HAD process is running. Values of temporary attributes are not available when the HAD process is restarted.

These attribute values are not stored in the main.cf file.

Temporary attributes cannot be converted to permanent and vice-versa. When you save a configuration, VCS saves the temporary attribute definitions and their default values in the type definition file.

You can modify attribute values only while VCS is running.

In the following example of RVGSnapshot resource type, FDFile is the temporary attribute.

```
type RVGSnapshot (
    static keylist RegList = { Prefix }
    static int NumThreads = 1
    static str ArgList[] = { RvgResourceName, CacheObj,
Prefix, DestroyOnOffline }
    str RvgResourceName
    str CacheObj
    str Prefix
    boolean DestroyOnOffline = 1
    temp str FDFile
)
```

## About intentional offline of applications

Certain agents can identify when an application has been intentionally shut down outside of VCS control.

If an administrator intentionally shuts down an application outside of VCS control, VCS does not treat it as a fault. VCS sets the service group state as offline or partial, depending on the state of other resources in the service group.

This feature allows administrators to stop applications without causing failovers.

See "IntentionalOffline" on page 185.

# About developing an agent

Before creating the agent, some considerations and planning are required, especially regarding the type of the resource for which the agent is being created.

## Considerations for the application

The application for which an agent for VCS is developed must lend itself to being controlled by the agent and be able to operate in a cluster environment. The following criteria describe an application that can successfully operate in a cluster:

- The application must be capable of being started by a defined procedure if new agent is of type OnOff or OnOnly. There must be some means of starting the application's external resources such as file systems that store databases, or IP addresses used for listener processes, and so on.
- Each instance of an application must be capable of being stopped by a defined procedure if new agent is of type OnOff. Other instances of the application must not be affected.
- The application must be capable of being stopped cleanly, by forcible means if necessary.
- Each instance of an application must be capable of being monitored uniquely. Monitoring can be simple or in-depth so as to achieve a high level of confidence in the operation of the application. Monitoring an application becomes more effective when the monitoring procedure resembles the actual activity of the application's user.
- For failover capability, the application must be capable of storing data on shared disks rather than locally or in memory, and each system must be capable of accessing the data and all information required to run the application.
- The application must be crash-tolerant. It must be capable of being run on a system that crashes and of being started on a failover node in a known state.

This typically means that data is regularly written to shared storage rather than stored in memory.

- The application must be host-independent within a cluster; that is, there are no licensing requirements or host name dependencies that prevent successful failover.
- The application must run properly with other applications in the cluster.
- The applications configured under VCS control must not write data on stdout and stderr stream. This may interfere with VCS agent functionality. For such applications to run under VCS control, you must redirect the application's stdout and stderr stream.

### High-level overview of the agent development process

The steps to create and implement an agent are described by example in later chapters.

### Creating the type definition file

The types definition file contains definitions of resource types. Place a custom resource type definition in a file that specifies the name of the custom resource; for example, MyResourceTypes.cf. This file is referenced as an "include" statement in the VCS configuration file, main.cf.

Decide about attributes, attribute types, and attribute dimension of this new agent. Based on these create the type definition file for this agent.

See "Creating the type definition file for a custom agent" on page 135.

### Developing the entry points

Decide whether to implement the agent entry points using C++ code, scripts, or a combination of the two.

See "Considerations for using C++ or script entry points" on page 38.

Create the entry points.

For more information on developing entry points, refer to the following links.

See "About creating entry points in C++" on page 48.

See "About creating entry points in scripts" on page 89.

### **Building the agent**

Build the agent, create required files, and place the agent in specific directories.

See "Creating the type definition file for a custom agent" on page 135.

See "Files for use in agent development" on page 134.

For building an agent, sample files are provided.

### Testing the agent

Test the agent using the Agent Server utility or by defining the resource type in a configuration.

See "About testing agents" on page 167.

# Chapter

# Agent entry point overview

This chapter includes the following topics:

- About agent entry points
- Agent entry points described
- Return values for entry points
- Considerations for using C++ or script entry points
- About the agent information file
- About the ArgList and ArgListValues attributes

# About agent entry points

Developing an agent involves developing the entry points that the agent can call to perform operations on a resource, such as to bring a resource online, to take a resource offline, or to monitor the resource.

## Supported entry points

The agent framework supports the following entry points:

- open initializes the environment for a resource before the agent starts to manage it
- monitor determines the status of a resource
- online brings a resource online
- offline takes a resource offline
- clean terminates ongoing tasks associated with an online or partially-online resource and then forcefully brings the resource offline

- action starts a defined action for a resource
- info provides information about an online resource
- attr changed responds to a resource's attribute's value change
- close terminates the environment associated with a resource before the agent stops managing it
- shutdown called when the agent shuts down
- imf init- initializes the agent to interface with the IMF notification module
- imf\_register registers or unregisters resource entities with the IMF notification module
- imf\_getnotification gets notifications about the resource state changes from IMF notification module

Note: IMF entry points are supported only on V51 or later versions of agent.

migrate - migrates a resource.

Note: The migration is supported only on V60 or later agent versions.

meter - measures the system resource utilization of a VCS resource.

Note: The migration is supported only on V60 or later agent versions.

See "Agent entry points described" on page 26.

### How the agent framework interacts with entry points

The agent framework ensures that only one entry point is running for a given resource at one time. If multiple requests are received or multiple events are scheduled for the same resource, the agent queues them and processes them one at a time. An exception to this behavior is an optimization such that the agent framework discards internally generated periodic monitoring requests for a resource that is already being monitored or that has a monitor request as the last request in resource command queue.

The agent framework is multithreaded. This means a single agent process can run entry points for multiple resources simultaneously. However, if an agent receives a request to take a given resource offline and simultaneously receives a request

to close it, it calls the offline entry point first. The close entry point is called only after the offline request returns or times out. If the offline request is received for one resource, and the close request is received for another, the agent can call both simultaneously.

The entry points supported by agent framework are described in the following sections. With the exception of monitor, other entry points are optional. Each may be implemented in C++ or scripts.

# Agent entry points described

This section describes each entry point in detail.

## About the open entry point

The status of the <code>open</code> entry point is passed as an argument to the next monitor entry point. The name of the argument is OpenStatus. The possible value for OpenStatus is 0 and 2. A value of 0 means that the open entry point completed successfully. A value of 2 means that the open entry point has timed out.

When an agent starts, the open entry point of each configured and enabled resource is called before its online, offline, or monitor entry points are called. This allows you to include initialization for specific resources. Most agents do not require this functionality and will not implement this entry point.

The open entry point is also called whenever the Enabled attribute for the resource changes from 0 to 1. The entry point receives the resource name and ArgList attribute values as input and returns no value.

A resource can be brought online, taken offline, and monitored only if it is managed by an agent. For an agent to manage a resource, the value of the resource's *Enabled* attribute must be set to 1. The open entry point creates the environment needed for other entry points to function. For example, the entry point could create files required by other entry points for the resource, or perform some resource-specific setup.

## About the monitor entry point

The monitor entry point typically contains the logic to determine the status of a resource. For example, the monitor entry point of the IP agent checks whether or not an IP address is configured, and returns the state online, offline, or unknown.

Note: This entry point is mandatory.

The agent framework calls the monitor entry point after completing the online, offline and migrate entry points to determine if bringing the resource online, offline or migration operations were effective. The agent framework also calls this entry point periodically to detect if the resource was brought online or taken offline unexpectedly.

By default, the monitor entry point runs every 60 seconds (the default value of the MonitorInterval attribute) when a resource is online.

When a resource is expected to be offline, the entry point runs every 300 seconds (the default value for the OfflineMonitorInterval attribute).

The monitor entry point receives a resource name and ArgList attribute values as input (See "ArgList reference attributes" on page 179.).

The entry point returns the resource status and the confidence level.

See "Return values for entry points " on page 35.

The entry point returns confidence level only when the resource status is online. The confidence level is informative only and is not used by the engine. It can be referenced by examining the value of ConfidenceLevel attribute.

A C++ entry point can return a confidence level of 0–100. A script entry point combines the status and the confidence level in a single number.

See "Syntax for script entry points" on page 91.

### About the online entry point

The online entry point typically contains the code to bring a resource online. For example, the online entry point for an IP agent configures an IP address. When the online procedure completes, the monitor entry point is automatically called by the framework to verify that the resource is online.

The online entry point receives a resource name and ArgList attribute values as input. It returns an integer indicating the number of seconds to wait for the online to take effect. The typical return value is 0. If the return value is not zero, the agent framework waits the number of seconds indicated by the return value before calling the monitor entry point for the resource.

### About the offline entry point

The offline entry point takes a resource offline. For example, the offline entry point for an IP agent removes an IP address from the system. When the offline procedure completes, the monitor entry point is automatically called by the framework to verify that the resource is offline.

The offline entry point receives a resource name and ArgList attribute values as input. It returns an integer indicating the number of seconds to wait for the offline to take effect. The typical return value is 0. If the return value is not zero, the agent framework waits the number of seconds indicated by the return value to call the monitor entry point for the resource.

### About the clean entry point

The clean entry point is called by the agent framework when all ongoing tasks associated with a resource must be terminated and the resource must be taken offline, perhaps forcibly. The entry point receives as input the resource name, an encoded reason describing why the entry point is being called, and the ArgList attribute values. It must return 0 if the operation is successful and 1 if unsuccessful.

The reason for calling the entry point is encoded according to the following enum type:

```
enum VCSAgWhyClean {
    VCSAgCleanOfflineHung,
    VCSAgCleanOfflineIneffective,
    VCSAgCleanOnlineHung,
    VCSAgCleanOnlineIneffective,
    VCSAgCleanUnexpectedOffline,
    VCSAgCleanMonitorHung
};
```

For script-based Clean entry points, the Clean reason is passed as an integer:

```
0 => offline hung
1 => offline ineffective
2 => online hung
3 => online ineffective
4 => unexpected offline
5 => monitor hung
```

The above is an enum type, so same integer value is passed irrespective of whether the entry point is written in C++ or is script-based.

VCSAgCleanOfflineHung

The offline entry point did not complete within the expected time. See "OfflineTimeout" on page 192.

VCSAgCleanOfflineIneffective

The offline entry point was ineffective. The monitor entry point scheduled for the resource after the offline entry point invocation returned a status other than OFFLINE.

VCSAgCleanOnlineHung

The online entry point did not complete within the expected time. (See "OnlineTimeout" on page 193.)

VCSAgCleanOnlineIneffective

The <code>online</code> entry point was ineffective. The <code>monitor</code> entry point scheduled for the resource after the <code>online</code> entry point invocation returned a status other than ONLINE.

- VCSAgCleanUnexpectedOffline The online resource faulted because it was taken offline unexpectedly. (See "ToleranceLimit" on page 197.)
- VCSAgCleanMonitorHung

The online resource faulted because the  $\tt monitor$  entry point consistently failed to complete within the expected time.

(See "FaultOnMonitorTimeouts" on page 182.)

The agent supports the following tasks when the clean entry point is implemented:

- Automatically restarts a resource on the local system when the resource faults. See "RestartLimit" on page 196.
- Automatically retries the online entry point when the attempt to bring a resource online fails.
   See "OnlineRetryLimit" on page 193.
- Enables the engine to bring a resource online on another system when the resource faults on the local system.

For the above actions to occur, the clean entry point must run successfully, that is, return an exit code of 0.

## About the action entry point

Runs a pre-specified action on a resource. Use the entry point to run non-periodic actions like suspending a database or resuming the suspended database.

The SupportedActions attribute is a keylist attribute that lists all the actions that are intended on being supported. Each action is identified by a name (action\_token).

See "SupportedActions" on page 196.

For an agent, all action entry points must be either C++ or script-based; you cannot use both C++ and scripts.

If all actions are script based, make sure the action scripts reside within an actions directory under the agent directory. Create a script for each action. Use the correct action\_token as the script name.

For example, a script called suspend defines the actions to be performed when the action\_token "suspend" is invoked via the hares -action command.

For C++ entry points, actions are implemented via a switch statement that defines a case for each possible action token.

See "Syntax for C++ action" on page 60.

The following shows the syntax for the  $\verb+action$  option used with the  $\verb+hares$  command:

```
hares -action <res> <token> [-actionargs <arg1> ...]
        -sys <system> [-clus <cluster> | -localclus]
```

The following example commands show the invocation of the action entry point using the example action tokens, DBSuspend and DBResume:

```
hares -action DBResource DBSuspend -actionargs dbsuspend -sys Sys1
```

Also,

hares -action DBResource DBResume -actionargs dbstart -sys Sys1

#### Return values for action entry point

The action entry point exits with a 0 if it is successful, or 1 if not successful. The command hares -action exits with 0 if the action entry point exits with a 0 and 1 if the action entry point is not successful.

The agent framework limits the output of the script-based action entry point to 2048 bytes.

Output refers to information that the script prints to stdout or stderr. When users run the hares -action command, the command prints this output. The output is also logged to the HAD log file.

### About the info entry point

The info entry point enables agents to obtain information about an online resource. For example, the Mount agent's info entry point could be used to report on space available in the file system. All information the info entry point collects is stored in the "temp" attribute ResourceInfo.

See "About the ResourceInfo attribute" on page 32.

See the Administrator's Guide for information about "temp" attributes.

The entry point can optionally modify a resource's ResourceInfo attribute by adding or updating other name-value pairs using the following commands:

hares -modify res ResourceInfo -add key value

or

hares -modify res ResourceInfo -update key value

Refer to the hares manual page for more information on modifying values of string-association attributes.

See "About the ResourceInfo attribute" on page 32.

See "Syntax for C++ entry points" on page 50.

#### Return values for info entry point

- If the info entry point exits with 0 (success), the output captured on stdout for the script entry point, or the contents of the info\_output argument for C++ entry point, is dumped to the Msg key of the ResourceInfo attribute. The Msg key is updated only when the info entry point is successful. The State key is set to the value: valid.
- If the entry point exits with a non-zero value, ResourceInfo is updated to indicate the error; the script's stdout or the C++ entry point's info\_output is ignored. The state key is set to the value: Invalid. The error message is written to the agent's log file.
- If the info entry point times out, output from the entry point is ignored. The state key is set to the value: Invalid. The error message is written to the agent's log file.
- If a user kills the info entry point (for example, kill -15 pid), the state key is set to the value: Invalid. The error message is written to the agent's log file.
   See "About logging agent messages" on page 115.
- If the resource for which the entry point is invoked goes offline or faults, the State key is set to the value: Stale.
- If the info entry point is not implemented, the State key is set to the value:
   Stale. The error message is written to the agent's log file.

#### About the ResourceInfo attribute

The ResourceInfo attribute is a string association that stores name-value pairs. By default, there are three such name-value pairs:

- State indicates the status (valid, invalid, stale) of the information contained in the ResourceInfo attribute.
- Msg indicates the output of the info entry point, if any.
- TS indicates the timestamp of when the ResourceInfo attribute was last updated.

These keys are updated only by the agent framework, not the entry point. The entry point can define and add other keys (name-value pairs) and update them.

The ResourceInfo (string-association) is a temporary attribute, the scope of which is set by the engine to be global for failover groups or local for parallel groups. Because ResourceInfo is a temporary attribute, its values are never dumped to the configuration file.

You can display the value of the ResourceInfo by using the hares command. The output of hares -display shows the first 20 characters of the current value; the output of hares -value resource ResourceInfo shows all name-value pairs in the keylist.

The resource for which the info entry point is invoked must be online.

When a resource goes offline or faults, the state key is marked "Stale" because the information is not current. If the info entry point exits abnormally, the state key is marked "Invalid" because not all of the information is known to be valid. Other key data, including Msg and TS keys, are not touched. You can manually clear values of the ResourceInfo attribute by using the hares -flushinfo command. This command deletes any optional keys for the ResourceInfo attribute and sets the three mandatory keys to their default values.

For more information on hares -flushinfo command, refer the hares manual page.

### Invoking the info entry point

You can invoke the info entry point from the command line for a given online resource using the hares -refreshinfo command.

By setting the InfoInterval attribute to some value other than 0, you can configure the agent to invoke the info entry point periodically for an online resource.

See "InfoInterval" on page 184.

## About the attr\_changed entry point

This entry point provides a way to respond to resource attribute value changes. The attr\_changed entry point is called when a resource attribute is modified, and only if that resource attribute is registered with the agent framework for notification.

Registering can be accomplished either through VCSAgRegister api or by definition in the RegList. Script-based agents can register only through the RegList attribute definition.

See "VCSAgRegister" on page 70.

See "VCSAgUnregister" on page 71.

See "RegList" on page 194.

The attr\_changed entry point receives as input the resource name registered with the agent framework for notification, the name of the changed resource, the name of the changed attribute, and the new attribute value. It does not return a value.

### About the close entry point

The close entry point is called whenever the Enabled attribute for a resource changes from 1 to 0, or when a resource is deleted from the configuration on a running cluster and the state of the resource permits running the close entry point.

Note that a resource is monitored only if it is managed by an agent. For an agent to manage a resource, the resource's Enabled attribute value must be set to 1.

See the table below to find out which states of the resource allow running of the close entry point when the resource is deleted on a running cluster. It receives a resource name and ArgList attribute values as input and returns no value. This entry point typically deinitializes the resource if implemented. Most agents do not require this functionality and will not implement this entry point.

Resource Type	Online State	Offline State	Probing	Going Offline Waiting	Going Online Waiting
None (persistent)	Yes	N/A	Yes	Yes	N/A
OnOnly	Yes	Yes	Yes	Yes	Yes
OnOff	Yes	Yes	Yes	Yes	Yes

 Table 2-1
 States in which CLOSE entry point runs - based on operations type of resource

The open and close entry points are related in the sense that the open entry point creates the environment needed for other entry points, while the close entry points clean the setup created by the open entry point.

### About the shutdown entry point

The shutdown entry point is called before the agent shuts down. It performs any agent cleanup required before the agent exits. It receives no input and returns no value. Most agents do not require this functionality and do not implement this entry point.

## About the imf\_init entry point

This is a type-specific entry point. The agent framework invokes this entry point when the agent starts. Agent developers can use this entry point to initialize the agent to interface with the IMF notification module.

## About the imf\_register entry point

The agent framework invokes this entry point to either register or unregister a resource with IMF.

The agent framework schedules a command to register a resource with IMF after resource is in either steady ONLINE or steady OFFLINE state. In steady ONLINE state, the previous and current state of the resource is ONLINE as reported by the monitor entry point. In steady OFFLINE, the previous and current state of the resource is OFFLINE, as reported by the monitor entry point.

The agent framework schedules the command to unregister a resource from IMF under following circumstances:

- When MonitorFreq key of IMF attribute has non-zero values and traditional monitor entry point detects any of the following state changes of a resource:
  - ONLINE to OFFLINE
  - OFFLINE to ONLINE
  - ONLINE to UNKNOWN
  - OFFLINE to UNKNOWN
- When you modify Mode key of the IMF attribute.
- When the ContainerInfo attribute of a resource is changed.
- If IMFRegList attribute or any attribute defined in IMFRegList is changed.

 If IMFRegList is undefined and if ArgList attribute or any attribute defined in ArgList gets changed.

## About the imf\_getnotification entry point

The Agent framework invokes this entry point after agent is started and the imf\_init entry point returns success. Agent framework expects this as a blocking entry point and remains blocked until an event is received. After processing the event, agent framework again blocks on this entry point. When agent framework receives a notification for some resource then it confirms the resource state changes of the scheduled monitor entry point.

This is a type-specific entry point like shutdown and imf\_init entry points.

### About the migrate entry point

The migrate entry point migrates a resource. For example, the migrate entry point for an LDom agent migrates the LDom resource from a source system to a target system. When the migration is complete, the monitor entry point is automatically called by the framework to verify whether the resource has migrated. The migrate entry point receives a resource name, ArgList attribute and VCSInfo values as input. VCSInfo is an internally-generated information that contains the TargetHost name.

### About the meter entry point

The meter entry point measures the system resource utilization of a VCS resource based on the meters configured in the Meters attribute. For example, for a resource of a LDom type, the meter entry point measures the virtual CPU and memory requirement of that LDom configured under the resource.

The meter entry point can be called periodically as per the values configured in the MeterInterval key of the MeterControl attribute

See "MeterControl" on page 188.

See "Meters" on page 188.

# **Return values for entry points**

The following table summarizes the return values for each entry point.

Entry Point	Return Values
Monitor	C++ Based Returns ResStateValues:
	<ul> <li>VCSAgResOnline</li> <li>VCSAgResOffline</li> <li>VCSAgResUnknown</li> <li>VCSAgResIntentionalOffline</li> </ul>
	Script-Based Exit values:
	<ul> <li>99 - Unknown</li> <li>100 - Offline</li> <li>101-110 - Online</li> <li>200 - Intentional Offline</li> <li>Other values - Unknown.</li> </ul>
Info	0 if successful; non-zero value if not successful
Online	Integer specifying number of seconds to wait before monitor can check the state of the resource; typically 0, that is, check resource state immediately.
Offline	Integer specifying number of seconds to wait before monitor can check the state of the resource; typically 0, that is, check resource state immediately.
Clean	0 if successful; non-zero value if not successful
	If clean fails, the resource remains in a transition state awaiting the nex periodic monitor. After the periodic monitor, clean is attempted again. The sequence of clean attempt followed by monitoring continues until clean succeeds or CleanRetryLimit is not reached if it is set to non-zero value.
	For detailed descriptions of internal transition states, See "State transitions" on page 199.
Action	0 if successful; non-zero value if not successful
Attr_changed	None
Open	None
Close	None
Shutdown	None
imf_init	0 if successful; 1 if unsuccessful

 Table 2-2
 Return values for entry points

Entry Point	Return Values
imf_register	0 if successful; 1 if unsuccessful
imf_getnotification	0 if successful; 1 if failure; 3 if interrupted (failure case); 4 if critical failure
migrate	<ul> <li>An integer in the range of 0 to 100. The typical return value is 0. I the return value is not zero, the agent framework waits for the number of seconds indicated by the (return value * 10) to call the monitor entry point for the resource. For example, for a return value of 1, agent framework schedules monitor after 1*10=10 seconds. Similarly, for a return value of 5 monitor is scheduled after 50 seconds.</li> <li>255 indicating that migration verification has failed and there is no need to schedule a monitor to verify whether resource has migrated. The subsequent monitor is a scheduled based on the MonitorIntervivalue.</li> </ul>
	All other values in the range of 101 to 254 are reserved for future use Agent framework ignores any value returned between this range and returns to previous state to continue with rest of the operations. Refe to MigrateWaitLimit and MigrateTimeout, before implementing this entr point.
	See "MigrateTimeout" on page 191.
	See "MigrateWaitLimit" on page 191.
	See "SupportedOperations" on page 197.
meter	<ul> <li>0 - Indicates that meter entry point has completed successfully.</li> <li>255 - Indicates that meter entry point has failed. METER FAILED flags will be set if meter entry point fail or timeou</li> <li>254 - If the meter entry point fails with this return value, then it is treated as critical fault and metering is disabled for the resource until the agent restarts</li> </ul>
	All other values in the range of 1 to 253 are reserved for future use. The Agent framework considers those values as failure with unsupporte value and sets the METER FAILED flag. These failure with unsupporte value will not be counted against the MeterRetryLimit, so meter entry point should not use these values.
	See "MeterRetryLimit" on page 189.

 Table 2-2
 Return values for entry points (continued)

# Considerations for using C++ or script entry points

You may implement an entry point as a C++ function or a script.

- The advantage to using C++ is that entry points are compiled and linked with the agent framework library. They run as part of the agent process, so no system overhead for creating a new process is required when they are called. Also, since the entry point invocation is just a function call, the execution of the entry point is relatively faster. However, if the functionality of an entry point needs to be changed, the agent would need to be recompiled to make the changes take effect.
- The advantage to using scripts is that you can modify the entry points dynamically. However, to run the script, a new process is created for each entry point invocation, so the execution of an entry point is relatively slower and uses more system resource compared to the C++ implementation.

Note that you may use C++ or scripts in any combination to implement multiple entry points for a single agent. This allows you to implement each entry point in the most advantageous manner. For example, you may use scripts to implement most entry points while using C++ to implement the monitor entry point, which is called often. If the monitor entry point were written in script, the agent must create a new process to run the monitor entry point each time it is called.

See "About creating entry points in C++" on page 48.

See "About creating entry points in scripts" on page 89.

#### About the VCSAgStartup routine

When an agent starts, it uses the routine named VCSAgStartup to initialize the agent's data structures.

#### If you implement entry points using scripts

If you implement all of the agent's entry points as scripts:

On UNIX, the user can use one of the different agent binaries which are provided with VCS.

See "Script based agent binaries" on page 134.

The built-in implementation of VCSAgStartup() in these binaries initializes the agent's data structures such that it causes the agent to look for and execute the scripts for the entry points.

See "About creating entry points in scripts" on page 89.

#### If you implement all or some of the entry points in C++

If you develop an agent with at least one entry point implemented in C++, you must implement the function VCSAgStartup() and use the required C++ primitives to register the C++ entry point with the agent framework.

#### Example: VCSAgStartup with C++ and script entry points

When using C++ to implement an entry point, use the VCSAgValidateAndSetEntryPoint API and specify the entry point and the function name. In the following example, the function my\_shutdown is defined as the Shutdown entry point.

Note that the monitor entry point, which is mandatory, is not specified. This indicates that it is implemented using scripts. For an entry point whose field is not set, the agent automatically looks for the correct script to execute as per following path:

UNIX: \$VCS HOME/bin/<resource type>/<entry point>

The path where agent searches the entry piont can be different, given that the AgentDirectory attribute is set. You can refer to the *Cluster Server Administrator's Guide* for information on AgentDirectory attribute.

See "AgentDirectory" on page 177.

# About the agent information file

The graphical user interface (GUI), Cluster Manager, can display information about the attributes of a given resource type. For each custom agent, developers can create an XML file that contains the attribute information for use by the GUI. The

XML file also contains information to be used by the GUI to allow or disallow certain operations on resources managed by the agent.

#### Example agent information file (UNIX)

The agent's information file is an XML file, named *agent\_name.xml*, located in the agent directory. The file contains information about the agent, such as its name and version, and the description of the arguments for the resource type attributes. For example, the following file contains information for the FileOnOff agent:

```
<?xml version="1.0" encoding="us-ascii"?>
<agent name="FileOnOff" version="version">
    <agent description>Creates, removes,
     and monitors files.</agent description>
    <!--Platform the agent runs on-->
    <platform>Cross-Platform</platform>
    <!--Type of agent : script-Binary-Mixed-->
    <agenttype>Binary</agenttype>
    <!--The minimum VCS version needed for this agent-->
    <minvcsversion>5.0</minvcsversion>
    <!--The agent vendor name-->
    <vendor>VendorName</vendor>
    <!--Is Info Entry Point Implemented-->
    <info implemented>No</info implemented>
    <!--Attributes list for this agent-->
    <attributes>
        <PathName type="str" dimension="Scalar" editable="True"
important="True" mustconfigure="True" unique="True"
persistent="True" range="" default="" displayname="File Name">
            <attr description>Specifies the complete pathname,
starting with the slash (/) preceding the file name.
</attr description>
        </PathName>
    </attributes>
    <!--List of files installed by this agent-->
    <agentfiles>
        <file name="$VCS HOME/bin/FileOnOff/FileOnOffAgent" />
    </agentfiles>
</agent>
```

#### Agent information

The information describing the agent is contained in the first section of the XML file. The following table describes this information, which is also contained in the previous file example:

Agent Information	Example
Agent name	name="FileOnOff"
Version	version="x.y"
Agent description	<pre><agent_description>Creates, removes, and monitors files.</agent_description></pre>
AIX, HP-UX, Linux, Solaris, or Cross-Platform.	<platform>Cross-Platform</platform>
Platform, for example:	
<ul> <li>AIX</li> </ul>	
<ul> <li>Solaris</li> </ul>	
<ul> <li>Cross-platform</li> </ul>	
Agent vendor	<vendor>VendorName</vendor>
info entry point implemented or not; Yes, or No; if not indicated, info entry point is assumed not implemented	<info_implemented>No</info_implemented>
Agent type, for example, Binary, Script or Mixed	<agenttype>Binary</agenttype>
Compatibility with Cluster Server; the minimum version required to support the agent	<minvcsversion>5.0</minvcsversion>

 Table 2-3
 Agent information in the agent information XML file

#### Attribute argument details

The agent's attribute information is described by several arguments. The following table describes them. Refer also to the previous XML file example for the FileOnOff agent and see how the PathName attribute information is included in the file.

Argument	Description
Argument	
type	Possible values for attribute type, such as "str" for strings.
	See "Attribute data types" on page 17.
dimension	Values for the attribute dimension, such as "Scalar;"
	See "About attributes" on page 16.
editable	Possible Values = "True" or "False"
	Indicates if the attribute is editable or not. In most cases, the resource attributes are editable.
important	Possible Values = "True" or "False"
	Indicates whether or not the attribute is important enough to display. In most cases, the value is True.
mustconfigure	Possible Values = "True" or "False"
	Indicates whether the attribute must be configured to bring the resource online. The GUI displays such attributes with a special indication.
	If no value is specified for an attribute where the mustconfigure argument is true, the resource state becomes "UNKNOWN" in the firs monitor cycle. Example of such attributes are Address for the IP agent Device for the NIC agent, and FsckOpt for the Mount agent).
unique	Possible Values = "True" or "False"
	Indicates if the attribute value must be unique in the configuration; that is, whether or not two resources of same resource type may have the same value for this attribute. Example of such an attribute is Address for the IP agent. Not used in the GUI.
persistent	Possible Values = "True". This argument should always be set to "True" it is reserved for future use.
range	Defines the acceptable range of the attribute value. GUI or any other client can use this value for attribute value validation.
	Value Format: The range is specified in the form {a,b} or [a,b]. Square brackets indicate that the adjacent value is included in the range. The curly brackets indicate that the adjacent value is not included in the range. For example, {a,b] indicates that the range is from a to b, contains b, and excludes a. In cases where the range is greater than "a" and does not have an upper limit, it can be represented as {a,] and, similarly as {,b] when there is no minimum value.

 Table 2-4
 Description of attribute argument details in XML file

Argument	Description
default	It indicates the default value of attribute
displayname	It is used by GUI or clients to show the attribute in user friendly manner. For example, for FsckOpt its value could be "fsck option".

 Table 2-4
 Description of attribute argument details in XML file (continued)

#### Implementing the agent XML information file

When the agent XML information file is created, you can implement it as follows:

#### To implement the agent XML information file in the GUI

- 1 Make sure the XML file, *agent*.xml, is in the \$VCS\_HOME/bin/resource\_type directory or in the directory mentioned in the AgentDirectory attribute.
- 2 Make sure that the command server is running on each node in the cluster.
- 3 Restart the GUI to have the agent's information shown in the GUI.

# About the ArgList and ArgListValues attributes

The ArgList attribute specifies which attributes need to be passed to agent entry points. The agent framework populates the ArgListValues attribute with the list of attributes and their associated values.

In C++ agents, the value of the ArgListValues attribute is passed through a parameter of type void \*\*. For example, the signature of the online entry point is:

```
unsigned int
res online(const char *res name, void **attr val);
```

In script agents, the value of the ArgListValues attribute is passed as command-line arguments to the entry point script.

The number of values in the ArgListValues should not exceed more than 425. This requirement becomes a consideration if an attribute in the ArgList is a keylist, a vector, or an association. Such type of non-scalar attributes can typically take any number of values, and when they appear in the ArgList, the agent has to compute ArgListValues from the value of such attributes. If the non-scalar attribute contains many values, it will increase the size of ArgListValues. Hence when developing an agent, this consideration should be kept in mind when adding a non-scalar attribute in the ArgList. Users of the agent need to be notified that the attribute should not be configured to be so large that it pushes that number of values in the ArgListValues attribute to be more than 425.

#### ArgListValues attribute for agents registered as V50 and later

For agents registered as V50 or later, the ArgListValues attribute specifies the attributes and their values in tuple format.

- For scalar attributes, there are three components that define the ArgListValues attribute.
  - The name of the attribute
  - The number of elements in the value, which for scalar attributes is always 1
  - The value itself
- For non-scalar attributes (vector, keylist, and association), for each attribute there are N+2 components in the ArgListValues attribute, where N equals the number of elements in the attribute's value.
  - The name of the attribute
  - The number of elements in the attribute's value
  - The remaining N elements correspond to the attribute's value. Note that N could be zero.

#### Overview of the name-value tuple format

For agents registered with agent version V40 and earlier, it's required that the arguments passed to the entry point to be in the order indicated by the ArgList attribute as it was defined in the resource type. The order of parsing the arguments was determined by their position in the resource type definition.

With the agent framework for V50 and later, agents can use entry points that can be passed attributes and their values in a format of name-value tuples. Such a format means that attributes and their values are parsed by the name of the attribute and not by their position in the ArgList Attribute.

The general tuple format for attributes in the ArgList is:

```
<name> <number_of_elements_in_value> <value>
```

#### Scalar attribute format

For scalar attributes, whether string, integer, or Boolean, the formatting is:

<attribute\_name> 1 <value>

Example is:

DiskGroupName 1 mydg

#### Vector attribute format

For vector attributes, whether string or integer, the formatting is: <attribute\_name> <number\_of\_values\_in\_vector> <values\_in\_vector> Examples are: MyVector 3 aa cc dd MyEmptyVector 0

#### Keylist attribute format

For string keylist attributes, the formatting is: <attribute\_name> <number\_of\_keys\_in\_keylist> <keys> Examples are: DiskAttr 4 hdisk3 hdisk4 hdisk5 hdisk6 DiskAttr 0

#### Association attribute format

For association attributes, whether string or integer, the formatting is: <attribute\_name> <number\_of\_keys\_and\_values> <key\_value\_pair> Examples are: MyAssoc 4 key1 val1 key2 val2 MyAssoc 0

## ArgListValues attribute for different agents versions

For agents registered as V40 and earlier, the ArgListValues attribute is an ordered list of attribute values. The attribute values are listed in the same order as in the ArgList attribute.

For example, if Type "Foo" is defined in the file  ${\tt types.cf}$  as:

```
VectorAttr, AssocAttr }
```

)

And if a resource "Bar" is defined in the file main.cf as:

Then, for V50 and later, the parameter attr\_val is:

```
attr val[0] = "IntAttr"
attr val[1] = "1"
                    // Number of components in
                      // IntAttr attr value
attr val[2] = "100"
                     // Value of IntAttr
attr val[3] = "StringAttr"
attr val[4] = "1"
                     // Number of components in
                      // StringAttr attr value
attr val[5] = "Oracle" // Value of StringAttr
attr val[6] = "VectorAttr"
attr val[7] = "3"
                     // Number of components in
                      // VectorAttr attr value
attr val[8] = "vol1"
attr val[9] = "vol2"
attr val[10] = "vol3"
attr val[11] = "AssocAttr"
attr val[12] = "4" // Number of components in
                      // AssocAttr attr value
attr val[13] = "disk1"
attr val[14] = "1024"
attr val[15] = "disk2"
attr val[16] = "512"
attr val[17] = NULL // Last element
```

Or, for V40 and earlier, the parameter attr\_val is:

## About the entry point timeouts

Use the AEPTimeout attribute to append the timeout value for a particular entry point.

