

# Veritas™ Dynamic Multi-Pathing 6.0.4 Release Notes - Linux

September 2013



# Veritas™ Dynamic Multi-Pathing Release Notes

The software described in this book is furnished under a license agreement and may be used only in accordance with the terms of the agreement.

Product version: 6.0.4

Document version: 6.0.4 Rev 0

## Legal Notice

Copyright © 2013 Symantec Corporation. All rights reserved.

Symantec, the Symantec Logo, the Checkmark Logo, Veritas, Veritas Storage Foundation, CommandCentral, NetBackup, Enterprise Vault, and LiveUpdate are trademarks or registered trademarks of Symantec Corporation or its affiliates in the U.S. and other countries. Other names may be trademarks of their respective owners.

The product described in this document is distributed under licenses restricting its use, copying, distribution, and decompilation/reverse engineering. No part of this document may be reproduced in any form by any means without prior written authorization of Symantec Corporation and its licensors, if any.

THE DOCUMENTATION IS PROVIDED "AS IS" AND ALL EXPRESS OR IMPLIED CONDITIONS, REPRESENTATIONS AND WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT, ARE DISCLAIMED, EXCEPT TO THE EXTENT THAT SUCH DISCLAIMERS ARE HELD TO BE LEGALLY INVALID. SYMANTEC CORPORATION SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES IN CONNECTION WITH THE FURNISHING, PERFORMANCE, OR USE OF THIS DOCUMENTATION. THE INFORMATION CONTAINED IN THIS DOCUMENTATION IS SUBJECT TO CHANGE WITHOUT NOTICE.

The Licensed Software and Documentation are deemed to be commercial computer software as defined in FAR 12.212 and subject to restricted rights as defined in FAR Section 52.227-19 "Commercial Computer Software - Restricted Rights" and DFARS 227.7202, "Rights in Commercial Computer Software or Commercial Computer Software Documentation", as applicable, and any successor regulations. Any use, modification, reproduction release, performance, display or disclosure of the Licensed Software and Documentation by the U.S. Government shall be solely in accordance with the terms of this Agreement.

Symantec Corporation  
350 Ellis Street  
Mountain View, CA 94043

<http://www.symantec.com>

# Technical Support

Symantec Technical Support maintains support centers globally. Technical Support's primary role is to respond to specific queries about product features and functionality. The Technical Support group also creates content for our online Knowledge Base. The Technical Support group works collaboratively with the other functional areas within Symantec to answer your questions in a timely fashion. For example, the Technical Support group works with Product Engineering and Symantec Security Response to provide alerting services and virus definition updates.

Symantec's support offerings include the following:

- A range of support options that give you the flexibility to select the right amount of service for any size organization
- Telephone and/or Web-based support that provides rapid response and up-to-the-minute information
- Upgrade assurance that delivers software upgrades
- Global support purchased on a regional business hours or 24 hours a day, 7 days a week basis
- Premium service offerings that include Account Management Services

For information about Symantec's support offerings, you can visit our website at the following URL:

[www.symantec.com/business/support/index.jsp](http://www.symantec.com/business/support/index.jsp)

All support services will be delivered in accordance with your support agreement and the then-current enterprise technical support policy.

## Contacting Technical Support

Customers with a current support agreement may access Technical Support information at the following URL:

[www.symantec.com/business/support/contact\\_techsupp\\_static.jsp](http://www.symantec.com/business/support/contact_techsupp_static.jsp)

Before contacting Technical Support, make sure you have satisfied the system requirements that are listed in your product documentation. Also, you should be at the computer on which the problem occurred, in case it is necessary to replicate the problem.

When you contact Technical Support, please have the following information available:

- Product release level
- Hardware information

- Available memory, disk space, and NIC information
- Operating system
- Version and patch level
- Network topology
- Router, gateway, and IP address information
- Problem description:
  - Error messages and log files
  - Troubleshooting that was performed before contacting Symantec
  - Recent software configuration changes and network changes

## Licensing and registration

If your Symantec product requires registration or a license key, access our technical support Web page at the following URL:

[www.symantec.com/business/support/](http://www.symantec.com/business/support/)

## Customer service

Customer service information is available at the following URL:

[www.symantec.com/business/support/](http://www.symantec.com/business/support/)

Customer Service is available to assist with non-technical questions, such as the following types of issues:

- Questions regarding product licensing or serialization
- Product registration updates, such as address or name changes
- General product information (features, language availability, local dealers)
- Latest information about product updates and upgrades
- Information about upgrade assurance and support contracts
- Information about the Symantec Buying Programs
- Advice about Symantec's technical support options
- Nontechnical presales questions
- Issues that are related to CD-ROMs or manuals

## Documentation

Product guides are available on the media in PDF format. Make sure that you are using the current version of the documentation. The document version appears on

page 2 of each guide. The latest product documentation is available on the Symantec website.

<https://sort.symantec.com/documents>

Your feedback on product documentation is important to us. Send suggestions for improvements and reports on errors or omissions. Include the title and document version (located on the second page), and chapter and section titles of the text on which you are reporting. Send feedback to:

[doc\\_feedback@symantec.com](mailto:doc_feedback@symantec.com)

For information regarding the latest HOWTO articles, documentation updates, or to ask a question regarding product documentation, visit the Storage and Clustering Documentation forum on Symantec Connect.

<https://www-secure.symantec.com/connect/storage-management/forums/storage-and-clustering-documentation>

## About Symantec Connect

Symantec Connect is the peer-to-peer technical community site for Symantec's enterprise customers. Participants can connect and share information with other product users, including creating forum posts, articles, videos, downloads, blogs and suggesting ideas, as well as interact with Symantec product teams and Technical Support. Content is rated by the community, and members receive reward points for their contributions.

