# Cadence: InfoScale OS Support

OS Type (Major OS)	Platform Type	Qualification Cadence
Ex. RHEL 8.0	RHEL	With-in 6 months of OS release on Most Current or future InfoScale release
Ex. SLES 15	SLES	With-in 6 months of OS release on Most Current or future InfoScale release
Ex. SOL 12	SOL	With-in 6 -12 months of OS release on Most Current or future InfoScale release
Ex. AIX 7.0	AIX	With-in 6 -12 months of OS release on Most Current or future InfoScale release
Windows 2019	Windows	With-in 6 -12 months of OS release on Most Current or future InfoScale release

OS Type (Minor OS)	Platform Type	Qualification Cadence
Ex. RHEL9.x	RHEL	30 days on Most Current InfoScale version
Ex. RHEL 8.x	RHEL	ZDS on Current-1 InfoScale version & Most Current InfoScale version
Ex. SLES 12 SP5	SLES	Released as part of MR on Most Current InfoScale release
Ex. SOL 11.4	SOL	On Demand on Current-1 InfoScale version & Most Current InfoScale version
Ex AIX 7.2	AIX	On Demand on Current-1 InfoScale version & Most Current InfoScale version
	Windows	N/A

Current-1 InfoScale release is 8.0, Most Current InfoScale release is 8.0.2



## Cadence: InfoScale OS Proliferation

OS Type	Platform Type	Qualification Cadence
Kernel Updates	RHEL RHEL 9.2 RHEL 8.2 – 8.8 RHEL 7.9	Within 7 days on Most Current InfoScale release (* Within 7 days if no recompilation needed.  Within 30 days if recompilation and package rebuild needed)  Within 14 days on Current-1 InfoScale release (* Within 14 days if no recompilation needed.  Within 30 days if recompilation and package rebuild needed)  * For Selected and supported RHEL versions only.  Note1: Kernel Update Auto Qualification for New Minor or Major kernel version would be available within 2 weeks of the base kernel version support.  Note2: ETAs are subject to prioritization and current backlog, please contact Veritas Support for more accurate timelines, if required.
Kernel Updates	SLES	Within 14 days of Kernel GA, Current-1 InfoScale release and most current InfoScale release.  * For Selected and supported SUSE versions only (Request Based, for any other InfoScale version)
SRUs	SOL	Within 30 days on the Most Current InfoScale release on SOL 11.4, Current-1 InfoScale release and Most Current SFHA release (6.2.1) on SOL 11.4 and SOL 11.3 Request Based, for any other InfoScale version.
TLs	AIX	Request Based, Typically 60 to 90 days on the Current-1 InfoScale release



<sup>\* &</sup>lt;a href="https://sort.veritas.com/public/infoscale/docs/Auto-certification\_Matrix.pdf">https://sort.veritas.com/public/infoscale/docs/Auto-certification\_Matrix.pdf</a>

## Cadence: InfoScale Cloud Proliferation

OS Type	Platform Type	Qualification Cadence
<b>Kernel Updates</b> AWS AZURE	RHEL RHEL 9 RHEL 8	Within 30 days on Most current and Current-1 InfoScale release ( <i>If no recompilation needed</i> )  * For Selected and supported RHEL versions only.  Note1: Kernel Update Auto Qualification for New Minor or Major kernel version would be available within 2 weeks of the base kernel version support.  Note2: ETAs are subject to prioritization and current backlog, Please contact Veritas Support for more accurate timelines, if required.
<b>Kernel Updates</b> AWS AZURE	SLES <sub>15</sub>	Within 30 days on Most current and Current-1 InfoScale release ( <i>If no recompilation needed</i> )  * For Selected and supported SUSE versions only.

Current-1 InfoScale release is 8.0, Most Current InfoScale release is 8.0.2



#### **Cadence: Disclaimer**

#### Current-1 InfoScale release is 8.0, Most Current InfoScale release is 8.0.2

- 1. Any information regarding the support cadence, version of InfoScale release, future updates or other planned modifications is subject to ongoing evaluation by Veritas and therefore subject to change. This information is provided without warranty of any kind, express or implied. The SLAs here are to provide a standard guideline on the availability of support and subjected to prioritization.
- 2. All Linux kernel updates (RHEL/SLES) are supported by default. However, we recommend to check the qualification status for Unix Kernel Updates on SORT and use these wherever possible (<a href="https://sort.veritas.com/platformlookup">https://sort.veritas.com/platformlookup</a>).
- 3. OEL major and minor platform versions in RHEL compatibility mode are automatically supported when the corresponding RHEL version is supported for that InfoScale release. OEL major and minor platform versions for Unbreakable Linux kernels require separate support and qualification. Associated Unbreakable Linux kernels also require separate qualification; this is done on request and based on base kernel support availability.
- 4. Solaris SRUs and AIXTLs are not supported until they have been qualified.

\* https://sort.veritas.com/public/infoscale/docs/Auto-certification Matrix.pdf