This feature does not apply to pre-V50 agents.

If you set AEPTimeout to 1, the agent framework passes the timeout value for an entry point as an argument for the entry point in the name-value tuple format.

The name of the attribute that gets passed is called AEPTimeout.

This makes the task of retrieving information about entry point timeout values easy for agent developers. Instead of looking for different strings like MonitorTimeout and CleanTimeout, agent developers just need to look for the string AEPTimeout.

For example, if an agent uses an attribute called PathName set to /tmp/foo, the parameters passed to the monitor entry point are:

If AEPTimeout is set to 0:	<resource-name> PathName 1 /tmp/foo</resource-name>	
If AEPTimeout set to 1:	<resource-name> PathName 1 /tmp/foo AEPTimeout 1 <value of MonitorTimeout attribute&gt;</value </resource-name>	
Applying the same example for the clean entry point, the parameters are:		
If AEPTimeout is set to 0:	<resource-name> <clean reason=""> PathName 1 /tmp/foo</clean></resource-name>	

If AEPTimeout is set to 1:	<resource-name> <clean reason=""> PathName 1 /tmp/foo</clean></resource-name>	
	AEPTimeout 1 <value attribute="" cleantimeout="" of=""></value>	

If the timeout attribute is overridden at the resource level, this mechanism takes care of passing the overridden value to the entry points for that resource.

See "AEPTimeout" on page 176.

# Chapter

# Creating entry points in C++

This chapter includes the following topics:

- About creating entry points in C++
- Data Structures
- Syntax for C++ entry points
- Agent framework primitives
- Agent Framework primitives for container support

# About creating entry points in C++

Because the agent framework is multithreaded, all C++ code written by the agent developer must be MT-safe. For best results, avoid using global variables. If you do use them, access must be serialized (for example, by using mutex locks).

The following guidelines also apply:

- Do not use C library functions that are unsafe in multithreaded applications. Instead, use the equivalent reentrant versions, such as readdir\_r() instead of readdir(). Access manual pages for either of these commands by entering: man command.
- When acquiring resources (dynamically allocating memory or opening a file, for example), use thread-cancellation handlers to ensure that resources are freed properly. See the manual pages for pthread\_cleanup\_push and pthread\_cleanup\_pop for details. Access manual pages for either of these commands by entering: man command.

If you develop an agent with at least one entry point implemented in C++, you must implement the function VCSAgStartup() and use the required C++ primitives to register the C++ entry point with the agent framework.

A sample file containing templates for creating an agent using C++ entry points is located in:

UNIX: \$VCS\_HOME/src/agent/Sample

You can use C++ to develop agents for monitoring applications that run in containers, including non-global zones. VCS provides APIs for container support.

See "Agent Framework primitives for container support" on page 83.

#### Entry point examples in this chapter

In this chapter, the example entry points are shown for an agent named Foo. The example agent has the following resource type definition:

#### In the types.cf format:

```
type Foo (
    str PathName
    static str ArgList[]= {PathName}
)
```

For this resource type, the entry points defined are as follows:

online	Creates a file as specified by the Pathname attribute
monitor	Checks for the existence of a file specified by the PathName attribute
offline	Deletes the file specified by the PathName attribute
clean	Forcibly deletes the file specified by the PathName attribute
action	Runs a pre-specified action
info	Populates the ResourceInfo attribute with the values of the attributes specified by the PathName attribute

# **Data Structures**

This section describes the various enumerations in relation to the entry points.

VCSAgResState:

The VCSAgResState enumeration describes what state the monitor entry point can return.

```
enum VCSAgResState {
VCSAgResOffline, // Resource is OFFLINE
VCSAgResOnline, // Resource is ONLINE
VCSAgResUnknown,// Resource state is UNKNOWN
VCSAgResIntentionalOffline// Resource state is OFFLINE, but is
intentionally done. Only in V51 and later agents)
};
```

#### VCSAgWhyClean

This VCSAgWhyClean enumeration describes the reason why the clean entry point is called.

enum VCSAgWhyClean {
VCSAgCleanOfflinehung,// offline entry point did not complete
within the expected time.
VCSAgCleanOfflineIneffective,// offline entry point was
ineffective.
VCSAgCleanOnlineHung,// online entry point did not complete
within the expected time.
VCSAgCleanOnlineIneffective,// online entry point was
ineffective.
VCSAgCleanUnexpectedOffline,// The resource became offline
unexpectedly.
VCSAgCleanMonitorHung// monitor entry point did not complete
within the expected time.
};

#### VCSAgResInfoOp

The VCSAgResInfoOp enumeration indicates whether to initialize or update the data in the ResourceInfo attribute.

```
enum VCSAgResInfoOp {
            VCSAgResInfoAdd = 1,// Add non-default keys to the
ResourceInfo attribute.
            VCSAgResInfoUpdate// Update only the non-default
key-value data pairs in the ResourceInfo attribute.
};
```

# Syntax for C++ entry points

This section describes the syntax for C++ entry points.

#### Syntax for C++ VCSAgStartup

```
void VCSAgStartup();
```

Note that the name of the C++ function must be VCSAgStartup().

#### For example:

```
// This example shows the VCSAgStartup() function
// implementation, assuming that the monitor, online, offline
// and clean entry points are implemented in C++ and the
// respective function names are res monitor, res online,
// res offline, and res clean.
#include "VCSAgApi.h"
void VCSAqStartup()
{
   VCSAG LOG INIT("VCSAgStartup");
   VCSAqSetLogCategory (10051);
   VCSAgInitEntryPointStruct(V51);
   VCSAgValidateAndSetEntryPoint(VCSAgEPMonitor, res monitor);
   VCSAgValidateAndSetEntryPoint(VCSAgEPOnline, res online);
   VCSAqValidateAndSetEntryPoint(VCSAqEPOffline, res offline);
   VCSAgValidateAndSetEntryPoint(VCSAgEPClean, res clean);
}
VCSAgResState res monitor(const char *res name, void
                                     **attr val, int
*conf level) {
. . .
}
unsigned int res online (const char *res name,
                                  void **attr val) {
. . .
}
unsigned int res offline (const char *res name,
                                    void **attr val) {
. . .
}
unsigned int res clean(const char *res name,
```

```
VCSAgWhyClean reason, void **attr_val) {
   ...
}
```

#### Syntax for C++ monitor

```
VCSAgResState
res_monitor(const char *res_name, void **attr_val,int
*conf_level);
```

You may select any name for the function.

The parameter conf\_level is an output parameter. The return value, which indicates the resource status, must be a defined VCSAgResState value.

See "Return values for entry points " on page 35.

```
For example:
```

```
#include "VCSAgApi.h"
VCSAgResState
res monitor(const char *res name, void **attr val, int
*conf level)
{
    // Code to determine the state of a resource.
    VCSAgResState res state = ...
    if (res state == VCSAgResOnline) {
    // Determine the confidence level (0 to 100).
        *conf level = ...
    }
    else {
        *conf level = 0;
    }
   return res state;
}
void VCSAgStartup()
{
    VCSAG LOG INIT("VCSAgStartup");
    VCSAgSetLogCategory (10051);
    VCSAgInitEntryPointStruct(V51);
```

```
VCSAgValidateAndSetEntryPoint(VCSAgEPMonitor, res monitor);
```

}

#### Syntax for C++ info

unsigned int res\_info (const char \*res\_name, VCSAgResInfoOp resinfo\_op, void \*\*attr\_val, char \*\*info\_output, char \*\*\*opt\_update\_args, char \*\*\*opt\_add\_args);

You may select any name for the function.

#### resinfo\_op

The resinfo\_op parameter indicates whether to initialize or update the data in the ResourceInfo attribute. The values of this field and their significance are described in the following table:

Value of resinfo_op	Significance
1	Add non-default keys to the three default keys State, Msg, and TS and initialize the name-value data pairs in the ResourceInfo attribute.
	This invocation indicates to the entry point that the current value of the ResourceInfo attribute contains only the basic three keys State, Msg, and TS.
2	Update only the non-default key-value data pairs in the ResourceInfo attribute, not the default keys State, Msg, and TS.
	This invocation indicates that ResourceInfo attribute contains non-default keys in addition to the default keys and only the non-default keys are to be updated. Attempt to add keys with this invocation will result in errors.

#### info\_output

The parameter info\_output is a character string that stores the output of the info entry point. The output value could be any summarized data for the resource. The Msg key in the ResourceInfo attribute is updated with info\_output. If the info entry point exits with success (0), the output stored in info\_output is dumped into the Msg key of the ResourceInfo attribute.

The info entry point is responsible for allocating memory for  $info_output$ . The agent framework handles the deletion of any memory allocated to this argument.

Since memory is allocated in the entry point and deleted in the agent framework, the entry point needs to pass the address of the allocated memory to the agent framework.

#### opt\_update\_args

The opt\_update\_args parameter is an array of character strings that represents the various name-value pairs in the ResourceInfo attribute. This argument is allocated memory in the info entry point, but the memory allocated for it will be freed in the agent framework. The ResourceInfo attribute is updated with these name-value pairs. The names in this array must already be present in the ResourceInfo attribute.

For example:

```
ResourceInfo = { State = Valid, Msg = "Info entry point output",
    TS = "Wed May 28 10:34:11 2003",
    FileOwner = root, FileGroup = root, FileSize = 100 }
```

A valid opt\_update\_args array for this ResourceInfo attribute would be:

opt update args = { "FileSize", "102" }

This array of name-value pairs updates the dynamic data stored in the ResourceInfo attribute.

An invalid <code>opt\_update\_args</code> array would be one that specifies a key not already present in the <code>ResourceInfo</code> attribute or one that specifies any of the keys: <code>State</code>, <code>Msg</code>, or <code>Ts</code>. These three keys can only be updated by the agent framework and not by the entry point.

#### opt\_add\_args

opt\_add\_args is an array of character strings that represent the various name-value pairs to be added to the ResourceInfo attribute. The names in this array represent keys that are not already present in the ResourceInfo association list and have to be added to the attribute. This argument is allocated memory in the info entry point, but this memory is freed in the agent framework. The ResourceInfo attribute is populated with these name-value pairs.

For example:

```
ResourceInfo = { State = Valid, Msg = "Info entry point output",
TS = "Wed May 28 10:34:11 2003" }
```

A valid opt\_add\_args array for this would be:

```
opt_add_args = { "FileOwner", "root", "FileGroup",
"root", "FileSize", "100" }
```

This array of name-value pairs adds to and initializes the static and dynamic data stored in the ResourceInfo attribute.

An invalid <code>opt\_add\_args</code> array would be one that specifies a key that is already present in the <code>ResourceInfo</code> attribute, or one that specifies any of the keys <code>state</code>, <code>Msg</code>, or <code>Ts</code>; these are keys that can be updated only by the agent framework, not by the entry point.

#### Example: info entry point implementation in C++

```
Set the VCSAgValidateAndSetEntryPoint() parameter to the name of the entry point's function (res info).
```

Allocate the info output buffer in the entry point as shown in the example below. The buffer can be any size (the example uses 80), but the agent framework truncates it to 2048 bytes. For the optional name-value pairs, name and value each have a limit of 4096 bytes (the example uses 15).

Example V51 entry point:

```
extern "C" unsigned int res info(const char *res name,
VCSAgResInfoOp resinfo op, void **attr val, char **info output,
char ***opt update args, char ***opt add args)
{
   struct stat stat buf;
   int I;
   char **args = NULL;
   char *out = new char [80];
    *info output = out;
   VCSAgSnprintf(out, 80, "Output of info entry point - updates
       the \"Msg\" key in ResourceInfo attribute");
   // Use the stat system call on the file to get its
    // information The attr val array will look like "PathName"
    // "1" "<pathname value>" ... Assuming that PathName is the
    // first attribute in the attr val array, the value
    // of this attribute will be in index 2 of this attr val
    // array
   if (attr val[2]) {
```

```
if ((strlen((CHAR *)(attr val[2])) != 0) &&
            (stat((CHAR *)(attr val[2]), &stat buf) == 0)) {
            if (resinfo op == VCSAgResInfoAdd) {
                // Add and initialize all the static and
                // dynamic keys in the ResourceInfo attribute
                args = new char * [7];
                for (I = 0; I < 6; I++) {
                    args[i] = new char [15];
                }
                // All the static information - file owner
                // and group
                VCSAgSnprintf(args[0], 15, "%s", "Owner");
                VCSAgSnprintf(args[1], 15, "%d",
                stat buf.st uid);
                VCSAgSnprintf(args[2], 15, "%s", "Group");
                VCSAgSnprintf(args[3], 15, "%d",
stat buf.st gid);
               // Initialize the dynamic information for the file
                VCSAgSnprintf(args[4], 15, "%s", "FileSize");
                VCSAgSnprintf(args[5], 15, "%d",
                stat buf.st size);
                args[6] = NULL;
                *opt add args = args;
            }
            else {
                // Simply update the dynamic keys in the
                // ResourceInfo attribute. In this case, the
                // dynamic info on the file
                args = new char * [3];
                for (I = 0; I < 2; I++) {
                    args[i] = new char [15];
                VCSAgSnprintf(args[0], 15, "%s", "FileSize");
                VCSAgSnprintf(args[1], 15, "%d",
                stat buf.st size);
                args[2] = NULL;
                *opt update args = args;
            }
```

```
}
    else {
        // Set the output to indicate the error
        VCSAgSnprintf(out, 80, "Stat on the file %s failed",
        attr val[2]);
        return 1;
    }
}
else {
    // Set the output to indicate the error
   VCSAgSnprintf(out, 80, "Error in arglist values passed to
    the info entry point");
    return 1;
}
// Successful completion of the info entry point
return 0;
```

#### } // End of entry point definition

#### Syntax for C++ online

```
unsigned int
res online(const char *res name, void **attr val);
```

You may select any name for the function.

Set the VCSAgValidateAndSetEntryPoint() parameter to the name of the entry point's function.

In the following example, the function res\_online is defined as the Online entry point.

For example:

```
#include "VCSAgApi.h"
unsigned int
res_online(const char *res_name, void **attr_val) {
    // Implement the code to online a resource here.
    ...
    // If monitor can check the state of the resource
    // immediately, return 0. Otherwise, return the
    // appropriate number of seconds to wait before
    // calling monitor.
```

```
return 0;
}
void VCSAgStartup()
{
    VCSAG_LOG_INIT("VCSAgStartup");
    VCSAgSetLogCategory(10051);
    VCSAgInitEntryPointStruct(V51);
    VCSAgValidateAndSetEntryPoint(VCSAgEPOnline, res_online);
}
```

#### Syntax for C++ offline

```
unsigned int
res_offline(const char *res_name, void **attr_val);
```

You may select any name for the function.

Set the VCSAgValidateAndSetEntryPoint() parameter to the name of the entry point's function.

In the following example, the function res\_offline is defined as the Offline entry point.

For example:

```
#include "VCSAgApi.h"
unsigned int
res_offline(const char *res_name, void **attr_val) {
    // Implement the code to offline a resource here.
    // If monitor can check the state of the resource
    // immediately, return 0. Otherwise, return the
    // appropriate number of seconds to wait before
    // calling monitor.
    return 0;
}
void VCSAgStartup()
{
    VCSAG_LOG_INIT("VCSAgStartup");
```

```
VCSAgSetLogCategory(10051);
VCSAgInitEntryPointStruct(V51);
```

VCSAgValidateAndSetEntryPoint(VCSAgEPOffline, res\_offline);}

#### Syntax for C++ clean

```
unsigned int
res_clean(const char *res_name, VCSAgWhyClean reason, void
**attr val);
```

You may select any name for the function.

Set the VCSAgValidateAndSetEntryPoint() parameter to the name of the entry point's function.

In the following example, the function res\_clean is defined as the Clean entry point.

For example:

```
#include "VCSAgApi.h"
unsigned int
res_clean(const char *res_name, VCSAgWhyClean reason,
        void **attr_val) {
        // Code to forcibly offline a resource.
        ...
        // If the procedure is successful, return 0; else
        // return 1.
        return 0;
void VCSAgStartup()
{
        VCSAG_LOG_INIT("VCSAgStartup");
        VCSAgSetLogCategory(10051);
        VCSAgInitEntryPointStruct(V51);
        VCSAgInitEntryPointStruct(V51);
```

VCSAgValidateAndSetEntryPoint(VCSAgEPClean, res\_clean);}

#### Syntax for C++ action

The parameters passed to the C++ action entry point are described as follows using the example that the user fires

```
$> hares -action res1 myaction...
```

from the command-line or the equivalent from the GUI.

- res\_name: This is an input parameter. The name of the resource in whose context the action entry point is being invoked. In the above example, res\_name would be set to "res1".
- action\_token: This is an input parameter. This gives the name of the action that the user wants to run. In the above example, action\_token would be set to "myaction".

If the user ran

\$> hares -action res1 youraction ...

then the same function above will get invoked but action\_token will be set to "youraction". This parameter enables different actions to be implemented for the same agent which will all get handled in the same function above.

- attr\_val: This is an input parameter. This contains the ArgListValues of the resource for which the action is invoked.
- args: This is an input parameter. This contains the list of strings that are passed to the "-actionargs" switch when invoking the "hares -action" command.

```
$> hares -action res1 myaction -actionargs foo bar fubar -sys
...
```

would give "foo", "bar" and "fubar" in the args parameter.

 action\_output: This is an output parameter. Any output that the agent developer wants the user to see as a result of invoking the "hares -action" command needs to be filled into the buffer whose pointer is given by this parameter. The maximum number of characters that will be displayed to the user is 2048 (2K).

Use the VCSAgValidateAndSetEntryPoint() API to register the name of the function that implements the action entry-point for the agent.

For example:

```
extern "C"
unsigned int res action (const char *res name, const char
    *token, void **attr val, char **args, char
    *action output)
    {
const int output buffer size = 2048;
    11
    // checks on the attr val entry point arg list
    \ensuremath{//} perform an action based on the action token passed in
if (!strcmp(token, "token1")) {
    11
    // Perform action corresponding to token1
    11
} else if (!strcmp(token, "token2") {
    11
    // Perform action corresponding to token2
    11
}
:
:
:
} else {
    11
    // a token for which no action is implemented yet
    11
VCSAgSnprintf(action output, output buffer size, "No implementation
provided for token(%s)", token);
}
    11
    // Any other checks to be done
    11
    11
    //\ {\rm return} value should indicate whether the ep succeeded or
    // not:
    // return 0 on success
    // any other value on failure
    11
if (success) {
return 0;
}
else {
return 1;
```

```
}
}
void VCSAgStartup()
{
VCSAG_LOG_INIT("VCSAgStartup");
VCSAgSetLogCategory(10051);
VCSAgInitEntryPointStruct(V51);
VCSAgValidateAndSetEntryPoint(VCSAgEPAction, res_action);
}
```

#### Syntax for C++ attr\_changed

The parameter  $new_val$  contains the attribute's new value. The encoding of  $new_val$  is similar to the encoding described under *About the ArgList and ArgListValues* attributes.

See "About the ArgList and ArgListValues attributes" on page 43.

You may select any name for the function.

Set the VCSAgValidateAndSetEntryPoint() parameter to the name of the entry point's function.

In the following example, the function res\_attr\_changed is defined as the attr\_changed entry point.

**Note:** This entry point is called only if you register for change notification using the primitive VCSAgRegister or the agent parameter RegList.

```
void **new val) {
    // When the value of attribute Foo changes, take some action.
    if ((strcmp(res name, changed res name) == 0) &&
           (strcmp(changed attr name, "Foo") == 0)) {
        // Extract the new value of Foo. Here, it is assumed
        // to be a string.
        const char *foo val = (char *)new val[0];
        // Implement the action.
            . . .
    }
    // Resource Oral managed by this agent needs to
    // take some action when the Size attribute of
    // the resource Disk1 is changed.
    if ((strcmp(res name, "Oral") == 0) &&
           (strcmp(changed attr name, "Size") == 0) &&
           (strcmp(changed res name, "Disk1") == 0)) {
        // Extract the new value of Size. Here, it is
        // assumed to be an integer.
        int sizeval = atoi((char *)new val[0]);
        // Implement the action.
            . . .
    }
}
void VCSAgStartup()
{
    VCSAG LOG INIT("VCSAgStartup");
    VCSAgSetLogCategory (10051);
    VCSAgInitEntryPointStruct(V51);
    VCSAgValidateAndSetEntryPoint(VCSAgEPAttrChanged,
res attr changed); }
```

#### Syntax for C++ open

void res\_open(const char \*res\_name, void \*\*attr\_val);

You may select any name for the function.

Set the VCSAgValidateAndSetEntryPoint() parameter to the name of the entry point's function.

In the following example, the function res\_open is defined as the Open entry point. For example:

```
#include "VCSAgApi.h"
void res_open(const char *res_name, void **attr_val) {
    // Perform resource initialization, if any.
    // Register for attribute change notification, if needed.
}
void VCSAgStartup()
{
    VCSAg_LOG_INIT("VCSAgStartup");
    VCSAgSetLogCategory(10051);
    VCSAgSetLogCategory(10051);
    VCSAgInitEntryPointStruct(V51);
    VCSAgValidateAndSetEntryPoint(VCSAgEPOpen, res_open);
}
```

#### Syntax for C++ close

void res close(const char \*res name, void \*\*attr val);

You may select any name for the function.

Set the VCSAgValidateAndSetEntryPoint() parameter to the name of the entry point's function.

In the following example, the function res\_close is defined as the Close entry point.

For example:

```
#include "VCSAgApi.h"
void res_close(const char *res_name,void **attr_val) {
    // Resource-specific de-initialization, if needed.
    // Unregister for attribute change notification, if any.
}
void VCSAgStartup()
{
    VCSAG LOG INIT("VCSAgStartup");
```

```
VCSAgSetLogCategory(10051);
VCSAgInitEntryPointStruct(V51);
VCSAgValidateAndSetEntryPoint(VCSAgEPClose, res_close);
}
```

#### Syntax for C++ shutdown

void shutdown();

You may select any name for the function.

Set the VCSAgValidateAndSetEntryPoint() parameter to the name of the entry point's function.

In the following example, the function shutdown is defined as the Shutdown entry point.

For example:

#### Syntax for C++ migrate

unsigned int res\_migrate (const char \*res\_name, void \*\*attr\_val)

You can assign any name to the function.

Set the VCSAgValidateAndSetEntryPoint() parameter as the name of function of the entry point.

Refer to See "Return values for entry points" on page 35.

In the following example, the function res\_migrate is defined as the migrate entry point.

#### For example:

```
#include "VCSAgApi.h"
unsigned int
res_migrate(const char *res_name, void **attr_val) {
// Implement the code to migrate a resource here.
}
void VCSAgStartup()
{
VCSAgLoG_INIT("VCSAgStartup");
VCSAgSetLogCategory(10051);
VCSAgInitEntryPointStruct(V60);
VCSAgValidateAndSetEntryPoint(VCSAgEPMigrate, res_migrate);
}
```

#### Syntax for C++ meter

unsigned int res meter (const char \*res name, void \*\*attr val)

You can assign any name to the function.

Set the VCSAgValidateAndSetEntryPoint() parameter as the name of function of the entry point.

Refer to See "Return values for entry points" on page 35.

In the following example, the function res meter is defined as the meter entry point.

#### For example:

```
#include "VCSAgApi.h"
unsigned int
res_meter(const char *res_name, void **attr_val) {
    // Implement the code to meter a resource here.
    }
void VCSAgStartup()
    {
        VCSAg_LOG_INIT("VCSAgStartup");
        VCSAgSetLogCategory(10051);
        VCSAgInitEntryPointStruct(V60);
        VCSAgValidateAndSetEntryPoint(VCSAgEPMeter, res_meter);
    }
```

Along with attribute that is specified in ArgList, the meter entry point also gets the value of Meters and MeterUnit attributes.

You can refer to the *Cluster Server Administrator's Guide* for information on MeterUnit attribute.

See "Meters" on page 188.

## Agent framework primitives

Primitives are C++ methods implemented by the agent framework. The following sections define the primitives.

See "Agent Framework primitives for container support" on page 83.

#### VCSAgGetMonitorLevel

int VCSAgGetMonitorLevel(int \*level\_one, int \*level\_two);

The agent developer can use this primitive to query if the LevelOne (Basic) monitoring or the LevelTwo (Detail) monitoring or both need to be scheduled.

- Output parameters:
  - level\_one This parameter will be updated to 1 or 0. The value of 0 indicates that the basic monitoring should not be scheduled. And the value of 1 indicates that the basic monitoring should be scheduled.
     See "IMF" on page 183.
  - level\_two This parameter will be updated to 0, 1, or 2. The value of 0 indicates that the detail monitoring should not be scheduled, and the value of 1 indicates that the detail monitoring should be scheduled. And the value of 2 indicates that the detail monitoring should be scheduled if basic monitoring (level\_one) reports the state as online in current running monitor.
- Return values: It can be set to VCSAgSuccess or VCSAgFailure based on whether the api passes or fails.

The following example outlines the process of setting the output parameters: For example, if you set LevelTwoMonitorFrequency to 5 and the resource state is ONLINE, then every fifth monitor cycle, level\_two will have the value as 1. If the resource state is OFFLINE, then every monitor cycle level\_two will have the value as 2.

See "LevelTwoMonitorFreq" on page 185.

If you set MonitorFreq to 5 and the resource is registered with IMF, then every fifth monitor cycle level\_one parameter will have the value of 1. See "IMF" on page 183.

Usage:

```
int ret = VCSAgFailure;
ret = VCSAgGetMonitorLevel(&level_one, &level_two);
```

**Note:** This API can only be used in monitor entry point. It does not reflect correct monitor levels when you call this API in other entry points.

See "VCSAG\_GET\_MONITOR\_LEVEL" on page 96.

#### VCSAgGetFwVersion

int VCSAgGetFwVersion();

This primitive will return the latest agent framework version.

See "VCSAG\_GET\_AGFW\_VERSION" on page 97.

#### VCSAgGetRegVersion

int VCSAgGetRegVersion();

This primitive will return the currently registered agent framework version.

See "VCSAG\_GET\_REG\_VERSION" on page 97.

#### VCSAgRegisterEPStruct

void VCSAgRegisterEPStruct (VCSAgAgentVersion version, void \*
ep struct);

This primitive requests that the agent framework use the entry point implementations designated in ep\_struct. It must be called only from the VCSAgStartup function.

#### VCSAgSetCookie2

void \*VCSAgSetCookie2(const char \*name, void \*cookie)

This primitive requests the agent framework to store a cookie given by the void \*cookie parameter. If there is a value already associated with the cookie, the primitive sets the new value and atomically returns the old value. If there is no value associated with the cookie then it sets a new value in the cookie and returns NULL. This value, which is transparent to the agent framework, can be obtained by calling the primitive VCSAgGetCookie(). A cookie is not stored permanently. It is lost when the agent process exits. This primitive can be called from any entry point. For example:

```
#include "VCSAgApi.h"
// Assume that the online, offline, and monitor
// operations on resource require a certain key. Also
// assume that obtaining this key is time consuming, but
// that it can be reused until this process is
// terminated.
11
// In this example, the open entry point obtains the key
// and stores it as a cookie. Subsequent online,
// offline, and monitor entry points get the cookie and
// use the key.
11
// Note that the cookie name can be any unique string.
//\ {\rm This} example uses the resource name as the cookie
// name.
11
void *get key() {
               . . .
}
void res open(const char *res name, void **attr val) {
              if (VCSAgGetCookie(res name) == NULL) {
                         void *key = get key();
                         VCSAqSetCookie2(res name, key);
              }
}
VCSAgResState res monitor(const char *res name, void
              **attr val, int *conf level ptr) {
              VCSAgResState state = VCSAgResUnknown;
              *conf level ptr = 0;
              void *key = VCSAgGetCookie(res name);
              if (key == NULL) {
                  // Take care of the rare cases when
                  // the open entry point failed to
                  // obtain the key and set the the cookie.
                         key = get key();
                         VCSAgSetCookie2(res_name, key);
              }
```

```
// Use the key for testing if the resource is
// online, and set the state accordingly.
...
return state;
```

#### VCSAgRegister

}

This primitive requests that the agent framework notify the resource <code>notify\_res\_name</code> when the value of the attribute <code>attr\_name</code> of the resource <code>res\_name</code> is modified. The notification is made by calling the <code>attr\_changed</code> entry point for <code>notify res name</code>.

Note that notify res name can be the same as res name.

This primitive can be called from any entry point, but it is useful only when the attr changed entry point is implemented. For example:

// Register to get notified when the

```
// "CriticalAttr" of another resource is modified.
// It is assumed that the name of the other resource
// is given as the first ArgList attribute.
VCSAgRegister(res_name, (const char *)attr_val[0],
    "CriticalAttr");
```

#### VCSAgUnregister

}

This primitive requests that the agent framework stop notifying the resource notify\_res\_name when the value of the attribute attr\_name of the resource res\_name is modified. This primitive can be called from any entry point. For example:

```
#include "VCSAgApi.h"
...
void res_close(const char *res_name, void **attr_val) {
    // Unregister for the "CriticalAttr" of this resource.
    VCSAgUnregister(res_name, res_name, "CriticalAttr");
    // Unregister for the "CriticalAttr" of another
    // resource. It is assumed that the name of the
    // other resource is given as the first ArgList
    // attribute.
    VCSAgUnregister(res_name, (const char *)
        attr_val[0], "CriticalAttr");
}
```

#### VCSAgGetCookie

void \*VCSAgGetCookie(const char \*name);

This primitive requests that the agent framework get the cookie set by an earlier call to VCSAgSetCookie2(). It returns NULL if cookie was not previously set. This primitive can be called from any entry point. For example:

```
#include "VCSAgApi.h"
...
```

```
// Assume that the online, offline, and monitor
// operations on resource require a certain key. Also
// assume that obtaining this key is time consuming, but
// that it can be reused until this process is terminated.
11
// In this example, the open entry point obtains the key
// and stores it as a cookie. Subsequent online,
// offline, and monitor entry points get the cookie and
// use the key.
11
// Note that the cookie name can be any unique string.
// This example uses the resource name as the cookie name.
11
void *get key() {
               . . .
}
void res open(const char *res name, void **attr val) {
              if (VCSAgGetCookie(res name) == NULL) {
                         void *key = get key();
                         VCSAgSetCookie2(res name, key);
              }
}
VCSAgResState res monitor (const char *res name, void
                     **attr val, int *conf level ptr) {
              VCSAgResState state = VCSAgResUnknown;
              *conf level ptr = 0;
              void *key = VCSAgGetCookie(res name);
              if (key == NULL) {
              // Take care of the rare cases when the open
              // entry point failed to obtain the key and
              // set the the cookie.
                         key = get key();
                         VCSAgSetCookie2(res name, key);
              }
              //\ {\rm Use} the key for testing if the resource is
              // online, and set the state accordingly.
              . . .
              return state;
```

}

#### VCSAgStrlcpy

void VCSAgStrlcpy(CHAR \*dst, const CHAR \*src, int size)

This primitive copies the contents from the input buffer "src" to the output buffer "dst" up to a maximum of "size" number of characters. Here, "size" refers to the size of the output buffer "dst." This helps prevent any buffer overflow errors. The output contained in the buffer "dst" may be truncated if the buffer is not big enough.

#### VCSAgStrlcat

void VCSAgStrlcat(CHAR \*dst, const CHAR \*src, int size)

This primitive concatenates the contents of the input buffer "src" to the contents of the output buffer "dst" up to a maximum such that the total number of characters in the buffer "dst" do not exceed the value of "size." Here, "size" refers to the size of the output buffer "dst."

This helps prevent any buffer overflow errors. The output contained in the buffer "dst" may be truncated if the buffer is not big enough.

## VCSAgSnprintf

int VCSAgSnprintf(CHAR \*dst, int size, const char \*format, ...)

This primitive accepts a variable number of arguments and works like the C library function "sprintf." The difference is that this primitive takes in, as an argument, the size of the output buffer "dst." The primitive stores only a maximum of "size" number of characters in the output buffer "dst." This helps prevent buffer overflow errors. The output contained in the buffer "dst" may be truncated if the buffer is not big enough.

#### VCSAgCloseFile

void VCSAgCloseFile(void \*vp)

Thread cleanup handler to close a file. The input (that is, vp) must be a file descriptor.

## VCSAgDelString

void VCSAgDelString(void \*vp)

Thread cleanup handler to delete a (char \*). The input (vp) must be a pointer to memory allocated using "new char[xx]".

#### VCSAgExec

int VCSAgExec(const char \*path, char \*const argv[], char \*buf, long buf size, unsigned long \*exit codep)

Fork a new process, exec a program, wait for it to complete, and return the status. Also, capture the messages from stdout and stderr to buf. Caller must ensure that buf is of size >= buf\_size.

VCSAgExec is a forced cancellation point. Even if the C++ entry point that calls VCSAgExec disables cancellation before invoking this API, the thread can get canceled inside VCSAgExec. Therefore, the entry point must make sure that it pushes appropriate cancellation cleanup handlers before calling VCSAgExec. The forced cancellation ensures that a service thread running a timed-out entry point does not keep running or waiting for the child process created by this API to exit, but instead honors a cancellation request when it receives one.

Explanation of arguments to the function:

path	Name of the program to be executed.
argv	Arguments to the program. argv[0] must be same as path. The last entry of argv must be NULL. (Same as execv syntax)
buf	Buffer to hold the messages from stdout or stderr. Caller must supply it. This function will not allocate. When this function returns, buf will be NULL-terminated.
bufsize	Size of buf. If the total size of the messages to stdout/stderr is more than bufsize, only the first (buf_size - 1) characters will be returned.
exit_codep	Pointer to a location where the exit code of the executed program will be stored. This value should interpreted as described by
	wait() on Unix

Return value: VCSAgSuccess if the execution was successful.

#### Example:

```
//
// ...
//
char **args = new char* [3];
char buf[100];
unsigned int status;
```

```
args[0] = "/usr/bin/ls";
```

```
args[1] = "/tmp";
args[2] = NULL;
int result = VCSAgExec(args[0], args, buf, 100, &status);
if (result == VCSAgSuccess) {
// Unix:
if (WIFEXITED(status)) {
printf("Child process returned %d\n", WEXITSTATUS(status));
}
else {
printf("Child process terminated abnormally(%x)\n", status);
}
}
else {
printf("Error executing %s\n", args[0]);
}
11
// ...
11
```

#### VCSAgExecWithTimeout

int VCSAgExecWithTimeout(const char \*path, char \*const argv[], unsigned int timeout, char \*buf, long buf\_size, unsigned long \*exit codep)

Fork a new process, exec a program, wait for it to complete, return the status. If the process does not complete within the timeout value, kill it. Also, capture the messages from stdout or stderr to buf. The caller must ensure that buf is of size >= buf\_size. VCSAgExecWithTimeout is a forced cancellation point. Even if the C++ entry point that calls VCSAgExecWithTimeout disables cancellation before invoking this API, the thread can get canceled inside VCSAgExecWithTimeout. So the entry point needs to make sure that it pushes the appropriate cancellation cleanup handlers before calling VCSAgExecWithTimeout. The forced cancellation ensures that a service thread running a timed out entry point does not keep running or waiting for the child process created by this API to exit but instead honors a cancellation request when it receives one.