<http://www.symantec.com/connect/storage-management>

## Support agreement resources

If you want to contact Symantec regarding an existing support agreement, please contact the support agreement administration team for your region as follows:

Asia-Pacific and Japan	<a href="mailto:customercare_apac@symantec.com">customercare_apac@symantec.com</a>
Europe, Middle-East, and Africa	<a href="mailto:semea@symantec.com">semea@symantec.com</a>
North America and Latin America	<a href="mailto:supportsolutions@symantec.com">supportsolutions@symantec.com</a>

# Dynamic Multi-Pathing Release Notes

This document includes the following topics:

- [About this document](#)
- [About Veritas Dynamic Multi-Pathing \(DMP\)](#)
- [About Symantec Operations Readiness Tools](#)
- [Important release information](#)
- [Changes in this release](#)
- [System requirements](#)
- [Fixed issues](#)
- [Known issues](#)
- [Software limitations](#)
- [Documentation](#)

## About this document

This document provides important information about Veritas Dynamic Multi-Pathing (DMP) version 6.0.4 for Linux. Review this entire document before you install or upgrade DMP.

The information in the Release Notes supersedes the information provided in the product documents for DMP.

This is "Document version: 6.0.4 Rev 0" of the *Veritas Dynamic Multi-Pathing Release Notes*. Before you start, make sure that you are using the latest version of this guide. The latest product documentation is available on the Symantec Web site at:

<https://sort.symantec.com/documents>

## About Veritas Dynamic Multi-Pathing (DMP)

Veritas Dynamic Multi-Pathing (DMP) provides multi-pathing functionality for the operating system native devices configured on the system. DMP creates DMP metadevices (also known as DMP nodes) to represent all the device paths to the same physical LUN.

DMP is also available as a stand-alone product, which extends DMP metadevices to support the OS native logical volume manager (LVM). You can create LVM volumes and volume groups on DMP metadevices.

Veritas Dynamic Multi-Pathing can be licensed separately from Storage Foundation products. Veritas Volume Manager and Veritas File System functionality is not provided with a DMP license.

DMP functionality is available with a Storage Foundation (SF) Enterprise license, a SF HA Enterprise license, and a Storage Foundation Standard license.

Veritas Volume Manager (VxVM) volumes and disk groups can co-exist with LVM volumes and volume groups, but each device can only support one of the types. If a disk has a VxVM label, then the disk is not available to LVM. Similarly, if a disk is in use by LVM, then the disk is not available to VxVM.

## About Symantec Operations Readiness Tools

[Symantec Operations Readiness Tools \(SORT\)](#) is a Web site that automates and simplifies some of the most time-consuming administrative tasks. SORT helps you manage your datacenter more efficiently and get the most out of your Symantec products.

SORT can help you do the following:



- |   |  |
|---|--|
| Prepare for your next installation or upgrade | <ul style="list-style-type: none"><li>■ List product installation and upgrade requirements, including operating system versions, memory, disk space, and architecture.</li><li>■ Analyze systems to determine if they are ready to install or upgrade Symantec products.</li><li>■ Download the latest patches, documentation, and high availability agents from a central repository.</li><li>■ Access up-to-date compatibility lists for hardware, software, databases, and operating systems.</li></ul> |
| Manage risks                                  | <ul style="list-style-type: none"><li>■ Get automatic email notifications about changes to patches, array-specific modules (ASLs/APMs/DDIs/DDLs), and high availability agents from a central repository.</li><li>■ Identify and mitigate system and environmental risks.</li><li>■ Display descriptions and solutions for hundreds of Symantec error codes.</li></ul>   |
| Improve efficiency                            | <ul style="list-style-type: none"><li>■ Find and download patches based on product version and platform.</li><li>■ List installed Symantec products and license keys.</li><li>■ Tune and optimize your environment.</li></ul>  |

---

**Note:** Certain features of SORT are not available for all products. Access to SORT is available at no extra cost.

---

To access SORT, go to:

<https://sort.symantec.com>

## Important release information

- For important updates regarding this release, review the Late-Breaking News TechNote on the Symantec Technical Support website:  
<http://www.symantec.com/docs/TECH164885>
- For the latest patches available for this release, go to:  
<https://sort.symantec.com/>
- The hardware compatibility list contains information about supported hardware and is updated regularly. For the latest information on supported hardware visit the following URL:  
<http://www.symantec.com/docs/TECH170013>

Before installing or upgrading Storage Foundation and High Availability Solutions products, review the current compatibility list to confirm the compatibility of your hardware and software.

## Changes in this release

This section describes the changes introduced in this release.

### Support for SLES11 SP3

DMP now supports SUSE Linux Enterprise Server 11 Service Pack 3.

See “[Supported Linux operating systems](#)” on page 10.

## System requirements

This section describes the system requirements for this release.

### Hardware compatibility list

The compatibility list contains information about supported hardware and is updated regularly. For the latest information on supported hardware go to the following URL:

<http://www.symantec.com/docs/TECH170013>

### Supported Linux operating systems

This section lists the supported operating systems for this release of Veritas products. For current updates, visit the Symantec Operation Readiness Tools Installation and Upgrade page: [https://sort.symantec.com/land/install\\_and\\_upgrade](https://sort.symantec.com/land/install_and_upgrade).

Table 1-1 shows the supported operating systems for this release.

