

Upgrade Procedure for VERITAS Enterprise Administrator Windows Clients

When to Upgrade VEA

Upgrade any VERITAS Enterprise Administrator™ (VEA) package installed on a VEA Windows client that is less than version 3.0.2.272.

Uninstalling the VEA Client on Windows

To upgrade VEA for Windows, you must first uninstall the previous version if it is already installed. To uninstall VEA:

1. Select **Start > Settings > Control Panel**.
2. Double-click **Add/Remove Programs**. A list of installed products appears.
3. Select **VERITAS Enterprise Administrator** and click the **Remove** button.
4. A dialog box appears asking you to confirm the removal. Click **Yes**.

Installing the VEA Client on Windows

The VEA client runs on Windows NT, Windows XP, Windows 2000, Windows ME, Windows 98, and Windows 95 systems. If you plan to run VEA from a Windows machine, install the optional Windows package after you have installed the VEA server on an HP-UX system.

To install the VEA client on a Windows system:

1. Log in as administrator.
2. Insert the VERITAS software disc.
3. Using Windows Explorer or a DOS Command window, go to the `/cdrom/win32` directory and execute the `vrt sobgui .msi` program with the Windows installer.
4. Follow the instructions presented by the `vrt sobgui .msi` program.
5. After installation is complete, ensure environment changes made during installation take effect by performing one of the following procedures:
For Windows NT or Windows 2000, log out and log back in.

For Windows XP, ME, Windows 98 or Windows 95, restart the computer.

See the *VERITAS Volume Manager Administrator's Guide* for more information on VEA.

Getting Help

For assistance with any of the VERITAS products, contact VERITAS Technical Support:

- ◆ U.S. and Canadian Customers: 1-800-342-0652
- ◆ International: +1-650-527-8555
- ◆ Email: support@veritas.com

For license information:

- ◆ Phone: 1-800-634-4747
- ◆ Email: amercustomer@veritas.com
- ◆ Fax: 1-650-527-0952

For software updates:

- ◆ Email: swupdate@veritas.com

For additional information about VERITAS and VERITAS products, visit the website at:

<http://www.veritas.com>

For software updates and additional technical support information, such as TechNotes, product alerts, and hardware compatibility lists, visit the VERITAS Technical Support website at:

<http://support.veritas.com>

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