Explanation of arguments to the function:

#### Creating entry points in C++ | 76 Agent framework primitives |

path	Name of the program to be executed.
argv	Arguments to the program. argv[0] must be same as path. The last entry of argv must be NULL. (Same as execv syntax).
timeout	Number of seconds within which the process should complete its execution. If zero is specified, this API defaults to VCSAgExec(), meaning the timeout is to be ignored. If the timeout value specified exceeds the time left for the entry point itself to timeout, the maximum possible timeout value is automatically used by this API. For example, if the timeout value specified in the API is 40 seconds, but the entry point itself times out after the next 20 seconds, the agent internally sets the timeout value for this API to 20-3=17 seconds. The 3 seconds are a grace period between the timeout for the process created using this API and the entry point process timeout.
buf	Buffer to hold the messages from stdout/stderr. The caller must supply it. This function does not allocate. When this function returns, buf is NULL-terminated.
bufsize	Size of buf. If the total size of the messages to stdout/stderr is more than bufsize, only the first (buf_size - 1) characters is returned.
exit_codep	Pointer to a location where the exit code of the executed program is stored. This value should interpreted as described by wait() on Unix

Return value: VCSAgSuccess if the execution is successful.

#### VCSAgGenSnmpTrap

void VCSAgGenSnmpTrap(int trap\_num, const char \*msg, VCSAgBool
is global)

This API is used to send a notification via SNMP and/or SMTP. The clusterOutOfBandTrap is used to send notification messages from the agent entry points.

Explanation of arguments to the function:

- trap\_num The trap identifier. This number is appended to the agents trap oid to generate a unique trap oid for this event.
- msg The notification message to be sent.
- is\_global A Boolean value indicating whether or not the event for which the notification is being generated is local to the system where the agent is running.

## VCSAgSendTrap

void VCSAgSendTrap(const CHAR \*msg)

This API is used to send a notification through the notifier process. The input (that is, msg) is the notification message to be sent.

# VCSAgLockFile

int VCSAgLockFile(const char \*fname, VCSAgLockType ltype, VCSAgBlockingType btype, VCSAgErrnoType \*errp)

Get a read or write (that is, shared or exclusive) lock on the given file. Both blocking and non-blocking modes are supported. Returns 0 if the lock could be obtained, or returns VCSAgErrWouldBlock if non-blocking is requested and the lock is busy. Otherwise returns -1. Each thread is considered a distinct owner of locks.

Explanation of arguments to the function:

fname	File name
ltype	Lock type
	VCSAgLockType enum <b>describes the type</b> of lock.
	For example:
	<pre>enum VCSAgLockType {     VCSAgExclusiveLock, //for write operation     VCSAgSharedLock //for read operation   }</pre>
btype	Blocking type
	VCSAgBlockingType enum describes the type of blocking which the user can require.
	For example:
	enum VCSAgBlockingType{ VCSAgBlocking, VCSAgNonBlocking }

**Warning:** Do not do any operations on the file (ex, open, or close) within this process, except through acquiring the read operation (shared lock) or write operation (exclusive lock) or VCSAgUnlock() interface.

#### VCSAgInitEntryPointStruct

void VCSAgInitEntryPointStruct(VCSAgAgentVersion agent\_version)

This primitive enables agents to initialize the entry point struct depending on the agent framework version passed to this API. It must be called only from the VCSAgStartup function.

Examples:

```
VCSAgInitEntryPointStruct(V50);
VCSAgInitEntryPointStruct(V51);
V40 and V50
                                            open
                                            monitor
                                            online
                                            offline
                                            clean
                                            action
                                            info
                                            attr_changed
                                            close

    shutdown

V51

    imf_init

                                            imf_register
                                            imf_getnotification
V60
                                            migrate
                                            meter
```

For information on available registration version numbers, check the VCSAgApiDefs.h header file availabe in the following location:

/opt/VRTSvcs/include/VCSAgApiDefs.h

#### VCSAgSetStackSize

void VCSAgSetStackSize(int I)

The agent framework sets the default stack size for threads in agents to 1MB. Use VCSAgStackSize to set the calling thread's stack size to the specified value.

#### VCSAgUnlockFile

int VCSAgUnlockFile(const char \*fname, VCSAgErrnoType \*errp)

Release read or write (i.e shared or exclusive) lock on the given file. Returns 0, if the lock could be released, or else returns -1.

Mt-safe; deferred cancel safe.

Explanation of arguments to the function:

fname

File name

errp

Output parameter to return the error value.

**Warning:** Do not do any operations on the file (ex, open, or close) within this process, except through acquiring the read operation (shared lock) or write operation (exclusive lock) or VCSAgUnlock() interface.

#### VCSAgValidateAndSetEntryPoint

void VCSAgValidateAndSetEntryPoint(VCSAgEntryPoint ep, f\_ptr)

This primitive enables an agent developer to register any C++ entry point with the agent framework. And also performs the signature check for the entry point function at compile time.

VCSAgEntryPoint is an enumerated data type defined in VCSAgApiDefs.h.

Usage:

VCSAgValidateAndSetEntryPoint(VCSAgEPMonitor, my\_monitor\_func);

#### VCSAgSetLogCategory

void VCSAgSetLogCategory(int cat id)

Sets the log category of the agent to the value specified in cat\_id.

#### VCSAgGetProductName

const CHAR \*VCSAgGetProductName()

#### This API fetches the name of the product for logging purposes

#### VCSAgMonitorReturn

VCSAgResState VCSAgMonitorReturn(VCSAgResState state, s32 conf\_level, const CHAR \*conf\_msg)

VCSAgResState state: The state of the resource as found by the monitor entry point.

int conf\_level: The confidence level with which the resource was found to be online. This can be a number from 10 to 100.

const char \* conf\_msg: If the resource is being reported as ONLINE from the monitor entry point with a confidence level lower than 100, this parameter accepts a string containing the reason for the lower confidence level for the resource. If the confidence level reported is 100 or if the resource state is reported as Offline or IntentionalOffline, the confidence message will get automatically cleared even if agent developer provides a confidence message string to this API.

**Note:** You can also call this API using the macro vCSAG\_MONITOR\_RETURN with the same arguments as passed to vCSAgMonitorReturn API.

#### VCSAgSetResEPTimeout

void VCSAgSetResEPTimeout(s32 tmo)

This API allows an agent entry point to extend its timeout value dynamically from within the entry point's execution context. This might be required if a command executed from the entry point takes longer than expected to complete and the entry point does not want to timeout. Symantec recommends using this API with caution because the intent of timeouts is to make sure that entry points finish on time.

Usage:

VCSAgSetResEPTimeout(tmo);

See "VCSAG\_SET\_RES\_EP\_TIMEOUT" on page 97.

#### VCSAgDecryptKey

VCSAgDecryptKey(char \*key, char \*outbuf, int buflen);

This API lets you decrypt an encrypted string passed in the ArgListValues by the user. Typically users encrypt string attribute values for passwords using the

encryption commands provided by VCS. An entry point can use this API to decrypt the encrypted string and get the original string.

#### VCSAgGetConfDir

void VCSAgGetConfDir(char \*buf, int bufsize)

Returns the name of the VCS configuration directory.

If the VCS\_CONF environment variable is set, the command returns the value of the variable, otherwise it returns the default value.

Caller must supply the buffer

#### VCSAgGetHomeDir

void VCSAgGetHomeDir(char \*buf, int bufsize)

Returns the name of VCS home directory. If the VCS\_HOME environment is configured, the command returns the value of the variable, otherwise it returns the default value.

Caller must supply the buffer

#### VCSAgGetLogDir

VCSAgGetLogDir(char \*buf, int bufsize)

Returns the name of VCS log directory. If the VCS\_LOG environment variable is set, the command returns the value of the variable, otherwise it returns the default value if not set.

Caller must supply the buffer

#### VCSAgGetSystemName

void VCSAgGetSystemName(char \*buf, int bufsize)

Returns the name of the system on which the agent is currently running.

Caller must supply the buffer

# VCSAG\_CONSOLE\_LOG\_MSG

VCSAG\_CONSOLE\_LOG\_MSG(sev, msgid, flags, fmt, variable\_args...)

Use the  $vcsag_console_log_msg$  macro to send messages to the HAD log. If the messages are of CRITICAL or ERROR severity, then the messages are also logged to the console.

#### Usage:

VCSAG\_CONSOLE\_LOG\_MSG(VCS\_ERROR, 14002, VCS\_DEFAULT\_FLAGS, "Resource could not be brought down because, the attempt to remove the file(%s) failed with error(%d)", (CHAR \*)(\*attr\_val

See "C++ agent logging APIs" on page 118.

#### VCSAG\_LOG\_MSG

VCSAG\_LOG\_MSG(sev, msgid, flags, fmt, variable\_args...)

You can use the macro VCSAG\_LOG\_MSG within C++ agent entry points to log all messages ranging in severity from CRITICAL to INFORMATION to the agent log file.

Usage:

```
VCSAG_LOG_MSG(VCS_ERROR, 14002, VCS_DEFAULT_FLAGS,
"Resource could not be brought down because the attempt to remove the file(%s
failed with error(%d)", (CHAR *)(*attr val), errno);
```

See "C++ agent logging APIs" on page 118.

#### VCSAG\_LOGDBG\_MSG

Use the macros VCSAG\_LOGDBG\_MSG within agent entry points to log debug messages of a specific severity level to the agent log. The VCSAG\_LOGDBG\_MSG macro controls logging at the level of the resource type level.

VCSAG LOGDBG MSG(dbgsev, flags, fmt, variable args);

The VCSAG\_LOGDBG\_MSG macro controls logging at the level of the resource type level.

Usage:

VCSAG\_LOGDBG\_MSG(VCS\_DBG5, VCS\_DEFAULT\_FLAGS, "Received AMF monitor stop. Unregistering the group");

See "C++ agent logging APIs" on page 118.

# VCSAG\_RES\_LOG\_MSG

The macro vcsag\_RES\_LOG\_MSG can be used to print debug log message at resource level for a specific resource by enabling debugging at resource level by overriding LogDbg attribute. It only accepts debug severities i.e. DBG\_1 to DBG\_21.

VCSAG RES LOG MSG(dbgsev, flags, fmt, variable args);

The <code>vcsag\_res\_log\_msg</code> macro controls logging at the level of the resource type level.

Usage:

VCSAG\_RES\_LOG\_MSG(VCS\_DBG4, VCS\_DEFAULT\_FLAGS, "PathName is (%s)", (CHAR \*)(\*attr\_val));

See "C++ agent logging APIs" on page 118.

# Agent Framework primitives for container support

The following APIs are for use in agents that run in AIX WPARs, XRM containers and Solaris zones. Note that zones are supported by Solaris version 10 and above.

Note: Container support is available only with agent version V50 or later.

#### VCSAgIsContainerUp

int VCSAgIsContainerUp();

This API returns either True or False. If the container configured under Service Group is up and running, this API returns True, else it returns False.

#### VCSAgGetContainerTypeEnum

VCSAgContainerType VCSAgGetContainerTypeEnum(const char \*ctype);

This primitive takes a Container type name and returns a corresponding VCSAgContainerType enum value.

#### VCSAgExecInContainer2

int VCSAgExecInContainer2(const CHAR \*path, CHAR \*const argv[], char \*buf, long buf size, unsigned long \*exit codep); This API is the same as VCSAgExec; however, this API should be used by an agent only to execute a particular command or script in a specific container on the system. If the container is not enabled or invalid container is specified or if OS does not support container, then the API executes the command or script in the global container. If there are no containers configured on the system, or if the agent has no need to execute a script in a specific container, use the VCSAgExec API.

Memory for buf and exit\_codep must be allocated by the calling function.

See "VCSAgExec" on page 74.

See "VCSAG\_EXEC\_IN\_CONTAINER " on page 108.

#### VCSAgIsContainerCapable

VCSAgBool VCSAgIsContainerCapable();

This API returns either True or False.

For Solaris zones

If the agent is running on a Solaris 10 (or higher version) system, the API returns True; otherwise it returns False.

Agents can use this API to decide whether or not to perform zone-specific operations like comparing the zone\_id field in the psinfo structure with the ID of the zone name specified in the resource configuration to confirm whether the found process is indeed the process the agent is looking for.

For XRM

If the agent is running on a system that has xrm available, the API returns True; otherwise it returns False.

For WPARs

If the agent is running on a system that has WPARs available, the API returns True; otherwise it returns False.

#### **VCSAgExecInContainerWithTimeout**

This API is similar to the VCSAgExecWithTimeout API. This API can be used by an agent only to execute a particular command or script in a specific container on the system. If the container is not enabled or invalid container is specified or if OS does not support container, then the API executes the command or script in the global container. If there are no containers configured on the system, or if the agent has no need to exec a script in a specific container, the VCSAgExecWithTimeout API should be used.

Memory for buf and exit\_codep should be allocated by the calling function.

## VCSAgGetUID

```
int VCSAgGetUID(const CHAR *user, int *uid, int *euid, int
*home_exists);
```

This API checks if the given user is valid inside the container as specified in the resource object. The API returns the uid and euid of the user either inside the container if container info is set for the resource or on the global container if container info is not set for the resource. The home\_exists parameter indicates if the specified user's home directory exists within the container.

Memory for uid, euid and home\_exists must be allocated by the calling function

The API returns 0 on success and 1 on failure

#### VCSAgIsPidInContainer

int VCSAgIsPidInContainer(VCSPID pid);

This API checks if the given pid is running inside the container as specified in the resource object. If the container is not enabled then the API checks that the pid is running in the global container.

Return values

- 1 if the proc pid is running inside the container
- 0 if the proc pid is not running inside the container
- -1 if the API cannot verify the container info for the process. This is possible if ContainerType is an invalid value.

#### VCSAgIsProcInContainer

int VCSAgIsProcInContainer(void \*psinfop);

This API checks if the process corresponding to the given psinfo structure is running inside the container as specified in the resource object. If the container is not enabled then the API checks that the process is running in the global container.

Return values

1 if the proc pid is running inside the container

- 0 if the proc pid is not running inside the container
- -1 if the API cannot verify the container info for the process. This is possible if ContainerType is an invalid value.

See "VCSAG\_IS\_PROC\_IN\_CONTAINER" on page 108.

#### VCSAgGetContainerID2

int VCSAgGetContainerID2()

This API retrieves the ID of the container.

Based on the thread that is implementing the entry point, the agent identifies the resource for which this API is invoked and returns the container ID for that resource. The container ID is the ID of the container specified in the ContainerInfo attribute as the value of the Name key.

Return Values

- -1, if the resource or container name is NULL or the container is DOWN or the container is not applicable to the OS version the agent is running on.
- Non-negative container-id, if the container name is valid and the container is UP.

#### VCSAgGetContainerName2

char \*VCSAgGetContainerName2();

For Solaris Zones, this API retrieves the name of the container, if set for the specified resource.

For XRM, the API retrieves the name of the Execution Context.

For WPARs, the API retrieves the name of the WPAR.

The API returns a pointer to the container name. It is the responsibility of the caller to free the memory associated with the returned pointer.

The name of the container is the value set in the group-level attribute ContainerInfo for the group the resource belongs to.

#### VCSAgGetContainerBasePath

int VCSAgGetContainerBasePath (char \*buf, int bufsize, int \*exit info)

This API returns the base path of the container mentioned under the ContainerInfo attribute at group level. This API must be called from the global zone or WPAR.

For Solaris zones:

If the agent is running on a Solaris machine, the API returns the base path of the zone where zone is installed.

#### For WPARs

If the agent is running on an AIX machine, the API returns the base path of the WPAR where WPAR is installed.

#### Input parameters:

buf	Buffer to store the base path of the container. Caller must make the
	provision to reserve and release the memory for the buffer.

#### bufsize Size of the buffer passed.

#### Output parameters:

buf	Buffer to store the base path of the container at the end of its execution.
exit_info	Provides extended information to the caller in certain cases as described under Return values.

#### Return values:

0	If ContainerInfo attribute is set properly, which means:
	<ul> <li>Name is set to <valid_container_name></valid_container_name></li> <li>Type is set to <valid_container_type></valid_container_type></li> <li>Enabled is set to 1</li> </ul>
	Container's base path is returned in the buf parameter.
1	If buf is passed as null.
2	If the buffer size is smaller than the size of the container's base path.
	The exit_info parameter is updated to reflect the correct value of the buffer size needed to be passed.
3	If the Enable key of the ContainerInfo attribute is set to 0 or 2. Container's base path is returned in buf parameter only if Name key is set to <valid_container_name>.</valid_container_name>
4	If the ContainerInfo attribute is not set for the resource. For example, Name key of ContainerInfo is "" or Type key of ContainerInfo is invalid.
5	If command to obtain the base path of the container fails. The exit_info parameter is updated accordingly with the exit status of the command.

6 If OS is not container capable.

See "VCSAG\_GET\_CONTAINER\_BASE\_PATH" on page 105.

# VCSAgGetContainerEnabled

This API returns the Enabled key of ContainerInfo attribute.

Return values:

- 0 If ContainerInfo is not defined at group level then it returns the default value of the enabled key.
- 0, 1, or 2 If ContainerInfo is defined at group level then it returns the current value of the enabled key.

Refer to the *Veritas InfoScale 7.0 Virtualization Guide* for more information on the values of the enabled key.

# Chapter

# Creating entry points in scripts

This chapter includes the following topics:

- About creating entry points in scripts
- Syntax for script entry points
- Agent framework primitives
- Agent Framework primitives with container support
- Example script entry points

# About creating entry points in scripts

On UNIX, script agents use one of the different agent binaries that are shipped with VCS. The agent binaries are located at:

\$VCS\_HOME/bin/

See "Script based agent binaries" on page 134.

You can implement entry points using C++ or scripts. If you are implementing even one entry point in c++ then you must implement the VCSAgStartup function. If you do not implement any entry points in C++, then you do not need to implement the VCSAgStartup function since the default implementation of VCSAgStartup is present in the script agent binary provided by VCS as mentioned above.

See "About the VCSAgStartup routine" on page 38.

You can use script-based entry points to develop agents for monitoring applications that run in containers, including non-global zones. VCS provides APIs for container support. You can use Perl or shell scripts to develop entry points.

See "Agent Framework primitives with container support" on page 105.

#### Rules for using script entry points

Script entry points can be executables or scripts, such as shell or Perl (the product includes a Perl distribution).

Adhere to the following rules when implementing a script entry point:

#### On UNIX platforms

- In the VCSAgStartup function, if you do not set a C++ function for an entry point using the VCSAgValidateAndSetEntryPoint() API, then the agent framework assumes the entry point is script-based.
   See "About the VCSAgStartup routine" on page 38.
- Verify the name of the script file is the same as the entry point name.
- Place the file in the \$VCS\_HOME/bin/resource\_type directory or in the directory mentioned in the AgentDirectory attribute. If for example, the online entry point for Oracle were implemented using Perl, the online script must be:

\$VCS HOME/bin/Oracle/online

 If you write scripts in shell, verify the PATH environment variable includes the directory where sh is installed.

#### Parameters and values for script entry points

The input parameters of script entry points are passed as command-line arguments. The first command-line argument for all the entry points is the name of the resource (except shutdown, which has no arguments).

Some entry points have an output parameter that is returned through the program exit value. See the entry point description for more information.

See "Syntax for script entry points" on page 91.

#### ArgList attributes

Specifies the attributes that must be passed to the agent entry points.

See "About the ArgList and ArgListValues attributes" on page 43.

#### Examples

If Type "Foo" is defined in types.cf as:

And if a resource "Bar" is defined in the VCS configuration file main.cf as:

The online script for a V51 agent, when invoked for Bar, resembles:

online Bar IntAttr 1 100 StringAttr 1 Oracle VectorAttr 3 voll vol2 vol3 AssocAttr 4 disk1 1024 disk2 512

See "About the ArgList and ArgListValues attributes" on page 43.

# Syntax for script entry points

The following paragraphs describe the syntax for script entry points.

Syntax for the monitor script

monitor resource\_name ArgList\_attribute\_values

A script entry point combines the status and the confidence level in the exit value. For example:

- 99 indicates unknown.
- 100 indicates offline.
- 101 indicates online and a confidence level of 10.
- 102–109 indicates online and confidence levels 20–90.
- 110 indicates online and confidence level 100.

200 indicates intentional offline.

If the exit value is not one of the above values, the status is considered unknown.

#### Syntax for the online script

online resource name ArgList attribute values

The exit value is interpreted as the expected time (in seconds) for the online procedure to be effective. It also means the time (in seconds) that must pass before executing the monitor entry point to validate proper operation. The exit value is typically 0.

#### Syntax for the offline script

offline resource name ArgList attribute values

The exit value is interpreted as the expected time (in seconds) for the offline procedure to be effective. The exit value is typically 0.

It also means the time (in seconds) that must pass before executing the monitor entry point to validate proper operation.

#### Syntax for the clean script

clean resource\_name clean\_reason argList\_attribute\_values

The variable *clean\_reason* equals one of the following values:

0 - The offline entry point did not complete within the expected time.

(See "OfflineTimeout" on page 192.)

1 - The offline entry point was ineffective.

2 - The online entry point did not complete within the expected time.

(See "OnlineTimeout" on page 193.)

3 - The online entry point was ineffective.

4 - The resource was taken offline unexpectedly.

5 - The monitor entry point consistently failed to complete within the expected time.

(See "FaultOnMonitorTimeouts" on page 182.)

The exit value is 0 (if successful) or 1 (if unsuccessful).

#### Syntax for the action script

action resource\_name
ArgList\_attribute\_values\_AND\_action\_arguments

The exit value is 0 (if successful) or 1 (if unsuccessful).

The agent framework limits the action entry point output to 2048 bytes.

#### Syntax for the attr\_changed script

attr\_changed resource\_name changed\_resource\_name changed attribute name new attribute value

The exit value is ignored.

**Note:** This entry point is called only if you register for change notification using the primitive vcsAgRegister() ( See "VCSAgRegister" on page 70.), or the agent parameter RegList (See "RegList" on page 194.).

#### Syntax for the info script

info resource\_name resinfo\_op ArgList\_attribute\_values

The attribute resinfo op can have the values 1 or 2.

Values of resinfo_op	Significance
1	Add and initialize static and dynamic name-value data pairs in the ResourceInfo attribute.
2	Update just the dynamic data in the ResourceInfo attribute.

This entry point can add and update static and dynamic name-value pairs to the ResourceInfo attribute. The info entry point has no specific output, but rather, it updates the ResourceInfo attribute.

#### Syntax for the open script

open resource\_name ArgList\_attribute\_values

The exit value is ignored.

#### Syntax for the close script

close resource\_name ArgList\_attribute\_values

The exit value is ignored.

#### Syntax for the shutdown script

shutdown

The exit value is ignored.

#### Syntax for the imf\_init script

imf\_init type\_name

where  $type_name$  is the type of agent. For example, Mount, Process, Application and so on.

The exit value is 0 (zero) if successful and 1 (one) if unsuccessful.

#### Syntax for the imf\_register script

imf_register	res_name mswitch rstate ArgList_attribute_values
res_name	Name of the resource that is required to be registered.
mswitch	Possible value of this parameter is either VCSAgIMFMonitorStop or VCSAgIMFMonitorStart.
	If its value is VCSAgIMFMonitorStart, then it registers a resource with underlying module. If its value is VCSAgIMFMonitorStop, then it unregisters a resource from underlying module. This is passed by the agent framework.
rstate	Possible value for this parameter is either VCSAgIMFResOffline or VCSAgIMFResOnline.
	If its value is VCSAgIMFResOffline, then it registers a resource with underlying module for OFFLINE monitoring. If its value is VCSAgIMFResOnline, then it registers underlying module for ONLINE monitoring.

The exit value is 0 (zero) if successful or non-zero if unsuccessful.

**Note:** The imf\_register entry point also returns the resource ID to agent framework by writing the resource ID to the exposed PIPE FD.

#### Syntax for the imf\_getnotification script

imf\_getnotification type\_name

type\_name

Type of the agent. For example, Mount, Process, Application and so on.

The exit value is 0 (zero) if successful; 1 if failure; 3 if interrupted (failure case); 4 if critical failure.

**Note:** The imf\_getnotification entry point also returns the resource event notification to the agent framework by writing the event information to the exposed PIPE FD.

#### Syntax for migrate script

migrate resource name attribute values

The exit value is interpreted as the expected time (in seconds) for the migrate procedure to be effective. The exit values is an integer in the range of 0 to 100. The agent framework waits for the number of seconds as indicated by the value (return value \* 10) to call the monitor entry point for the resource to validate proper operation. The exit value is typically 0. For more information refer to return code of migrate entry point.

See "Return values for entry points " on page 35.

#### Syntax for meter script

meter resource name attribute values

Along with the attribute that is specified in ArgList, meter entry point also gets the value of Meters and MeterUnit attribute.

See "Return values for entry points " on page 35.

# Agent framework primitives

Primitives are Perl/Shell based methods implemented by the agent framework. The following sections define the primitives.

# VCSAG\_GET\_MONITOR\_LEVEL

The agent developer can use this primitive to query if the LevelOne (Basic) monitoring or the LevelTwo (Detail) monitoring or both need to be scheduled.

Output parameters:

- level\_one: This parameter will be updated to 1 or 0 if basic monitoring needs to be scheduled or not. A value of 0 means that basic monitoring should not be scheduled while a value of 1 means that basic monitoring should be scheduled. See "IMF" on page 183.
- level\_two: This parameter will be updated to 0, 1, or 2 based on the present state of the resource, and if detail monitoring needs to be scheduled. A value of 0 means that detail monitoring should not be scheduled, a value of 1 means that detail monitoring should be scheduled, and a value of 2 means that detail monitoring should be scheduled if basic monitoring (level\_ one) reports state as online

Following example describes setting of output parameters,

If you set LevelTwoMonitorFrequency to 5 and the resource state is ONLINE, then every fifth monitor cycle, level\_two will have the value as 1. If the resource state is OFFLINE, then every monitor cycle level\_two will have the value as 2. See "LevelTwoMonitorFreq" on page 185.

If you set MonitorFreq to 5 and the resource is registered with IMF, then every fifth monitor cycle level\_one parameter will have the value of 1. See "IMF" on page 183.

This API is typically used as Perl/Shell based script.

#### Perl based:

This API return the value of level\_one and level\_two and status as return value.

Usage:(\$ret, \$level\_one, \$level\_two) = VCSAG\_GET\_MONITOR\_LEVEL();

- \$ret : Checks whether the API passed or failed.
- \$level\_one : Holds the value of level one monitor flag if API is passed.
- \$level\_two : Holds the value of level two monitor flag if API is passed.

#### Shell based:

This API return the value of level\_one and level\_two as environment variable VCSAG\_MONITOR\_LEVEL\_ONE and VCSAG\_MONITOR\_LEVEL\_TWO, and status as return value.

Usage:VCSAG GET MONITOR LEVEL

Fetches the value of the LevelOne and LevelTwo monitoring flag as below if API passes,

- level\_one=\${VCSAG\_MONITOR\_LEVEL\_ONE}
- level\_two=\${VCSAG\_MONITOR\_LEVEL\_TWO}

# VCSAG\_GET\_AGFW\_VERSION

This API can be used to get the latest agent version.

 Perl based: Returns the version information as return value. Usage:

```
my $agfw ver = VCSAG GET AGFW VERSION();
```

 Shell based: Returns the version information in environment variable VCSAG\_AGFW\_VERSION\_VALUE, and provides success or failure as return value. Usage:

VCSAG\_GET\_AGFW\_VERSION agfw\_ver=\${VCSAG\_AGFW\_VERSION\_VALUE}

# VCSAG\_GET\_REG\_VERSION

This API can be used to get the registered agent version.

 Perl based: Returns the version information as return value. Usage:

```
my $agfw reg ver = VCSAG GET REG VERSION();
```

Shell based: Returns th version information in environment variable
 VCSAG\_REG\_VERSION\_VALUE, and provides success or failure as return value.
 Usage:

VCSAG GET REG VERSION agfw reg ver=\${VCSAG REG VERSION VALUE}

# VCSAG\_SET\_RES\_EP\_TIMEOUT

This API allows an agent entry point to extend its timeout value dynamically from within the entry point's execution context. This might be required if a command executed from the entry point takes longer than expected to complete and the entry point does not want to timeout. Symantec recommends using this API with caution because the intent of timeouts is to make sure that entry points finish on time.

Perl based usage:

VCSAG\_SET\_RES\_EP\_TIMEOUT(\$time);

Shell based usage:

VCSAG\_SET\_RES\_EP\_TIMEOUT\${time}

# VCSAG\_GET\_ATTR\_VALUE

This API can be used to get the values of attribute. The attribute can be scalar type, key list type, and association type.

Input parameters:

- attribute name: The first argument holds the name of the attribute whose value and index needs to be founded.
- index of attribute: It is optional argument.
  - Should be specified as -1 for getting values of scalar attribute
  - Do not specify this argument, if you need to fetch only the number of keys in key list, vector, association attribute and the index of the attribute.
  - Should be the index of attribute if you need to fetch any particular key from the key list, vector and association attribute.
- index of value required.
  - Should be specified as 1 for fetching the values of scalar attribute.
  - Do not specify this argument, if you need to fetch only the number of keys in key list, vector, association attribute and the index of the attribute.
  - Should be the index of key if you need to fetch the value key from the key list, vector and association attribute.
- arglist: A list of attributes along with values. ResourceName and CleanReason should not be passed in this list.

Output parameters for Perl-based API:

 ret\_val: This API returns value 0 on success and non-zero value on failure. The error gets printed at debug level DBG\_1.

Using  ${\tt vcsag\_get\_attr\_value}$  API to fetch value of scalar attribute

Shell:

VCSAG\_GET\_ATTR\_VALUE "MountPoint" -1 1 @ARGV

The environment variable VCSAG ATTR VALUE stores the value.

Perl:

```
my ($ret, $MountPoint) =
VCSAG_GET_ATTR_VALUE ("MountPoint", -1, 1, @ARGV);
```

Using  ${\tt vcsag\_get\_attr\_value}$  API to fetch the value of key list, vector and association type attribute

 The user needs to get the number of keys in key list attribute and index of attribute in argument list, and then calls the API in loop. The user can get the key or values in the key list, vector and association attributes.

# To get number of keys in the key list attribute and the index of attribute in argument list

Shell:

VCSAG\_GET\_ATTR\_VALUE "PidFiles" "\$@"

The number of values will be stored in environment variable  $v{\tt CSAG\_ATTR\_VALUE}$ , and the environment variable  $v{\tt CSAG\_ATTR\_INDEX}$  holds the index of attribute in the argument list.

Perl:

For example:

```
my ($retval, $NumOfArgs, $indexofattr) =
VCSAG GET ATTR VALUE("ACTION ARGS", @ARGV);
```

# To get a particular key in the key list and vector attribute

Shell:

VCSAG GET ATTR VALUE "PidFiles" \${VCSAG ATTR INDEX} \$index "\$@"

The variable VCSAG ATTR VALUE holds the value of the key at the index (\$index).

Perl:

```
my ($retval, $value_of_key) =
VCSAG GET ATTR VALUE("ACTION ARGS", $indexofattr, $index of key, @ARGV);
```

By getting the value of the number of keys as mentioned above and by calling this API in the loop, the user can get all the keys of key list and vector attribute.

# To get the number of keys in the association attribute, and index of attribute in the argument list

Shell:

VCSAG GET ATTR VALUE "RHEVMInfo" "\$@argv "

Perl:

```
my ($ret_val, $ NumOfArgs, $indexofattr) =
VCSAG GET ATTR VALUE ("RHEVMInfo", @argv);
```

#### To get a particular key or value in the association attribute:

Shell:

```
VCSAG GET ATTR VALUE " RHEVMINTO " ${VCSAG ATTR INDEX} $index "$@"
```

The variable VCSAG ATTR VALUE holds the value of key at the index (\$index).

Perl:

```
($retval, $value) =
VCSAG GET ATTR VALUE("RHEVMInfo", $indexofattr, $index of key or val, @argv);
```

By getting the value of the number of keys as mentioned above and by calling this API in the loop, the user can get all the keys of association attribute.

#### VCSAG\_SET\_RESINFO

This API sets or modifies the ResourceInfo with specified key and value.

Input parameters:

- info\_type: Set to '1' when you call this API for the first time so that the corresponding key value pair can be added to the attribute ResourceInfo, and it is set to '2' second time to update the values of key.
- key\_name: Specifies the key that needs to be added or update.
- key\_val: Specifies the value of the key that needs to be added or updated.

Output parameters:

Returns VCSAG SUCCESS when it successful adds or updates the key-value pair.

Shell:

```
VCSAG SET RESINFO "${info type}" "${key name}" "${key val}"
```

Perl:

```
VCSAG_SET_RESINFO(${info_type}, ${key_name}, ${key_val});
```

## VCSAG\_MONITOR\_EXIT

This API exits the entry point with online/offline/unknown status along with setting the ConfidenceLevel and ConfidenceMsg attributes, if desired.

Input parameters:

Exit status of resource

- VCSAG\_RES\_UNKNOWN: Monitor should return this value when resource state is unknown.
- VCSAG\_RES\_OFFLINE: Monitor should return this value when resource state is OFFLINE.
- VCSAG\_RES\_ONLINE: Monitor should return this value when resource state is ONLINE.
- VCSAG\_RES\_INTENTIONALOFFLINE: Monitor should return this value when resource state is detected as intentionally offline.
- New confidence level when exit status is online, else ignored (optional). Confidence level is between 10 to 100%.
- New confidence message when exit status is online but confidence level is below 100%, else ignored (optional)

#### Perl usage:

- VCSAG\_MONITOR\_EXIT(\$exit\_code);
- VCSAG\_MONITOR\_EXIT(\$exit\_code, \$confidence\_level);
- VCSAG\_MONITOR\_EXIT(\$exit\_code, \$confidence\_level, \$confidence\_message);

#### Example:

- VCSAG MONITOR EXIT(\$VCSAG RES UNKNOWN);
- VCSAG\_MONITOR\_EXIT(\$VCSAG\_RES\_OFFLINE);
- VCSAG\_MONITOR\_EXIT(\$VCSAG\_RES\_ONLINE, 90);
- VCSAG\_MONITOR\_EXIT(\$VCSAG\_RES\_ONLINE, 20, "block device is 80% full");

#### Shell usage:

- VCSAG\_MONITOR\_EXIT \$exit\_code
- VCSAG\_MONITOR\_EXIT \$exit\_code \$confidence\_level
- VCSAG\_MONITOR\_EXIT \$exit\_code \$confidence\_level \$confidence\_message

#### Example:

- VCSAG\_MONITOR\_EXIT \$VCSAG\_RES\_UNKNOWN
- VCSAG MONITOR EXIT \$VCSAG RES OFFLINE
- VCSAG MONITOR EXIT \$VCSAG RES ONLINE 90
- VCSAG MONITOR EXIT \$VCSAG RES ONLINE 20 "block device is 80% full"

#### VCSAG\_SYSTEM

Entry points must use this function if they need to fork a command using system call.