**Table 1-1** Supported operating systems

Operating systems	Levels	Kernel version	Chipsets
SUSE Linux Enterprise 11	SP2, SP3	3.0.13-0.27 3.0.76-0.11	64-bit x86, EMT*/Opteron 4.1 64-bit only

\* Extended Memory Technology

---

**Note:** Only 64-bit operating systems are supported.

---

If your system is running an older version of SUSE Linux Enterprise Server, upgrade it before attempting to install the Veritas software. Consult the SUSE documentation for more information on upgrading or reinstalling your operating system.

Symantec supports only SUSE distributed kernel binaries.

Symantec products operate on subsequent kernel and patch releases provided the operating systems maintain kernel Application Binary Interface (ABI) compatibility.

## Required Linux RPMs for DMP

Make sure you install the following operating system-specific RPMs on the systems where you want to install or upgrade DMP. DMP will support any updates made to the following RPMs, provided the RPMs maintain the ABI compatibility.

[Table 1-2](#) lists the RPMs that DMP requires for a given Linux operating system.

**Table 1-2** Required RPMs

Operating system	Required RPMs
SLES 11 SP2	parted-2.3-10.21.18.x86_64.rpm
SLES 11 SP3	parted-2.3-10.38.16.x86_64.rpm

## Fixed issues

This section includes the issues fixed since the previous major release. The fixed issues are presented in separate tables for each applicable minor release.

### Installation and upgrades fixed issues

This section describes the installation and upgrade issues fixed since the previous major release.

#### Installation and upgrades: issues fixed in 6.0.4

In this release, there were no fixed issues related to installation and upgrades.

#### Installation and upgrades: issues fixed in 6.0.3

This section describes the installation and upgrade issues fixed in 6.0.3.

**Table 1-3** Installation and upgrades 6.0.3 fixed issues

Incident	Description
2967125	Eval injection vulnerability in the Digest module before 1.17 for Perl allows context-dependent attackers to execute arbitrary commands via the new constructor.
2851403	Veritas File System modules may fail to unload if SmartMove is enabled and a break-off snapshot volume has been reattached. <b>Note:</b> This issue is not reproducible on 6.0.3

## Installation and upgrades: issues fixed in 6.0.1

This section describes the incidents that are fixed related to installation and upgrades in this release.

**Table 1-4** Fixed issues related to installation and upgrades

Incident	Description
2329580	Unable to stop some SFCFSHA processes.
2873102	Perl module error on completion of SFHA installation
2627076	Incorrect server names sometimes display if there is a clock synchronization issue.
2622987	sfmh discovery issue when you upgrade your Veritas product to 6.0.1
2585899	On RHEL, unable to create storage for OCR and Vote disk when using FQDN instead of using only the node name.
2526709	DMP-OSN tunable value not get persistence after upgrade from 5.1SP1 to 6.0.
2088827	During product migration the installer overestimates disk space use.

## Installation and upgrades: Issues fixed in 6.0 RP1

There are no new fixed incidents for installation and upgrades in 6.0 RP1.

## Dynamic Multi-Pathing fixed issues

This section describes the incidents that are fixed for Dynamic Multi-Pathing in this release.

## Dynamic Multi-Pathing: issues fixed in 6.0.4

This section describes the incidents that are fixed for Dynamic Multi-Pathing in this release.

**Table 1-5** Veritas Dynamic Multi-Pathing fixed issues

Incident	Description
3240858	File <code>/etc/vx/vxesd/.udev_lock</code> might have different permissions at different instances.
3063378	Some VxVM commands run slowly when "read only" devices (e.g. EMC SRDF-WD, BCV-NR) are presented and managed by EMC PowerPath.
3010191	Previously excluded paths are not excluded after upgrade to VxVM 5.1SP1RP3.

## Veritas Volume Manager: issues fixed in 6.0.3

[Table 1-6](#) describes the incidents that are fixed in Veritas Volume Manager in 6.0.3.

**Table 1-6** Veritas Volume Manager 6.0.3 fixed issues

Incident	Description
3002770	Accessing NULL pointer in <code>dmp_aa_recv_inquiry()</code> caused system panic.
2971746	For single-path device, <code>bdget()</code> function is being called for each I/O, which cause high cpu usage and leads to I/O performance degradation.
2970368	Enhancing handling of SRDF-R2 WD devices in DMP.
2965910	<code>vxassist dump core</code> with the <code>-o ordered</code> option.
2964169	In multiple CPUs environment, I/O performance degradation is seen when I/O is done through VxFS and VxVM specific private interface.
2962262	Uninstallation of DMP fails in presence of other multi-pathing solutions.
2948172	Executing the <code>vxdisk -o thin,fssize list</code> command can result in panic.
2943637	DMP IO statistic thread may cause out of memory issue so that OOM(Out Of Memory) killer is invoked and causes system panic.
2942609	Message displayed when user quits from Dynamic Reconfiguration Operations is shown as error message.
2940446	Full <code>fsck</code> hangs on I/O in VxVM when cache object size is very large