Shell:

- Input parameter: A string of command with arguments.
- Usage:

VCSAG SYSTEM "\$command"; echo \$?

User can do echo \$? to get the exit value of the command.

Perl:

- Input parameter: A string of command with arguments.
- Output parameter : Return value of system (\$command).
- Usage:

\$retval = VCSAG SYSTEM(\$command);

## VCSAG\_SU

Entry points must use this function if they need to run a command in a different user's context.

Input parameters:

- User name
- A string of su options (if the string is space separated then needs quoted string)
- A string of command with arguments

Output parameters:

Return value of system(\$command)

Shell usage:

VCSAG SU "\${user}" "-" "\${program}"

Perl usage:

```
VCSAG_SU($user,"-", $program);
```

# VCSAG\_RETURN\_IMF\_RESID

This API is used by imf\_register entry point to return the resource ID registered with underlying IMF notification module to the agent.

Shell usage: VCSAG RETURN IMF RESID

Perl usage: VCSAG RETURN IMF RESID()

# VCSAG\_RETURN\_IMF\_EVENT

imf\_getnotification entry point uses this API to return the resource ID whose notification arrived from underlying IMF notification module to the agent.

Shell usage: VCSAG RETURN IMF EVENT

Perl usage: vcsag\_return\_imf\_event ()

#### VCSAG\_BLD\_PSCOMM

This API builds the ps command based on platform and Container type.

Note: This API is applicable only for Perl-based usage.

#### Output:

Built PS command. The output can be used to list the processes. The user must call vcsAg\_is\_proc\_in\_container to check if the process lies in the container in which the resource is managed.

#### Usage:

```
$cmd = VCSAG_BLD_PSCOMM();
open (PIDS, "$cmd |");
```

#### VCSAG\_PHANTOM\_STATE

This API determines "phantom" state of a resource, and it requires State and IState of the resource as input arguments

Input parameters: State and IState

Output: "phantom" state of the resource.

Note: This API is applicable only for Perl-based usage.

Perl usage:

\$ret state=VCSAG PHANTOM STATE(\$state, \$istate);

# VCSAG\_SET\_ENVS

The VCSAG\_SET\_ENVS function is used in each script-based entry point file. Its purpose is to set and export environment variables

See "Script entry point logging functions" on page 126.

#### VCSAG\_LOG\_MSG

This API can be used to log messages in the engine log from agent's script entry point.

See "Script entry point logging functions" on page 126.

#### VCSAG\_LOGDBG\_MSG

This API can be used to log debug messages in the engine log from agent's script entry point.

See "Script entry point logging functions" on page 126.

#### VCSAG\_SQUEEZE\_SPACES

This API removes leading and trailing spaces, and also squeezes the spaces in the value that is passed as arguments.

Input parameters: Any strings with extra spaces.

Output parameters: Space squeezed strings.

Note: This API is applicable only for Perl-based usage.

Usage:

(\$a1,\$b1...) = VCSAG\_SQUEEZE\_SPACES (\$a, \$b...);

Example:

```
$str1 = VCSAG_SQUEEZE_SPACES ($str1);
($str1, $str2) = VCSAG_SQUEEZE_SPACES ($str1, $str2);
@str = VCSAG SQUEEZE SPACES (@str);
```

# Agent Framework primitives with container support

The following APIs are for use in agents that run in AIX WPARs, Solaris zones and Project. Note that zones are supported by Solaris version 10 and above.

Note: Container support is available only with agent version V50 or later.

# VCSAG\_GET\_CONTAINER\_BASE\_PATH

This API returns the base path of the container as mentioned under the ContainerInfo attribute at group level. This API must be called from the global zone or WPAR.

For Solaris zones:

If the agent is running on a Solaris machine, the API returns the base path of the zone where zone is installed.

For WPARs

If the agent is running on an AIX machine, the API returns the base path of the WPAR where WPAR is installed.

**Perl based:** Returns the API exits status, command status and container base path as return value.

Return values:

0

If VCSAG\_GET\_CONTAINER\_INFO is called before and ContainerInfo is set properly, which means

- Name is set to <valid\_container\_name>
- Type is set to <valid\_container\_type>
- Enabled is set to 1

Container's base path will be returned as return value.

If VCSAG\_GET\_CONTAINER\_INFO API is not called before or if ContainerInfo attribute is not set for the resource. For example, Name key of ContainerInfo is "" or Type key of ContainerInfo is invalid etc.

If command to fetch base path of container fails. the command status is returned as return value.

4

#### Usage:

```
my ($ret, $cmdstatus, $container_base_path) =
VCSAG_GET_CONTAINER_BASE_PATH();
```

#### Shell based:

This API returns the base path of container in environment variable VCSAG\_CONTAINER\_BASE\_PATH and the status of the command which is used by api to fetch base path name in the environment variable VCSAG\_CMD\_STATUS. The API returns the exit status in the environment variable VCSAG BASE PATH RET VAL.

Return values:

0	If VCSAG_GET_CONTAINER_INFO is called before and ContainerInfo is set properly, which means
	<ul> <li>Name is set to <valid_container_name></valid_container_name></li> <li>Type is set to <valid_container_type></valid_container_type></li> <li>Enabled is set to 1</li> </ul>
	Container's base path will be stored in environment variable VCSAG_CONTAINER_BASE_PATH parameter.
4	If VCSAG_GET_CONTAINER_INFO API is not called before or if ContainerInfo attribute is not set for the resource. For example, Name key of ContainerInfo is "" or Type key of ContainerInfo is invalid etc.
5	If command to fetch base path of container fails. The environment variable VCSAG_CMD_STATUS, will be updated accordingly with exit status of the command.

#### Usage:

```
VCSAG_GET_CONTAINER_BASE_PATH
base_path=${VCSAG_CONTAINER_BASE_PATH}
```

#### Note: Before you use this API, the user should call the API

vcsag\_get\_container\_info.vcsag\_get\_container\_info API will set container name and type appropriately which will be required for this API.

# VCSAG\_GET\_CONTAINER\_INFO

Shell:

This API populates <code>vcsag\_container\_name</code> and <code>vcsag\_container\_type</code> environment variables appropriately based on the ContainerInfo attribute passed to ArgList.

Input parameter: ArgList

Output parameter

- Return vcsag\_INFO\_NOT\_AVAIL when ContainerInfo is not passed in the entry point.
- Return VCSAG\_INFO\_DONT\_CARE when Container is disabled which means Enabled is set 2 in the ContainerInfo attribute at the group level.
- Return vcsag\_info\_avail when successful. vcsag\_container\_name and vcsag\_container\_type will be set appropriately.

#### Usage:

VCSAG GET CONTAINER INFO "\$@"

Perl:

This API returns the container information, such as container name and container type, under which the resource is managed.

Input parameter: ArgList

Output parameter: Returns the name of container and container type as return value along with success and failure of the API.

Return value:

- \$VCSAG\_INFO\_NOT\_AVAIL The Container Info is not available. You cannot use the values cname and ctype.
- \$VCSAG\_INFO\_AVAIL The Container Info is available. You can use the values cname and ctype.
- \$VCSAG\_INFO\_DONT\_CARE The Container is disabled which means Enabled is set 2 in the ContainerInfo attribute at the group level.

#### Usage:

```
($ret, $cname, $ctype) = VCSAG_GET_CONTAINER_INFO(@ARGV);
```

# VCSAG\_IS\_PROC\_IN\_CONTAINER

This API checks if the process is part of the container in which resource is managed. The API VCSAG\_BLD\_PSCOMM should be used for building the *ps* command while finding process name.

**Note:** This API is applicable only for Perl-based usage. And also applicable for solaris zone, project, and aix wpar.

Input:

*\$psout* - Process entry from the output of ps command as generated by API VCSAG BLD PSCOMM for the process that needs to be checked.

Return values:

- 1 Process is part of the Container
- 0 Process runs outside the Container

Usage:

```
$ret = VCSAG_IS_PROC_IN_CONTAINER($psout);
```

# VCSAG\_EXEC\_IN\_CONTAINER

Perl/Shell based:

Executes the command that are passed as an argument to this API inside the appropriate container.

If RIC is set to 1, do not use this API as entry point runs inside the container and zlogin/clogin/newtask command will fail; instead use VCSAG\_SYSTEM API.

Input parameter: Command that needs to be run.

Output parameter: Return value of command executed in the appropriate container.

Shell Usage:

retval=VCSAG EXEC IN CONTAINER "\$cmd"

Perl Usage:

```
$retval = VCSAG EXEC IN CONTAINER($cmd);
```

#### Note: Before using this API user should call

vcsag\_get\_container\_info.vcsag\_get\_container\_info API will set the container name and type appropriately which are required. This API will execute the command in global container when the user fails to call vcsag\_get\_container\_info API.

## **Example script entry points**

The following example shows entry points written in a shell script.

## Online entry point for FileOnOff

The FileOnOff example entry point is simple. When the agent's online entry point is called by the agent, the entry point expects the name of the resource as the first argument, followed by the values of the remaining ArgList attributes.

- For agents that are registered as less than V50, the entry point expects the values of the attributes in the order the attributes have been specified in the ArgList attribute.
- For agents registered as V50 and greater, the entry point expects the ArgList in tuple format: the name of the attribute, the number of elements in the attribute's value, and the value.

The below mentioned example is applicable for agent version V50 and later.

```
#!/bin/sh
# FileOnOff Online script
# Expects ResourceName and Pathname
. "${CLUSTER HOME}/bin/ag i18n inc.sh"
RESNAME=$1
VCSAG SET ENVS $RESNAME
#check if second attribute provided
if [ -z "$4" ]
then
   VCSAG LOG MSG "W" "The value for PathName is not
    specified" 1020
else
    #create the file
   touch $4
fi
exit 0;
```

**Note:** The actual VCS FileOnOff entry points are written in C++, but in this example, shell script is used.

## Monitor entry point for FileOnOff

When the agent's monitor entry point is called by the agent, the entry point expects the name of the resource as the first argument, followed by the values of the remaining ArgList attributes.

- For agents that are registered as less than V50, the entry point expects the values of the attributes in the order the attributes have been specified in the ArgList attribute.
- For agents registered as V50 and greater, the entry point expects the ArgList in tuple format: the name of the attribute, the number of elements in the attribute's value, and the value.

If the file exists it returns exit code 110, indicating the resource is online with 100% confidence. If the file does not exist the monitor returns 100, indicating the resource is offline. If the state of the file cannot be determined, the monitor returns 99.

The below mentioned example is applicable for agent version V50 and later.

```
#!/bin/sh
# FileOnOff Monitor script
# Expects Resource Name and Pathname
. "${CLUSTER HOME}/bin/ag i18n inc.sh"
RESNAME=$1
VCSAG SET ENVS $RESNAME
#check if second attribute provided
#Exit with unknown and log error if not provided.
if [ -z "$4" ]
then
    VCSAG LOG MSG "W" "The value for PathName is not specified" 1020
    exit 99
else
    if [ -f $4 ]; then exit 110;
    # Exit online (110) if file exists
    # Exit offline (100) if file does not exist
    else exit 100;
    fi
    fi
```

#### Monitor entry point with intentional offline

This script includes the intentional offline functionality for the MyCustomApp agent.

See "About on-off, on-only, and persistent resources " on page 16.

Note that the method to detect intentional offline of an application depends on the type of application. The following example assumes that the application writes a status code into a file if the application is intentionally stopped.

```
#!/bin/sh
. "${CLUSTER HOME}/bin/ag i18n inc.sh"
ResName=$1; shift;
VCSAG SET ENVS $ResName
// Obtain the attribute values from ArgListValues
parse arglist values();
RETVAL=$?
if [ ${RETVAL} -eq ${VCSAG RES UNKNOWN} ]; then
    // Could not get all the required attributes from
ArgListValues
   exit $VCSAG RES UNKNOWN;
fi
// Check if the application's process is present in the ps
// output
check if app_is_running();
RETVAL=$?
if [ ${REVAL} -eq ${VCSAG RES ONLINE} ]; then
   // Application process found
   exit $VCSAG RES ONLINE;
fi
// Application process was not found; Check if user gracefully
// shutdown the application
grep "MyCustomAppCode 123 : User initiated shutdown command"
${APPLICATION CREATED STATUS FILE}
RETVAL=$?
if [ ${REVAL} -eq 0 ]; then
// Found MyCustomAppCode 123 in the application's status
// file that gets created by the application on graceful
```

```
//shutdown
    exit $VCSAG_RES_INTENTIONALOFFLINE;
else
// Did not find MyCustomAppCode 123; hence application has
// crashed or gone down unintentionally
    exit $VCSAG_RES_OFFLINE;
fi
// Monitor should never come here
exit $VCSAG RES_UNKNOWN;
```

## Offline entry point for FileOnOff

When the agent's offline entry point is called by the agent, the entry point expects the name of the resource as the first argument, followed by the values of the remaining ArgList attributes.

- For agents that are registered as less than V50, the entry point expects the values of the attributes in the order the attributes have been specified in the ArgList attribute.
- For agents registered as V50 and greater, the entry point expects the ArgList in tuple format: the name of the attribute, the number of elements in the attribute's value, and the value.

The below mentioned example is applicable for agent version V50 and later.

```
#!/bin/sh
# FileOnOff Offline script
# Expects ResourceName and Pathname
#
. "${CLUSTER HOME}bin/ag i18n inc.sh"
RESNAME=$1
VCSAG SET ENVS $RESNAME
#check if second attribute provided
if [ -z "$4" ]
then
  VCSAG LOG MSG "W" "The value for PathName is not specified"
   1020
else
#remove the file
   /bin/rm Df $4
fi
exit 0;
```

# Monitor entry point for agent having basic (level-1) and detailed (level-2) monitoring

When the agent calls its entry point, the entry point expects the name of the resource as the first argument, followed by the values of the remaining ArgList attributes.

Following implementation is for the agents that are registered as V51. Implementation is same even if the agent is an IMF-aware agent.

Note: IMF is supported for agent version V51 and later.

```
# Implementation of Monitor entry point, which does Level-1
# and Level-2 monitoring.
#
eval 'exec /opt/VRTSperl/bin/perl -I ${CLUSTER HOME}/lib
-S $0 ${1+"$@"}'
        if 0;
use strict;
use warnings;
my ($Resource, $state) = ("", "ONLINE");
$Resource = $ARGV[0]; shift;
use ag i18n inc;
VCSAG SET ENVS ($Resource);
# Fetch the value of level-1 and level-2
my ($ret, $level one, $level two)=(0,0,0);
($ret, $level one, $level two) = VCSAG GET MONITOR LEVEL();
# Check if level-1 monitoring need to be performed
if ( $level one == 1 ) {
                # Do level-1 monitoring i.e. basic monitoring
                # This would return state as ONLINE or OFFLINE or
                  unknown
                state = do level one monitoring();
}
# Check if level-2 monitoring need to be performed
if ( ($state eq "ONLINE") && ($level two != 0) ) {
```

```
# Do level-2 monitoring i.e. detailed monitoring
state = do_level_two_monitoring();
}
if ( $state -eq "ONLINE" ) {
        exit 110;
}
if ( $state -eq "OFFLINE" ) {
        exit 100;
}
# unknown state
exit 99;
```

# Chapter

# Logging agent messages

This chapter includes the following topics:

- About logging agent messages
- Logging in C++ and script-based entry points
- C++ agent logging APIs
- Script entry point logging functions

# About logging agent messages

This chapter describes APIs and functions that developers can use within their custom agents to generate log file messages conforming to a standard message logging format.

More information is available about how to create and manage messages for internationalization.

See "About internationalized messages" on page 218.

More information is also available about APIs that are used by VCS 3.5 and earlier.

See "Log messages in pre-VCS 4.0 agents" on page 229.

# Logging in C++ and script-based entry points

Developers creating C++ agent entry points can use a set of macros for logging application messages or debug messages. Developers of script-based entry points can use a set of methods, or "wrappers," for logging applications or debug messages. Moreover, developers of script entry point can configure LogViaHalog attribute, to generate application or debug messages using halog utility.

Symantec recommends using the ag\_i18n\_inc subroutines for logging. The subroutines set the category ID for the messages and provide a header for the log message, which includes the resource name and the entry point name.

#### Agent messages: format

An agent log message consists of five fields. The format of the message is:

<Timestamp> <Mnemonic> <Severity> <UMI> <MessageText>

The following is an example message, of severity ERROR, generated by the FileOnOff agent's online entry point. The message is generated when the agent attempts to bring online a resource, a file named "MyFile":

Sep 26 2010 11:32:56 VCS ERROR V-16-2001-14001
FileOnOff:MyFile:online:Resource could not be brought up
because,the attempt to create the file (*filename*) failed
with error (Is a Directory)

The first four fields of the message above consists of the *timestamp*, an uppercase *mnemonic* that represents the component, the *severity*, and the *UMI* (unique message ID). The subsequent lines contain the *message text*.

#### Timestamp

The timestamp indicates when the message was generated. It is formatted according to the locale.

#### Mnemonic

The mnemonic field is used to indicate the component.

The mnemonic, must use all capital letters. All VCS bundled agents, enterprise agents, and custom agents use the mnemonic: VCS

#### Severity

The severity of each message displays in the third field of the message (Critical, Error, Warning, Notice, or Information for normal messages; 1-21 for debug messages). All C++ logging macros and script-based logging functions provide a means to define the severity of messages, both normal and debugging.

#### UMI

The UMI (unique message identifier) includes an originator ID, a category ID, and a message ID.

- The originator ID is a decimal number preceded by a "V-" that defines the component that the message comes from. This ID is assigned by Symantec.
- The category ID is a number in the range of 0 to 65536 assigned by Symantec. The category ID indicates the agent that message came from. For each custom agent, you must contact Symantec so that a unique category ID can be registered for the agent.
  - For C++ messages, the category ID is defined in the vcsAgStartup function.
     See "Log category" on page 122.
  - For script-based entry points, the category is set within the VCSAG\_SET\_ENVS function
     See "VCSAG\_SET\_ENVS" on page 127.
  - For debug messages, the category ID, which is 50 by default, need not be defined within logging functions.
- Message IDs can range from 0 to 65536 for a category ID. Each normal message (that is, non-debug message) generated by an agent must be assigned a message ID. For C++ entry points, the *msgid* is set as part of the VCSAG\_LOG\_MSG and VCSAG\_CONSOLE\_LOG\_MSG macros. For script-based entry points, the *msgid* is set using the VCSAG\_LOG\_MSG function. The *msgid* field is not used by debug functions or required in debug messages. See "VCSAG\_LOG\_MSG" on page 129.

#### Message text

The message text is a formatted message string preceded by a dynamically generated header consisting of three colon-separated fields. namely, *<name of the agent>: <resource>:<name of the entry point>:<message>.* For example:

```
FileOnOff:MyFile:online:Resource could not be brought up because, the attempt to create the file (MyFile) failed with error (Is a Directory)
```

- In the case of C++ entry points, the header information is generated.
- In the case of script-based entry points, the header information is set within the VCSAG\_SET\_ENVS function (See "VCSAG\_SET\_ENVS" on page 127.).

#### Log unification of VCS agent's entry points

Earlier, the logs of VCS agent's implemented using script and C/C++ language were scattered between the engine log file and agent log file respectively.

From VCS 6.2 version, the logs of all the entry points will be logged in respective agent log file. For example, the logs of Mount agent can be found in the Mount agent log file located under /var/VRTSvcs/log directory.

Moreover, using LogViaHalog attribute, user can switch back to pre VCS 6.2 version log behavior. This attribute support two values 0 and 1. By default the value is 0, which means the agent's log will go into their respective agent log file. If value is set to 1, then the C/C++ entry point's logs will go into the agent log file and the script entry point's logs will go into the engine log file using halog command.

**Note:** Irrespective of the value of LogViaHalog, the script entry point's logs that are executed in the container will go into the engine log file.

# C++ agent logging APIs

The agent framework provides four logging APIs (macros) for use in agent entry points written in C++.

These APIs include two application logging macros:

VCSAG\_CONSOLE\_LOG\_MSG(sev, msgid, flags, fmt, variable\_args...) VCSAG LOG MSG(sev, msgid, flags, fmt, variable args...)

and the macros for debugging:

```
VCSAG_LOGDBG_MSG(dbgsev, flags, fmt, variable_args...)VCSAG RES LOG MSG(dbgsev, flags, fmt, variable args...)
```

#### Agent application logging macros for C++ entry points

You can use the macro VCSAG\_LOG\_MSG within C++ agent entry points to log all messages ranging in severity from CRITICAL to INFORMATION to the agent log file. Use the VCSAG\_CONSOLE\_LOG\_MSG macro to send messages to the HAD log. Where the messages are of CRITICAL or ERROR severity, the message is also logged to the console.

The following table describes the argument fields for the application logging macros:

sevSeverity of the message from the application. The values of sev are<br/>macros VCS\_CRITICAL, VCS\_ERROR, VCS\_WARNING,<br/>VCS\_NOTICE, and VCS INFORMATION; see Severity arguments for<br/>C++ macros.msgidThe 16-bit integer message ID.flagsDefault flags (0) prints UMI, NEWLINE. A macro,<br/>VCS\_DEFAULT\_FLAGS, represents the default value for the flags.fmtA formatted string containing formatting specifier symbols. For example:<br/>"Resource could not be brought down because the attempt to remove<br/>the file (%s) failed with error (%d)"variable argsVariable number (as many as 6) of type char, char \*, or integer

In the following example, the macros are used to log an error message to the agent log and to the console:

```
.
.
VCSAG_LOG_MSG(VCS_ERROR, 14002, VCS_DEFAULT_FLAGS,
    "Resource could not be brought down because the
    attempt to remove the file(%s) failed with error(%d)",
    (CHAR *)(*attr_val), errno);
VCSAG_CONSOLE_LOG_MSG(VCS_ERROR, 14002, VCS_DEFAULT_FLAGS,
    "Resource could not be brought down because, the
    attempt to remove the file(%s) failed with error(%d)",
    (CHAR *)(*attr val), errno);
```

#### Agent debug logging macros for C++ entry points

Use the macros VCSAG\_RES\_LOG\_MSG and VCSAG\_LOGDBG\_MSG within agent entry points to log debug messages of a specific severity level to the agent log.

Use the LogDbg attribute to specify a debug message severity level. See the description of the LogDbg attribute (See "LogDbg" on page 186.). Set the LogDbg attribute at the resource type level. The attribute can be overridden to be set at the level for a specific resource.

The VCSAG\_LOGDBG\_MSG macro controls logging at the level of the resource type level, whereas VCSAG\_RES\_LOG\_MSG macro can enable logging debug messages at the level of a specific resource.

The following table describes the argument fields for the application logging macros:

dbgsev	Debug severity of the message. The values of <code>dbgsev</code> are macros ranging from VCS_DBG1 to VCS_DBG21.
	See Severity arguments for C++ macros.
flags	Describes the logging options.
	Default flags (0) prints UMI, NEWLINE. A macro, VCS_DEFAULT_FLAGS, represents the default value for the flags
fmt	A formatted string containing symbols. For example: "PathName is (%s)"
variable_args	Variable number (as many as 6) of type char, char * or integer

#### For example:

```
VCSAG_RES_LOG_MSG(VCS_DBG4, VCS_DEFAULT_FLAGS, "PathName is
(%s)",
```

```
(CHAR *)(*attr val));
```

For the example shown, the specified message is logged to the agent log if the specific resource has been enabled (that is, the LogDbg attribute is set) for logging of debug messages at the severity level DBG4.

#### Severity arguments for C++ macros

A severity argument for a logging macro, for example, VCS\_ERROR or VCS\_DBG1, is in fact a macro itself that expands to include the following information:

- actual message severity
- function name
- name of the file that includes the function
- line number where the logging macro is expanded

For example, the application severity argument VCS\_ERROR within the monitor entry point for the FileOnOff agent would expand to include the following information:

```
ERROR, res monitor, FileOnOff.C, 28
```

Application severity macros map to application severities defined by the enum VCSAgAppSev and the debug severity macros map to severities defined by the enum

VCSAgDbgSev. For example, in the VCSAgApiDefs.h header file, these enumerated types are defined as:

```
enum VCSAgAppSev {
        AG_CRITICAL,
        AG_ERROR,
        AG_WARNING,
        AG_NOTICE,
        AG_INFORMATION
};
enum VCSAgDbgSev {
        DBG1,
        DBG2,
        DBG3,
        .
        .
        DBG21,
        DBG_SEV_End
};
```

With the severity macros, agent developers need not specify the name of the function, the file name, and the line number in each log call. The name of the function, however, must be initialized by using the macro VCSAG\_LOG\_INIT. See Initializing function\_name using VCSAG\_LOG\_INIT.

## Initializing function\_name using VCSAG\_LOG\_INIT

One requirement for logging of messages included in C++ functions is to initialize the *function\_name* variable within each function. The macro, VCSAG\_LOG\_INIT, defines a local constant character string to store the function name:

```
VCSAG_LOG_INIT(func_name) const char *_function_name_ =
func name
```

For example, the function named "res\_offline" would contain:

```
void res_offline (int a, char *b)
{
     VCSAG_LOG_INIT("res_offline");
```

}

•

**Note:** If the function name is not initialized with the VCSAG\_LOG\_INIT macro, when the agent is compiled, errors indicate that the name of the function is not defined.

More examples of the VCSAG\_LOG\_INIT macro are available.

See the Examples of logging APIs used in a C++ agent.

#### Log category

The log category for the agent is defined using the primitive <code>vCSAgSetLogCategory</code> (<code>cat\_ID</code>) within the <code>vCSAgStartup</code> function. In the following example, the log category is set to 10051:

```
VCSEXPORT void VCSDECL VCSAgStartup()
    {
            VCSAG LOG INIT("VCSAgStartup");
           VCSAgInitEntryPointStruct(V51);
           VCSAgValidateAndSetEntryPoint(VCSAgEPMonitor,
res monitor);
           VCSAgValidateAndSetEntryPoint(VCSAgEPOnline,
res online);
           VCSAgValidateAndSetEntryPoint(VCSAgEPOffline,
res offline);
           VCSAgValidateAndSetEntryPoint(VCSAgEPClean, res clean);
           VCSAgSetLogCategory(10051);
           char *s = setlocale(LC ALL, NULL);
           VCSAG LOGDBG MSG(VCS DBG1, VCS_DEFAULT_FLAGS, "Locale is
                          %s", s);
    }
```

You do not need to set the log category for debug messages, which is 50 by default.

### Examples of logging APIs used in a C++ agent

```
#include <stdio.h>
#include <locale.h>
#include "VCSAgApi.h"
void res attr changed(const char *res name, const char
        *changed res name, const char *changed attr name, void
        **new val)
{
       /*
       * NOT REQUIRED if the function is empty or is not logging
        * any messages to the agent log file
        */
        VCSAG LOG INIT("res attr changed");
}
extern "C" unsigned int
res clean(const char *res name, VCSAgWhyClean wc, void
                  **attr val)
{
       VCSAG LOG INIT("res clean");
        if ((attr val) && (*attr val)) {
               if ((remove((CHAR *)(*attr val)) == 0) || (errno
               == ENOENT)) { return 0; // Success
               }
        }
        return 1; // Failure
}
void res close(const char *res name, void **attr val)
{
       VCSAG LOG INIT("res close");
}
11
// Determine if the given file is online (file exists) or
// offline (file does not exist).
11
extern "C" VCSAgResState
res monitor(const char *res name, void **attr val, int
*conf level)
{
        VCSAG LOG INIT("res monitor");
```

```
VCSAgResState state = VCSAgResUnknown;
        *conf level = 0;
      /*
       * This msg will be printed for all resources if VCS DBG4
       * is enabled for the resource type. Else it will be
       * logged only for that resource that has the dbg level
       * VCS DBG4 enabled
       */
        VCSAG RES LOG MSG(VCS DBG4, VCS DEFAULT FLAGS, "PathName
               is(%s)", (CHAR *)(*attr val));
        if ((attr val) && (*attr val)) {
              struct stat stat buf;
              if ( (stat((CHAR *) (* attr val), &stat buf) == 0)
                     && (strlen((CHAR *)(* attr val)) != 0)) {
                     state = VCSAgResOnline; *conf_level = 100;
              }
              else {
                         state = VCSAgResOffline;
                         *conf level = 0;
              }
        }
        VCSAG RES LOG MSG(VCS DBG7, VCS DEFAULT FLAGS, "State is
            (%d)", (int)state);
        return state;
extern "C" unsigned int
res online(const char *res name, void **attr val) {
   int fd = -1;
   VCSAG LOG INIT("res online");
   if ((attr val) && (*attr val)) {
      if (strlen((CHAR *)(* attr val)) == 0) {
           VCSAG LOG MSG(VCS WARNING, 3001, VCS DEFAULT FLAGS,
               "The value for PathName attribute is not
               specified");
           VCSAG CONSOLE LOG MSG(VCS WARNING, 3001,
             VCS DEFAULT FLAGS,
               "The value for PathName attribute is not
```

}

```
specified");
          return 0;
      }
     if (fd = creat((CHAR *)(*attr val), S IRUSR|S IWUSR) < 0) {
         VCSAG LOG MSG(VCS ERROR, 3002, VCS DEFAULT FLAGS,
            "Resource could not be brought up because, "
            "the attempt to create the file(%s) failed "
            "with error(%d)", (CHAR *)(*attr val), errno);
         VCSAG CONSOLE LOG MSG(VCS ERROR, 3002,
            VCS DEFAULT FLAGS,
            "Resource could not be brought up because, "
            "the attempt to create the file(%s) failed "
            "with error(%d)", (CHAR *) (*attr val), errno);
         return 0;
       }
       close(fd);
    }
    return 0;
}
extern "C" unsigned int
res offline(const char *res name, void **attr val)
{
        VCSAG LOG INIT("res offline");
        if ((attr val) && (*attr val) && (remove((CHAR*)
        (*attr val)) != 0) && (errno != ENOENT)) {
        VCSAG LOG MSG(VCS ERROR, 14002, VCS DEFAULT FLAGS,
            "Resource could not be brought down because, the
            attempt to remove the file(%s) failed with
            error(%d)", (CHAR *) (*attr val), errno);
        VCSAG CONSOLE LOG MSG(VCS ERROR, 14002,
            VCS DEFAULT FLAGS, "Resource could not be brought
            down because, the attempt to remove the file(%s)
           failed with error(%d)", (CHAR *) (*attr val), errno);
    }
    return 0;
}
```

```
void res open(const char *res name, void **attr val)
{
       VCSAG LOG INIT("res open");
}
VCSEXPORT void VCSDECL VCSAgStartup()
{
        VCSAG LOG INIT("VCSAgStartup");
        VCSAgInitEntryPointStruct(V51);
        VCSAgValidateAndSetEntryPoint(VCSAgEPMonitor,
res monitor);
        VCSAgValidateAndSetEntryPoint(VCSAgEPOnline,
res online);
        VCSAgValidateAndSetEntryPoint(VCSAgEPOffline,
res offline);
        VCSAgValidateAndSetEntryPoint(VCSAgEPClean, res clean);
        VCSAgSetLogCategory(2001);
        char *s = setlocale(LC ALL, NULL);
        VCSAG LOGDBG MSG(VCS DBG1, VCS DEFAULT FLAGS, "Locale is
             %s", s);
}
```

# Script entry point logging functions

For script based entry points, use the functions described in this section for message logging purposes.

**Note:** Symantec recommends that you do not use the halog command in script entry points.

The logging functions are available in the ag\_i18n\_inc module.

VCSAG_SET_ENVS	See "VCSAG_SET_ENVS" on page 127.
VCSAG_LOG_MSG	See "VCSAG_LOG_MSG" on page 129.
VCSAG_LOGDBG_MSG	See "VCSAG_LOGDBG_MSG" on page 131.

#### Using functions in scripts

The script-based entry points require a line that specifies the file defining the logging functions. Include the following line exactly once in each script. The line should precede the use of any of the log functions.

Shell Script include file

. "\${CLUSTER\_HOME}/bin/ag\_i18n\_inc.sh"

Perl Script include file

use ag\_i18n\_inc;

## VCSAG\_SET\_ENVS

The VCSAG\_SET\_ENVS function is used in each script-based entry point file. Its purpose is to set and export environment variables that identify the agent's category ID, the agent's name, the resource's name, and the entry point's name. With this information set up in the form of environment variables, the logging functions can handle messages and their arguments in the unified logging format without repetition within the scripts.

The VCSAG\_SET\_ENVS function sets the following environment variables for a resource:

VCSAG_LOG_CATEGORY	Sets the category ID. For custom agents, Symantec assigns the category ID.
	See "UMI" on page 117.
	NOTE: For bundled agents, the category ID is pre-assigned, based on the platform (Solaris, Linux, or AIX) for which the agent is written.
VCSAG_LOG_AGENT_NAME	The absolute path to the agent.
	For example:
	UNIX: /opt/VRTSvcs/bin/resource_type
	Since the entry points are invoked using their absolute paths, this environment variable is set at invocation. If the agent developer wishes, this agent name can also be hard coded and passed as an argument to the VCSAG_SET_ENVS function.

VCSAG_LOG_SCRIPT_NAME	The absolute path to the entry point script.
	For example:
	UNIX: /opt/VRTSvcs/bin/resource_type/online
	Since the entry points are invoked using their absolute paths, this environment variable is set at invocation. The script name variable is can be overridden.
VCSAG_LOG_RESOURCE_NAME	The resource is specified in the call within the entry point:
	VCSAG_SET_ENVS \$resource_name

#### VCSAG\_SET\_ENVS examples, Shell script entry points

The VCSAG\_SET\_ENVS function must be called before any of the other logging functions.

A minimal call:

VCSAG\_SET\_ENVS \${resource\_name}

Setting the category ID:

VCSAG\_SET\_ENVS \${resource\_name} \${category\_ID}
VCSAG SET ENVS \${resource name} 1062

Overriding the default script name:

VCSAG\_SET\_ENVS \${resource\_name} \${script\_name}
VCSAG SET ENVS \${resource name} "monitor"

Setting the category ID and overriding the script name:

```
VCSAG_SET_ENVS ${resource_name} ${script_name}
${category_id}
VCSAG SET ENVS ${resource name} "monitor" 1062
```

#### Or,

VCSAG SET ENVS \${resource name} \${category id}

```
${script_name}
VCSAG_SET_ENVS ${resource_name} 1062 "monitor"
```

#### VCSAG\_SET\_ENVS examples, Perl script entry points

A minimal call:

VCSAG SET ENVS (\$resource name);

Setting the category ID:

VCSAG\_SET\_ENVS (\$resource\_name, \$category\_ID); VCSAG SET ENVS (\$resource name, 1062);

Overriding the script name:

VCSAG\_SET\_ENVS (\$resource\_name, \$script\_name); VCSAG SET ENVS (\$resource name, "monitor");

Setting the category ID and overriding the script name:

VCSAG\_SET\_ENVS (\$resource\_name, \$script\_name, \$category\_id); VCSAG SET ENVS (\$resource name, "monitor", 1062);

Or,

VCSAG\_SET\_ENVS (\$resource\_name, \$category\_id, \$script\_name); VCSAG SET ENVS (\$resource name, 1062, "monitor");

#### VCSAG\_LOG\_MSG

The VCSAG\_LOG\_MSG function can be used to log all messages ranging in severity from CRITICAL to INFORMATION to the agent log file unless LogViaHalog attribute is configured. If LogViaHalog is configured then messages will be logged using halog command in the engine log.

**Note:** Messages of the entry points which runs in the container will be logged in the engine log using halog command.

At a minimum, the function must include the severity, the message within quotes, and a message ID. Optionally, the function can also include parameters and specify an encoding format.

Severity Levels (sev)	"C" - critical, "E" - error, "W" - warning, "N" - notice, "I" - information; place error code in quotes
Message (msg)	A text message within quotes; for example: "One file copied"
Message ID (msgid)	An integer between 0 and 65535
Encoding Format	UTF-8, ASCII, or UCS-2 in the form: "-encoding format"
Parameters	Parameters (up to six), each within quotes

#### VCSAG\_LOG\_MSG examples, Shell script entry points

Calling a function without parameters or encoding format:

```
VCSAG_LOG_MSG "<sev>" "<msg>" <msgid>
VCSAG LOG MSG "C" "Two files found" 140
```

Calling a function with one parameter, but without encoding format:

```
VCSAG_LOG_MSG "<sev>" "<msg>" <msgid> "<paraml>"
VCSAG LOG MSG "C" "$count files found" 140 "$count"
```

Calling a function with a parameter and encoding format:

```
VCSAG_LOG_MSG "<sev>" "<msg>" <msgid> "-encoding <format>"
"<param1>"
VCSAG_LOG_MSG "C" "$count files found" 140 "-encoding utf8"
"$count"
```

Note that if encoding format and parameters are passed to the functions, the encoding format must be passed before any parameters.

#### VCSAG\_LOG\_MSG examples, Perl script entry points

Calling a function without parameters or encoding format:

```
VCSAG_LOG_MSG ("<sev>", "<msg>", <msgid>);
VCSAG LOG MSG ("C", "Two files found", 140);
```

Calling a function with one parameter, but without encoding format:

```
VCSAG_LOG_MSG ("<sev>", "<msg>", <msgid>, "<paraml>";
VCSAG LOG MSG ("C", "$count files found", 140, "$count");
```

Calling a a function with one parameter and encoding format:

```
VCSAG_LOG_MSG ("<sev>", "<msg>", <msgid>, "-encoding
<format>", "<paraml>");
    VCSAG_LOG_MSG ("C", "$count files found", 140, "-encoding
utf8", "$count");
```

Note that if encoding format and parameters are passed to the functions, the encoding format must be passed before any parameters.

#### VCSAG\_LOGDBG\_MSG

The VCSAG\_LOGDBG\_MSG function can be used to log all debug messages to the agent log file unless LogViaHalog attribute is configured. If LogViaHalog is configured then messages will be logged using halog command in the engine log. At a minimum, the severity must be indicated along with a message. Optionally, the encoding format and parameters may be specified.

**Note:** Messages of the entry points which runs in the container will be logged in the engine log using halog command.

Severity (dbg)	An integer indicating a severity level, 1 to 21.
	See the Cluster Server Administrator's Guide for more information.
Message (msg)	A text message in quotes; for example: "One file copied"
Encoding Format	UTF-8, ASCII, or UCS-2 in the form: "-encoding format"
Parameters	Parameters (up to six), each within quotes

#### VCSAG\_LOGDBG\_MSG examples, Shell script entry points

Calling a function without encoding or parameters:

VCSAG\_LOGDBG\_MSG <dbg> "<msg>" VCSAG LOGDBG MSG 1 "This is string number 1"

Calling a function with a parameter, but without encoding format:

VCSAG\_LOGDBG\_MSG <dbg> "<msg>" "<param1>" VCSAG LOGDBG MSG 2 "This is string number \$count" "\$count"

Calling a function with a parameter and encoding format:

VCSAG\_LOGDBG\_MSG <dbg> "<msg>" "-encoding <format>" "\$count" VCSAG LOGDBG MSG 2 "This is string number \$count" "\$count"

#### VCSAG\_LOGDBG\_MSG examples, Perl script entry points

Calling a function:

VCSAG\_LOGDBG\_MSG (<dbg>, "<msg>"); VCSAG LOGDBG MSG (1 "This is string number 1");

Calling a function with a parameter, but without encoding format:

```
VCSAG_LOGDBG_MSG (<dbg>, "<msg>", "<paraml>");
VCSAG_LOGDBG_MSG (2, "This is string number $count",
"$count");
```

Calling a function with a parameter and encoding format:

```
VCSAG_LOGDBG_MSG <dbg> "<msg>" "-encoding <format>"
"<param1>"
VCSAG_LOGDBG_MSG (2, "This is string number $count",
"-encoding
    utf8", "$count");
```

#### Example of logging functions used in a script agent

The following example shows the use of VCSAG\_SET\_ENVS and VCSAG\_LOG\_MSG functions in a shell script for the online entry point.

```
!#/bin/ksh
ResName=$1
# Parse other input arguments
:
 :
VCS HOME="${VCS HOME:-/opt/VRTSvcs}"
. $VCS HOME/bin/ag i18n inc.sh
# Assume the category id assigned by Symantec for this custom
agent #is 10061
VCSAG SET ENVS $ResName 10061
# Online entry point processing
:
 :
# Successful completion of the online entry point
VCSAG LOG MSG "N" "online succeeded for resource $ResName" 1
"$ResName"
```

exit O

# Chapter

# Building a custom agent

This chapter includes the following topics:

- Files for use in agent development
- Creating the type definition file for a custom agent
- Building a custom agent on UNIX
- Installing the custom agent
- Defining resources for the custom resource type
- Agent framework versions details

# Files for use in agent development

The VCS installation program provides the Script agents and C++ agents to aid agent development

### Script based agent binaries

These are ready to use agent binaries which has in-built VCSAgStartup function implemented. These binaries are located in the directory \$VCS\_HOME/bin.

Following is the list of all script based agent binaries that user can use to build agent

- ScriptAgent with agent framework version V40
- Script50Agent with agent framework version V50
- Script51Agent with agent framework version V51
- Script60Agent with agent framework version V60

For details on the features added in each these agent frame work version please refer:

See "Agent framework versions details" on page 150.

C++ Agents

VCS does not support agents that lower then agent version V40. Please refer to *Guidelines for using pre-VCS 4.0 Agents* chapter for using ScriptAgent to work with older agent's entry point.

See "Guidelines for using pre-VCS 4.0 Agents" on page 229.

#### C++ based agent binaries

Table 6-1

The VCS installation program provides the following C++ files to aid agent development:

Description	Pathname
Directory containing a sample C++ agent and Makefile.	UNIX: \$VCS_HOME/src/agent/Sample
Sample Makefile for building a C++ agent.	UNIX: \$VCS_HOME/src/agent/Sample/Makefile
Entry point templates for C++ agents.	UNIX: \$VCS_HOME/src/agent/Sample/agent.C

# Creating the type definition file for a custom agent

The agent you create requires a resource type definition file. This file performs the function of providing a general type definition of the resource and its unique attributes.

## Naming convention for the type definition file

For example, for the resource type XYZ on Solaris, the file would be XYZTypes.sun.cf.

Name the resource type definition file following the convention *resource\_type*Types.cf. For example, for the resource type XYZ, the file would be XYZTypes.cf.

## Example: FileOnOffTypes.cf

An example types configuration file for the FileOnOff resource:

```
// Define the resource type called FileOnOff (in
FileOnOffTypes.cf).
type FileOnOff (
str PathName;
static str ArgList[] = { PathName };
)
```

Example: Type definition for a custom agent that supports intentional offline

```
type MyCustomApp (
    static int IntentionalOffline = 1
    static str ArgList[] = { PathName, Arguments }
    str PathName
    str Arguments
)
```

### Requirements for creating the agentTypes.cf file

As you examine the previous example, note the following aspects:

- The name of the agent
- The ArgList attribute, its name, type, dimension, and its values, which consist
  of the other attributes of the resource
- The remaining attributes (in this example case there is only the PathName attribute), their names, types, dimensions, and descriptions.

#### Adding the custom type definition to the configuration

You can add the custom type definition to the configuration.

#### To add the custom type definition to the configuration

**1** Once you create the file, place it in the directory:

UNIX: \$VCS\_CONF/conf/config

- **2** Add "include FileOnOffTypes.cf" in the main.cf file.
- 3 Restart VCS.

## **Building a custom agent on UNIX**

The following sections describe different ways to build an agent, using the "FileOnOff" resource as an example. For test purposes, instructions for installing the agent on a single system are also provided.

**Note:** The glibc-devel development package is required for compiling the agent binaries.

The examples assume:

- VCS is installed under /opt/VRTSVcs by default. If your installation directory is different, change VCS\_HOME accordingly.
- You have created a FileOnOff type definition file.
   See "Creating the type definition file for a custom agent" on page 135.

Note the following about the FileOnOff agent entry points. A FileOnOff resource represents a regular file.

- The FileOnOff online entry point creates the file if it does not already exist.
- The FileOnOff offline entry point deletes the file.
- The FileOnOff monitor entry point returns online and confidence level 100 if the file exists; otherwise, it returns offline.

#### Implementing entry points using scripts

If entry points are implemented using scripts, the script file must be placed in the directory \$VCS HOME/bin/resource type. It must be named correctly.

See "About creating entry points in scripts" on page 89.

If all entry points are scripts, all scripts should be in the directory \$VCS\_HOME/bin/resource\_type.

Copy the script based agent binary into the agent directory as \$VCS HOME/bin/resource type/resource typeAgent.

See "Script based agent binaries" on page 134.

For example, if the online entry point for Oracle is implemented using Perl, the online script must be: \$VCS HOME/bin/Oracle/online.

We also recommend naming the agent binary resource\_typeAgent. Place the agent in the directory \$VCS HOME/bin/resource type.

The agent binary for Oracle would be \$VCS HOME/bin/Oracle/OracleAgent, for example.

If the agent file is different, for example /foo/ora agent, the types.cf file must contain the following entry:

```
. . .
    Type Oracle (
         . . .
         static str AgentFile = "/foo/ora agent"
         . . .
```

#### Example: Using script entry points on UNIX

)

The following example shows how to build the FileOnOff agent using scripts. For the below example, we are using Script51Agent script based agent binary. This example implements the online, offline, and monitor entry points only.

See "Script based agent binaries" on page 134.

#### Example: implementing entry points using scripts

1 Create the directory /opt/VRTSvcs/bin/FileOnOff:

mkdir /opt/VRTSvcs/bin/FileOnOff

2 Use the VCS agent /opt/VRTSvcs/bin/Script51Agent as the FileOnOff agent. Copy this file to the following path:

/opt/VRTSvcs/bin/FileOnOff/FileOnOffAgent

or create a link.

To copy the agent binary:

cp /opt/VRTSvcs/bin/Script51Agent /opt/VRTSvcs/bin/FileOnOff/FileOnOffAgent

To create a link to the agent binary:

```
ln -s /opt/VRTSvcs/bin/Script51Agent
           /opt/VRTSvcs/bin/FileOnOff/FileOnOffAgent
```

- 3 Implement the online, offline, and monitor entry points using scripts. Use any editor.
  - Create the file /opt/VRTSvcs/bin/FileOnOff/online with the contents:

```
# !/bin/sh
# Create the file specified by the PathName
# attribute.
touch $4
exit 0
```

Create the file /opt/VRTSvcs/bin/FileOnOff/offline with the contents:

```
# !/bin/sh
# Remove the file specified by the PathName
# attribute.
rm $4
exit 0
```

Create the file /opt/VRTSvcs/bin/FileOnOff/monitor with the contents:

```
# !/bin/sh
# Verify file specified by the PathName attribute
# exists.
    if test -f $4
    then
        exit 110;
    else
        exit 100;
    fi
```

4 Additionally, you can implement the info and action entry points. For the action entry point, create a subdirectory named "actions" under the agent directory, and create scripts with the same names as the action\_tokens within the subdirectory.

### Example: Using VCSAgStartup() and script entry points on UNIX

The following example shows how to build the FileOnOff agent using your own VCSAgStartup function. This example implements the VCSAgStartup, online, offline, and monitor entry points only.

#### To implement the agent using VCSAgStartup function and script entry points

**1** Create the following directory:

mkdir /opt/VRTSvcs/src/agent/FileOnOff

**2** Copy the contents from the sample agent directory to the directory you created in the previous step:

3 Change to the new directory:

cd /opt/VRTSvcs/src/agent/FileOnOff

4 Edit the file agent.c and modify the VCSAgStartup() function (the last several lines) to match the following example:

```
void VCSAgStartup() {
    VCSAgInitEntryPointStruct(V51);
    // Do not configure any entry points because 
    // this example does not implement any of them
    // using C++.
    VCSAgSetLogCategory(10041);
  }
```

5 Compile agent.c and build the agent by invoking GNU make. (Makefile is provided.)

gmake

#### **6** Create a directory for the agent:

mkdir /opt/VRTSvcs/bin/FileOnOff

#### 7 Install the FileOnOff agent.

make install AGENT=FileOnOff

8 Implement the online, offline, and monitor entry points.

See Example: Using script entry points on UNIX.

## Implementing entry points using C++

You can implement entry points by using C++.

#### To implement entry points by using C++

- 1 Edit agent.c to customize the implementation; agent.c is located in the directory \$VCS\_HOME/src/agent/Sample.
- 2 After completing the changes to agent.c, invoke the make command to build the agent. The command is invoked from \$vcs\_HOME/src/agent/Sample, where the Makefile is located.
- **3** Name the agent binary: *resource\_type*Agent.
- 4 Place the agent in the directory \$VCS\_HOME/bin/resource\_type.

For example, the agent binary for Oracle would be \$VCS\_HOME/bin/Oracle/OracleAgent.

## Example: Using C++ entry points on UNIX

The example in this section shows how to build the FileOnOff agent using your own VCSAgStartup function and the C++ version of online, offline, and monitor entry points. This example implements the VCSAgStartup, online, offline, and monitor entry points only.

#### To use VCSAgStartup and C++ entry points

1 Edit the file agent.c and modify the VCSAgStartup() function (the last several lines) to match the following example:

```
// Description: This functions registers the entry points //
void VCSAgStartup()
{
    VCSAG_LOG_INIT("VCSAgStartup");
    VCSAgSetLogCategory(10051);
    VCSAgInitEntryPointStruct(V51);
    VCSAgValidateAndSetEntryPoint(VCSAgEPMonitor, res_monitor);
    VCSAgValidateAndSetEntryPoint(VCSAgEPOnline, res_online);
    VCSAgValidateAndSetEntryPoint(VCSAgEPOffline, res_offline);
}
```

#### 2 Modify res\_online():

```
// This is a C++ implementation of the online entry
            // point for the FileOnOff resource type. This function
            // brings online a FileOnOff resource by creating the
            // corresponding file. It is assumed that the complete
            // pathname of the file will be passed as the first
            // ArgList attribute.
  unsigned int res online (const char *res name, void **attr val) {
   int fd = -1;
   int ret = 0;
   char *pathname = NULL;
   VCSAG LOG INIT("res online");
    /*
     * Get PathName attribute form attr val parameter, passed to
res online function and store
     * it under pathname variable.
     */
     if (NULL == pathname) {
        return 0;
     }
     VCSAG LOGDBG MSG(VCS DBG2, VCS DEFAULT FLAGS,
         "Creating file %s", pathname);
     if ((fd = open(pathname, S IRUSR|S IWUSR)) < 0) {
         VCSAG LOG MSG(VCS ERROR, 2003, VCS DEFAULT FLAGS,
             "Attempt to create the file failed with errno=%d",
errno);
         VCSAG CONSOLE LOG MSG(VCS ERROR, 2003, VCS DEFAULT FLAGS,
             "Attempt to create the file failed with errno=%d",
errno);
   } else {
        close(fd);
    }
```

```
return 0;
    }
Modify res offline():
   // Function: res offline
   // Description: This function deletes the file //
  unsigned int res offline (const char *res name, void **attr val)
   char *pathname = NULL;
   VCSAG LOG INIT("res offline");
    /*
     * Get PathName attribute form attr val parameter, passed to
res offline function and store
     * under pathname variable.
     */
   if (NULL == pathname) {
        return 0; /* success: nothing to remove */
    }
   VCSAG LOGDBG MSG(VCS DBG2, VCS DEFAULT FLAGS,
        "Removing file %s", pathname);
   if ((0 != remove(pathname)) && (ENOENT != errno)) {
       VCSAG LOG MSG(VCS ERROR, 2002, VCS DEFAULT FLAGS,
            "Attempt to remove the file failed with errno=%d",
errno);
       VCSAG CONSOLE LOG MSG(VCS ERROR, 2002, VCS DEFAULT FLAGS,
            "Attempt to remove the file failed with errno=%d",
errno);
        return 1; /* failure: attempt to remove failed */
    }
   return 0; /* success: file removed */
    }
```

3

4 Modify the res monitor(), function.

See Example: Using C++ and script entry points on UNIX.

5 Compile agent.c and build the agent by invoking make. (Makefile is provided.)

make

6 Create the directory for the agent binaries:

mkdir /opt/VRTSvcs/bin/FileOnOff

7 Install the FileOnOff agent.

make install AGENT=FileOnOff

#### Example: Using C++ and script entry points on UNIX

The following example shows how to build the FileOnOff agent using your own VCSAgStartup function, the C++ version of the monitor entry point, and script versions of online and offline entry points. This example implements the VCSAgStartup, online, offline, and monitor entry points only.

#### To implement the agent using VCSAgStartup, C++, and script entry points

1 Create a directory for the agent:

mkdir /opt/VRTSvcs/src/agent/FileOnOff

2 Copy the contents from the sample agent to the directory you created in the previous step:

3 Change to the new directory:

cd /opt/VRTSvcs/src/agent/FileOnOff

4 Edit the file agent.c and modify the VCSAgStartup() function (the last several lines) to match the following example:

```
// Description: This functions registers the entry points //
void VCSAgStartup()
{
    VCSAG_LOG_INIT("VCSAgStartup");
    VCSAgSetLogCategory(10051);
    VCSAgInitEntryPointStruct(V51);
    VCSAgValidateAndSetEntryPoint(VCSAgEPMonitor, res_monitor);
}
```

```
5
  Modify the res monitor () function:
   // Function: res monitor
   // Description: Determine if the given file is online (file exists)
   11
                   or offline (file does not exist).
      VCSAgResState res monitor(const char *res name, void
           **attr val, int *conf level)
       {
      int ret = 0;
      char *pathname = NULL;
      struct stat64 stat buf;
      VCSAgResState state = VCSAgResUnknown;
      VCSAG LOG INIT ("res monitor");
      /*
       * Get PathName attribute form attr val parameter, passed to
   res offline function and store
       * under pathname variable.
       *
       */
      if (NULL == pathname) {
          return VCSAgResUnknown;
       }
      VCSAG LOGDBG MSG(VCS DBG2, VCS DEFAULT FLAGS,
           "Checking if file %s exists or not", pathname);
      if (0 == stat64(pathname, &stat buf)) {
           /*
           * If the pathname is a directory, return status as unknown
           */
           if (S ISDIR(stat buf.st mode) != 0) {
               VCSAG LOG MSG(VCS ERROR, 2004, VCS DEFAULT FLAGS,
                   "%s is a directory", pathname);
               VCSAG CONSOLE LOG MSG(VCS ERROR, 2004,
   VCS DEFAULT FLAGS,
                    "%s is a directory", pathname);
               *conf level = 0;
                return VCSAgResUnknown;
```

```
}
    *conf_level = 100;
    return VCSAgResOnline;
}
*conf_level = 0;
return VCSAgResOffline;
}
```

- 6 Compile agent.C and build the agent by invoking make. (Makefile is provided.) make
- Build the script entry points for the agent.
   See Example: Using script entry points on UNIX
- 8 Create a directory for the agent:

mkdir /opt/VRTSvcs/bin/FileOnOff

9 Install the FileOnOff agent.

### Installing the custom agent

You can install the custom agent in one of the following directories.

On UNIX:

- /opt/VRTSvcs/bin/custom\_type/
- /opt/VRTSagents/ha/bin/custom\_type/
- A user-defined directory. For example /myagents/custom\_type/. Note that you
  must configure the AgentDirectory attribute for this option.

Make sure you create the custom\_type directory at only one of these locations.

Add the agent binary and the script entry points to the custom\_type directory.

**Note:** To package the agent, see the documentation for the operating system. When setting up the Solaris pkginfo file for the installation of agents that are to run in zones, set the following variable: SUNW\_PKG\_ALLZONES=true.

### Defining resources for the custom resource type

When you have created a type definition for the resource and created an agent for it, you can begin to use the agent to control specific resources by adding the resources of the custom type and assigning values to resource attributes.

You can add resources and configure attribute values in the main.cf file.

See the Cluster Server User's Guide for more information.

#### Sample resource definition

In the VCS configuration file, main.cf, a specific resource of the FileOnOff resource type may resemble

```
include types.cf
.
.
.
.
.
FileOnOff temp_file1 (
PathName = "/tmp/test"
)
```

The type FileOnOff is defined in the file types.cf. The file types.cf is included in main.cf using the include directive.The resource defined in the main.cf file specifies:

- The resource type: FileOnOff
- The name of the resource, temp file1
- The name of the attribute, PathName
- The value for the PathName attribute:

On UNIX:"/tmp/test"

When the resource temp\_file1 is brought online on a system by VCS, the FileOnOff agent creates a file "test" in the specified directory on that system.

#### How the FileOnOff agent uses configuration information

The information in the VCS configuration is passed by the engine to the FileOnOff agent when the agent starts up on a node in the cluster. The information passed to the agent includes: the names of the resources of the type FileOnOff configured

on the system, the corresponding resource attributes, and the values of the attributes for all of the resources of that type. It also sends all the attribute and their repective value details to the agent.

Thereafter, to bring the resource online, for example,VCS can provide the agent with the name of the entry point (online) and the name of the resource (temp\_file01). The agent then calls the entry point and provides the resource name and values for the attributes in the ArgList to the entry point. The entry point performs its tasks.

### Agent framework versions details

The following table describes the various agent binaries and its functions.

Agent binary	Description
Agent version V40	The support for action and info entry point is available for agents with agent version V40 or later.
	See "About the info entry point" on page 30.
	See "About the action entry point" on page 29.
Agent version V50	The AEPTimeout attribute feature is available for agents registered with version V50 or later.
	See "AEPTimeout" on page 176.
	Support for positional independent ArgListValues is available in agent framework version V50 and later.
	See "About the ArgList and ArgListValues attributes" on page 43.
	The container support on AIX and Solaris is available in agent framework version V50 or later for containers solaris zones, solaris project and aix wpars.
	See "ContainerOpts" on page 180.

Agent binary	Description	
Agent version V51	Intentional offline and IMF features are available for agents framework version V51 or later.	
	See "IntentionalOffline" on page 185.	
	See "About intelligent monitoring framework (IMF) " on page 15.	
	There are three new entry points for this feature	
	<ul><li>imf_init</li><li>imf_register</li><li>imf_getnotificaiton</li></ul>	
	See "About building a script based IMF-aware custom agent" on page 152.	
Agent version V60	Metering and migration features are available in the agent framework version V60. Entry points meters and migrate is added with this feature.	
	See "About the migrate entry point" on page 35.	
	See "About the meter entry point" on page 35.	
	<b>Note:</b> Symantec recommends using the latest agent version.	

### Chapter

# Building a script based IMF-aware custom agent

This chapter includes the following topics:

- About building a script based IMF-aware custom agent
- Linking AMF plugins with script agent
- Creating XML file required for AMF plugins to do resource registration for online and offline state monitoring
- Adding IMF and IMFRegList attributes in configuration
- Monitor without IMF integration
- Monitor without IMF but with LevelTwo monitor frequency
- Monitor with IMF integration
- Monitor with IMF but with LevelTwo monitor frequency
- Installing the IMF-aware script-based custom agent

# About building a script based IMF-aware custom agent

This chapter explains how you can build a script-based IMF-aware custom agent. VCS supports only process and script-based IMF-aware custom agents from VCS 6.0.1 and later release. The process to build a custom agent (without IMF) is similar to what is described in the previous chapter.

The following IMF entry points have been introduced in VCS 5.1SP1 to enable IMF for intelligent monitoring:

- imf\_init
- imf\_register
- imf\_getnotification

You must use the above-stated IMF entry points along with the other entry points if you want the IMF feature enabled for your custom agent. Symantec supports only the AMF plugins while implementing these entry points.

See "About agent entry points" on page 24.

See "Syntax for the imf\_init script" on page 94.

See "Syntax for the imf\_register script" on page 94.

See "Syntax for the imf\_getnotification script" on page 95.

Building a script based IMF-aware agent involves the following steps:

- 1. Linking AMF plugins with the script agent.
- Creating XML file (amfregister.xml) required for AMF plugins to do resource registration for online and offline state monitoring.
- 3. Adding IMF and IMFRegList attributes in configuration files

See "Adding IMF and IMFRegList attributes in configuration" on page 161.

 Installing the custom script based agent to enable IMF. See "Installing the IMF-aware script-based custom agent" on page 166.

### Linking AMF plugins with script agent

Change the current working directory to agent specific directory, and in the agent specific directory, create symbolic links (soft links) to the AMF plugins using the following commands:

```
ln -s /opt/VRTSamf/imf/imf_init imf_init
```

- ln -s /opt/VRTSamf/imf/imf\_register imf\_register
- ln -s /opt/VRTSamf/imf\_imf\_getnotification imf\_getnotification

# Creating XML file required for AMF plugins to do resource registration for online and offline state monitoring

Create the amfregister.xml file that is used by imf\_register entry point to do registration of process-based resource for online and offline monitoring with AMF.

Since imf\_register entry point is a generic script used by different agents to register resources for online and offline monitoring, you must specify what needs to be registered for a resource of a particular type with the help of amfregister.xml. You can refer the following table description to know about the tags used in amfregister.xml.

Tag name	Description
RegType	This tag is used to specify the type of registration. This tag is common between PRON and PROFF - specific tags.
	Set it to PROFF to do resource registration with AMF for process offline monitoring.
	Set it to PRON to do resource registration with AMF for process online monitoring.
ReaperName	It contains the reaper name (type name) for the agent. Agent will be registered with this name in the IMF notification module.

#### Table 7-1 Common tags for the amfregister.xml file

#### Table 7-2PRON-specific tags

Tag name	Description
ProcPattern	Indicates how the process-based resource shows up in the process table. The specified ProcPattern is searched in the process table and the corresponding pid is registered with AMF for online monitoring.
PronOptions	Specifies additional options for ProcPattern matching. If it is set to IGNORE_ARGS, the value specified in ProcPattern is considered as the process path. While matching against the process table entries, only the process path is matched against the ProcPattern. The pid of the matching process is registered with AMF.
	If PronOptions is set to IGNORE_PATH, the value mentioned in the ProcPattern is considered as the process name followed by the process args. While matching against the process table entries, only the base name of the process path and the process args are matched against ProcPattern. The pid of the matching process is registered with AMF.
	If the PronOptions is set to IGNORE_ARGS IGNORE_PATH, the value mentioned in the ProcPattern is considered as just the process name. While matching against the process table entries, only the base name of the process path is matched against the process name mentioned in the ProcPattern. The arguments of the process are not considered. The pid of the matching process is registered with AMF.

Building a script based IMF-aware custom agent | 155 Creating XML file required for AMF plugins to do resource registration for online and offline state monitoring

Tag name	Description			
Owner	It is the user who executes this process. The UID and GID of this user are used to register the PROFF event with AMF.			
Path	Complete path of the binary.			
arg0	Name with which the binary is executed. If it is executed with the complete path, you need not provide this.			
arg0flag	This is used to further refine the matching behavior of arg0. The string specified in arg0 (for example: string A) is searched inside the arg0 of the process that is being matched against (for example: string PA). This can have the following values:			
	<ul> <li>FREE: Look for string A in string PA using a free substring match operation.</li> <li>BOUNDLEFT: Look for string A in string PA using a left-bounded substring match operation.</li> <li>BOUNDRIGHT: Look for string A in string PA using a right-bounded substring match operation.</li> </ul>			
	<ul> <li>EXACT: String A must exactly match string PA.</li> <li>If arg0flag is not provided, the default value for arg0flag is considered as EXACT.</li> </ul>			
	<b>Note:</b> BOUNDLEFT and BOUNDRIGHT can be specified together, separated by a space. BOUNDLEFT and BOUNDRIGHT specified together is not the same as EXACT.			
args	Arguments with which the binary is executed. This is used for matching while finding the process in the process table. Here it looks for exact match.			
ArgsSubString	Apart from the default exact match of the arguments, you can specify a list of substrings that must appear in the argument list of the process that is being matched against.			
	Using the ArgsSubString tag, you can specify one substring. You can specify up to 8 such substrings.			
	Note: If ArgsSubString is provided, you must not provide args.			
ArgsSubStringFlag	For each substring specified, you can specify additional flags to control the matching behavior. Each substring specified (for example: string SS) is searched inside args of the process that is being matched against (for example: string PA).			
	<ul> <li>FREE: Look for string SS in string PA using a free substring match operation.</li> <li>BOUNDLEFT: Look for string SS in string PA using a left-bounded substring match operation.</li> <li>BOUNDRIGHT: Look for string SS in string PA using a right-bounded substring match operation.</li> <li>Every ArgsSubString shall have a corresponding ArgsSubStringFlag. If no ArgsSubStringFlag is provided, the default flag is FREE.</li> </ul>			

**PROFF-specific tags** Table 7-3

Tag name	Description
ArgsFlag	This tag is used to control the behavior of overall substring matching. It can have the following values:
	<ul> <li>MATCH_ALL: Match all substrings specified.</li> <li>MATCH_ANY: Match any of the substrings specified.</li> <li>IGNORE_ARGS: Ignore the args completely. You must not provide this if ArgsSubString or args tags are provided.</li> </ul>
	A set of zero or more ArgsSubString and ArgsSubStringFlag tags can be followed by an optional tag ArgsFlag. If no ArgsFlag is provided, MATCH_ALL is considered as the default value for ArgsFlag.

#### Table 7-3 PROFF-specific tags (continued)

## Example of amfregister.xml for registration of process-based resource with AMF for online monitoring

Assuming the process in the ps output is displayed as follows, you can use the subsequent steps to register a process-based resource for online monitoring:

```
"/usr/sbin/rpc.statd -d 0 -t 50"
```

1. If you are sure about the path and arguments, you must specify your process in the following format in the amfregister.xml file:

```
<rml>
    <Register>
        <RegType>PRON</RegType>
        <ProcPattern>/usr/sbin/rpc.statd -d 0 -t 50</ProcPattern>
        </Register>
</xml>
```

2. If you are not sure about the arguments but are sure about the path, you must specify your process in the following format in the amfregister.xml file:

**Note:** If there are more than one processes or instances with different arguments, all get registered.

For example:

```
"/usr/sbin/rpc.statd -d 0 -t 50"
"/usr/sbin/rpc.statd -xyz"
```

Both the above processes get registered with AMF.

If you are not sure about the path but are sure about the arguments, you must use the following format of the amfregister.xml:

```
<xml>
        <Register>
            <RegType>PRON</RegType>
            <PronOptions>IGNORE_PATH</PronOptions>
            <ProcPattern>rpc.statd -d 0 -t 50</ProcPattern>
            </Register>
</xml>
```

**Note:** If there are more than one processes/instances with different paths, all get registered.

For example:

```
"/usr/sbin/rpc.statd -d 0 -t 50"
"/home/<testuser>/rpc.statd -d 0 -t 50"
```

4. If you are not sure about the path or the arguments, you must use the following format of the amfregister.xml:

**Note:** If there are more than one processes with the same base name, all get registered irrespective of the path and arguments.

#### For example:

```
"/usr/sbin/rpc.statd -d 0"
"/home/<testuser>/rpc.statd -d 0 -t 50"
```

### Example of amfregister.xml for registration of process-based resource with AMF for offline monitoring

- Example 1:
  - Process name: xyz
  - Complete path of the process: /MyHome/symantec/veritas/xyz
  - Arguments: -p abc -t qwe -m40
  - Process owner : vcsuser

```
<rml>
<Register>
<RegType>PROFF</RegType>
<Owner>vcsuser</Owner>
<Path>/MyHome/symantec/veritas/xyz</Path>
<arg0>xyz</arg0>
<args>-p abc -t qwe -m40</args>
</Register>
</xml>
```

 Example 2: To register a process-based resource with AMF for offline monitoring assuming OwnerName and HomeDir as VCS attributes the amfregister.xml has the following format:

```
<xml>
        <Register>
        <RegType>PROFF</RegType>
        <Owner>${OwnerName}</Owner>
        <Path>${HomeDir}/symantec/veritas/xyz</Path>
        <arg0>xyz</arg0>
        <args>-p abc -t gwe -m40</args>
```

```
</Register>
</xml>
```

- Example 3: To register a process-based resource with AMF for offline monitoring using substring matching for the arguments:
  - Process: xyz
  - Complete path of the process: /MyHome/symantec/veritas/xyz
  - Arguments substrings:
    - -t qwe with left bounded substring matching
    - -m 40 with right bounded substring matching
  - Argument flags: Match any of the substring

# Example of amfregister.xml for online and offline IMF monitoring for a given process

To register a process-based resource with AMF for online and offline monitoring with:

- Path: /opt/VRTSamf/bin/amfstat
- argv0: amfstat
- args: -s 5

```
<xml>
<Register>
```

Building a script based IMF-aware custom agent | 160
Creating XML file required for AMF plugins to do resource registration for online and offline state monitoring

```
<RegType>PRON</RegType>
<ProcPattern>/opt/VRTSamf/bin/amfstat -s 5</ProcPattern>
</Register>
<RegIster>
<Path>/opt/VRTSamf/bin/amfstat</Path>
<arg0>amfstat</arg0>
<args>-s 5</args>
</Register>
</xml>
```

#### Examples for adding RepearName tag in amfregister.xml

The RepearName tag can be added both manually and automatically in the amfregister.xml.

 Adding ReaperName tag automatically The tag is created automatically when imf init for the agent is called for the first

time if not already present.