**Table 1-6** Veritas Volume Manager 6.0.3 fixed issues (*continued*)

Incident	Description
2935771	In the VVR environment, RLINK disconnects after the master is switched.
2933138	panic in voldco_update_itemq_chunk() due to accessing invalid buffer
2930569	The LUNs in 'error' state in output of 'vxdisk list' cannot be removed through DR(Dynamic Reconfiguration) Tool.
2928764	SCSI3 PGR registrations fail when dmp_fast_recovery is disabled.
2919720	vxconfigd core in rec_lock1_5()
2919714	exit code from vxevac is zero when migrating on thin luns but FS is not mounted
2919627	Dynamic Reconfiguration tool should be enhanced to remove LUNs feasibly in bulk.
2919318	The I/O fencing key value of data disk are different and abnormal in a VCS cluster with I/O fencing.
2916094	Enhancements have been made to the Dynamic Reconfiguration Tool(DR Tool) to create a separate log file every time DR Tool is started, display a message if a command takes longer time, and not to list the devices controlled by TPD (Third Party Driver) in 'Remove Luns' option of DR Tool.
2915063	Rebooting VIS array having mirror volumes, master node panicked and other nodes CVM FAULTED
2911040	Restore from a cascaded snapshot when its source is DETACHED leaves the volume in unusable state
2910043	Avoid order 8 allocation by vxconfigd in node reconfig.
2899173	vxconfigd hang after executing the vradmind stopprep comand.
2898547	vradmind on VVR Secondary Site dumps core, when Logowner Service Group on VVR (Veritas Volume Replicator) Primary Site is shuffled across its CVM (Clustered Volume Manager) nodes.
2892983	vxvol dumps core if new links are added while the operation is in progress.
2886402	vxconfigd hang while executing tc ./scripts/ddl/dmpapm.tc#11.
2886333	The vxvdg(1M) join command should not allow mixing clone and non-clone disks in a DiskGroup.

**Table 1-6** Veritas Volume Manager 6.0.3 fixed issues (*continued*)

Incident	Description
2878876	vxconfigd dumps core in vol_cbr_dolog() due to race between two threads processing requests from the same client.
2869594	Master node panics due to corruption if space optimized snapshots are refreshed and "vxclustadm setmaster" is used to select master.
2866059	Improving error messages hit during the vxdisk resize operation.
2859470	SRDF R2 with EFI label is not recognized by VxVM and showing in error state
2858853	vxconfigd coredumps in dbf_fmt_tbl on the slave node after a Master Switch if you try to remove a disk from the DG.
2851403	The vxportal and vxfs processes are failed to stop during first phase of rolling upgrade.
2851085	DMP doesn't detect implicit LUN ownership changes for some of the dmpnodes.
2839059	vxconfigd logged warning cannot open /dev/vx/rdmp/cciss/c0d device to check for ASM disk format.
2837717	The vxdisk(1M) resize command fails if da name is specified.
2836798	Prevent DLE on simple/sliced disk with EFI label
2834046	NFS migration failed due to device reminoring.
2833498	vxconfigd hangs while reclaim operation is in progress on volumes having instant snapshots
2826125	VxVM script daemon is terminated abnormally when it is invoking with exact the same process id of the last invocation.
2815517	vx dg adddisk should not allow mixing clone & non-clone disks in a DiskGroup
2801962	Grow of a volume takes significantly large time when the volume has version 20 DCO (Data Change Object) attached to it
2798673	System panics in voldco_alloc_layout() while creating volume with instant DCO.
2779580	Secondary node gives configuration error (no Primary RVG) after reboot of master node on Primary site.
2753954	At cable disconnect on port1 of dual-port FC HBA, paths via port2 are also marked SUSPECT.

**Table 1-6** Veritas Volume Manager 6.0.3 fixed issues (*continued*)

Incident	Description
2744004	vxconfigd is hung on the VVR secondary node during VVR configuration.
2715129	vxconfigd hangs during Master takeover in a CVM (Clustered Volume Manager) environment.
2692012	The vxevac move error message needs to be enhanced to be less generic and give clear message for failure..
2619600	Live migration of virtual machine having SFHA/SFCFSHA stack with data disks fencing enabled, causes service groups configured on virtual machine to fault.
2567618	VRTSexplorer coredumps in vxcheckhbaapi/print_target_map_entry
2510928	Extended attributes for SRDF luns reported as Mirror with EMC (VMAX array)
2398416	vxassist dumps core while creating volume after adding attribute "wantmirror=ctrl" in default vxassist rulefile
2273190	Incorrect setting of the UNDISCOVERED flag can lead to database inconsistency.
2149922	Record the diskgroup import and deport events in syslog.
2000585	The vxrecover -s command does not start any volumes if a volume is removed whilst it is running.
1982965	vxdg import DG fails if da-name is based on naming scheme which is different from the prevailing naming scheme on the host.
1973983	vxunreloc fails when dco plex is in DISABLED state.
1903700	vxassist remove mirror does not work if nmirror and alloc is specified on VxVM 3.5
1901838	Incorrect setting of the Nolicense flag can lead to dmp database inconsistency.
1859018	The link detached from volume warnings are displayed when a linked-breakoff snapshot is created.
1765916	VxVM socket files don't have proper write protection
1725593	The vxdmpadm listctrlr command has to be enhanced to print the count of device paths seen through the controller.



## Dynamic Multi-Pathing: issues fixed in 6.0.1

This section describes the incidents that are fixed for Dynamic Multi-Pathing in this release.

**Table 1-7** Veritas Dynamic Multi-Pathing fixed issues

Incident	Description
2826958	pwwn no is not displayed in the output of command "vxdmadm list dmpnode dmpnodename=".
2818840	Enhance the vxdmpraw utility to support permission and root:non-system ownership be set and make it persistent.
2794625	Unable to configure ASM to use DMP native block device path.
2792242	I/O hang after performing zone remove/add operations.
2743926	DMP restored fails to restart during system boot in 6.0.
2729501	exclude path not working properly and can cause system hang while coming up after enabling native support.
2700086	EMC BCV (NR) established devices are resulting in multiple dmp events messages (paths being disabled/enabled).
2652485	Inactive snapshot luns cause trespassing.
2626199	vxdmadm list dmpnode printing incorrect path-type.
2564092	[VxVM][Usability]Automate the lun provisioning (addition) / removal steps using vxdiskadm /or new VxVM CLI command.
2556467	DMP-ASM: disable all paths and reboot host cause /etc/vx/.vxdmprawdev records losing.