For example, if the type name is CFSMount, the amfregister.xml will have following lines:

```
<xml>
  <!--ReaperName tag has been added by imf_init entry point-->
  <ReaperName>CFSMount</ReaperName>
        <Register>
        <RegType>PRON</RegType>
        <ProcPattern>/usr/sbin/rpc.statd -d 0 -t 50</ProcPattern>
        </Register>
</xml>
```

Adding ReaperName tag manually

Agent Developer may also choose to add this tag manually. In this case, imf\_init will not update amfregister.xml.

For example, if the reaper name (type of the resource) is Process, the xml file will look as follows:

<xml>
 <ReaperName>Process</ReaperName>

```
<Register>
<RegType>PRON</RegType>
<ProcPattern>/usr/sbin/rpc.statd -d 0 -t 50</ProcPattern>
</Register>
</xml>
```

# Adding IMF and IMFRegList attributes in configuration

You need to add IMF and IMFRegList attribute in configuration files. Adding IMFRegList is optional.

See "IMF" on page 183.

See "IMFRegList" on page 184.

To add these attributes, you can either modify the configuration file if VCS is not running or modify the running configuration by ha - command if VCS is running. Refer to the following examples for this purpose.

Example of type definition for a custom agent to supports IMF when VCS is not running:

```
type MyCustomIMFApp (
    static int IMF{} = { Mode=3, MonitorFreq=1, RegisterRetryLimit=3 }
    static str IMFRegList[] = { PathName, Arguments }
    static str ArgList[] = { PathName, Arguments, HomeDir }
    str PathName
    str Arguments
    str HomeDir
)
```

Example of modify configuration for a custom agent to supports IMF when VCS is running:

Command to add IMF attribute:

```
haattr -add -static IMF MyCustomIMFApp -integer -assoc Mode 3
MonitorFreq 1 RegisterRetryLimit 3
```

Command to add IMFRegList attribute:

```
haattr -add -static Zone IMFRegList -string -vector PathName, Arguments
```

See "IMFRegList" on page 184.

You can modify these IMF attribute values at the Agent Type or Resource level to suite your requirement. The following example describes how you can modify the values for Mode attribute.

In case of Online only Monitoring (PRON), Mode value can be set to 2. Run the following commands at the respective levels to modify the Mode value:

1 At the type level:

```
# hatype -display <resource-type> -attribute IMF
#Type Attribute Value
CustomProcess IMF Mode 3 MonitorFreq 1 RegisterRetryLimit 3
# hatype -modify <resource-type> IMF -update Mode 2
# hatype -display <resource-type> -attribute IMF
#Type Attribute Value
CustomProcess IMF Mode 2 MonitorFreq 1 RegisterRetryLimit 3
```

2 At the Resource level, first check that whether static attribute IMF is overridden or not.

# hares -display <resource-name> -attribute IMF VCS WARNING V-16-1-10554 No resource exists with attribute IMF

In case not overridden, you can now override static attribute IMF at resource level using following command:

```
# hares -override <resource-name> IMF
# hares -display <resource-name> -attribute IMF
#Resource Attribute System Value
pres1 IMF global Mode 3 MonitorFreq 1 RegisterRetryLimit 3
# hares -modify pres1 IMF -update Mode 2
# hares -display pres1 -attribute IMF
#Resource Attribute System Value
pres1 IMF global Mode 2 MonitorFreq 1 RegisterRetryLimit 3
```

### Monitor without IMF integration

Monitor without IMF integration and having basic (Level-1) monitoring:

```
#!/bin/sh
# CustomAgent Monitor script
. $VCS_HOME/bin/ag_i18n_inc.sh
RESNAME=$1
VCSAG_SET_ENVS $RESNAME
# Logic for custom agent resource monitoring.
# Based on logic set STATE to "OFFLINE" or "ONLINE"
if resource is found in either OFFLINE or ONLINE state.
if [ ${STATE} = "OFFLINE" ]
then
exit ${STATE}
fi
```

# Monitor without IMF but with LevelTwo monitor frequency

If the custom agent monitor does the basic as well as detail monitoring, then detail monitoring code must be conditional. This avoids scheduling of detail monitoring if not required. VCSAG\_GET\_MONITOR\_LEVEL API can be used to check if detail monitoring needs to be scheduled.

VCSAG\_GET\_MONITOR\_LEVEL API fetches and sets the values of the LevelTwoMonitorFreq attribute.

```
#!/bin/sh
# CustomAgent Monitor script
. $VCS_HOME/bin/ag_i18n_inc.sh
RESNAME=$1
VCSAG_SET_ENVS $RESNAME
STATE=${VCS_RES_ONLINE};
# Fetch the value of detail (Level-2) monitoring.
# VCSAG_GET_MONITOR_LEVEL will store this values in
# VCSAG_MONITOR_LEVEL_TWO environment.
VCSAG_GET_MONITOR_LEVEL();
```

```
# Logic for custom agent basic monitoring.
# Based on logic set STATE to OFFLINE or ONLINE
# if basic monitoring of the resource state that resource is ONLINE,
# check if detail monitoring (Level-2) need to be performed.
if [ ${STATE} -eq ${VCS_RES_ONLINE} ]; then
if [ ${VCSAG_MONITOR_LEVEL_TWO} -ne 0 ]; then
  # Logic for custom agent detail monitoring.
  # Based on logic return OFFLINE or ONLINE
  # If resource is found as OFFLINE
  STATE = ${VCS_RES_OFFLINE};
  # If resource is found as ONLINE
  STATE = ${VCS_RES_OFFLINE};
  fi fi
exit $(STATE);
```

#### Monitor with IMF integration

If the custom agent monitor does only basic monitoring, then you need not make any changes in the existing monitor entry point.

```
#!/bin/sh
# CustomAgent Monitor script
. $VCS_HOME/bin/ag_i18n_inc.sh
RESNAME=$1
VCSAG_SET_ENVS $RESNAME
# Logic for custom agent resource monitoring.
# Based on logic set STATE to "OFFLINE" or "ONLINE"
if resource is found in either OFFLINE or ONLINE state.
if [ ${STATE} = "OFFLINE" ]
then
exit ${STATE}
fi
```

```
if [ ${STATE} = "ONLINE" ]
then
exit ${STATE}
fi
```

### Monitor with IMF but with LevelTwo monitor frequency

If the custom agent monitor does the basic as well as detail monitoring, then the basic monitoring code must be conditional. This avoids scheduling of basic monitoring if only detail monitoring is required to be scheduled. VCSAG\_GET\_MONITOR\_LEVEL api can be used to check if basic, detail or both monitoring is required to be scheduled.

Using api VCSAG\_GET\_MONITOR\_LEVEL monitor entry point can decides whether to perform basic and detail monitoring based on the values of MonitorFreq and LevelTwoMonitorFreq attributes respectively.

```
#!/bin/sh
# CustomAgent Monitor script
. $VCS_HOME/bin/ag_i18n_inc.sh
RESNAME=$1
VCSAG_SET_ENVS $RESNAME
```

```
STATE=${VCS_RES_ONLINE};
```

```
# Fetch the value of basic (Level-1) and detail (Level-2) monitoring.
# VCSAG_GET_MONITOR_LEVEL will store these values in
# VCSAG_MONITOR_LEVEL_ONE and CSAG_MONITOR_LEVEL_TWO environment.
VCSAG_GET_MONITOR_LEVEL();
# Check if basic monitoring (Level-1) need to be performed.
if [ ${VCSAG_MONITOR_LEVEL_ONE} -ne 0 ]; then
# Logic for custom agent basic monitoring.
```

```
# Bogie for custom agent basic monitoring.
# Based on logic set STATE to OFFLINE or ONLINE
```

```
# If resource is found as OFFLINE
STATE = ${VCS RES OFFLINE};
```

# If resource is found as ONLINE

```
STATE = ${VCS_RES_ONLINE};
fi

# if basic monitoring of the resource state that resource is ONLINE,
# check if detail monitoring (Level-2) need to be performed.
if [ ${STATE} -eq ${VCS_RES_ONLINE} ]; then

if [ ${VCSAG_MONITOR_LEVEL_TWO} -ne 0 ]; then
# Logic for custom agent detail monitoring.
# Based on logic return OFFLINE or ONLINE
# If resource is found as OFFLINE
STATE = ${VCS_RES_OFFLINE};
# If resource is found as ONLINE
STATE = ${VCS_RES_ONLINE};
fi
fi
exit $(STATE);
```

# Installing the IMF-aware script-based custom agent

The procedure to install the custom script based-agent is similar to installing the custom agent. See "Installing the custom agent" on page 148.for more information.

## Chapter

# **Testing agents**

This chapter includes the following topics:

- About testing agents
- Using debug messages
- Debugging using AdvDbg attribute
- Using the engine process to test agents

### About testing agents

Before testing an agent, make sure you have built the agent and have installed and configured the agent.

#### Using debug messages

You can activate agent framework debug messages by setting the value of the LogDbg attribute. This directs the framework to print messages logged with the specified severity.

See "LogDbg" on page 186.

#### Debugging agent functions (entry points).

The LogDbg attribute indicates the debug severities enabled for the agent function or agent framework. Debug severities used by agent functions are in the range of DBG\_1-DBG\_21.

To enable debug logging, use the LogDbg attribute at the type-level.

To set debug severities for a particular resource-type:

```
hatype -modify <resource-type> LogDbg -add <Debug-Severity>
[<Debug-Severity> ...]
```

To remove debug severities for a particular resource-type:

```
hatype -modify <resource-type> LogDbg -delete <Debug-Severity>
[<Debug-Severity> ...]
```

To remove all debug severities:

```
hatype -modify <resource-type> LogDbg -delete -keys
```

Note that you cannot set debug severities for an individual resource.

To debug a specific agent's entry point, see the documentation for that agent. So for bundled agents, see the *Bundled Agent's Reference Guide*.

For example, if you want to log debug messages for the FileOnOff resource type with severity levels DBG\_3 and DBG\_4, use the hatype commands:

```
# hatype -modify FileOnOff LogDbg -add DBG_3 DBG_4
# hatype -display FileOnOff -attribute LogDbg
TYPE ATTRIBUTE VALUE
FileOnOff LogDbg DBG_3 DBG_4
```

The debug messages from the FileOnOff agent with debug severities DBG\_3 and DBG\_4 get printed to the log files. Debug messages from C++ entry points get printed to the agent log file (UNIX: \$VCS\_LOG/log/<resource\_type>\_A.log) and from script entry points will get printed to the HAD log file. An example line from the agent log file:

```
2003/06/06 11:02:35 VCS DBG_3 V-16-50-0
FileOnOff:fl:monitor:This is a debug message
FileOnOff.C:res monitor[28]
```

#### Debugging the agent framework

The LogDbg attribute indicates the debug severities enabled for the resource type or agent framework. The debug messages from the agent framework are logged with the following severities:

- DBG\_AGDEBUG: Enables most debug logs, which include: debugging commands received from the engine, service thread execution code path, that is when a service thread picks up a resource for running an entry point or for modification of an attribute, printing of environment variables that the agent uses, timer-related processing like sending IAmAlive messages to engine, and so on.
- DBG\_AGINFO: Enables debugging messages related to specific entry-point execution, including entry point exit codes, transitioning of resources between various internal-states, printing of ArgListValues before entry point invocation, values of entry-point execution related attributes like RunInContainer and PassCInfo, and so on.
- DBG\_AGTRACE: Enables verbose debug logging, the bulk of it being Begin and End messages for almost every function that gets called within the agent-framework, like function-tracing.

### Debugging using AdvDbg attribute

You can activate advanced debugging by setting the value of AdvDbg attribute. If configured, this directs the agent framework to invoke the following predefined actions on entry point time out:

- pstack: Used to generate the process tree or process stack or both.
- core: Used to generate the core of the agent process.

A process can be the agent process or any command executed from the agent entry point. All information is captured under \$VCS\_LOG/diag/agents/<Agent</pre>Name> directory.

#### Working of AdvDbg attribute

To understand how data is captured, you need to understand the variety of agents. Agents are divided into three varieties:

- 1. Agents with all entry points written in script.
- 2. Agents with all entry points implemented using C/C++. The implementation of these entry points is such that:
  - Some commands get invoked from the entry points
  - Only system calls (but no commands) get executed from the entry points.
- 3. Hybrid agents where some entry points are written using scripts and remaining using C/C++.

#### Working of pstack action

When configured with this action, the agent framework captures the process stack or process stack with the process tree on entry point timeout. The agent framework takes a decision internally to capture the process tree along with the process stack. In the following cases, agent framework also captures the process tree along with the process stack for the process:

- If the timed out entry point is implemented using script, the agent framework captures the process tree as well as the process stack.
- If the timed out entry point is implemented in C/C++ and waits for some command to complete, the agent framework captures the process tree along with the process stack.

In all the other cases, the agent framework captures the process stack of the agent process. All the information related to process stack and process tree is captured in the FFDC\_AGFWEP<ep\_name>\_A.log file. This file contains the information of all the resources of the same type for which <ep\_name> entry point has timed out. When file FFDC\_AGFWEP<ep\_name>\_A.log is full, the current data is moved to FFDC\_AGFWEP<ep\_name>\_B.log for backup.

#### Working of core action

When configured with this action, the agent framework captures the process core on the entry point timeout. In this release, agent framework only supports capturing of agent core. The core file is named as core.<AgentPID>.<res\_name>.<ep\_name>. This means that core is generated when entry point <ep\_name> of the <res\_name> resource is timed out. The core of the agent process gets generated in the last timeout of the entry point. For a given agent, if the same entry point time-outs multiple times for a same resource then this core will be obtained at the time of last timeout.

#### Impact of AdvDbg attribute on existing functionality of the entry point

You must clearly understand and consider the following impact while configuring the AdvDbg attribute:

- Processing of other resources may get delayed as one thread is occupied in capturing the debug information.
- System resources are consumed by extra activities like core generation, process stack and process tree generation.
- Agent may stop responding due to low system resources.

Considering the above impact, the default action can be set for rarely occurring or one-time occurring events like open, close, offline, online, or clean. For other entry

points, like monitor, if you face timeout issues, AdvDbg must be configured dynamically by overriding this attribute to the resource level for that resource which faces entry point timeout. As soon as the data is captured, AdvDbg attribute must be cleared for these entry points. If multiple resources of the same entry point are timing out, then choose only one resource to configure the AdvDbg attribute.

See "Recommended steps for configuring AdvDbg attribute for monitor entry points" on page 176.

#### Using the engine process to test agents

When the VCS HAD process becomes active on a system, it automatically starts the appropriate agent processes based on the contents of the configuration files.

A single agent process monitors all resources of the same type on a system.

After the VCS HAD process is active, type the following command at the system prompt to verify that the agent has been started and is running:

haagent -display <resource type>

For example, to test the Oracle agent, type:

haagent -display Oracle

If the Oracle agent is running, the output resembles:

#Agent	Attribute	Value
Oracle	AgentFile	
Oracle	Faults	0
Oracle	Running	Yes
Oracle	Started	Yes

#### Test commands

The following examples show how to use commands to test the agent:

To activate agent debug messages for C++ agents, type:

hatype -modify <resource type> LogDbg -add DBG AGINFO

To check the status of a resource, type:

hares -display <resource name>

• To bring a resource online, type:

hares -online <resource name> -sys system

This causes the online entry point of the corresponding agent to be called.

To take a resource offline, type:

hares -offline <resource name> -sys system

This causes the offline entry point of the corresponding agent to be called.

• To deactivate agent debug messages for C++ agents, type:

hatype -modify <resource type> LogDbg -delete DBG AGINFO

### Chapter

# Static type attributes

This chapter includes the following topics:

- About static attributes
- Static type attribute definitions

### About static attributes

Predefined static resource type attributes apply to all resource types.

See "Static type attribute definitions" on page 174.

When developers create agents and define the resource type definitions for them, the static type attributes become part of the type definition.

#### Overriding static type attributes

Typically, the value of a static attribute of a resource type applies to all resources of the type. You can override the value of a static attribute for a specific resource without affecting the value of that attribute for other resources of that type. In this chapter, the description of each agent attribute indicates whether the attribute's values can be overridden.

Users can override the values of static attributes in two ways:

- By explicitly defining the attribute in a resource definition in configuration file (main.cf) when VCS is not running.
- By using the hares command from the command line with the -override option when VCS is running.

The values of the overridden attributes may be displayed using the hares -display command. You can remove the overridden values of static attributes by using the hares -undo override option from the command line.

See the *Cluster Server Administrator's Guide* for additional information about overriding the values of static attributes.

### Static type attribute definitions

The following sections describe the static attributes for agents.

#### ActionTimeout

After the hares -action command has instructed the agent to perform a specified action, the agent waits for the number of seconds as specified in the ActionTimeout attribute (scalar-integer) to let the action entry point finish and after the time limit has been reached the agent terminates the running action entry as it might hung at any point. The value of ActionTimeout may be set for individual resources, if overridden.

The default is 30 seconds. The value of the ActionTimeout attribute is internally capped at MonitorInterval / 2.

If the ActionTimeout attribute is set to a value greater than MonitorInterval/2, then MonitorInterval/2 is used instead of ActionTimeout. If ActionTimeout value is less than MonitorInterval/2, then the ActionTimeout value is honored.

**Note:** You can extend this value by using the VCSAgSetResEPTimeout (for C/C++ entry point) /VCSAG\_SET\_RES\_EP\_TIMEOUT (for script entry point). Use this API cautiously as setting a value higher than MonitorInterval / 2 might result in delay of next periodic monitor which is used to check the state of the resource.

See "VCSAgSetResEPTimeout" on page 80.

See "VCSAG\_SET\_RES\_EP\_TIMEOUT" on page 97.

#### AdvDbg

AdvDbg attribute helps VCS agents to capture advance information like process stack, process tree, and core on unexpected events. This is helpful in RCA and saves time in troubleshooting the unexpected event. The present scope of unexpected event is entry point timeout.

This is a KeyList attribute where each key defines an action that gets executed when an entry point times out.

See "Debugging using AdvDbg attribute" on page 169.

### Configuring AdvDbg attribute and formatting the individual key

AdvDbg attribute is a keylist attribute and the format of the individual key is:

<pp\_name>:<event>:<action[,action...]>

#### In the above syntax:

 $<ep_name>$ : Name of the resource level entry point. For example monitor, offline, online, clean, and so on.

<event>: This should always be specified as **timeout** and is reserved for future use.

<action>: Specifies what information to capture on entry point timeout. Its value can be either **pstack** or **core** or both.

#### For example:

- monitor:timeout:pstack instructs the agent framework to generate pstack information on monitor entry point timeout.
- offline:timeout:pstack instructs the agent framework to generate pstack information on offline entry point timeout.
- clean:timeout:pstack, core instructs the agent framework to generate pstack information as well as core on clean entry point timeout.

**Caution:** The present scope of AdvDbg attribute is limited to resource level entry points. This includes all entry points except imf\_init, imf\_getnotification, and shutdown entry points. This could degrade the system performance based on how this attribute is configured and how many resources experience timeout.

### Recommended steps for configuring AdvDbg attribute for monitor entry points

Set the AdvDbg attribute for the monitor entry points using the following steps:

1 Identify the resource for which the monitor entry point is timing out and analyze which information is useful.

This helps in choosing the action (pstack or core or both)

2 Run the following commands:

# hares -override <res\_name> AdvDbg
# hares -modify <res name> AdvDbg -add monitor:timeout:pstack

- **3** After the data is captured, clear action by:
  - # hares -modify <res\_name> AdvDbg -delete monitor:timeout:pstack
    # hares -undo override <res name> AdvDbq

#### **AEPTimeout**

The AEPTimeout (Append Entry Point Timeout) attribute is a Boolean attribute. Set this attribute to true to append the entry point timeout value for a particular entry point to the list of arguments passed to the entry point.

If any entry point needs to fetch the value of entry point timeout attribute from the running entry point (for example, MonitorTimeout and ActionTimeout for monitor entry point and action entry point respectively) then instead of executing hatype/hares command, the attribute AEPTimeout should be set to 1 and agent entry point will get the value of respective entry point timeout attribute in the AEPTimeout argument. The advantage of using AEPTimeout over hatype/hares command is, if the attribute is overridden at resource level, the AEPTimeout will automatically fetch the overridden value.

This feature does not apply to pre-V50 agents. The AEPTimeout attribute value cannot be overridden.

See "About the entry point timeouts" on page 47.

#### AgentClass

Indicates the scheduling class for agent process.

The default setting is TS. The AgentClass attribute value cannot be overridden.

#### AgentDirectory

Complete path of the directory in which the agent binary and scripts are located. Agents look for binaries and scripts in the following directories:

- The directory specified by the AgentDirectory attribute
- /opt/VRTSvcs/bin/type/
- /opt/VRTSagents/ha/bin/type/

If none of the above directories exist, the agent does not start. Use this attribute in conjunction with the AgentFile attribute to specify a different location or a different binary for the agent.

#### AgentFailedOn

A keylist attribute indicating the systems on which the agent has failed. This is not a user-defined attribute.

Default is an empty keylist. The AgentFailedOn attribute value cannot be overridden.

#### AgentFile

The complete name and path of the binary for an agent. If you do not specify a value for this attribute, VCS uses the agent binary at the path defined by the AgentDirectory attribute.

#### AgentPriority

Indicates the priority in which the agent process runs.

Default is 0. The AgentPriority attribute value cannot be overridden.

#### AgentReplyTimeout

The HAD process restarts an agent if it has not received any messages from the agent for the number of seconds specified by AgentReplyTimeout.

The default value of 130 seconds works well for most configurations. Increase this value if the HAD is restarting the agent too often during steady state of the cluster. This may occur when the system is heavily loaded or if the number of resources exceeds four hundred. Refer to the description of the command haagent -display to view the current status of the agent. Note that the HAD process will also restart a crashed agent.

The AgentReplyTimeout attribute value cannot be overridden.

#### AgentStartTimeout

The value of AgentStartTimeout specifies how long the HAD waits for the initial agent "handshake" after starting the agent, and before attempting to restart it.

Default is 60 seconds. The AgentStartTimeout attribute value cannot be overridden.

#### AlertOnMonitorTimeouts

Indicates the number of consecutive monitor failures after which VCS sends an SNMP notification to the user. A monitor attempt is considered a failure if it does not complete within the time specified by the MonitorTimeout attribute.

When a monitor fails as many times as the value or a multiple of the value specified by the AlertOnMonitorTimeouts attribute, then VCS sends an SNMP notification to the user. If this attribute is set to a value, say N, then after sending the notification at the first monitor timeout, VCS also sends an SNMP notification at each N-consecutive monitor timeout including the first monitor timeout for the second-time notification.

In case of monitor timeouts, the AlertOnMonitorTimeouts attribute can be used in conjunction with the FaultOnMonitorTimeouts attribute to control the behavior of resources of a group configured under VCS. When FaultOnMonitorTimeouts is set to 0 and AlertOnMonitorTimeouts is set to some value for all resources of a service group, then VCS will not perform any action on monitor timeouts for resources configured under that service group, but will only send notifications at the frequency set in the AlertOnMonitorTimeouts attribute.

**Note:** This attribute applies only to online resources. If a resource is offline, no special action is taken during monitor failures.

When AlertOnMonitorTimeouts is set to 0, VCS sends an SNMP notification to the user only for the first monitor timeout; VCS does not send further notifications to the user for subsequent monitor timeouts until the monitor returns a success.

Default is 0. The AlertOnMonitorTimeouts attribute value can be overridden.

#### ArgList

An ordered list of attributes whose values are passed to the open, close, online, offline, monitor, info, action, clean, imf\_register, migrate, and meter entry points. The default is an empty list. The ArgList attribute value cannot be overridden.

#### ArgList reference attributes

Reference attributes refer to attributes of a different resource. If the value of a resource's attribute is the name of another resource, the ArgList of the first resource can refer to an attribute of the second resource using the : operator.

For example, say, there is a type T1 whose ArgList is of the form:

```
{ Attr1, Attr2, Attr3:Attr_A }
```

where Attr1, Attr2 and Attr3 are attributes of type T1, and say for a resource res1T1 of type T1, Attr3 's value is the name of another resource, res1T2. Then the entry points for res1T1 are passed the values of attributes Attr1 and Attr2 of res1T1 and the value of attribute Attr\_A of resource res1T2.

Note that one has to first add the attribute Attr3 to type T1 before adding Attr3:Attr\_A to T1's ArgList. Only then should one modify Attr3 for a resource (res1T1) to reference another resource (res1T2). Also, the value of Attr3 can either be another resource of the same time (res2T1) or a resource of a different type (res1T2).

#### AttrChangedTimeout

Maximum time (in seconds) within which the attr\_changed entry point must complete or else be terminated. Default is 60 seconds. The AttrChangedTimeout attribute value can be overridden.

#### **AvailableMeters**

List of meters that are supported by that agent of that resource type to measure. The AvailableMeters attribute value cannot be overridden.

The value of AvailableMeters attribute cannot be changed when VCS is running.

Default:static str AvailableMeters{} = { SCPU="", SMem="" }

User can set the value of this attribute in the types.cf file.

#### CleanRetryLimit

Defines the number of times clean operation can be retried before it succeeds. This parameter is meaningful only if the clean operation is implemented and the ManageFaults attribute is set to ALL. If CleanRetryLimit is set to 0, there will be no limit. Default = 0.

If this attribute is set to a non-zero value and the clean fails after the specified times then the resource enters into the ADMIN\_WAIT state. The CleanRetryLimit attribute value can be overridden.

#### CleanTimeout

Maximum time (in seconds) within which the clean entry point must complete or else be terminated.

Default is 60 seconds. The CleanTimeout attribute value can be overridden.

#### CloseTimeout

Maximum time (in seconds) within which the close entry point must complete or else be terminated.

Default is 60 seconds. The CloseTimeout attribute value can be overridden.

#### ContainerOpts

Note: This attribute is applicable only to AIX and Solaris.

This attribute helps you to control execution of agent entry point and allows you to control the container information passed to the agent entry point. For each application or resource type that you want to include as part of the zone, wpar, and project, you need to assign the following values to the ContainerOpts attribute:

RunInContainer (RIC)

RunInContainer defines whether the agent framework should run all the script-based entry points for the agent inside the container. If the attribute is set to 1, all script-based entry points are forked off inside the local container that is configured for the corresponding resource. If the attribute is set to 0, even if a resource's service group has ContainerInfo set, the entry point scripts for that resource will still be run in the global container.

PassCInfo (PCI)

PassClnfo specifies if you want to pass the container information, defined in the service group's ContainerInfo attribute, to the entry points of the agent. Specify a value of 1, if you want to pass the container information to the entry points. Specify a value of 0, if you do not want to pass the container information to the entry points.

Note: Container support is available only from V50 or later agent versions.

#### ConfInterval

Specifies an interval in seconds. When a resource has remained online for the designated interval (all monitor invocations during the interval reported ONLINE), any earlier faults or restart attempts of that resource are ignored. This attribute is used with ToleranceLimit to allow the monitor entry point to report OFFLINE several times before the resource is declared FAULTED. If monitor reports OFFLINE more often than the number set in ToleranceLimit, the resource is declared FAULTED. However, if the resource remains online for the interval designated in ConfInterval, any earlier reports of OFFLINE are not counted against ToleranceLimit.

The agent framework uses the values of MonitorInterval (MI), MonitorTimeout (MT), and ToleranceLimit (TL) to determine how low to set the value of ConfInterval. The agent framework ensures that ConfInterval (CI) cannot be less than that expressed by the following relationship:

(MI + MT) \* TL + MI + 10

Lesser specified values of ConfInterval are ignored. For example, assume that the values are 60 for MI, 60 for MT, and 0 for TL. If you specify any value lower than 70 for CI, the agent framework ignores the specified value and sets the value to 70. However, you can successfully specify and set CI to any value over 70.

ConfInterval is also used with RestartLimit to prevent agent from restarting the resource indefinitely. The agent process attempts to restart the resource on the same system according to the number set in RestartLimit within ConfInterval before giving up and failing over. However, if the resource remains online for the interval designated in ConfInterval, earlier attempts to restart are not counted against RestartLimit. Default is 600 seconds.

The ConfInterval attribute value can be overridden.

#### **EPClass**

Indicates the scheduling class at which the entry points need to run. All entry points except Online are affected by this attribute.

Default = -1, which indicates that this attribute is not being used. Setting this attribute to a non-default value overrules the older AgentScript-Class attributes. The EPClass attribute value cannot be overridden.

#### **EPPriority**

Indicates the scheduling priority at which the entry points need to run. All entry points except Online are affected by this attribute.

Default = -1, which indicates that this attribute is not being used. Setting this attribute to a non-default value overrules the older AgentPriority attributes. The EPPriority attribute value cannot be overridden.

#### ExternalStateChange

Specifies what actions must be taken on the group when a resource of this type is detected online or offline outside of VCS control. If OnlineGroup is specified and the resource is detected as online, the group will be brought online. If OfflineGroup is specified and the resource is detected as intentionally offline, the group will be taken offline after due consideration of the group dependency. Default is no action.

#### FaultOnMonitorTimeouts

Indicates the number of consecutive monitor failures to be treated as a resource fault. A monitor attempt is considered a failure if it does not complete within the time specified by the MonitorTimeout attribute.

When a monitor fails as many times as the value specified by this attribute, the corresponding resource is brought down by calling the clean entry point. The resource is then marked faulted, or it is restarted, depending on the value set in the Restart Limit attribute.

**Note:** This attribute applies only to online resources. If a resource is offline, no special action is taken during monitor failures.

When FaultOnMonitorTimeouts is set to 0, monitor failures are not considered indicative of a resource fault.

Default is 4. The FaultOnMonitorTimeouts attribute value can be overridden.

#### FaultPropagation

Specifies if VCS should propagate the fault up to parent resources and take the entire service group offline when a resource faults, or if VCS should not take the group offline, but fail over the group only when the system faults.

This attribute value can be set to 0 or 1. Default = 0.

If FaultPropagation is set to 1, then if a resource in the service group faults, the group is failed over if the group's AutoFailover attribute is set to 1. If FaultPropagation is set to 0, then if a resource in the service group faults, no other resources are taken offline nor the parent group regardless of the value set for the attribute Critical of a resource. VCS gives priority to the same attribute at a group level.

The FaultPropagation attribute value can be overridden

#### FireDrill

A "fire drill" refers to the process of bringing up a database or application on a secondary or standby system for the purpose of doing some processing on the secondary data, or to verify that the application is capable of being brought online on the secondary in case of a primary fault. The FireDrill attribute specifies whether a resource type has fire drill enabled or not. A value of 1 for the FireDrill attribute indicates a fire drill is enabled. A value of 0 indicates a fire drill is not enabled.

The default is 0. The FireDrill attribute can be overridden.

Refer to the *Administrator's Guide* for details of how to set up and implement a fire drill.

#### IMF

Determines whether the IMF-aware agent must perform intelligent resource monitoring. It is an association attribute with three keys—Mode, MonitorFreq, and RegisterRetryLimit.

 Mode defines for which state of the entry point, IMF monitoring must be performed. Mode can take values 0, 1, 2, or 3.

Mode value	Description
0	No IMF monitoring
1	Offline IMF monitoring
0	

- 2 Online IMF monitoring
- 3 Offline and online IMF monitoring
- MonitorFreq specifies the frequency at which the agent invokes the monitor agent function.
- RegisterRetryLimit defines the maximum number of times the agent attempts to register a resource.

The IMF attribute value can be overridden.

**Note:** To make a custom agent IMF-aware, you must add IMF attribute in your configuration.

See "Adding IMF and IMFRegList attributes in configuration" on page 161.

#### IMFRegList

It is an ordered list of attributes. If IMFRegList attribute or any attribute defined in IMFRegList is changed then the registered resource gets unregistered from IMF.

If IMFRegList is not defined and if ArgList attribute or any attribute defined in ArgList gets changed, then the resource gets unregistered from IMF.

**Note:** If IMF support for custom agent is added by a user then it is recommended to define value of IMFRegList attribute, if the number of attributes used for resource registration with IMF is less then ArgList. Thus avoiding unregisteration of resources from IMF when any of the attributes gets changed that are not present in IMFResList.

#### InfoInterval

Specifies the interval, in seconds, between successive invocations of the info entry point for a given resource. The default value of the InfoInterval attribute is 0, which specifies that the agent framework is not to schedule the info entry point periodically; the info entry point can also be invoked by the user from the command line using the hares -refreshinfo command.

For example,

hares -refreshinfo <res> [-sys <system>] [-clus <cluster> | -localclus]

The InfoInterval attribute value can be overridden.

See "About the info entry point" on page 30.

#### InfoTimeout

Maximum time (in seconds) within which the info entry point must complete or be terminated.

The default is 30 seconds. The value of the InfoTimeout attribute is internally capped at MonitorInterval / 2. The InfoTimeout attribute value can be overridden.

You can extend this value by using the VCSAgSetResEPTimeout (for C/C++ entry point) /VCSAG\_SET\_RES\_EP\_TIMEOUT (for script entry point).

**Note:** You can extend this value by using the VCSAgSetResEPTimeout (for C/C++ entry point) /VCSAG\_SET\_RES\_EP\_TIMEOUT (for script entry point). Use this API cautiously as setting a value higher than MonitorInterval / 2 might result in delay of next periodic monitor which is used to check the state of the resource.

See "VCSAgSetResEPTimeout" on page 80.

See "VCSAG\_SET\_RES\_EP\_TIMEOUT" on page 97.

#### IntentionalOffline

Defines how VCS reacts to a configured application being intentionally stopped outside of VCS control.

Add this attribute for agents that support detection of an intentional offline outside of VCS control.

Note that the intentional offline feature is available for agents registered as V51 or later. User can use any script agent registered as V51 or later

The value 0 instructs the agent to register a fault and initiate the failover of a service group when the supported resource is taken offline outside of VCS control. The default value for this attribute is 0.

The value 1 instructs VCS to take the resource offline instead of faulting, when the corresponding application is stopped outside of VCS control. This attribute does not affect VCS behavior on application failure. VCS continues to fault resources if managed corresponding applications fail.

See "About on-off, on-only, and persistent resources " on page 16.

#### LevelTwoMonitorFreq

The number of monitor cycles at which the agent framework initiates detailed monitoring. For example, if you set this attribute to 5, the agent framework initiates detailed monitoring every five monitor cycles.

The LevelTwoMonitorFreq attribute can be overridden at a resource level.

The monitor entry point can check if detail monitoring needs to be done through VCSAgGetMonitorLevel (for C/C++ based entry point) or VCSAG GET MONITOR LEVEL (for script-based entry point).

See "VCSAG GET MONITOR LEVEL" on page 96.

See "VCSAgGetMonitorLevel" on page 67.

#### LogDbg

The LogDbg attribute indicates the debug severities enabled for the resource type or agent framework.