## Known issues

This section covers the known issues in this release.

### Changes in enclosure attributes are not persistent after an upgrade to VxVM 6.0.4 (2082414)

The Veritas Volume Manager (VxVM) 6.0.4 includes several array names that differ from the array names in releases prior to release 5.1SP1. Therefore, if you upgrade from a previous release to VxVM 6.0.4, changes in the enclosure attributes may

not remain persistent. Any enclosure attribute set for these arrays may be reset to the default value after an upgrade to VxVM 6.0.4. Manually reconfigure the enclosure attributes to resolve the issue.

[Table 1-8](#) shows the Hitachi arrays that have new array names.

**Table 1-8** Hitachi arrays with new array names

Previous name	New name
TagmaStore-USP	Hitachi_USP
TagmaStore-NSC	Hitachi_NSC
TagmaStoreUSPV	Hitachi_USP-V
TagmaStoreUSPVM	Hitachi_USP-VM
<New Addition>	Hitachi_R700
Hitachi AMS2300 Series arrays	New array names are based on the Model Number 8x. For example, AMS_100, AMS_2100, AMS_2300, AMS_2500, etc.

In addition, the Array Support Library (ASL) for the enclosures XIV and 3PAR now converts the cabinet serial number that is reported from Hex to Decimal, to correspond with the value shown on the GUI. Because the cabinet serial number has changed, any enclosure attribute set for these arrays may be reset to the default value after an upgrade to VxVM 6.0.4. Manually reconfigure the enclosure attributes to resolve the issue.

The cabinet serial numbers are changed for the following enclosures:

- IBM XIV Series arrays
- 3PAR arrays

## DMP disables subpaths and initiates failover when an iSCSI link is failed and recovered within 5 seconds. (2100039)

When using iSCSI S/W initiator with an EMC CLARiiON array, iSCSI connection errors may cause DMP to disable subpaths and initiate failover. This situation occurs when an iSCSI link is failed and recovered within 5 seconds.

### Workaround:

When using iSCSI S/W initiator with an EMC CLARiiON array, set the `node.session.timeo.replacement_timeout` iSCSI tunable value to 40 secs or higher.

## DMP marks the subpaths as DISABLED while these subpaths are accessible from OS level (2037222)

For iSCSI devices on SLES 10 SP3, the DMP tunable parameter `dmp_fast_recovery` needs to be turned off.

```
# vxddmpadm settune dmp_fast_recovery=off
```

## DMP panics if a DDL device discovery is initiated immediately after loss of connectivity to the storage (2040929)

When using EMC Powerpath with VxVM 5.1SP1 on SLES11, set the `fast_io_fail_tmo` on the HBA port to any non-zero value that is less than the `dev_loss_tmo` value so as to avoid a panic in case a DDL device discovery is initiated by the `vxdisk scandisks` command or the `vxddctl enable` command immediately after loss of connectivity to the storage.

## Upgrading the Linux kernel when the root volume is under DMP control (2080909)

This section includes the procedures for upgrading the Linux kernel when the root volume is under DMP control.

On SLES, the kernel can not be upgraded in a single reboot due to limitation in `mkinitrd` command.

### To update the kernel on a SLES11 system

- 1 Turn off DMP native support

```
# vxddmpadm settune dmp_native_support=off
```

- 2 Reboot the system.
- 3 Upgrade kernel using the `rpm` command

```
# rpm -ivh kernel_rpm
```

- 4 Turn on DMP native support.

```
# vxddmpadm settune dmp_native_support=on
```

- 5 Reboot the system to bring the root LVM volume under DMP control.

## Adding a DMP device or its OS device path as a foreign disk is not supported (2062230)

When DMP native support is enable, adding a DMP device or its OS device path as a foreign disk using the `vxddladm addforeign` command is not supported. Using this command can lead to unexplained behavior.

## Turning off the DMP native support does not reset the preferred\_names field in lvm.conf to the original values (2421823)

When you turn off the native support, the preferred\_names field in lvm.conf is not reset to the original value. LVM does not function correctly with Device Mapper Volumes.

**Workaround:** Manually edit the lvm.conf file, and then Run `vgscan` command

## After rebooting the array controller for CX4-240-APF array, I/O errors occur on shared file systems (2616315)

For Linux hosts, rebooting the array controller for a CX4-240-APF array may result in I/O errors on shared file systems.

**Workaround:**

To work around this issue

- ◆ Set the tunable parameter `dmp_lun_retry_timeout` to 120 seconds before rebooting the array controller.

```
# vxddpadm settune dmp_lun_retry_timeout=120
```

## Continuous trespass loop when a CLARiiON LUN is mapped to a different host than its snapshot (2761567)

If a CLARiiON LUN is mapped to a different host than its snapshot, a trespass on one of them could cause a trespass on the other. This behavior could result in a loop for these LUNs, as DMP tries to fail back the LUNs if the primary paths are available.

**Workaround:**

To avoid this issue, turn off the `dmp_monitor_ownership` tunable:

```
# vxddpadm settune dmp_monitor_ownership=off
```

## In some cases with large LUN setup, the storage disappears after DMP device scan (2828328)

This issue is typically seen on a large LUN setup. In some cases, the storage disappears after the DMP device scan. The DMP device scan is generated with the `vxdisk scandisks` command or the `vxctl enable` command. Even if the OS command `ioscan` can discover devices, VxVM/DMP cannot.

### Workaround:

Restarting the `vxconfigd` daemon on the affected node may resolve the issue. If that does not work, you must reboot the system.

## Enabling or installing DMP for native support may not migrate LVM volumes to DMP (2737452)

On Linux System with LVM version 2.02.85, installing DMP or enabling `dmp_native_support` for DMP may not migrate LVM volumes to DMP. LVM Volume Groups may disappear.

From LVM version 2.02.85 onwards, device list is obtained from udev by default if LVM2 is compiled with UDEV support. This setting is managed using `obtain_device_list_from_udev` variable in `/etc/lvm/lvm.conf`. As DMP devices are not managed by UDEV, they will not be used by LVM. Thus LVM volumes are not migrated.

### Workaround:

For LVM version 2.02.85 onwards, for DMP native support, always disable UDEV support for LVM by adding following line to `/etc/lvm/lvm.conf` in “devices” section:

```
obtain_device_list_from_udev = 0
```

Then install the package or enable `dmp_native_support` tunable. If `dmp_native_support` is already enabled then run the following command for applying changes:

```
# vxddmpadm settune dmp_native_support=on
```

## Installation known issues

This section describes the known issues during installation and upgrade.

## While configuring authentication passwords through the Veritas product installer, the double quote character is not accepted (1245237)

The Veritas product installer prompts you to configure authentication passwords when you configure Veritas Cluster Server (VCS) as a secure cluster, or when you configure Symantec Product Authentication Service (AT) in authentication broker (AB) mode. If you use the Veritas product installer to configure authentication passwords, the double quote character (") is not accepted. Even though this special character is accepted by authentication, the installer does not correctly pass the characters through to the nodes.

**Workaround:** There is no workaround for this issue. When entering authentication passwords, do not use the double quote character (").

## Stopping the installer during an upgrade and then resuming the upgrade might freeze the service groups [2574731]

The service groups freeze due to upgrading using the product installer if you stopped the installer after the installer already stopped some of the processes and then resumed the upgrade.

### **Workaround:**

You must unfreeze the service groups manually after the upgrade completes.

### **To unfreeze the service groups manually**

- 1 List all the frozen service groups

```
# hagrps -list Frozen=1
```

- 2 Unfreeze all the frozen service groups:

```
# haconf -makerw  
# hagrps -unfreeze service_group -persistent  
# haconf -dump -makero
```

## EULA changes (2161557)

The locations for all EULAs have changed.

The English EULAs now appear in  
*/product\_dir/EULA/en/EULA\_product\_platform\_version.pdf*

The EULAs for Japanese and Chinese now appear in those language in the following locations:

The Japanese EULAs appear in  
`/product_dir/EULA/ja/EULA_product_platform_version.pdf`

The Chinese EULAs appear in  
`/product_dir/EULA/zh/EULA_product_platform_version.pdf`

## NetBackup 6.5 or older version is installed on a VxFS file system (2056282)

If you have NetBackup 6.5 or older version installed on a VxFS file system and before upgrading to Veritas Storage Foundation (SF) 6.0.1, if you unmount all VxFS file systems including the one that hosts the NetBackup binaries (`/usr/opensv`), then while upgrading to SF 6.0.1, the installer fails to check if NetBackup is installed on the same machine and uninstalls the shared infrastructure RPMs `VRTSspbx`, `VRTSat`, and `VRTSicsco`. This causes NetBackup to stop working.

**Workaround:** Before you unmount the VxFS file system that hosts NetBackup, copy the `/usr/opensv/netbackup/bin/version` file and `/usr/opensv/netbackup/version` file to the `/tmp` directory. If you have clustered NetBackup installed, you must also copy the `/usr/opensv/netbackup/bin/cluster/NBU_RSP` file to the `/tmp` directory. After you unmount the NetBackup file system, manually copy these two version files from `/tmp` to their original directories. If you have clustered NetBackup installed, you must also copy the `/usr/opensv/netbackup/bin/cluster/NBU_RSP` file from `/tmp` to its original directory.

If the `version` files' directories do not exist, create the directories:

```
# mkdir -p /usr/opensv/netbackup/bin
# mkdir -p /usr/opensv/netbackup/bin
```

Run the installer to finish the upgrade process. After upgrade process completes, remove the two version files and their directories.

If your system is already affected by this issue, then you must manually install the `VRTSspbx`, `VRTSat`, and `VRTSicsco` RPMs after the upgrade process completes.

## The VRTSacclib RPM is deprecated (2032052)

The VRTSacclib RPM is deprecated. For installation, uninstallation, and upgrades, note the following:

- Fresh installs: Do not install VRTSacclib.
- Upgrade: Ignore VRTSacclib.
- Uninstall: Ignore VRTSacclib.

## Error messages in syslog (1630188)

If you install or uninstall a product on a node, you may see the following warnings in syslog: `/var/log/message`. These warnings are harmless and can be ignored.

```
Jul  6 10:58:50 swlx62 setroubleshoot: SELinux is preventing the
semanage from using potentially mislabeled files
(/var/tmp/installer-200907061052eVe/install.swlx62.VRTSvxvm). For
complete SELinux messages, run sealert -l ed8978d1-0b1b-4c5b-a086-
67da2a651fb3
```

```
Jul  6 10:58:54 swlx62 setroubleshoot: SELinux is preventing the
semanage from using potentially mislabeled files
(/var/tmp/installer-200907061052eVe/install.swlx62.VRTSvxvm). For
complete SELinux messages, run sealert -l ed8978d1-0b1b-4c5b-a086-
67da2a651fb3
```

```
Jul  6 10:58:59 swlx62 setroubleshoot: SELinux is preventing the
restorecon from using potentially mislabeled files
```

## Ignore certain errors after an operating system upgrade—after a product upgrade with encapsulated boot disks (2030970)

Ignore certain errors after an operating system upgrade after a product upgrade with encapsulated boot disks.