Debug severities used by agent functions are in the range of DBG\_1–DBG\_21. By default, LogDbg is an empty list, meaning that no debug messages are logged for a resource type. Users can modify this attribute for a given resource type, to specify the debug severities that they want to enable, which would cause those debug messages to be printed to the log files. For more information on agent debug levels, see the *Cluster Server Bundled Agents Reference* Guide.

The LogDbg attribute can be overridden at a resource level.

The debug messages from the agent framework are logged with the following severities:

- DBG\_AGDEBUG: Enables most debug logs.
- DBG\_AGINFO: Enables debugging messages related to specific entry-point execution.
- DBG\_AGTRACE: Enables verbose debug logging that prints function tracing.

See "Using debug messages" on page 167.

More information is available about APIs that are available to log debug messages from agent entry points.

See "About logging agent messages" on page 115.

These APIs expect a debug severity as a parameter, along with the message to be logged. You can choose different debug severities for messages to provide different logging levels for the agent. When you enable a a particular severity in the LogDbg attribute, agent entry points log corresponding messages.

The LogDbg attribute is modified such that it can be overridden in VCS 6.2 or later releases. Although using this attribute, we can set DBG\_AGINFO, DBG\_AGTRACE, DBG\_AGDEBUG at resource level but they will not have any impact as these levels are agent type specific. Hence we recommend to set values between DBG\_1 to DBG\_21 at resource level using this attribute.

#### LogFileSize

Sets the size of an agent log file. Value must be specified in bytes. Minimum is 65536 bytes (64KB). Maximum is 134217728 bytes (128MB). Default is 33554432 bytes (32MB). For example,

Values specified less than the minimum acceptable value will be changed 65536 bytes. Values specified greater than the maximum acceptable value will be changed to 134217728 bytes. Therefore, out-of-range values displayed for the command:

hatype -display restype -attribute LogFileSize

will be those entered with the -modify option, not the actual values. The LogFileSize attribute value cannot be overridden.

#### LogViaHalog

Enables the agent's entry points logs to be logged in respective agent log file or engine log files based on the values configured.

- 0- The agent's log will be logged into their respective agent log file.
- 1- The C/C++ entry point's logs will go into the agent log file and the script entry point's logs will go into the engine log file using halog command.

Type: boolean-scalar

Default Value: 0

#### ManageFaults

A service group level attribute. ManageFaults specifies if VCS manages resource failures within the service group by calling clean entry point for the resources. This attribute value can be set to ALL or NONE. Default = ALL.

If set to NONE, VCS does not call clean entry point for any resource in the group. User intervention is required to handle resource faults/failures. When ManageFaults is set to NONE and one of the following events occur, the resource enters the ADMIN WAIT state:

- 1. The offline entry point was ineffective. Resource state is ONLINE/ADMIN WAIT.
- 2. The offline entry point did not complete within the expected time. Resource state is ONLINE/ADMIN WAIT.
- The online entry point did not complete within the expected time. Resource state is OFFLINE|ADMIN\_WAIT.
- 4. The online entry point was ineffective. Resource state is OFFLINE|ADMIN\_WAIT.
- The resource was taken offline unexpectedly. Resource state is OFFLINE|ADMIN\_WAIT.

 For the online resource the monitor entry point consistently failed to complete within the expected time. Resource state is ONLINE| MONITOR\_ TIMEDOUT|ADMIN\_WAIT. The value configured in FaultOnMonitorTimeouts attribute indicates number of consecutive monitor failures after which the resource must move into ONLINE| MONITOR\_ TIMEDOUT|ADMIN\_WAIT state.

#### Meters

Defines the meters based on which fail-over decision will be taken for a service group that contains the resource of type that can perform metering. The keys of this attribute must be a subset of intersection of HostMeters (Cluster attribute) and AvailableMeters(Type level). This attribute cannot be overridden at resource level and cannot be modified at run time.

User can set the value of this attribute in the types.cf file.

Type and dimension: string-keylist

**Default:** static keylist Meters = { SCPU, SMem }

Example:{ SCPU }

See "AvailableMeters " on page 179.

You can refer to the *Cluster Server Administrator's Guide* for information on HostMeters attribute

#### MeterControl

Indicates the intervals at which metering and forecasting are done for the keys specified in the Meters attribute. The attribute value cannot be overridden.

See "Meters" on page 188.

At every ForecastCycle, the ForecastFlag key of VCSInfo attribute will be set to 1 which is passed to the meter entry point to perform the forecasting.

This attribute includes the following keys:

MeterInterval

Frequency in seconds at which metering is done by the agent that supports metering. If the value is configured as 600, it indicates that agent calls meter entry point after every 600 seconds and sends the systems resource utilization data to the VCS engine.

ForecastCycle

The number of metering cycles after which forecasting of available capacity is done. If the value of MeterInterval is 60 seconds and ForcastCycle is 5 seconds then forecasting will be done after every 300 seconds.

You cannot modify the value at run time. User can set value in the type.cf file for the respective agent.

Type and dimension: integer-association

```
Default:static int MeterControl{} = { MeterInterval=600, ForecastCycle=0
}
```

#### MeterRegList

It is an ordered list of attributes. If MeterRegList attribute or any attribute that are defined in MeterRegList is changed then the meter entry point is called immediately.

This attribute cannot be overridden at resource level.

Type and dimension: string-vector

```
Default:static str MeterRegList[] = { LDomName, CfgFile, NumCPU, Memory
}
```

#### MeterRetryLimit

Defines the number of times the meter operation can be retried before it succeeds. If MeterRetryLimit is set to 0, there is no limit on number of retries. If this attribute is set to a non-zero value and the meter entry point fails after the specified attempts, then the metering for that resource is disabled.

You can override this attribute at the resource level.

Default: 10

You can turn on metering in one of the following ways:

 Symantec recommends to increase the MeterRetryLimit attribute value to a higher value using the following command:
 If MeterRetryLimit is defined at type level, enter:

# hatype -modify type name MeterRetryLimit new value

If MeterRetryLimit is overridden at the resource level, enter:

# hares -modify res name MeterRetryLimit new value

Re-enable the resource using the following commands:

# hares -modify res\_name Enabled 0

# hares -modify res name Enabled 1

#### **MeterTimeout**

Maximum time for the meter entry point to complete. The value is in seconds.

Type and dimension: integer-scalar

Default: 300

Example: 900

#### **MonitorInterval**

Duration (in seconds) between two consecutive monitor calls for an ONLINE resource or a resource in transition.

Default is 60 seconds. The MonitorInterval attribute value can be overridden.

#### **MonitorStatsParam**

MonitorStatsParam is a type-level attribute, which stores the required parameter values for calculating monitor time statistics. For example:

- Frequency: Defines the number of monitor cycles after which the average monitor cycle time should be computed and sent to HAD. The value of this key can be from 1 to 30. A value of 0 (zero) indicates that the average monitor time need not be computed. This is the default value for this key.
- ExpectedValue: The expected monitor time in milliseconds for all resources of this type. Default=100.
- ValueThreshold: The acceptable percentage difference between the expected monitor cycle time (ExpectedValue) and the actual monitor cycle time. Default=100.
- AvgThreshold: The acceptable percentage difference between the benchmark average and the moving average of monitor cycle times. Default=40.

The MonitorStatsParam attribute values can be overridden.

For more information:

Refer to the Administrator's Guide.

#### **MonitorTimeout**

Maximum time (in seconds) within which the monitor entry point must complete or else be terminated. Default is 60 seconds. The MonitorTimeout attribute value can be overridden.

The determination of a suitable value for the MonitorTimeout attribute can be assisted by the use of the MonitorStatsParam attribute.

#### **MigrateTimeout**

Maximum time (in seconds) within which the migrate procedure must complete or else the procedure is terminated.

Default value is 600 secs. The MigrateTimeout attribute can be overridden.

#### **MigrateWaitLimit**

Number of monitor intervals to wait for resource to migrate after completing the migrate procedure. MigrateWaitLimit will be applicable for source as well as for target node; as the migrate operation brings the resource offline on the source node and online on the target node. We can also define MigrateWaitLimit as the number of monitor intervals required to wait for resource to go offline on source after completing the migrate procedure, and the number of monitor intervals to wait for resource to come online on target after the resource goes offline on source.

Default value is 2. The MigrateWaitLimit attribute can be overridden.

Probes fired manually are counted when MigrateWaitLimit is set and the resource is waiting to migrate. For example, if the MigrateWaitLimit of a resource is set to 5 and the MonitorInterval is set to 60 (seconds), the resource waits for a maximum of five monitor intervals (that is,  $5 \times 60$ ), and if all five monitors within MigrateWaitLimit report the resource as online on source node, it sets the ADMIN\_WAIT flag. If you run another probe, the resource waits for four monitor intervals (that is,  $4 \times 60$ ), and if the fourth monitor does not report the state as offline on source , it sets the ADMIN\_WAIT flag. This process is repated for remaining monitor intervals (3x60, 2x60 and 1x60). Similarly if the resource does not moved to online state within the MigrateWaitLimit then it sets the ADMIN\_WAIT flag.

#### NumThreads

NumThreads specifies the maximum number of service threads that an agent is allowed to create. Service threads are the threads in the agent that service resource commands. NumThreads does not control the number of threads used for other internal purposes.

Agents dynamically create service threads depending on the number of resources that the agent has to manage. Until the number of resources is less than the NumThreads value, the addition of a new resource will make the agent create an additional service thread. Also, if the number of resources falls below the NumThreads value as a result of deletion of resources, the agent will correspondingly delete service threads. Since an agent for a type will be started by VCS HAD process only if there is at least one resource for that type in the configuration, an agent will always have at least 1 service thread. Setting NumThreads to 1 will thus prevent any additional service threads from being created even if more resources are added.

If the entry points have a locking mechanism within them for synchronization, then set the NumThreads attribute to a relatively low value, for example, 2—5.

The maximum value that can be set for NumThreads is 100. If NumThreads need to be increased beyond 30, please contact Symantec support.

Default is 10. The NumThreads attribute cannot be overridden.

#### OfflineMonitorInterval

The duration (in seconds) between two consecutive monitor calls for an OFFLINE resource. If set to 0, OFFLINE resources are not monitored.

Default is 300 seconds. The OfflineMonitorInterval attribute value can be overridden.

#### OfflineTimeout

Maximum time (in seconds) within which the offline entry point must complete or else be terminated.

Default is 300 seconds. The OfflineTimeout attribute value can be overridden.

#### OfflineWaitLimit

Number of monitor intervals to wait after completing the offline procedure and before the resource goes offline.

Probes fired manually are counted when OfflineWaitLimit is set and the resource is waiting to go offline. For example, say the OfflineWaitLimit of a resource is set to 5 and the MonitorInterval is set to 60. The resource waits for a maximum of five monitor intervals (five times 60), and if all five monitors within OfflineWaitLimit report the resource as offline, it calls the clean agent function. If the user fires a probe, the resource waits for four monitor intervals (four times 60), and if the fourth monitor does not report the state as offline, it calls the clean agent function. If the user fires another probe, one more monitor cycle is consumed and the resource waits for three monitor intervals (three times 60), and if the third monitor does not report the state as offline, it calls the clean agent function.

Default = 0.

#### OnlineClass

Indicates the scheduling class at which the Online entry point needs to run. Only the Online entry point gets affected by this attribute.

Default = -1, which indicates that this attribute is not being used. Setting this attribute to a non-default value overrules the older AgentClass attributes. The OnlineClass attribute value cannot be overridden.

#### OnlinePriority

Indicates the scheduling priority at which the Online entry point needs to run. Only the Online entry point gets affected by this attribute.

Default = -1, which indicates that this attribute is not being used. Setting this attribute to a non-default value overrules the older AgentPriority attributes. The OnlinePriority attribute value cannot be overridden.

#### OnlineRetryLimit

Number of times to retry online if the attempt to bring a resource online is unsuccessful. This attribute is meaningful only if clean is implemented.

Default is 0. The OnlineRetryLimit attribute value can be overridden.

#### OnlineTimeout

Maximum time (in seconds) within which the online entry point must complete or else be terminated.

Default is 300 seconds. The OnlineTimeout attribute value can be overridden.

#### OnlineWaitLimit

Number of monitor intervals to wait after completing the online procedure, and before declaring the online attempt as ineffective.

This attribute is meaningful only if the clean entry point is implemented.

If clean is implemented, when the agent reaches the maximum number of monitor intervals it assumes that the online procedure was ineffective and runs clean. The

agent then notifies HAD that the online attempt failed, or retries the procedure, depending on whether or not the OnlineRetryLimit is reached.

If clean is not implemented, the agent continues to periodically run monitor until the resource is brought online.

Each probe command fired from the user is considered as one monitor interval. For example, say the OnlineWaitLimit of a resource is set to 5. This means that the resource will be moved to a faulted state after five monitor intervals. If the user fires a probe, then the resource will be faulted after four monitor cycles, if the fourth monitor does not report the state as ONLINE. If the user again fires a probe, then one more monitor cycle is consumed and the resource will be faulted if the third monitor does not report the state as ONLINE.

Default is 2. The OnlineWaitLimit attribute value can be overridden.

#### OpenTimeout

Maximum time (in seconds) within which the open entry point must complete or else be terminated. The OpenTimeout attribute value can be overridden.

#### Operations

Indicates the valid operations for the resources of the type. The values are OnOff (can be brought online and taken offline), OnOnly (can be online only), and None (cannot be brought online or taken offline but can be monitored).

Default is OnOff. The Operations attribute value cannot be overridden.

#### RegList

RegList is a type level keylist attribute that can be used to store, or register, a list of certain resource level attributes. The agent calls the <code>attr\_changed</code> entry point for a resource when the value of an attribute listed in RegList is modified. The RegList attribute is useful where a change in the values of important attributes require specific actions that can be executed from the <code>attr changed</code> entry point.

By default, the attribute RegList is not included in a resource's type definition, but it can be added using either of the two methods shown below.

Assume the RegList attribute is added to the FileOnOff resource type definition and its value is defined as PathName. Thereafter, when the value of the PathName attribute for a FileOnOff resource is modified, the attr changed entry point is called.

 Method one is to modify the types definition file (types.cf for example) to include the RegList attribute when VCS is not running. Add a line in the definition of a resource type that resembles:

```
static keylist RegList = { attribute1_name,
attribute2_name,...}
```

For example, if the type definition is for the FileOnOff resource and the name of the attribute to register is <code>PathName</code>, the modified type definition would resemble:

```
.
.
.
type FileOnOff (
    str PathName
    static keylist RegList = { PathName }
    static str ArgList[] = { PathName }
)
.
.
```

 Method two is to use the haattr command to add the RegList attribute to a resource type definition and then modify the value of the type's RegList attribute using the hatype command when VCS is running; the commands are:

haattr -add -static resource\_type RegList -keylist

To set value

```
# hatype -modify resource_type RegList attribute_name1
attribute name2
```

To add a new key

# hatype -modify resource\_type RegList -add attribute\_name3
For example:

- # haattr -add -static FileOnOff RegList -keylist
- # hatype -modify FileOnOff RegList PathName
- # hatype -modify FileOnOff RegList -add PathName

The RegList attribute cannot be overridden.

#### RestartLimit

Affects how the agent responds to a resource fault.

A non-zero value for RestartLimit causes the invocation of the online entry point instead of the failover of the service group to another system. The agent process attempts to restart the resource according to the number set in RestartLimit before it gives up and attempts failover. However, if the resource remains online for the interval designated in ConfInterval, earlier attempts to restart are not counted against RestartLimit

**Note:** The agent will not restart a faulted resource if the clean entry point is not implemented. Therefore, the value of the RestartLimit attribute applies only if clean is implemented.

Default is 0. The RestartLimit attribute value can be overridden.

See "ToleranceLimit" on page 197.

#### ScriptClass

Indicates the scheduling class of the script processes (for example, online) created by the agent. This attribute is not an overrideable static attribute.

The default setting is TS.

#### ScriptPriority

Indicates the priority of the script processes created by the agent. This attribute is not an overrideable static attribute.

Default is 0.

#### SourceFile

The file from which the configuration was read. This attribute is not an overrideable static attribute.

#### SupportedActions

The SupportedActions (string-keylist) attribute lists all possible actions defined for an agent, including those defined by the agent developer. The HAD process validates the action\_token value specified in the hares -action resource action\_token command against the SupportedActions attribute. For example, if action\_token is not present in SupportedActions, HAD will not allow the command to go through.

It is the responsibility of the agent developer to initialize the SupportedActions attribute in the resource type definition and update the definition for each new action added to the action entry point code or script. This attribute serves as a reference for users of the command line or the graphical user interface.

See "About the action entry point" on page 29.

An example definition of a resource type in a VCS <code>ResourceTypeTypes.cf</code> file may resemble:

```
Type DBResource (
   static str ArgList[] = { Sid, Owner, Home, User, Pwork,
        StartOpt, ShutOpt }
   static keylist SupportedActions = { VRTS_GetRunningServices,
        DBRestrict, DBUndoRestrict, DBSuspend, DBResume }
   str Sid
   str Owner
   str Home
   str User
   str Pword
   str StartOpt
   str ShutOpt
   )
```

In the SupportedActions attribute definition, VRTS\_GetRunningServices is a Veritas predefined action, and the actions following it are defined by the developer. The SupportedActions attribute value cannot be overridden.

#### SupportedOperations

Indicates the operations that can be performed by the agent. The value can be set to "migrate", "meter" or both. The attribute value must be set only by those agents that support metering and migration.

This attribute is not an overrideable static attribute.

#### ToleranceLimit

A non-zero ToleranceLimit allows the monitor entry point to return OFFLINE several times before the ONLINE resource is declared FAULTED. If the monitor entry point reports OFFLINE more times than the number set in ToleranceLimit, the resource is declared FAULTED. However, if the resource remains online for the interval designated in ConfInterval, any earlier reports of OFFLINE are not counted against ToleranceLimit. Default is 0. The ToleranceLimit attribute value can be overridden.

Each probe command fired from the user is considered as one monitor. For example, when Tolerance limit of a resource is set to 5, the resource will be moved to a faulted state after five monitor intervals. If the user fires another probe and the resource is not reported as ONLINE, then the resource will be faulted after four monitor cycles. This process will be repeated for five monitoring cycles.

# Chapter 10

# State transition diagram

This chapter includes the following topics:

- State transitions
- State transitions with respect to ManageFaults attribute

### State transitions

This section describes state transitions for:

- Opening a resource
- Resource in a steady state
- Bringing a resource online
- Taking a resource offline
- Resource fault (without automatic restart)
- Resource fault (with automatic restart)
- Monitoring of persistent resources
- Closing a resource
- Migrating a resource

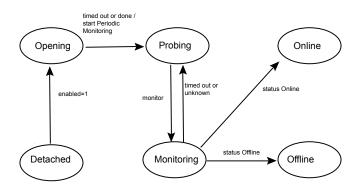
In addition, state transitions are shown for the handling of resources with respect to the ManageFaults service group attribute.

See "State transitions with respect to ManageFaults attribute" on page 213.

The states shown in these diagrams are associated with each resource by the agent framework. These states are used only within the agent framework and are independent of the IState resource attribute values indicated by the engine.

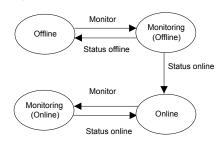
The agent writes resource state transition information into the agent log file when the LogDbg parameter, a static resource type attribute, is set to the value DBG\_AGINFO. Agent developers can make use of this information when debugging agents.

Figure 10-1 Opening a resource



When the agent starts up, each resource starts with the initial state of Detached. In the Detached state (Enabled=0), the agent rejects all commands to bring a resource online or take it offline.

Figure 10-2 Resource in a steady state



When resources are in a steady state of Online or Offline, they are monitored at regular intervals. The intervals are specified by the MonitorInterval attribute in the Online state and by the OfflineMonitorInterval attribute in the Offline state. An Online resource that is unexpectedly detected as Offline is considered to be faulted. Refer to diagrams describing faulted resources.

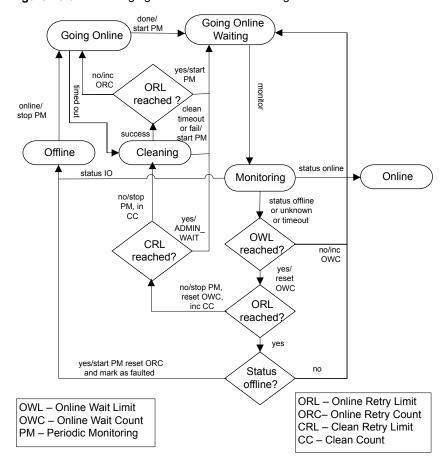


Figure 10-3 Bringing a resource online: ManageFaults=ALL

When the agent receives a request from the engine to bring the resource online, the resource enters the Going Online state, where the online entry point is invoked.

If online entry point completes, the resource enters the Going Online Waiting state where it waits for the next monitor cycle.

If online entry point timesout, the agent call clean.

If monitor of GoingOnlineWaiting state returns a status as *online*, the resource moves to the Online state.

If monitor of GoingOnlineWaiting state returns a status as *Intentional Offline*, the resource moves to the Offline state.

If, however, the *monitor* times out, or returns a status of "not Online" (that is, unknown or offline), the following actions are considered:

- If OnlineWaitLimit is not reached then resource returns to GoingOnlineWaiting and waits for next monitor.
- If OnlineWaitLimit and OnlineRetryLimit are reached and the status remains unknow then resource returns to GoingOnlineWaiting and waits for next monitor.
- If OnlineWaitLimit and OnlineRetryLimit are reached then the status remains offline then resource return to Offline state and marks the resource as faulted.
- If OnlineWaitLimit is reached and OnlineRetryLimit is not reached then run *clean*, if CleanRetryLimit is not reached.
- If OnlineWaitLimit and CleanRetryLimit are reached and OnlineRetryLimit is not reached then move the resource to GoingOnlineWaiting and mark it as ADMIN\_WAIT.
- If CleanRetryLimit is not reached and agent calls *clean* then following things can happen:
  - If clean times out or fails, the resource again returns to the Going Online Waiting state and waits for the next monitor cycle.
  - If clean succeeds with the OnlineRetryLimit reached, and the subsequent monitor reports the status as offline, the resource transitions to the offline state and it is marked as FAULTED.

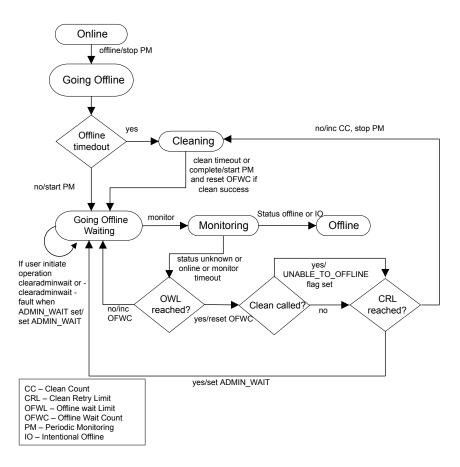


Figure 10-4 Taking a resource offline and ManageFault = ALL

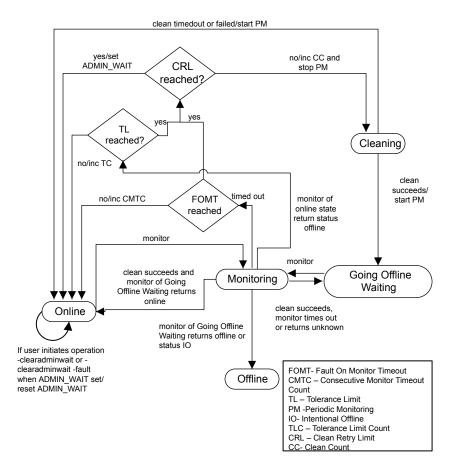
Upon receiving a request from the engine to take a resource *offline*, the agent places the resource in a GoingOffline state and invokes the offline entry point and stop periodic monitoring.

If offline completes, the resource enters the GoingOffline Waiting state, agent starts periodic monitoring of resource and also insert a monitor command for the resource. If offline times out, the clean entry point is called for the resource. If *clean* times out or complete then start periodic monitoring and reset Offline Wait Count if clean was success and move resource to Going Offline Waiting state

If monitor of Going Offline Waiting state returns offline or intentional offline then resource moves to *offline* state

If monitor of the GoingOffline Waiting state returns unknown or online, or if the monitor times out then,

- If OfflineWait Limit is not reached then the resource is moved to GoingOffline Waiting state.
- If Offline Wait Limit is reached then the resource which is cleaned earlier is called, then mark the resource as UNABLE TO OFFLINE
- If *CleantRetryLimit* is not reached then call clean.
- If CleantRetryLimit is reached then mark resource as ADMIN\_WAIT state and move the resource to GoingOffline Waiting state.
- If the user initiates operation "-clearadminwait" then reset the ADMIN\_WAIT flag.
   If user initiates operation "-clearaminwait -fault" then agent resets the ADMIN\_WAIT flag.



# Figure 10-5 Resource fault when RestartLimit reached and ManageFault = ALL

This diagram describes the activity that occurs when a resource faults and the RestartLimit is reached. When the monitor entry point times out successively and FaultOnMonitorTimeout is reached, or monitor returns offline and the ToleranceLimit is reached.

If *clean* retry limit is reached then set ADMIN\_WAIT flag for resource and move resource to *online* state if not reached the agent invokes the clean entry point.

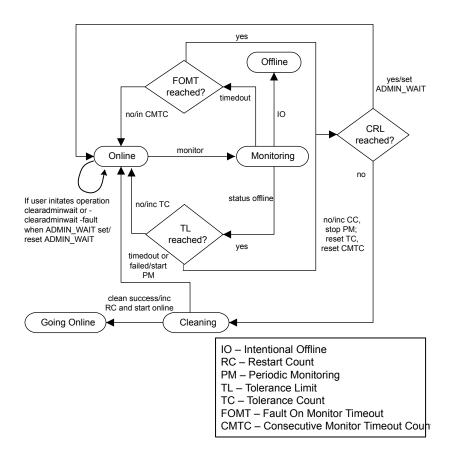
If *clean* fails, or if it times out, the agent places the resource in the *online* state as if no fault has occurred and starts periodic monitoring. If *clean* succeeds, the resource is placed in the Going Offline Waiting state and start periodic monitoring, where the agent waits for the next monitor.

If *clean* succeeds, the resource is placed in the GoingOffline Waiting state, where the agent waits for the next monitor.

- If monitor reports online, the resource is placed back online as if no fault occurred. If monitor reports offline, the resource is placed in an offline state and marked as FAULTED. If monitor reports IO, the resource is placed in an offline state
- If *monitor* reports unknown or times out, the agent places the resource back into the Going Offline Waiting state, and sets the UNABLE TO OFFLINE flag.

**Note:** If *clean* succeeds, the agent move resource to GoingOfflineWait and the resource is marked faulted. If monitoring of GoingOfflineWaiting returns *online* then the resource is moved to online state as engine does not expects the resource to go in offline state the as GoingOfflineWaiting state was set by the agent as a result of *clean* success.





This diagram describes the activity that occurs when a resource faults and the RestartLimit is not reached. When the *monitor* entry point times out successively and FaultOnMonitorTimeout is reached, or monitor returns offline and the ToleranceLimit is reached then agent checks the clean counter to check if the clean entry point can be invoked.

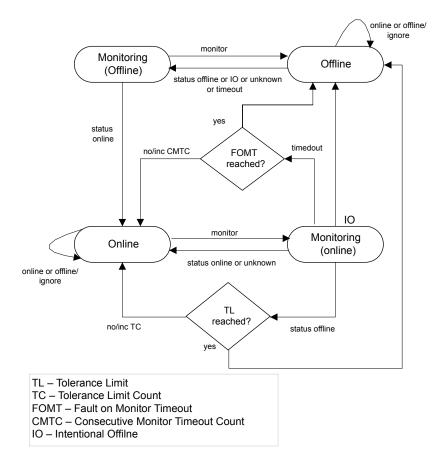
If CleanRetryLimit is reached then set ADMIN\_WAIT flag for the resource and move the resource to online state. If clean retry limit fails to reach, the agent invokes the clean entry point.

If *clean* succeeds, the resource is placed in the Going Online state and the *online* entry point is invoked to restart the resource; refer to the diagram, "Bringing a resource online."

 If *clean* fails or times out, the agent places the resource in the Online state as if no fault occurred.

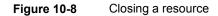
Refer to the diagram "Resource fault without automatic restart," for a discussion of activity when a resource faults and the RestartLimit is reached.

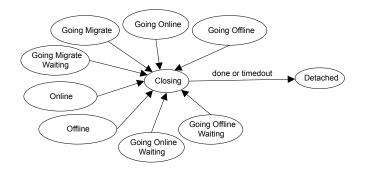
Figure 10-7 Monitoring of persistent resources



If *monitor* returns *offline* and the <code>ToleranceLimit</code> is reached, the resource is placed in an *Offline* state and noted as <code>FAULTED</code>. If monitor timeout and

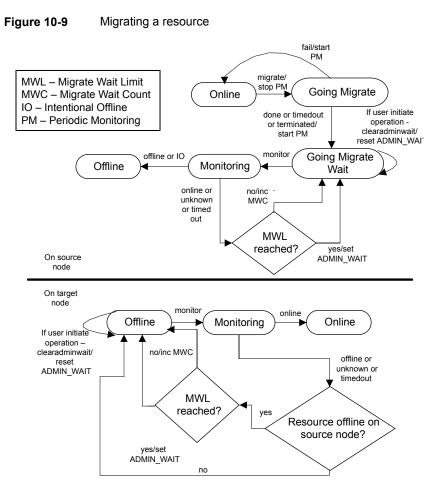
FaultOnMonitorTimeouts is reached, the resource is placed in an *Offline* state and noted as FAULTED.





The state diagram explains all the states from where a resource can move to *Closing* state. The following tables describes the actions performed in different state by which a resource can move to *Closing* state,

State	Action
Online to Closing	hastop –local –force or hares -delete or Enabled = 0 only if resource is persistent resource
Offline to Closing	Enabled = 0 or hastop –local or hastop –local –force or hares -delete
GoingOnlineWaiting	hastop –local –force or hares -delete
GoingOfflineWaiting	hastop –local –force or hares -delete
GoingMigrateWaiting	hastop –local –force or hares -delete
GoingOnline	hastop –local –force
GoingOffline	hastop –local –force
GoingMigrate	hastop –local –force
Probing	Enabled = 0 or hastop –local or hastop –local –force or hares –delete



The migration process is initiated from the source system, where virtual machine (VM) is online and the VM is migrated to the target system where it was offline. When the agent on the source system receives a migration request from the engine to migrate the resource, the resource goes to Going Migrate state, where migrate entry point is invoked. If the migrate entry point fails with return code 255, the resource is transitioned back to the online state and failure of migrate operation is communicated to the engine. This indicates that the migration operation cannot be performed.

Agent framework ignores any value returned between 101 to 254 range and will return to online state. If the migrate entry point completes successfully or times out is reached, the resource enters the Going Migrate Waiting state where it waits for the next monitor cycle and the monitor calls with the frequency as configured in

MonitorInterval. If monitor returns an offline status, the resource moves to the offline state and the migration on the source system is considered complete.

Even after moving to offline state the agent keeps on monitoring the resource with same monitor frequency as configured in MonitorInterval. This is to detect if VM fails back at source node early. However, if monitor entry point times out or reports the state as online or unknown, the resource waits for the MigrateWaitLimit resource cycle to complete.

If any of the monitor within MigrateWaitLimit reports the state as offline, the resource transitions to offline state and the same is reported to the engine. If the monitor entry point times out or reports the state as online or unknown even after MigrateWaitLimit has reached, the ADMIN WAIT flag is set.

If resource migration operation is successful on source node then on target node the agent change the monitoring frequency from OfflineMonitorInterval to MonitorInternal to detect success full migration early. But if resource is not detected as online on target node even after MigrateWaitLimit is reached then resource is moved to ADMIN\_WAIT state and agent fail back to monitor frequency as configured in OfflineMonitorInterval

**Note:** The agent does not call clean if the migrate entry point times out or if monitor after migrate entry point times out or reports the state as online or unknown even after MigrateWaitLimit has reached. You need to manually clear the ADMIN\_WAIT flag after resolving the issue.

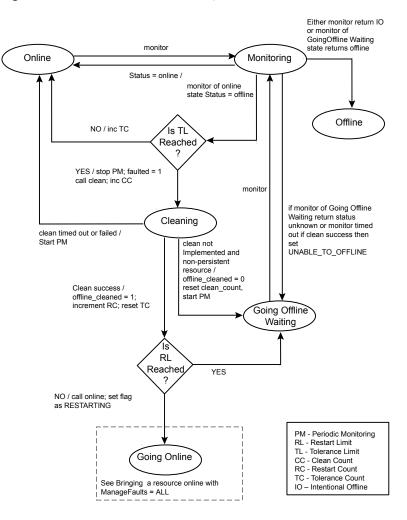
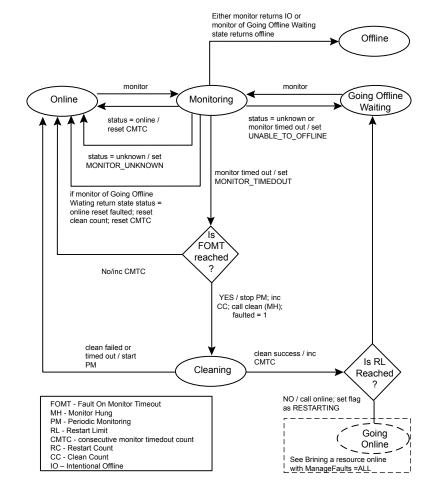


Figure 10-10 Resource fault: ManageFaults attribute = ALL



#### Figure 10-11 Resource fault (monitor hung): ManageFaults attribute = ALL

## State transitions with respect to ManageFaults attribute

This section shows state transition diagrams with respect to the ManageFault attribute.

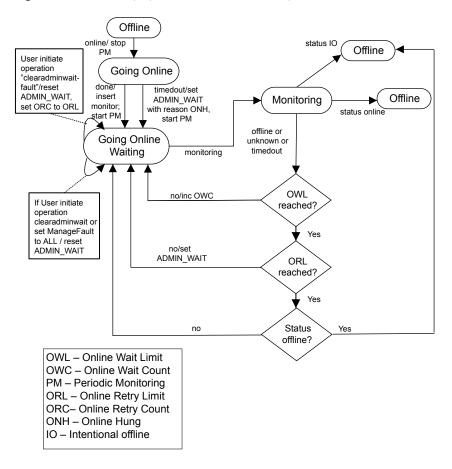
By default, ManageFaults is set to ALL, in which case the clean entry point is called by VCS.

See "ManageFaults" on page 187.