You can ignore the following errors after you upgrade the operating system after a product upgrade that occurred with an encapsulated boot disk. Examples of the errors follow:

```
The partitioning on disk /dev/sda is not readable by
The partitioning tool parted, which is used to change the
partition table.
```

```
You can use the partitions on disk /dev/sda as they are.
You can format them and assign mount points to them, but you
cannot add, edit, resize, or remove partitions from that
disk with this tool.
```

Or

```
Root device: /dev/vx/dsk/bootdg/rootvol (mounted on / as reiserfs)
Module list: pilix mptspi qla2xxx silmage processor thermal fan
reiserfs aedd (xennet xenblk)
```

```
Kernel image: /boot/vmlinuz-2.6.16.60-0.54.5-smp
Initrd image: /boot/initrd-2.6.16.60-0.54.5-smp
```

The operating system upgrade is not failing. The error messages are harmless.



**Workaround:** Remove the `/boot/vmlinuz.b4vxvm` and `/boot/initrd.b4vxvm` files (from an un-encapsulated system) before the operating system upgrade.

### **After a locale change restart the vxconfig daemon (2417547)**

You need to restart the vxconfig daemon you change the locale of nodes that use it. The vxconfig daemon starts at boot. If you have changed locale, you need to restart the daemon.

**Workaround:** See the *Veritas Storage Foundation Cluster File System High Availability Administrator's Guide* for more information on vxconfigd daemon recovery.

### **Upgrading from Veritas Storage Foundation 5.1 Service Pack 1 Rolling Patch 2 to 6.0.1 with rootability enabled fails (2581313)**

Upgrading from Veritas Storage Foundation (SF) 5.1 Service Pack (SP) 1 Rolling Patch (RP) 2 to 6.0.1 while using an encapsulated root disk fails because the post installation scripts of Veritas Volume Manager (VxVM) are unable to start the `initrd` daemon.

**Workaround:** To upgrade from 5.1 SP1 RP2 to 6.0.1 while using an encapsulated root disk, you must reinstall the nash utility on the system prior to the upgrade.

**To upgrade from 5.1 SP1 RP2 to 6.0.1 while using an encapsulated root disk**

- 1 Encapsulate the root disk.
- 2 Reinstall the nash utility.
- 3 Upgrade to the SF 6.0.1 release.

### **During upgrade from 5.1SP1 to 6.0.1 with an encapsulated root disk, splitting the root mirror fails if the target disk group name is used by a deported disk group (2280560)**

During an upgrade from DMP 5.1 SP1 to DMP 6.0.1 with an encapsulated root disk, splitting the root mirror fails if the target disk group name for the split operation is used by an existing deported disk group.

**Workaround:**

Specify a different disk group name as a target for the split operation.

## After finishing a kernel upgrade on a master node the cvm group on a slave node does not come online (2439439)

After successfully finishing a kernel upgrade on one node, the cvm group does not come online on the second node.

**Workaround:** Check that your cluster is not in a jeopardy state before you perform a rolling upgrade.

## Erroneous resstatechange trigger warning

You may encounter the following warning when you restart resources:

```
CPI WARNING V-9-40-4317 The installer has detected that resstatechange trigger is configured by setting TriggerResStateChange attributes.
```

**Workaround:** In future releases, the resstatechange trigger will not be invoked when a resource is restarted. Instead, the resrestart trigger will be invoked if you set the TriggerResRestart attribute. The resrestart trigger is available in the current release. Refer to the VCS documentation for details.

## Node is not able to join the cluster in case of full storage failure if \_volasym tunable is on and mixed mode/disk based fencing is configured.(2755786)

**Workaround:**

## Veritas File System modules fail to unload during uninstall or upgrade if a break-off snapshot volume is created or reattached (2851403)

If a break-off snapshot volume is created or reattached on the system, the Veritas File System modules, `vxportal` and `vxfs`, may fail to unload during uninstall or upgrade. The situation occurs if the SmartMove feature is enabled, which is the default setting. When you use the installer to uninstall or upgrade, you may see a message similar to the following:

```
Veritas Storage Foundation Shutdown did not complete successfully  
  
vxportal failed to stop on dblxx64-21-v1  
vxfs failed to stop on dblxx64-21-v1
```

**Workaround:**

- 1 Open a new session and manually unload the modules that failed to unload. Use commands similar to the following:

```
# /sbin/modprobe -r vxportal  
# /sbin/modprobe -r vxfs
```

- 2 Because some processes failed to stop, the installer recommends a reboot and asks you if you want to continue.  
  
Press `y` to continue to the next phase. You can ignore the reboot requirement.

## The Web installer hangs at the end of the rolling upgrade process (2792835)

At the end of a rolling upgrade, the Web installer completes all the processes successfully but does not show the completion page.

### Workaround:

Even though you don't see a completion page, the upgrade process executes successfully. Refresh the browser to begin using it for other purposes.

## Web installer does not ask for authentication after the first session if the browser is still open (2509330)

If you install or configure DMP and then close the Web installer, if you have other browser windows open, the Web installer does not ask for authentication in the subsequent sessions. Since there is no option to log out of the Web installer, the session remains open as long as the browser is open on the system.

**Workaround:** Make sure that all browser windows are closed to end the browser session and subsequently log in again.

## Stopping the Web installer causes Device Busy error messages (2633924)

If you start the Web installer, and then perform an operation (such as prechecking, configuring, or uninstalling), you may get an error message saying the device is busy.

**Workaround:** Do one of the following:

- Kill the `start.pl` process.
- Start the webinstaller again. On the first Web page you see that the session is still active. Either take over this session and finish it or terminate it directly.