The diagrams cover the following conditions:

- Bringing a resource online when the ManageFaults attribute is set to NONE
- Taking a resource offline when the ManageFaults attribute is set to NONE
- Resource fault when ManageFaults attribute is set to ALL
- Resource fault (unexpected offline) when ManageFaults attribute is set to NONE
- Resource fault (monitor is hung) when ManageFaults attribute is set to ALL
- Resource fault (monitor is hung) when ManageFaults attribute is set to NONE

Figure 10-12 Bringing a resource online: ManageFaults attribute = NONE



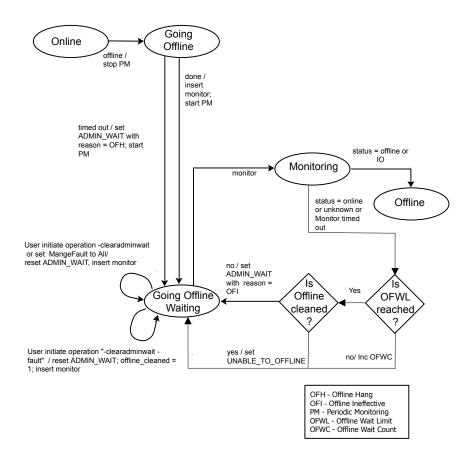
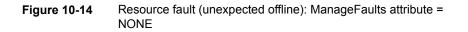


Figure 10-13 Taking a resource offline; ManageFaults = None



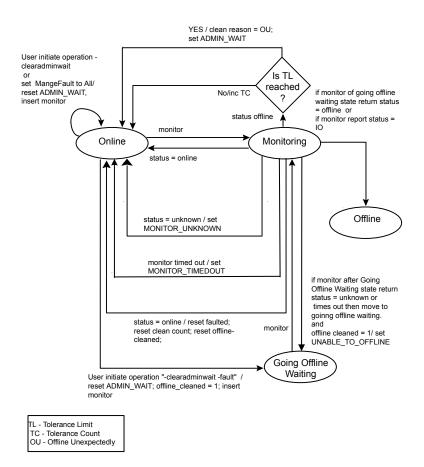
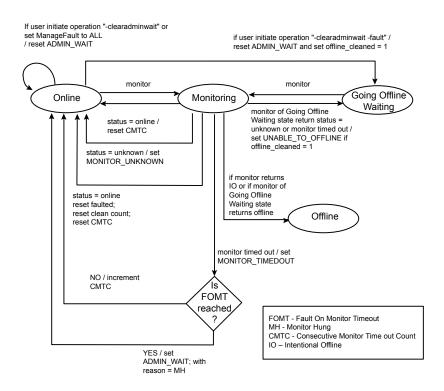


Figure 10-15 Resource fault (monitor hung): ManageFaults attribute = NONE



### Chapter

# Internationalized messages

This chapter includes the following topics:

- About internationalized messages
- Creating SMC files
- Converting SMC files to BMC files
- Using BMC Map Files
- Updating BMC Files

#### About internationalized messages

VCS handles internationalized messages in *binary message catalogs* (BMCs) generated from *source message catalogs* (SMCs).

- A source message catalog (SMC) is a plain text catalog file encoded in ASCII or in UCS-2, a two-byte encoding of Unicode. Developers can create messages using a prescribed format and store them in an SMC.
- A binary message catalog(BMC) is a catalog file in a form that VCS can use.
   BMCs are generated from SMCs through the use of the bmcgen utility.

Each module requires a BMC. For example, the VCS engine (HAD), GAB, and LLT require distinct BMCs, as do each enterprise agent and each custom agent. For agents, a BMC is required for each operating system platform.

Once generated, BMCs must be placed in specific directories that correspond to the module and the language of the message. You can run the bmcmap utility within the specific directory to create a BMC map file, an ASCII text file that links BMC

files with their corresponding module, language, and range of message IDs. The map file enables VCS to manage the BMC files.

You can change an existing SMC file to generate an updated BMC file.

#### **Creating SMC files**

Since Source Message Catalog files are used to generate the Binary Message Catalog files, they must be created in a consistent format.

#### SMC format

Writer: introductory text is required here.

```
#!language = language_ID
#!module = module_name
#!version = version
#!category = category_ID
# comment
message_ID1 {%s:msg}
message_ID2 {%s:msg}
# comment
message_ID4 {%s:msg}
message_ID5 {%s:msg}
...
```

#### Example SMC file

Examine an example SMC file:

VRTSvcsSunAgent.smc

The sample file is based on the SMC format:

```
#!language = en
#!module = HAD
#!version = 4.0
#!category = 203
# common library
```

- 100 {"%s:Invalid message for agent"}
- 101 {"%s:Process %s restarted"}
- 102 {"%s:Error opening /proc directory"}
- 103 {"%s:online:No start program defined"}
- 104 {"%s:Executed %s""}
- 105 {"%s:Executed %s"}

#### Formatting SMC files

- SMC files must be encoded in UCS-2, ASCII, or UTF-8. A discussion of file naming conventions is available. See "Naming SMC files, BMC files" on page 220.
- All messages should begin with "%s:" that represents the three-part header "Agent:Resource:EntryPoint" generated by the agent framework.
- The HAD module must be specified in the header for custom agents.
   See "Example SMC file" on page 219.
- The minor number of the version (for example, 2.x) can be modified each time a BMC is to be updated. The major number is only to be changed by VCS. The version number indicates to processes handling the messages which catalog is to be used.

See "Updating BMC Files" on page 224.

- In the SMC header, no space is permitted between the "#" and the "!" characters. Spaces can follow the "#" character and regular comments in the file. See the example above.
- SMC filenames must use the extension: .smc.
- A message should contain no more than six string format specifiers.
- Message IDs must contain only numeric characters, not alphabetic characters.
   For example, 2001003A is invalid. Message IDs can range from 1 to 65535.
- Message IDs within an SMC file must be in ascending order.
- A message formatted to span across multiple lines must use the "\n" characters to break the line, not a hard carriage return. Line wrapping is permitted. See the examples that follow.

#### Naming SMC files, BMC files

BMC files, which follow a naming convention, are generated from SMC files. The name of an SMC file determines the name of the generated BMC file. The naming convention for BMC files has the following pattern:

VRTSvcs{Sun|AIX|Lnx}{Agent name}.bmc

where the *platform* and *agent\_name* are included.

For example:

VRTSvcsLnxOracle.bmc

#### Message examples

An illegal message, with hard carriage returns embedded with the message:

201 {"%s:To be or not to be!
 That is the question"}

A valid message using "\n":

10010 {"%s:To be or not to be!\n That is the question"}

A valid message with text wrapping to the next line:

```
10012 {"%s:To be or not to be!\n
That is the question.\n Whether tis nobler in the mind to
suffer\n the slings and arrows of outrageous fortune\n or to
take arms against a sea of troubles"}
```

#### Using format specifiers

Using the "%s" specifier is appropriate for all message arguments unless the arguments must be reordered. Since the word order in messages may vary by language, a format specifier,%#\$s, enables the reordering of arguments in a message; the "#" character is a number from 1 to 99.

In an English SMC file, the entry might resemble:

```
301 {"%s:Setting cookie for proc=%s, PID = %s"}
```

In a language where the position of message arguments need to switch, the same entry in the SMC file for that language might resemble:

```
301 {"%s:Setting cookie for process with PID = %3$s, name =
%2$s"}
```

#### **Converting SMC files to BMC files**

Use the bmcgen utility to convert SMC files to BMC files. For example:

bmcgen VRTSvcsLnxAgent.smc

The file VRTSvcsLnxAgent.bmc is created in the directory where the SMC file exists. A BMC file must have an extension: .bmc.

By default, the bmcgen utility assumes the SMC file is a Unicode (UCS-2) file. For ASCII or UTF-8 encoded files, use the -ascii option. For example:

bmcgen -ascii VRTSvcsSunAgent.smc

#### Storing BMC files

By default, BMC files must be installed in /opt/VRTS/messages/language, where language is a directory containing the BMCs of a given supported language. For example, the path to the BMC for a Japanese agent on a Solaris system resembles:

/opt/VRTS/messages/ja/VRTSvcsSunAgent.bmc.

#### VCS languages

The languages supported by VCS are listed as subdirectories, such as /ja (Japanese) and /en (English), in the directory /opt/VRTS/messages.

#### Displaying the contents of BMC files

The bmcread command enables you to display the contents of the binary message catalog file. For example, the following command displays the contents of the specified BMC file:

bmcread VRTSvcsLnxAgent.bmc bmcread VRTSvcsW2KAgent.bmc

#### **Using BMC Map Files**

VCS uses a BMC map file to manage the various BMC files of a given module for a given language. HAD is the module for the VCS engine, bundled agents, enterprise agents, and custom agents. A BMC map file is an ASCII text file that associates BMC files with their category and unique message ID range.

#### Location of BMC Map Files

Map files, by default, are created in the same directories as their corresponding BMC files: /opt/VRTS/messages/language.

#### Creating BMC Map Files

#### Developers can add BMCs to the BMC map file. After generating a BMC file:

1 Copy the BMC file to the corresponding directory. For example:

```
cp VRTSvcsLnxOracle.bmc /opt/VRTS/messages/en
```

2 Change to the directory containing the BMC file and run the bmcmap utility. For example:

```
cd /opt/VRTS/messages/en
bmcmap -create en HAD
cd %VCS_HOME%\messages\en
bmcmap -create en HAD
```

The bmcmap utility scans the contents of the directory and dynamically generates the BMC map. In this case, HAD.bmc map is created.

#### Example BMC Map File

An example of a BMC Map file named HAD.bmcmap on a Solaris system.

```
# This is a program generated file, please do not edit.
Language=en
HAD=VRTSvcsHad VRTSvcsAgfw VRTSvcsWac \
VRTSvcsHbfw VRTSvcsAlerts VRTSvcsTriggers \
VRTSvcsApi gcoconfig fdsetup \
hazonesetup hagetcf uuidconfig \
hazoneverify VRTSvcsSunAgent VRTSvcsCommonAgent \
VRTSvcsOracle VRTSvcsDb2udb VRTSvcsCVMCluster \
VRTSvcsCVMVolDg VRTSvcsSunVVR VRTSvcsCFSMount \
VRTSvcsSybase VRTSvcsCVMVxconfigd VRTSvcsCFSfsckd \
VRTSvcsHad.version=5.1
VRTSvcsHad.category=1
VRTSvcsHad.iDstart=0
```

VRTSvcsHad.IDend=53502

VRTSvcsAgfw.version=5.1 VRTSvcsAgfw.category=2 VRTSvcsAgfw.IDstart=0 VRTSvcsAgfw.IDend=60019

VRTSvcsWac.version=5.1 VRTSvcsWac.category=3 VRTSvcsWac.IDstart=0 VRTSvcsWac.IDend=53006

VRTSvcsHbfw.version=5.1 VRTSvcsHbfw.category=4 VRTSvcsHbfw.IDstart=0 VRTSvcsHbfw.IDend=13301

```
VRTSvcsAlerts.version=5.1
VRTSvcsAlerts.category=5
VRTSvcsAlerts.IDstart=10018
VRTSvcsAlerts.IDend=52026
```

#### **Updating BMC Files**

You can update an existing BMC file. This may be necessary, for example, to add new messages or to change a message.

This can be done in the following way:

- If the original SMC file for a given BMC file exists, you can edit it using a text editor. Otherwise, create a new SMC file.
  - Make your changes, such as adding, deleting, or changing messages.
  - Change the minor number of the version number in the header. For example, change the version from 2.0 to 2.1.
  - Save the file.
- Generate the new BMC file using the bmcgen command; place the new BMC file in the corresponding language directory.
- In the directory containing the BMC file, run the bmcmap command to create a new BMC map file.

Chapter

### Troubleshooting VCS resource's unexpected behavior using First Failure Data Capture (FFDC)

This chapter includes the following topics:

 Enhancing First Failure Data Capture (FFDC) to troubleshoot VCS resource's unexpected behavior

# Enhancing First Failure Data Capture (FFDC) to troubleshoot VCS resource's unexpected behavior

FFDC is the process of generating and dumping debug information on unexpected events.

Earlier, FFDC information is generated on following unexpected events:

- Segmentation fault
- When agent fails to heartbeat with engine

From VCS 6.2 version, the capturing of the FFDC information on unexpected events has been extended to resource level and to cover VCS events. This means, if a resource faces an unexpected behavior then FFDC information will be generated.

The current version enables the agent to log detailed debug logging during unexpected events with respect to resource, such as,

- Monitor entry point of a resource reported OFFLINE/IO when it was in ONLINE state.
- Monitor entry point of a resource reported UNKNOWN.
- If any entry point times-out.
- If any entry point reports failure.

Now whenever an unexpected event occurs FFDC information will be automatically generated. And this information will be logged in their respective agent log file.

### Appendix

## Using pre-5.0 VCS agents

This appendix includes the following topics:

- Using pre-5.0 VCS agents and registering them with V50 or later
- Guidelines for using pre-VCS 4.0 Agents
- Log messages in pre-VCS 4.0 agents
- Pre-VCS 4.0 Message APIs

# Using pre-5.0 VCS agents and registering them with V50 or later

With VCS 5.0 release, the agent framework has been enhanced. For using this enhanced agent framework for your agent, you need to register the agent with the agent framework version V50 or later. The following sections describe how to use pre-5.0 agents with the VCS 5.0 agent framework.

When you use pre-5.0 agents with VCS, you may register them as V50 or later agents after making necessary modifications. Making this conversion affords you advantages, which include:

- You can use different versions of an agent on different systems in VCS.
- You can make changes to the resource type definition used on some systems without affecting how older versions of the agents function

#### Outline of steps to change V40 agents to V50 or later

 Modifications to PATH variables and links to the agent binary registered with agent version V50 or later may be necessary.

- Change the way attributes and their values are passed to the entry points from the V40 format to V50 or later name-value tuple format.
- Include /opt/VRTSvcs/lib in path for Perl and shell to source them.
- Set necessary environment variables.

See "About the ArgList and ArgListValues attributes" on page 43.

#### Example script in V40 and V50 or later

Note the following comparison.

#### V40

```
ResName=$1
Attr1=$2
Attr2=$3
VCSHOME="${VCS_HOME:-/opt/VRTSvcs}"
. $VCSHOME/bin/ag_i18n_inc.sh;
VCSAG_SET_ENVS $ResName;
```

#### V50 or later

```
ResName=$1; shift;
."../ag_il8n_inc.sh";
VCSAG SET ENVS $ResName;
```

```
VCSAG_GET_ATTR_VALUE "Attr1" -1 1 "$@";
attr1_value=${VCSAG_ATTR_VALUE};
VCSAG_GET_ATTR_VALUE "Attr2" -1 1 "$@";
attr2_value=${VCSAG_ATTR_VALUE};
```

#### Sourcing ag\_i18n\_inc modules in script entry points

In entry points, you need to source the ag\_i18n\_inc modules. The following examples assume that the agent is installed in the directory /opt/VRTSvcs/bin/type.

For entry points in Perl:

```
...
$ResName = shitf;
use ag_i18n_inc;
VCSAG_SET_ENVS ($ResName);
...
```

For entry points in Shell:

```
...
ResName = $1; shift;
. "../ag_i18n_inc.sh";
VCSAG SET ENVS $ ResName;
```

#### **Guidelines for using pre-VCS 4.0 Agents**

The agent framework supports all VCS agents by enabling them to communicate with the engine about the definitions of resource types, the values configured for the resource attributes, and entry points they use.

Changes made to the agent framework with VCS 4.0 and VCS 5.0 releases affect how agents developed using the pre-VCS 4.0 agent framework can be used. While not necessary, all pre-VCS 4.0 agents may be modified to work with the VCS 4.0 and later agent framework so that the new entry points can be used.

Note the following guidelines:

- If the pre-VCS 4.0 agent is implemented strictly in scripts, then the VCS 4.0 and later ScriptAgent can be used on UNIX. If desired, the VCS 4.0 and later action and info entry points can be used directly.
- If the pre-VCS 4.0 agent is implemented using any C++ entry points, the agent can be used if developers do not care to implement the action or info entry points. The VCS 4.0 and later agent framework assumes all pre-VCS 4.0 agents are version 3.5.
- If the pre-VCS 4.0 agent is implemented using any C++ entry points, and you want to implement the action or the info entry point:
  - Add the action or info entry point, C++ or script-based, to the agent.
  - Use the API VCSAgInitEntryPointStruct with the parameter V40 to register the agent as a VCS 4.0 agent. Use the VCSAgValidateAndSetEntryPoint API to register your C++ entry points.
  - Recompile the agent.

**Note:** Agents developed on the 4.0 and later agent framework are not compatible with the 2.0 or the 3.5 pre-4.0 frameworks.

#### Log messages in pre-VCS 4.0 agents

The log messages in pre-VCS 4.0 agents are automatically converted to the VCS 4.0 and later message format.

See Logging agent messages for more information.

#### Mapping of log tags (pre-VCS 4.0) to log severities (VCS 4.0)

For agents, the severity levels of entry point messages for VCS 4.0 and later correspond to the pre-VCS 4.0 entry point message tags as shown in this table:

Log Tag (Pre-VCS 4.0)	Log Severity (VCS 4.0 and later)
TAG_A	VCS_CRITICAL
TAG_B	VCS_ERROR
TAG_C	VCS_WARNING
TAG_D	VCS_NOTE
TAG_E	VCS_INFORMATION
TAG_F through TAG_Z	VCS_DBG1 through VCS_DBG21

#### How Pre-VCS 4.0 Messages are Displayed by VCS 4.0 and Later

In the following examples, a message written in a VCS 3.5 agent is shown as it would appear in VCS 3.5 and as it appears in VCS 4.0 and later. Note that when messages from pre-VCS 4.0 agents are displayed by VCS 4.0 or later, a category ID of 10000 is included in the unique message identifier portion of the message. The category ID was introduced with VCS 4.0.

Pre-VCS 4.0 message output:

```
TAG_B 2003/12/08 15:42:30
VCS:141549:Mount:nj_batches:monitor:Mount resource will not go
online because FsckOpt is incomplete
```

Pre-VCS 4.0 message displayed by VCS 4.0 and later

```
2003/12/15 12:39:32 VCS ERROR V-16-10000-141549
Mount:nj_batches:monitor:Mount resource will not go online
because FsckOpt is incomplete
```

#### Comparing Pre-VCS 4.0 APIs and VCS 4.0 Logging Macros

This guide describes the logging macros for C++ agents and script-based agents.

See Logging agent messages for more information.

For the purpose of comparison, the examples that follow show a pair of messages in C++ that are formatted using the pre-VCS 4.0 API and the VCS 4.0 macros.

Pre-VCS 4.0 APIs:

#### VCS 4.0 macros:

```
VCSAG_LOG_MSG(VCS_WARNING, 14003, VCS_DEFAULT_FLAGS,
    "The value for PathName attribute is not specified");
VCSAG_CONSOLE_LOG_MSG(VCS_WARNING, 14003, VCS_DEFAULT_FLAGS,
    "The value for PathName attribute is not specified");
```

#### Pre-VCS 4.0 Message APIs

The message APIs described in this section of the document are maintained to allow VCS 4.0 and later to work with the agents developed on the 2.0 and 3.5 agent framework.

#### VCSAgLogConsoleMsg

```
void
VCSAgLogConsoleMsg(int tag, const char *message, int flags);
```

This primitive requests that the VCS agent framework write message to the agent log file

UNIX: \$VCS\_LOG/log/resource\_type\_A.log.

The message must not exceed 4096 bytes. A message greater that 4096 bytes is truncated.

tag can be any value from TAG\_A to TAG\_Z. Tags A through E are enabled by default. To enable other tags, use the halog command. flags can be zero or more of LOG\_NONE, LOG\_TIMESTAMP (prints date and time), LOG\_NEWLINE (prints a new line), and LOG\_TAG (prints tag). This primitive can be called from any entry point.

#### For example:

```
#include "VCSAgApi.h"
...
VCSAgLogConsoleMsg(TAG_A, "Getting low on disk space",
LOG_TAG|LOG_TIMESTAMP);
...
```

#### VCSAgLogI18NMsg

This primitive requests that the VCS agent framework write an internationalized message with a message ID and four string arguments to the agent log file

UNIX: \$VCS\_LOG/log/resource\_type\_A.log

The message must not exceed 4096 bytes. A message greater that 4096 bytes is truncated. The size of all argument strings combined must not exceed 4096 bytes. If the argument string total exceeds 4096 bytes, then each argument is allowed an equal portion of 4096 bytes and truncated if it exceeds the allowed portion.

tag can be any value from TAG\_A to TAG\_Z. Tags A through H are enabled by default. To enable other tags, modify the LogTags attribute of the corresponding resource type. flags can be zero or more of LOG\_NONE, LOG\_TIMESTAMP (prints date and time), LOG\_NEWLINE (prints a new line), and LOG\_TAG (prints tag). This primitive can be called from any entry point.

For example:

```
#include "VCSAgApi.h"
...
char buffer[256];
sprintf(buffer, "VCS:2015001:IP:%s:monitor:Device %s address
    %s", res_name, device, address);
VCSAgLogI18NConsoleMsg(TAG_B, buffer, 2015001, res_name, device,
    address, NULL, LOG TAG|LOG TIMESTAMP|LOG NEWLINE);
```

#### VCSAgLogI18NMsgEx

```
void
VCSAgLogI18NMsgEx(int tag, const char *msg,
            int msg_id, const char *arg1_string, const char
*arg2_string,
            const char *arg3_string, const char *arg4_string,
            const char *arg5_string, const char *arg6_string, int
flags);
```

This primitive requests that the VCS agent framework write an internationalized message with a message ID and six string arguments to the agent log file

UNIX: \$VCS\_LOG/log/resource\_type\_A.log

The message must not exceed 4096 bytes. A message greater that 4096 bytes is truncated. The size of all argument strings combined must not exceed 4096 bytes. If the argument string total exceeds 4096 bytes, then each argument is allowed an equal portion of 4096 bytes and truncated if it exceeds the allowed portion.

tag can be any value from TAG\_A to TAG\_Z. Tags A through H are enabled by default. To enable other tags, modify the LogTags attribute of the corresponding resource type. flags can be zero or more of LOG\_NONE, LOG\_TIMESTAMP (prints date and time), LOG\_NEWLINE (prints a new line), and LOG\_TAG (prints tag). This primitive can be called from any entry point.

For example:

```
#include "VCSAgApi.h"
...
char buffer[256];
sprintf(buffer, "VCS:2015004:Oracle:%s:%s:During scan for
    process %s ioctl failed with return code %s, errno = %s",
res_name, ep_name, proc_name, ret_buf, err_buf);
```

VCSAgLogI18NConsoleMsgEx(TAG\_A, buffer, 2015004, res\_name, ep\_name, proc\_name, ret\_buf, err\_buf, NULL, flags);

#### VCSAgLogI18NConsoleMsg

```
void
VCSAgLogI18NConsoleMsg(int tag,
    const char *msg, int msg_id, const char *arg1_string,
    const char *arg2_string, const char *arg3_string,
    const char *arg4 string, int flags);
```

This primitive requests that the VCS agent framework write an internationalized message with a message ID and four string arguments to the agent log file

UNIX: \$VCS\_LOG/log/resource\_type\_A.log

The message must not exceed 4096 bytes. A message greater that 4096 bytes is truncated. The size of all argument strings combined must not exceed 4096 bytes. If the argument string total exceeds 4096 bytes, then each argument is allowed an equal portion of 4096 bytes and truncated if it exceeds the allowed portion.

tag can be any value from TAG\_A to TAG\_Z. Tags A through E are enabled by default. To enable other tags, use the halog command. flags can be zero or more of LOG\_NONE, LOG\_TIMESTAMP (prints date and time), LOG\_NEWLINE (prints a new line), and LOG TAG (prints tag). This primitive can be called from any entry point.

For example:

```
#include "VCSAgApi.h"
...
char buffer[256];
sprintf(buffer, "VCS:2015002:IP:%s:monitor:Device %s address
    %s", res_name, device, address);
VCSAgLogI18NConsoleMsg(TAG_B, buffer, 2015002, res_name, device,
    address, NULL, LOG_TAG|LOG_TIMESTAMP|LOG_NEWLINE);
```

#### VCSAgLogI18NConsoleMsgEx

```
void
VCSAgLogI18NConsoleMsgEx(int tag,
    const char *msg, int msg_id, const char *arg1_string,
    const char *arg2_string, const char *arg3_string,
    const char *arg4_string, const char *arg5_string,
    const char *arg6_string, int flags);
```

This primitive requests that the VCS agent framework write an internationalized message with a message ID and six string arguments to the agent log file

UNIX: \$VCS\_LOG/log/resource\_type\_A.log

The message must not exceed 4096 bytes. A message greater that 4096 bytes is truncated. The size of all argument strings combined must not exceed 4096 bytes. If the argument string total exceeds 4096 bytes, then each argument is allowed an equal portion of 4096 bytes and truncated if it exceeds the allowed portion.

tag can be any value from TAG\_A to TAG\_Z. Tags A through E are enabled by default. To enable other tags, use the halog command. flags can be zero or more of LOG\_NONE, LOG\_TIMESTAMP (prints date and time), LOG\_NEWLINE (prints a new line), and LOG\_TAG (prints tag). This primitive can be called from any entry point.

#### For example:

```
#include "VCSAgApi.h"
...
char buffer[256];
sprintf(buffer, "VCS:2015003:Oracle:%s:%s:During scan for
    process %s ioctl failed with return code %s, errno = %s",
res_name, ep_name, proc_name, ret_buf, err_buf);
VCSAgLogI18NConsoleMsgEx(TAG A, buffer, 2015003, res name,
```

ep name, proc name, ret buf, err buf, NULL, flags);

### Index

#### Α

action entry point script entry point 93 supported actions 196 add IMF attribute 161 add IMFRegList attribute 161 AdvDbg attribute 174 agent framework described 14 library, C++ 38 logging APIs 118 multithreaded 48 working with pre-4.0 agents 229 agent messages formatting 116 normal in VCSAG LOG MSG 129 AgentClass parameter 176 AgentPriority parameter 177 AgentReplyTimeout parameter 177 AlertOnMonitorTimeouts parameter 178 ArgList parameter 178 ArgList reference attributes 179 association attribute dimension 18 attr\_changed entry point 33 C++ syntax 62 script syntax 93 AttrChangedTimeout parameter 179 attribute dimensions association 18 keylist 18 scalar 18 vector 18 attribute types boolean 17 integer 17 string 17 attributes local and global 19 AvailableMeters parameter 179

#### В

binary message catalog (BMC) files converting from SMC files 222 displaying contents 222 updating 224 bmcgen utility 222 bmcread utility 222 boolean attribute type 17

#### С

category ID for messages 127 clean entry point 28 C++ syntax 59 enum types 28 script syntax 92 CleanTimeout parameter 180 close entry point 33 C++ syntax 64 script syntax 94 CloseTimeout parameter 180 configuration language local and global attributes 19 Confinterval parameter 181 container primitives VCSAgExecInContainer2 83 VCSAgExecInContainerWithTimeout 84 VCSAgGetContainerBasePath 86 VCSAgGetContainerEnabled 88 VCSAqGetContainerID2 86 VCSAqGetContainerName2 86 VCSAqGetContainerTypeEnum 83 VCSAqGetUID 85 VCSAgIsContainerCapable 84 VCSAgIsContainerUp 83 VCSAgIsPidInContainer 85 VCSAgIsProcInContainer 85

#### D

debug message severity level 119

debug messages C++ entry points 119 Perl script entry points 131 Shell script entry points 131

#### Ε

entry points attr changed 33 clean 28 close 33 definition 15 imf\_getnotification 35 imf init 34 imf register 34 info 30 migrate 35 monitor 26 offline 27 online 27 open 26 sample structure 39 shutdown 34 enum types for clean VCSAgCleanMonitorHung 28 VCSAgCleanOfflineHung 28 VCSAgCleanOfflineIneffective 28 VCSAgCleanOnlineHung 28 VCSAgCleanOnlineIneffective 28 VCSAgCleanUnexpectedOffline 28

#### F

FaultOnMonitorTimeouts parameter 182 FireDrill parameter 183 formatting agent messages 116

#### G

global attributes 19

#### I

IMF 183 benefits 15 described 15 imf\_getnotification 35 script syntax 95 imf\_init 34 script syntax 94 imf\_register 34 script syntax 94 IMFRegList 184 info entry point 30 C++ syntax 53 script example 93 InfoTimeout parameter 184 initializing functions with VCSAG\_LOG\_INIT 121 integer attribute type 17 intentional offline 16

#### Κ

keylist attribute dimension 18

#### L

local attributes 19 log category 122 LogDbg parameter 186 LogFileSize parameter 186 logging APIs C++ 118 script entry points 127 LogViaHalog parameter 187

#### Μ

ManageFaults parameter 187 message text format 116-117 meter script syntax 95 meter entry point 35 C++ syntax 66 MeterControl parameter 188 MeterRegList parameter 189 MeterRetryLimit parameter 189 Meters parameter 188 MeterTimeout parameter 190 migrate script syntax 95 migrate entry point 35 C++ syntax 65 MigrateTimeout parameter 191 MigrateWaitLimit parameter 191 mnemonic message field 116 monitor entry point 26 C++ syntax 52-53 script syntax 91 MonitorLevel parameter 190 MonitorStatsParam parameter 190 MonitorTimeout parameter 191

#### 0

offline entry point 27 C++ syntax 58 script syntax 92 OfflineMonitorInterval parameter 192 OfflineTimeout parameter 192 online entry point 27 C++ syntax 57 script syntax 92 OnlineRetryLimit parameter 193 OnlineTimeout parameter 193 OnlineWaitLimit parameter 193 OnOff resource type 16 OnOnly resource type 16 open entry point 26 C++ syntax 63 script syntax 93 OpenTimeout parameter 194 Operations parameter 194

#### Ρ

parameters AgentClass 176 AgentPriority 177 AgentReplyTimeout 177 AlertOnMonitorTimeouts 178 ArgList 178 AttrChangedTimeout 179 AvailableMeters 179 CleanTimeout 180 CloseTimeout 180 ConfInterval 181 FaultOnMonitorTimeouts 182 FireDrill 183 IMF 183 IMFRegList 184 InfoTimeout 184 LogDbg 186 LogFileSize 186 LogViaHalog 187 ManageFaults 187 MeterControl 188 MeterRegList 189 MeterRetryLimit 189 Meters 188 MeterTimeout 190 MigrateTimeout 191 MigrateWaitLimit 191 MonitorLevel 190

parameters (continued) MonitorStatsParam 190 MonitorTimeout 191 OfflineMonitorInterval 192 OfflineTimeout 192 OnlineRetryLimit 193 **OnlineTimeout 193** OnlineWaitLimit 193 **OpenTimeout** 194 **Operations** 194 RegList 194 RestartLimit 196 ScriptClass 196 ScriptPriority 196 ToleranceLimit 197 persistent resource type 16 primitives definition 67 VCSAgGetCookie 71 VCSAgLogI18NMsg 232-234 VCSAgLogI18NMsgEx 233 VCSAgLogMsg 231 VCSAgRegister 70 VCSAgRegisterEPStruct 68 VCSAgSetCookie2 68 VCSAgSnprintf 73 VCSAgStrlcat 73 VCSAgUnregister 71

#### R

RegList parameter 194 resource closing (state transition diagram) 199 fault (state transition diagram) 199 migrating a resource(state transition diagram) 199 monitoring (state transition diagram) 199 offlining (state transition diagram) 199 onlining (state transition diagram) 199 OnOff type 16 OnOnly type 16 opening (state transition diagram) 199 persistent type 16 steady state (state transition diagram) 199 RestartLimit parameter 196

#### S

scalar attribute dimension 18

script primitives VCSAG BLD PSCOMM 103 VCSAG EXEC IN CONTAINER 108 VCSAG\_GET\_AGFW\_VERSION 97 VCSAG\_GET\_ATTR\_VALUE 98 VCSAG\_GET\_CONTAINER\_BASE\_PATH 105 VCSAG GET CONTAINER INFO 107 VCSAG\_GET\_MONITOR\_LEVEL 96 VCSAG GET REG VERSION 97 VCSAG\_IS\_PROC\_IN\_CONTAINER 108 VCSAG LOG MSG 104 VCSAG\_LOGDBG\_MSG 104 VCSAG\_MONITOR\_EXIT 100 VCSAG PHANTOM STATE 103 VCSAG\_RETURN\_IMF\_EVENT 103 VCSAG RETURN IMF RESID 103 VCSAG\_SET\_ENVS 104 VCSAG SET RES EP TIMEOUT 97 VCSAG\_SET\_RESINFO 100 VCSAG\_SQUEEZE\_SPACES 104 VCSAG SU 102 VCSAG SYSTEM 102 script-based logging functions 126 ScriptAgent 137, 229 ScriptClass parameter 196 ScriptPriority parameter 196 severity macros 120 severity message field 116 shutdown entry point 34 C++ syntax 65 script syntax 94 source message catalog (SMC) files converting to BMC files 219 creating 219 state transition diagram closing a resource 199 migrating 199 monitoring persistent resources 199 offlining a resource 199 onlining a resource 199 opening a resource 199 resource fault with auto restart 199 resource fault, no auto restart 199 resource in steady state 199 string attribute type 17

#### Т

timestamp message field 116 ToleranceLimit parameter 197

#### U

UMI (unique message identifier) 117

#### V

VCSAG\_CONSOLE\_LOG\_MSG 81 VCSAG\_CONSOLE\_LOG\_MSG logging macro 118 VCSAG\_LOG\_INIT initializing function 121 VCSAG\_LOG\_MSG 82 VCSAG\_LOG\_MSG logging macro 118 VCSAG\_LOGDBG\_MSG 82 VCSAG\_LOGDBG\_MSG logging macro 118 VCSAG\_LOGDBG\_MSG script logging function 126 VCSAG\_RES\_LOG\_MSG 83 VCSAG\_RES\_LOG\_MSG logging macro 118 VCSAgCloseFile primitive 73 VCSAgDelString primitive 73 VCSAgExec primitive 74 VCSAgExecWithTimeout primitive 75 VCSAgGenSnmpTrap primitive 76 VCSAgGetConfDir 81 VCSAgGetCookie primitive 71 VCSAqGetFwVersion 68 VCSAgGetHomeDir 81 VCSAgGetLogDir 81 VCSAgGetMonitorLevel 67 VCSAgGetProductName 79 VCSAgGetRegVersion 68 VCSAgGetSystemName 81 VCSAgInitEntryPointStruct primitive 78 VCSAgLockFile primitive 77 VCSAgLogI18NMsg primitive 232–234 VCSAgLogI18NMsgEx primitive 233 VCSAgLogMsg primitive 231 VCSAgRegister primitive 70 VCSAgRegisterEPStruct primitive 68 VCSAgSendTrap primitive 77 VCSAgSetCookie2 primitive 68 VCSAgSetLogCategory 79 VCSAgSetResEPTimeout 80 VCSAgSetStackSize primitive 78 VCSAgSnprintf primitive 73 VCSAgStartup function, C++ syntax 51 VCSAgStrlcat primitive 73 VCSAgStrlcpy primitive 73 VCSAgUnlockFile primitive 79 VCSAgUnregister primitive 71 VCSAgValidateAndSetEntryPoint 79 vector attribute dimension 18