## The uninstaller does not remove all scripts (2696033)

After removing DMP, some of the RC scripts remain in the `/etc/rc*.d/` folder. This is due to an issue with the `chkconfig` rpm in RHEL6 and updates. You can manually remove the scripts from the `/etc/rc*.d/` folder after removing the VxVM packages.

Workaround:

Install the `chkconfig-1.3.49.3-1` `chkconfig` rpm from the RedHat portal. Refer to the following links:

<http://grokbase.com/t/centos/centos/117pfhe4zz/centos-6-0-chkconfig-strange-behavior>

<http://rhn.redhat.com/errata/RHBA-2012-0415.html>

## Installing DMP with a keyless license or DMP-only license does not enable DMP native support for LVM root volumes (2874810)

When you install DMP with a keyless license or DMP-only license, the tunable parameter `dmp_native_support` is set to `on`. However, the DMP native support is not enabled for LVM root volumes. The DMP native support is enabled for non-root LVM volumes.

**Workaround:**

After package installation, use the following command to enable the DMP support for root LVM volumes.

```
# vxddmpadm settune dmp_native_support=on
```

Then reboot the system.

# Software limitations

This section covers the software limitations of this release.

See the corresponding Release Notes for a complete list of software limitations related to that component or product.

See [“Documentation”](#) on page 30.

## DMP behavior on Linux SLES11 when connectivity to a path is lost (2049371)

On SLES 11, when the connectivity to a path is lost, the SLES 11 kernel removes the device path from its database. DMP reacts to the UDEV event that is raised in this process, and marks the device path as `DISABLED[M]`. DMP will not use the

path for further I/Os. Unlike on other flavours of Linux, the path state is DISABLED[M] instead of DISABLED. Subsequently, if the path comes back online, DMP responds to the UDEV event to signal the addition of device path into SLES 11 kernel. DMP enables the path and changes its state to ENABLED.

## DMP settings for NetApp storage attached environment

To minimize the path restoration window and maximize high availability in the NetApp storage attached environment, change the default values for the DMP tunable parameters.

[Table 1-9](#) describes the DMP tunable parameters and the new values.

**Table 1-9** DMP settings for NetApp storage attached environment

Parameter name	Definition	New value	Default value
dmp_restore_interval	DMP restore daemon cycle	60 seconds.	300 seconds.
dmp_path_age	DMP path aging tunable	120 seconds.	300 seconds.

The change is persistent across reboots.

### To change the tunable parameters

1 Issue the following commands:

```
# vxdmpadm settune dmp_restore_interval=60
# vxdmpadm settune dmp_path_age=120
```

2 To verify the new settings, use the following commands:

```
# vxdmpadm gettune dmp_restore_interval
# vxdmpadm gettune dmp_path_age
```

## LVM volume group in unusable state if last path is excluded from DMP (1976620)

When a DMP device is used by a native LVM volume group, do not exclude the last path to the device. This can put the LVM volume group in an unusable state.

## DMP does not support devices in the same enclosure that are configured in different modes (2643506)

DMP does not support the configuration where two devices in the same enclosure are configured in different modes. For example, if one device is configured as ALUA and another one is configured as Active/Passive (A/P).

## Documentation

Product guides are available in the PDF format on the software media in the `/docs/product_name` directory. Additional documentation is available online.

Make sure that you are using the current version of documentation. The document version appears on page 2 of each guide. The publication date appears on the title page of each document. The latest product documentation is available on the Symantec website.

<http://sort.symantec.com/documents>

## Documentation set

Table 1-10 lists the documentation for Veritas Dynamic Multi-Pathing.

**Table 1-10** Veritas Dynamic Multi-Pathing documentation

Document title	File name
<i>Veritas Dynamic Multi-Pathing Release Notes</i>	dmp_notes_604_lin.pdf
<i>Veritas Dynamic Multi-Pathing Installation Guide</i>	dmp_install_604_lin.pdf
<i>Veritas Dynamic Multi-Pathing Administrator's Guide</i>	dmp_admin_604_lin.pdf

If you use Veritas Operations Manager (VOM) to manage Veritas Storage Foundation and High Availability products, refer to the VOM product documentation at:

<http://sort.symantec.com/documents>

## Manual pages

The manual pages for Veritas Storage Foundation and High Availability Solutions products are installed in the `/opt/VRTS/man` directory.

Set the `MANPATH` environment variable so the `man(1)` command can point to the Veritas Storage Foundation manual pages:

- For the Bourne or Korn shell (`sh` or `ksh`), enter the following commands:

```
MANPATH=$MANPATH:/opt/VRTS/man
export MANPATH
```

- For C shell (`csh` or `tcsh`), enter the following command:

```
setenv MANPATH ${MANPATH}:/opt/VRTS/man
```

See the `man(1)` manual page.

Manual pages are divided into sections 1, 1M, 3N, 4, and 4M. Edit the `man(1)` configuration file `/etc/man.config` to view these pages.

#### To edit the `man(1)` configuration file

- 1 If you use the `man` command to access manual pages, set `LC_ALL` to “C” in your shell to ensure that the pages are displayed correctly.

```
export LC_ALL=C
```

See incident 82099 on the Red Hat Linux support website for more information.

- 2 Add the following line to `/etc/man.config`:

```
MANPATH /opt/VRTS/man
```

where other `man` paths are specified in the configuration file.

- 3 Add new section numbers. Change the line:

```
MANSECT          1:8:2:3:4:5:6:7:9:tcl:n:l:p:o
```

to

```
MANSECT          1:8:2:3:4:5:6:7:9:tcl:n:l:p:o:3n:1m
```

The latest manual pages are available online in HTML format on the Symantec website at:

<https://sort.symantec.com/documents>